

Supplemental Rental and Rules Agreement

SoCal Trailer Rentals, LLC - info@socaltrailerrentals.com

This document will be emailed to the primary renter via DocuSign after the booking has been confirmed.

This supplemental rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot of information, but we prefer to be up front and clear so there is no confusion or unrealistic expectations that may cause misunderstandings later. This agreement is a mandatory prerequisite to being allowed to use the RV during your rental period.

- Primary Renter: **Customer Name**
- Rented Vehicle: 2023 Jayco North Point 377RLBH 5th Wheel. VIN: 1UJCJ0BV1N1LL0668
Specifications: 43ft Long, 13.5ft Tall and requires 50 amp electrical.
- Reservation Start Date: **Friday, February 9, 2024** (Updated with dates from RVShare booking)
- Reservation End Date: **Monday, March 18, 2024** (Updated with dates from RVShare booking)
- Delivery Location: **TBD**

It is vital that all drivers and the person whose name is on the Rental Application be present during drop off and return to sign the rental agreement and conduct a thorough walk through of the trailer. We will not drop off or release the trailer with the primary driver not present.

Payment Terms

Payment terms are handled by RVShare.

Security Deposit

Security Deposit is handled by RVShare. However, the renter agrees to abide by the rules, policies and guidelines of this supplemental rental policy which includes potential impacts to the security deposit if the renter does not adhere to the policies in this document.

Cancellation Policy

Renters are entitled to a full refund for all cancellations made at least 45 days prior to the rental start date. Renters are entitled to a 50% refund for all cancellations made at least 14 days prior to the rental start date and any cancellation made with less than 14 days prior to the rental start date, the booking will be non-refundable. A 24-hour cancellation grace period is given to all bookings made at least 7 days prior to the rental start date. For all bookings made within 7 days of the rental start date, a 1-hour grace period is given. If a booking is cancelled during a grace period, a full refund will be granted.

Stationary Rental (if being delivered)

Renter agrees that the above trailer will be delivered by SoCal Trailer Rentals, LLC to the above address and is not to be moved for any reason. If there is any reason the trailer needs to be relocated or moved, the renter agrees to communicate the issue to the Owner.

Campground Reservations

SoCal Trailer Rentals, LLC is not responsible for campground reservations – including cancellations for COVID. All campground reservations must be made separately from your reservation with us, with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors. Renter (**Customer Name**) will be responsible for making sure the spot reserved can accommodate the trailer rented and campground is aware of and accepting of trailer rental and deliveries. No refund or discount will be given if the rental cannot be completed due to reservation issues. This includes size limitations, obstructions blocking the use of the site, lack of hookups, etc.

