

SRA (Service Rental Agreement) for Camper Rental

This Service Rental Agreement (SRA) is a legally binding contract between The Hopes, hereinafter referred to as the "Lessor," and the undersigned individual or entity, hereinafter referred to as the "Renter." By signing this agreement, the Renter acknowledges that they have read, understood, and agree to comply with all terms and conditions outlined herein.

1. Rental Period

The rental period begins on the specified pick-up date and time and ends on the designated return date and time, as indicated in the reservation confirmation.

2. Late Pick-Up Policy for Camper Rentals

The pick-up time for your rented camper is scheduled at 3:00 pm CST. It is essential to arrive at the designated location promptly at the agreed-upon time to begin the check-in process and to receive the necessary orientation.

a. Grace Period

We understand that unforeseen circumstances may arise, causing slight delays. Therefore, we provide a grace period of 15 minutes during which we will accommodate a late pick-up without additional charges. If you arrive more than 15 minutes after the scheduled pick-up time without prior notice, a late pick-up charge of \$100 will be applied. This charge helps cover the costs associated with rescheduling, time schedules, and potential inconveniences.

b. Rescheduling

If you need to reschedule your pick-up time, please contact us at least 1 day in advance. We will make every effort to accommodate your request, based on camper availability.

3. Eligibility and Identification

The Renter must be at least 25 years old and possess a valid driver's license. Before the rental, the Renter is required to provide a copy of their driver's license, proof of insurance, and any other necessary identification documents.

4. Reservation and Payment

A reservation deposit is required at the time of booking to secure the rental period. The remaining balance must be paid in full before or upon the RV pick-up date. Payments can be made through approved payment methods specified by the Lessor.

5. Security Deposit

A security deposit is required before the start of the rental period to cover any potential damages, excessive cleaning fees, or violations of this agreement. The security deposit will be refunded within the specified number of days, via website policies, after the successful return of the camper, provided it is in the same condition as when it was rented.

6. Use of Camper

The Renter agrees to use the camper solely for recreational purposes and to abide by all laws, regulations, and rules relating to the use and operation of the camper.

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7. Smoking and Pets

For the comfort and safety of all our renters, smoking and pets are strictly prohibited inside the camper.

8. Maintenance and Care

The Renter is responsible for maintaining the camper's interior and exterior in good condition. This includes regular cleaning, proper waste disposal, and routine checks of the camper's systems and equipment.

9. Accidents and Damages

In the event of an accident or damage to the camper, the Renter must immediately inform the Lessor and follow the procedures outlined by the Lessor for reporting incidents.

10. Liability and Insurance

The Renter agrees to assume all liability for the use of the camper during the rental period. It is the Renter's responsibility to ensure they have adequate insurance coverage to protect themselves and the camper during the rental period.

11. Termination

The Lessor reserves the right to terminate this agreement and repossess the camper at any time without prior notice if the Renter fails to comply with the terms and conditions of this agreement or engages in unsafe or inappropriate conduct.

12. Miscellaneous

a. Amendments

Any amendments to this agreement must be made in writing and agreed upon by both parties.

c. Governing Law

This agreement shall be governed by and construed in accordance with the laws of Texas, USA.

d. Entire Agreement

This SRA constitutes the entire agreement between the parties and supersedes any prior understandings or agreements, whether oral or written.

By reserving the rental, the Renter acknowledges that they have read and fully understood this Service Rental Agreement and willingly agree to abide by all its terms and conditions. The Renter further acknowledges that they are responsible for ensuring that all members of their party are aware of and comply with the terms outlined in this agreement. The Renter understands that failure to adhere to the terms and conditions may result in additional fees, penalties, or termination of the rental agreement.

Thank you for your understanding and cooperation.