



Louds Company Camper, LLC

LOUDS COMPANY CAMPER RV RENTAL HANDBOOK

Welcome to the RV! We are excited to share the experience of a RV vacation with you. If this is your first time in the RV world, or you are an experienced RVer, here are a few things we want you to know.

How to contact us:

Michael and Courtney Saberniak
E4021 E Louds Spur Road
Chatham, MI 49816

loudscamperco@gmail.com

Call: 906-439-5387

Text: 906-280-8560

Local Emergency Services:

In case of medical emergency call 911.

Local walk-in Clinics

Munising: 1504 Sandpoint Rd, Munising, MI 49862, (906) 387-4220

Marquette: 2382 US-41, Marquette, MI 49855, (906) 226-2233

Hospital ER

Marquette: 850 W. Baraga Ave. Marquette, MI 49855, (906) 449-3000

- A full copy of the owner's manual follows for your reference. We have tabbed some important pages.
- Please contact us if you are unsure of how to use something in the RV. There is a learning curve, and we would much rather you ask first,
- All damages to the RV will come out of your security deposit.

- We highly recommend not using the canopy. RV canopies are the number one break item on an RV and can be costly to repair.

What do I need to bring?

The RV is outfitted with basic kitchen utensils (what we find useful cooking and eating when we travel)

- Basic cooking and serving utensils
- Small baking dishes and pans
- Skillet, saucepan, and cast iron skillet
- Dinner service for 6
- Coffee maker, filters, and mugs
- Hot pads
- Dish and hand soaps and kitchen cleaning supplies
- Basic paper starter kit (paper towel and tp)
- Wash rag and Kitchen towels

We also provide an Amazon Fire TV, family games, and some childrens' toys and books. Rainy days happen, so it is a good idea to plan ahead for downtime when you can't be out adventuring.

You will need to bring your own bedding and bath towels. Existing mattresses (one full length queen and two full) are encased in waterproof covers. We do not provide any bedding for the beds, drop down dinette bed, or fold down sofa. We recommend a fitted sheet for any of the beds you intend to use and blankets or sleeping bags.

Your stay includes the use of propane tanks. We usually start you with one full and one partial. These can be exchanged and refilled at your expense should you empty them. These power your heat, A/C, stove, and refrigerator.

What do I need to do for check-in?

Pick-up/Drop-off - If you have opted for pick-up/drop-off, you will need schedule your pick-up time between the hours of 3-6 pm on the day of your reservation:

E4021 E Louds Spur Road
Chatham, MI 49816

We will fill out the pre-trip condition report together and do a walk through of basic operations and tips. We will need the names and contact information of every possible driver and they need to be listed with RVShare as well. If you fail to provide this info and are involved in an accident, the claim will be denied and you will be responsible for all costs incurred. We do recommend the driver having towing experience. Pulling and navigating a trailer of this length takes practice. When in doubt, delivery is a great option!

This will take about an hour. Please let us know if you have any questions during this meeting we are happy to help.

Delivery: If you have decided to have your RV delivered, we will need the exact address and camping site number. We will schedule a drop-off time at your site. We prefer to meet with you at this time so we can walk through the operations of the RV. We will set up everything to meet your needs during your stay, hand you the keys, and let you enjoy! You are responsible for ensuring your site has adequate hook-up for your stay. We will not come to pump your sewer should you be on a water/electric or rustic site. 3-5 day stays should have a full hook up (water/electric/sewer) site if you plan to use the toilet and shower. You are also responsible for checking your black and gray water tank levels.

What do I do if I need assistance during my stay?

The best way to reach us is through the RV Share platform. Jot us a message and we will reply asap. You can also contact us directly by phone or text (see page 1). We want your stay to be as enjoyable as possible.

RV Share holds the insurance which you paid for upon booking. They also have 24hr roadside assistance, so please contact them with any needs.

What do I need to do to check out?

You are responsible to return the RV in the same condition as you receive it. This does mean you need to clean the interior space. Cleaning supplies are provided. We will do a sanitizing spray down of the RV before and after your stay to ensure a clean and sanitary environment. This is not a full clean. Additional time we spend cleaning the RV following your return will be charged to you at the rate of \$1.00 per minute beyond our 30 minute sanitation round. Required cleaning areas are listed on our cleaning check sheet.

Pick-up/Drop off

If you are transporting the RV, please refer to the pre-travel checklist in the owner's manual (pp 29). The RV is to be returned no later than **11:00 AM (EST) unless another time has been mutually agreed upon to:**

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We will complete the post-trip condition report together at that time. This should take no more than 10 minutes.

Delivery - Please complete the end of stay cleaning checklist before **11:00 AM EST unless another time has been mutually agreed upon.** We will arrive shortly after 11 to pick up the RV from your location. We will complete the post-trip condition report together at that time. This should take no more than 10 minutes.

End of Stay Cleaning Checklist

(cleaning spray bottles and microfiber cloths can be found in the box on the kitchen counter. Leave both sprays and cloths in the RV at the end of your stay)

General

- Remove all personal and food items
- Wash and put away any used dishes or appliances

Wipe down

- Countertops
- Cabinet Faces
- Appliances - inside and out
- Dinette table
- TV
- Shelves
- Bathroom counter
- Toilet
- Shower

Sweep or Vacuum

- Under bunk mattresses
- Floors
- Under Dinette
- Behind Sofa
- Inside storage areas (if used)

Pre/Post Trip Condition Report

(a paper copy will be held by both the owner and the renter)

This pre/post trip condition report is part of the rental Agreement dated 10/06/22 between Happy Camper (you) (Renter) and Louds Company Campers, LLC (Owner) of the 2020 Keystone Springdale 270 BH

The Owner and Renter have each inspected the property listed above. Renter understands that this Condition Report is part of their Rental Agreement and will be used to document the condition of the RV upon gaining occupancy and vacating.

All items will be clean, undamaged, and working at arrival condition unless specified otherwise in the notes.

	Arrival Condition	Departure Condition
Interior		
Floor/Floor Covering		
Walls/Ceiling		
Window(s)/Screens		
Window Covering(s)		
Light fixtures		
Doors/Trim		
Heating/Cooling Systems		
Kitchen Amenities		
Dinner service and cookware		
Appliances		
Countertops		
Sink		
Bathroom		
Sink/Toilet/Shower		
Furniture		
Beds (1 queen/2 Full)		
Sofa		
Dinette		
Electronics (TV, DVD, CD)		

Cleanliness		
Interior		
Exterior		
Exterior Condition		
Storage compartments		
Outdoor kitchen		
Canopy		
Camp Chairs (4)		
Propane Tanks (2 filled)		
Trim	Small bubbling in two spots	

Owner: _____

Renter: _____

Date: _____