Renter Initials: _____

- 1.** Training: Before the start of your trip, it is required to complete a pre-rental orientation of the RV. This orientation will take about 45 minutes to 1 hour, depending on any prior experience you have with a RV. It takes time to do a thorough and complete walkthrough, so please plan accordingly.
- 2.** No Refunds for Early Returns: If you return the RV early, we do not refund the unused days/time. This includes if you have been in a motor vehicle accident with the RV; however, if the MVA is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- 3.** Fee for Late Returns & Wait Time: A fee of \$50 per hour will be charged if the RV is returned later than the agreed upon time. If the RV is returned after dark or while the owner is not home/unavailable, it will be checked in the next day, during daylight hours, and any applicable damages will be charged against your security deposit. The renter forfeits their right to complete a return walkthrough with owner, if the unit is returned at a time different than indicated in line item # 21. All drivers must be at least 25 years old and must be listed on the contract when you pick up the RV. **NO EXCEPTIONS.** Delivery Wait Time: A fee of \$50 will be charged for every 30 minutes we are left waiting for the renter to arrive. SoCal Trailer Rentals will verify renters ETA before we commence our trip to deliver.
- 4.** Travel Restrictions: No travel is allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Driving on a non-paved road inside a licensed RV park is acceptable. Driving on unapproved roads will result in the forfeiture of your entire deposit.
- 5.** Towing Safety: It is required that the sway/stabilizer bars, which are provided, be used at all times while towing the trailer. Remove the sway/stabilizer bars prior to backing into a parking space or campsite. When removing sway bars/pins/clips be sure to safeguard them. Any missing pieces will result in a claim against your security deposit. Please remember that trailers are much taller than the average vehicle and are not equipped to withstand an impact with a tree, low bridge/overpass etc. and will result in damages totaling MORE than your security deposit - so be aware of low clearance signs. All damages to the RV, including damage while driving (tree, low overpass, drive-throughs, etc.), are 100% your responsibility and will exceed your security/damage deposit amount. The dimensions of our travel trailer are listed on the rental listing and in the rental binder. Never attempt going through a drive-through towing a trailer.
- 6.** GPS Tracking: The RV has been equipped with a GPS tracking device for safety and must not be removed/unplugged for any reason. Failure to accurately report your destination, or giving an arbitrary destination in order to attend a prohibited event will result in complete loss of your security deposit and you will be requested to return the RV to owner immediately, and NO refund will be granted for unused rental dates.
- 7.** Speed Limit: Towing requires special attention to speed. Trailer tires are not rated for high speed, the way truck and vehicle tires are. While towing the trailer, you assume all liability for your rate of speed, and by signing this agreement, you acknowledge the MAXIMUM allowed speed while towing the trailer is 55 miles per hour. When towing, you are required to follow ALL "truck speed limit" signs, and never travel in the left lane, unless passing.
- 8.** Awnings: We DO allow the usage of the exterior awning, but advise using caution! This is for your own protection, because they are NOT COVERED by insurance and they are very expensive to repair or replace if damaged. Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and will exceed your security/damage deposit amount.
- 9.** Generators: Any generator use needs to be approved by the owner. Once approved, the use of the on-board generator will be billed at a rate of \$7 per hour. This will be deducted from your security deposit at the end of the trip. If you choose to use your own generator, the following rules will apply. Do not use generator inside the RV - it MUST be kept outside. Do not leave the RV unattended while a generator is running. Do not run a generator overnight or while sleeping due to safety reasons. Your generator must be a minimum of 4500 watts to run the systems within the RV without causing a power issue. You, the renter, assume all responsibility for any and all damages caused to the RV & its appliances and systems by the use of a generator.
 - a. Is generator use approved: YES or **NO**
 - b. Starting generator hours: N/A (Meter is at 142hrs)
- 10.** Rooftop Usage: We do not allow the use of the RV rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in a complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.
- 11.** Dogs: You MUST request & get owner approval before allowing a dog in the RV. Owner reserves the right to accept or decline any dog, for any reason. Dogs are not allowed on any upholstered area due to the soft material and the risk of stains, smells or other damage. We do not charge an extra fee for a dog; however, there is an additional refundable deposit required for dogs, equal to \$250.00, per dog. If any pet damages occur, including evidence of pet urine or feces, you will forfeit your entire security

Renter Initials: _____

deposit, and you agree to pay any excess damage fees. If any large amounts of pet hair are left upon return, you will be charged a full Deep Cleaning Fee for it to be removed. (See Fees Addendum)

