

## Explore RV Rental LLC General Rental Agreement www.explorervrental.com

Phone: (513) 813-0035 exploreRVrental@gmail.com

- 1. DEFINITIONS "Agreement" refers to all terms and conditions contained in this document, the reservation summary, any addenda, and any additional materials provided and acknowledged at the time of rental. "Renter," "you," or "your" includes the person identified on the reservation and any additional authorized drivers. All such parties are jointly and severally bound by this agreement. "Owner," "we," "our," or "us" refers to Explore RV Rental LLC. "Authorized Driver" means the renter and any individual approved in writing by us who is at least 25 years old with a valid driver's license. "Vehicle" refers to the rented RV, motorhome, travel trailer, or fifth wheel listed in the reservation, along with all equipment, tools, keys, and documents. "Loss of Use" means the inability to rent the vehicle due to damage or loss. "Diminished Value" means the loss in market value after repair. "Charges" refer to all rental costs, fees, and penalties incurred. "Rental Period" is the time between when the vehicle is checked out and when it is returned and checked in.
- **2. PARTIES TO THIS AGREEMENT** This Rental Agreement is between Explore RV Rental LLC and the undersigned Renter for the temporary rental of a recreational vehicle.
- **3. VEHICLE DETAILS & RESERVATION** Specific RV details, including make, model, VIN, and charges, are shown in the reservation summary provided through www.explorervrental.com or affiliated platforms. This Agreement applies to all rentals regardless of booking method.
- **4. TERM OF RENTAL** The rental period begins and ends on the dates and times specified in the reservation. Early pickup or late return may result in additional charges. Vehicles returned after business hours remain the renter's responsibility until inspected the next business day.

- **5. SECURITY DEPOSIT** A security deposit is required prior to departure and may be withheld in part or in full for damages, cleaning, late return, loss of equipment, or other breaches of this Agreement.
- **6. CONDITION AND INSPECTION** Renter agrees to return the RV in the same condition it was received, minus normal wear and tear. Service or parts replacement during the rental period requires prior written approval. All fluid levels must be monitored.

## 7. USE AND RESTRICTIONS

- Only Authorized Drivers may operate the RV, including driving a motorhome or towing a travel trailer or fifth wheel. Any operation by an unauthorized person is strictly prohibited and will result in forfeiture of insurance coverage and full renter liability.
- Prohibited uses include: operation under the influence; using false information to secure
  the rental; illegal activity; carrying hazardous materials; overloading the RV; off-road or
  unpaved travel (except licensed public campgrounds); towing or rooftop storage;
  carrying unrestrained pets or passengers outside seat belts; and texting while driving or
  engaging in any form of distracted driving, including use of handheld devices or other
  activities that take attention away from the safe operation of the vehicle.
- Smoking, rooftop access, tampering with safety features, or exceeding clearance limitations (e.g., drive-thrus, gas stations) are strictly prohibited.
- Prohibited use voids all insurance coverage and may result in immediate repossession at renter's expense.
- **8. INSURANCE AND LIABILITY** For travel trailer and fifth wheel rentals, liability insurance is not provided by Explore RV Rental LLC or any affiliated booking platform. It is the sole responsibility of the renter to ensure that their tow vehicle's liability insurance policy extends coverage to the rented travel trailer or fifth wheel. Proof of liability coverage may be required prior to departure.

For motorhome rentals, liability insurance may be purchased separately through the rental platform, third-party providers, or an insurance binder issued by the renter's insurance company. It is the responsibility of the renter to ensure proper liability coverage is in place for the duration of the rental. Proof of insurance or coverage selection may be required prior to departure.

Renter must carry valid liability, collision, and comprehensive insurance, or accept coverage provided by the rental platform. Renter is financially responsible for all damage, theft, loss of use, diminished value, administrative and towing fees, and any breach of this Agreement.

Report any accident or loss immediately to both police and Owner.

## 9. RENTER RESPONSIBILITIES

- Operate the RV responsibly and within legal limits.
- Return the RV on time and in the condition it was received.
- Report all damage, accidents, theft, or vandalism promptly.
- Maintain fluid levels and tire pressure.
- Secure all cargo properly.
- **10. OPTIONAL EQUIPMENT** Optional items (e.g., GPS, linen kits, child safety seats) are rented AS IS. The renter is responsible for proper installation and return in good condition. Lost or damaged optional equipment is billed at replacement cost.
- **11. INSTRUCTIONS & SAFETY GUIDELINES** Renter confirms they have reviewed and understand all required orientation and safety materials, including:
  - https://www.explorervrental.com/know-before-you-go
  - Orientation videos on our website
  - Trailer Rental User Guide
  - Motorhome Safety Guide

Renter acknowledges that in-person orientation may not be provided in all circumstances, including contactless pickup or delivery. In such cases, renter agrees they are responsible for reviewing the materials above. If a departure checklist or inspection form is not signed or completed, it will be assumed that the renter has reviewed and understands the applicable safety procedures, operational instructions, and condition of the RV at the time of pickup or delivery.

- **12. CANCELLATION & REFUNDS** Cancellation policies are displayed at time of booking and follow the policies of the platform used. Reservation deposits and refund eligibility are outlined in your confirmation.
- 13. ADDITIONAL FEES AND CHARGES Renter is responsible for all applicable fees, including:
  - Fuel replacement and cleaning fees
  - Lost key or equipment replacement costs
  - Towing, impound, recovery costs
  - Administrative fees for violations (up to \$50 per toll or ticket)

- Excess mileage, unauthorized return locations, or extended rentals All charges are subject to audit. Errors may be corrected post-rental.
- **14. RESPONSIBILITY FOR TOLLS & VIOLATIONS** Renter is responsible for tolls, parking tickets, red-light/speed camera violations, and processing fees. These may be charged to the payment method on file.
- **15. VEHICLE INOPERABILITY** If the RV becomes inoperable for more than 24 hours through no fault of the renter, liability is limited to a refund of the daily rental rate for each full day the vehicle is inoperable.
- **16. PERSONAL PROPERTY** Explore RV Rental LLC is not responsible for lost, stolen, or damaged personal items, whether left in the RV or on-site.
- **17. LIABILITY WAIVER AND INDEMNIFICATION** Renter agrees to indemnify and hold harmless Explore RV Rental LLC, its owners, employees, and affiliates from any claims, losses, or damages arising from rental use. Renter releases Owner from any responsibility for personal property.
- **18. PRIVACY NOTICE** Renter also agrees that Explore RV Rental LLC may use their contact information to send future marketing, promotional, or informational messages related to services, offers, or updates. Renter further grants permission to use any photographs voluntarily provided to Explore RV Rental LLC—including images of the RV in use—for promotional and marketing purposes, including but not limited to social media, advertising, and the company website.

Renter consents to Explore RV Rental LLC sharing rental and payment details with third-party processors or enforcement agencies as needed.

- **19. GOVERNING LAW** This Agreement is governed by Ohio law. Jurisdiction lies with the courts in Warren County, Ohio.
- **20. DIGITAL SIGNATURE & BINDING EFFECT** This Agreement may be digitally signed and is legally binding. Submission of the reservation and signature constitutes acceptance of all terms.

**RENTER ACKNOWLEDGEMENT** By signing this agreement—whether on this page or elsewhere on the rental platform or associated documents—I acknowledge that I have read and understood the rental agreement in full, including all referenced policies, safety guides, and Terms & Conditions. I agree to comply with all stated terms throughout the rental period.

Name:		Signature:
	Date:	
Explore RV Rental Representative (if applicable):		