GO OUTDOORS RV RENTALS

RENTAL AGREEMENT

<u>Qualifications</u>: All renters must be 21 years of age, have a valid driver's license, and proof of insurance. All rental fees must be paid at the time of rental.

Reservation deposit: For all motorhome rentals, a minimum \$300 deposit is required to secure a reservation. For travel trailer rentals, a minimum \$200 deposit is required to secure a reservation. These deposits are non-refundable.

<u>Security deposit:</u> This will be held by N & H Rental Services during the rental period as a cleaning/security deposit and will be returned after the trailer/RV has been returned in a clean state and free of any damages inside or outside of the RV.

<u>Tow vehicle requirements</u>: The tow vehicle must have a sufficient tow rating for the trailer. The tow vehicle must have a class III hitch with a 7-pin trailer connector. The vehicle must have an electric brake controller. You must notify me in advance of your pickup.

<u>Incidental damage</u>: There are risks of traveling including flat tires, trailer damage and damaged awnings. The renter bears the financial responsibility for ALL incidental damage during the rental period. Only the provided RV toilet paper may be used in any RV toilet to prevent clogging the sewer system. Any other household toilet paper, paper towels, or wipes may easily clog the sewer system. In the event that this may happen, a \$150 charge may apply for a plumber to unclog the sewer system. Renter is responsible for all damages that occur by a blowout tire including, but not limited to, damages done to the exterior body of the trailer, and also replacing wheels and tires.

<u>Late charges</u>: All vehicles must be returned at the agreed upon time. You may be able to extend your rental by calling prior to the scheduled drop off time. A charge of \$50 per hour will be charged for inappropriate late arrivals. Again, call us if you are going to be late.

<u>Inspection</u>: It is the renter's responsibility to do a complete inspection of the recreational vehicle before delivery. Upon delivery the renter assumes all responsibility for the recreational vehicle. N & H Rental Services makes NO WARRANTY of any kind, nature, or description, express or implied, as to the quality and manufacture, safety, drivability or fitness for any particular purpose of any vehicle or equipment covered by this agreement. I/we the undersigned, accept any vehicle, Recreational Vehicle or other equipment provided by N & H Rental Services in its "as is" condition with all faults.

<u>Rules:</u> There is absolutely NO SMOKING of any kind allowed inside of the RVs, if evidence of smoking is found your security deposit will be forfeited. No pets allowed inside of the RV's unless otherwise agreed on before rental. If evidence of pets is found a \$150 cleaning fee will be charged. Renter is responsible for retracting awning on windy conditions. If damages occur the renter is responsible for the cost of the repairs. All generator's run times are a maximum of 8 hours per day, exciting limit will cause in a \$5 per hour charge.

<u>Indemnify/Hold harmless</u>: To the fullest extent permitted by law, I/we agree to defend (including attorney's fees) pay on behalf of, indemnify and hold harmless N & H Rental Services, its employees and volunteers, and others working on behalf of N & H Rental Services, against any and all claims, demands, suits, or loss, including all costs connected therewith, and for any damages which may be asserted, claimed, or recovered against or from N & H Rental Services, its employees, volunteers, or others working on behalf of N & H Rental Services by reason of personal injury, including bodily injury or death and/or property damage, including loss of use thereof, which arises out of or is in any way connected or associated with this contract.

<u>Arbitration/mediation</u>: In the event a dispute shall arise between the parties to this contract, it is hereby agreed that the dispute shall be referred to American Arbitration Association (AAA) for arbitration in accordance with the United States Arbitration and mediation rules of arbitration. The arbitrator's decision shall be final and binding and judgment may be entered thereon. In an event a party fails to proceed with arbitration, unsuccessful challenges the arbitrators award, or fails to comply with arbitrator's award, the other party is entitled of costs of suit including a reasonable attorney's fee.

Cancellations/Returns/Refunds: All sales are final.