- 12. Waste Holding Tanks:** There should be nothing, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, wet wipes, etc. put into the black water waste holding tank as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided with many rolls of RV safe toilet paper and we ask that this is the ONLY thing put into the waste holding tank. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning &/or repair to remove.
 - a. 13a. Waste holding tanks (Gray and Black) must be emptied prior to return and valves left CLOSED, and the screw cap left ON. If tank levels do not read EMPTY on the control panel, you will be charged a \$150 dump fee. NO EXCEPTIONS.
- 13. Cleaning:** We do NOT charge an up front cleaning fee. The RV must be returned with a clean interior and exterior “Clean” means, as you received it or better – as shown in the trailer condition acknowledgement. If you return the RV dirty, you agree to pay a \$150 cleaning fee. Things like glitter, silly string, hair color, nail polish, etc can cause a lot of damage and should not be used in the RV. A Deep Cleaning Fee of \$300 will be assessed if RV is returned unclean AND requires more than a surface cleaning or any reconditioning.
- 14. RV Refrigerator:** The RV refrigerator needs to be level to operate correctly. It is the renters responsibility to ensure they are level when parked, to minimize risk for damage to the refrigerator. Any damage sustained by the refrigerator due to it being unlevel will be charged to the renter.
- 15. Smoking:** There is NO SMOKING allowed in the RV. If smoke (including cigars, pipes, vapes, drugs, etc.) is detected you will be charged a minimum fee of \$1,000. NO EXCEPTIONS.
- 16. NO DRUGS:** Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. If the RV is returned with any evidence of drug use or the transportation of drugs, it will result in law enforcement being called for a report and to collect the evidence.
- 17. Odors/Cooking:** We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as the long-term storage or cooking of fish, bacon, deer, etc. These must be prepped/cooked outside the RV. If food/cooking odors are detected you will be charged and agree to pay the Deep Cleaning Fee of \$300. There is an outside griddle provided for your use, if needed in the preparation and cooking of smelly food items.
- 18. Damage/Minor Repairs:** Any damages/issues/problems/repairs need to be reported to us immediately. If a potential repair is minor, you may make the repair after consulting us. Do not repair anything until you’ve spoken to us about it. Replacement of defective parts and receipt must be brought back for reimbursement. If you purchase an item necessary due to an equipment failure (sewer or water hose, etc.) the item you purchased and the receipt must be surrendered upon return of the RV, if you want reimbursement. Should you make a repair without consulting us first, or without following written/oral instructions given, you assume liability for the repair and any subsequent repairs needed.
- 19. Renter Damages:** If the RV, inside or out, and/or ANY of its contents that were present at the time of pick up, including, but not limited to couches/chairs, beds/bedding, counters, walls, everything on the inventory list, etc., are damaged during your rental period you are responsible for paying all damages, whether you were at fault or not, or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately. (A documented thorough walk through will be completed, with renter present, at the time renter takes possession) Damage to the interior of the RV is charged to the renter, via cash upon return or charged to your security deposit.
- 20. Camper Abandonment/Owner Retrieval:** If for any reason you abandon the RV, you will be charged a \$3,000 fee for Abandonment and Retrieval - plus any applicable fees for ANY lost/missing keys or items/parts from the trailer. Abandonment means leaving the trailer with no intention of returning to it or delivering it back to owner/drop-off location, before the end date/time of your rental period. In the event you abandon the trailer without signing return documents, you agree to waive your right to dispute any claims due to damages, overages, or vandalism.
- 21. Lockout/Lost Keys:** In the event a lockout occurs you agree to pay .75 cents per mile, round trip, for owner to drive and unlock RV and a fee of \$25 PER missing key. If owner is in route and key is found and RV is unlocked, you will only need to pay for mileage up to that point round trip. If no lockout occurs but a key is missing upon return of RV, you will be charged a \$25 fee PER key. If RV OWNER determines a locksmith is required for lockout/lost key service, the full locksmith cost is to be paid by the RENTER, at the time of service – locksmiths must be scheduled and approved by owner before work is done.

Renter Initials: _____

- 22.** Personal Property: The personal property you bring is your responsibility, and by signing this agreement, you release the RV owner(s) from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of return.
- 23.** Personal Injury: You release the RV owner(s) from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including return period.
- 24.** Severability: If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.
- 25.** Modifications/Waivers: No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document which the owner(s) signed.
- 26.** Damages Above Security Deposit/Insurance Claims: In the event there is any damage above the amount of your security deposit, you agree to pay the RV owner(s) any monies due and allow the rental platform company (if used to book) to charge your credit card on file for said charges, plus processing fees.
- 27.** Credits: There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the owner's control. This includes, but is not limited to, flat tire(s), weather, any and all systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any part(s) of RV whether the renter was at fault or not, or due to renter's or any guests' negligence.
- 28.** Rental Period Extension: If, for any reason, your rental period is extended beyond the original rental period dates, you agree that this document will also extend, be valid and enforceable for the entirety of your extended rental period.
- 29.** RV Return: When RV is returned, you agree that it will be free from damages, cleaned, and tanks emptied BEFORE it has been unhitched from your vehicle. Once the RV has been unhitched, the RV will not be allowed to be taken anywhere else and the rental period will be considered complete. (This is for insurance purposes) A preliminary walk through will be completed. Photos will also be taken by owner for reporting to rental platform &/or insurance. Once a thorough inspection has been completed by the RV owner, any fees for damages, cleaning, dumping, or any other charges will be deducted from your security deposit if applicable.
- 30.** Dry Camping/Boondocking: Camping without hookups (water, sewer, power) restricts the capabilities of the RV. You are limited to fresh water tank capacity, black & gray tank capacities, battery capacity and propane capacity. These things need to be recharged, refilled, dumped, etc. These things are the responsibility of the renter. We, as owners, take NO responsibility for limited capabilities and capacities due to dry camping/boondocking. Should you choose to dry camp/boondock, you take full responsibility and liability for the limited capabilities and capacities, and any unmet expectations due to use without hookups.
- 31.** Hold Harmless: Renter agrees to hold harmless the owner of the rented RV, at all times, for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life or loss of or damage to personal property. Owner assumes no liability for how the RV is used during the rental period.

Renter Signature

Date

Renter Printed Name

Renter Email Address

Phone Number

SoCal Trailer Rentals, LLC

Date

Renter Initials: _____

FEES ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT, AND ANY ADDITIONAL COST, IF NECESSARY, WILL BE CHARGED TO YOUR BOOKING. BY SIGNING THIS, YOU ARE AUTHORIZING OUTDOORSY/RVSHARE &/OR THE ACTUAL RV OWNER (**SoCal Trailer Rentals, LLC**) TO CHARGE YOUR CREDIT CARD ON FILE FOR YOUR RENTAL BOOKING OR DEDUCT THOSE FEES FROM THE SECURITY DEPOSIT COLLECTED AT THE START OF YOUR RENTAL.

- SMOKING IS STRICTLY PROHIBITED: **\$1,000+** charge will be assessed if the smell of smoke is detected in the RV.
- CLEANING: **\$150** charge will be assessed if RV is returned unclean or in a condition less than received.
- DEEP CLEANING: **\$300** charge will be assessed if RV is returned unclean or in a condition less than received AND requires extensive amounts of effort to clean or recondition.
- LOCKOUT: **\$25** charge will be assessed per key if lockout occurs in addition to .75 cents per mile for owner to come and unlock RV.
- MISSING KEY(S): **\$25** charge will be assessed per each missing key(s).
- SEWER HOSE(S): **\$50** per hose.
- WATER HOSE: **\$35** will be assessed for a missing or damaged water hose.
- OUTDOOR CHAIR(S): **\$50** will be assessed for every missing or damaged outdoor chair.
- BLACKSTONE GRIDDLE: **\$150** will be assessed if the griddle is missing or damaged.
- SURGE PROTECTOR: **\$350** will be assessed if the RV is returned without the surge protector provided or its damaged.
- ELECTRICAL CORD: **\$250** will be assessed if the RV is returned without the 50 amp electrical cord or its damaged.
- STARLINK SATALITE (Wifi): **\$1,000** will be assessed if the RV is returned without the Satellite Dish or Modem. This same fee will be applied if either item (Dish and Modem) is returned broken or non-operational.
- FIRETV DEVICE/REMOTE: **\$65** per device will be assessed if the RV is returned with either a missing FireTv stick device or remote. This trailer is equipped with (4) TV's, (3) FireTv devices and (3) FireTv stick remotes.
- RV MAT: **\$150** will be assessed if the RV is returned without the mat or is damaged. Keep it away from fire pits as the embers will burn holes in it.
- KEURIG: **\$100** will be assessed if the RV is returned without the Keurig or returned damaged.
- COFFEE MUGS/CUPS: **\$15** per cup.
- PLATES/DISHES/BOWLS: **\$10** per plate, dish or bowl that is damaged or doesn't get returned.
- PILLOWS, TOWELS AND BEDDING: **\$25** per pillow, **\$15** per towel and **\$50** for sheets. Sheets are a set, so if the fitted sheet, flat sheet or pillow cases are ruined or not returned you'll be charged the \$50 fee. **\$75** will be assessed for missing or damaged mattress cover.

Renter Signature

Date

Renter Printed Name

SoCal Trailer Rentals, LLC

Date

Renter Initials: _____

Waste Tanks Addendum

Most renters are not familiar with properly operating an RV's black and gray waste holding tanks and; and therefore, have many questions and concerns regarding this. This addendum is meant to act as a clear outline for your responsibility as a renter for properly using and dumping the waste tanks, and the fees, if not done successfully. We will go into considerable detail during your pickup orientation and training regarding the proper dumping of these tanks. There are also step by step instructions in our renters handbook inside the RV, and we will also give you a copy of these instructions during orientation. By signing this waste tank addendum you are agreeing that you have been taught how to dump the tanks and that you understand how to do it. (It is always ok to call or text us with questions for waste tank dumping or other issues during the course of your RV rental.)

DO NOT EVER LEAVE THE BLACK OR GRAY TANK VALVES OPEN DURING USAGE!

RV safe toilet paper will be provided and we ask that this is the ONLY thing put into the black tank. No other items, including feminine napkins or tampons, diapers, tissues, paper towels, etc., should be put into the black tank or a clog may result.

There is to be NO food, or any other item, other than sink and shower water, placed into the gray tank. Any amounts of food particles may result in a clog that will require extensive cleaning to clear.

~~Waste holding tanks (Gray and Black) must be emptied prior to return and valves left CLOSED, and the screw cap left ON.~~

~~When you return the RV, the tank levels will be checked during our inspection and if the tank levels on the control panel do not read EMPTY, you will be charged a \$150 dump fee, NO EXCEPTIONS.~~

~~Please ensure tanks have been emptied and flushed, if necessary, and tank levels on the control panel read EMPTY prior to returning. Once the RV has been unhitched you will not be permitted to leave again with the RV.~~

Renter is using the RV on their property or location without access to sewer clean out. Owner will be responsible for taking the trailer to offsite dump facility and cleaning and flushing the systems. This additional cost has been added to the agreement and reflected on the invoice. All other waste tank rules apply so please review carefully. Initial: _____

**** ALL ADD-ON FEES APPLIED TO YOUR SECURITY DEPOSIT WILL BE ASSESSED A PROCESSING FEE OF 15%. ****

Renter Signature Date

Renter Printed Name

SoCal Trailer Rentals, LLC Date

Renter Initials: _____

RENTER IS RESPONSIBLE FOR MAKING NOTE OF ALL EXISTING DAMAGE BELOW, BEFORE LEAVING WITH THE RV. **Failure to list something constitutes the Renter's agreement that such damage did not exist at the time of pickup/delivery.**

Interior:

Exterior:

- This page will be signed and agreed to after the renter and owner do a full inspection of the trailer.

Renter Signature

Date

Renter Printed Name

SoCal Trailer Rentals, LLC

Date

Renter Initials: _____

Awning Usage – Statement of Responsibility & Liability Waiver

I understand that using an RV awning adds certain considerations to the RV rental. **I understand that it is my sole responsibility as a renter to ensure that those considerations are understood.**

I, _____ (Renter) will not hold **SoCal Trailer Rentals, LLC** or any person contracted to, volunteering for, or any member of their families responsible for any issues relating to using an RV awning.

I understand that I am financially responsible for all damage to the awning during the entire rental period. If it is damaged or needs to be replaced, I will pay any difference between repair or replacement cost and any unencumbered funds in the Security Deposit and/or any insurance claim payment.

1. The awning must never be extended when it is windy.
2. The awning must never be extended at night.
3. The awning must never be extended and then the RV be left unattended with the awning extended.
4. The operation of the awning was explained to me and demonstrated at check-out.

Renter Signature

Date

Renter Printed Name

SoCal Trailer Rentals, LLC

Date

Renter Initials: _____