

Russ's RV Rentals

Supplemental Rental and Rules Agreement

This supplemental rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot but we prefer to be up front and clear so there is no confusion or unrealistic expectations that may cause misunderstandings later.

1. Training: When you pick up the RV, we will complete a pre-rental orientation of the RV that will take about 30-90 minutes depending on any prior experience you have with a travel trailer. It takes time to do a walkthrough so please plan accordingly.
2. No Refunds for Early Returns: If you return early we do not refund the days you will not use. This includes if you have an accident or crash in the RV; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
3. Fee for Late / Early Returns: A fee of \$30 per hour will be charged if the RV is returned later or Earlier than the agreed upon time. If the RV is returned after dark, it will be checked in the next day during daylight hours and any applicable damages will be applied to your security deposit. All drivers must be at least 25 years old and must be listed on the contract when you pick up the RV. NO EXCEPTIONS.

Example: 1-60 minutes late return \$30 (15 min. grace period)

61-120 minutes late return will be an additional \$60, etc.

4. Travel Restrictions: No travel is allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Driving on a non-paved road inside a licensed RV park is acceptable.

5. Toll Roads, Red Light Cameras, Parking Tickets, etc: Toll invoices are a major burden and, if we receive any, a \$100 administration fee plus the cost of the bill for EACH invoice will be applied to your security deposit. Responsibility for any traffic or parking violations will be transferred to you and you will be charged a \$100 administration fee. If you want to use toll roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc. mail comes our way or the \$100 administration fee, plus the bill will be applied. *Note: Most toll agencies are good to work with and will help you out if a mistake is made and you call them right away.*

6. Campground Reservations: We are not responsible for campground reservations. All campground reservations must be made separately with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors.

7. Awnings: We do allow the usage of the exterior awning while most owners do not. Keep in mind if you use the awning any damage is your responsibility because they are NOT COVERED by insurance and they are very expensive to repair or replace if damaged. The awning needs to be brought in at the first sign of winds over 10 mph and at night when you go to bed. Never leave the RV unattended with the awning left out. If it is raining you must tilt the awning as explained in the pre-rental orientation. Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and will exceed your security/damage deposit amount.

8. Generators: If you choose to use a generator, the following rules will apply. Do not use generator inside the RV, it must be kept outside. Do not leave RV while generator is running. It is highly recommended not to run a generator overnight or while sleeping due to safety reasons. Your generator must be a minimum of 2900 watts to run the systems within the RV without

causing a power issue. You, the renter, will assume all responsibility for any and all damages caused by the use of a generator.

9. Tires: RV tires are filled with nitrogen as it does not cause pressure fluctuations. The tires on the RV have been checked, along with all other parts, prior to your rental period but if a tire seems low please DO NOT refill it with air. There is also a spare tire included on the rear in the rare event a flat tire/blowout occurs.
10. Rooftop Usage: We do not allow the use of the travel trailer's rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in a complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.
11. Pets: You MUST have approval from us before allowing a dog in the RV. We only allow one dog, 35 lbs. or less in the RV. Dogs are not allowed on top of any upholstered area due to the soft material and the likelihood that they will scratch the material. We do not charge an extra fee for a dog; however, if any damages occur, you will forfeit your entire security deposit, and any excess damage will be charged accordingly. If any evidence of odor, fleas, bodily waste, or large amounts of pet hair are left upon return, you will be charged a full Deep Cleaning Fee for this to be removed. (See Fees Addendum)
12. Propane: We do not charge for propane however it is not our responsibility if you run out. We always try to have at least 1/2 tank available for your use. If you run out and need more it is your responsibility to replenish the tank. Same goes for the small tanks for the grill.
13. Waste Holding Tanks: There should be nothing, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, etc. put into the black water waste holding tank as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided

with RV safe toilet paper and we ask that this is the only thing put into the waste holding tank. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning to remove.

a. Waste holding tanks. Unless you pre paid for a dump fee the (Gray and Black) must be emptied prior to return and valves left CLOSED, and the screw cap left ON. If tank levels do not read EMPTY on the control panel, you will be charged a \$75 dump fee, NO EXCEPTIONS. (See Camper Setup document for more detailed information and tips for dumping/flushing the black and gray tanks).

14.Cleaning: Unless you select to add cleaning with your booking, the RV must be returned with a clean interior and empty tanks. “Clean” means, as you received it or better. If you add the cleaning service fee of \$40 to your booking, the RV does not have to be returned clean, however it cannot be “trashed” or so dirty that it is beyond what is reasonable for a vacation.

a. A Cleaning Fee of \$100 will be assessed to your security deposit if the RV comes back dirtier than you received it and you did not elect to add cleaning service to your rental agreement in advance.

b. A Deep Cleaning Fee of \$200 will be charged if RV is returned unclean and requires extensive amounts of cleaning or reconditioning.

15.Smoking: There is NO SMOKING allowed in the RV. If smoke (including cigars, pipes, drugs, etc.) is detected you will be charged a fee of \$150. NO EXCEPTIONS.

16.NO DRUGS: Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. Any trailers returned

with any evidence of drug use or transportation of will result in law enforcement being called for a report and to collect the evidence.

17. Odors/Cooking: We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as the storage or cooking of fish, bacon, deer, etc. This must be done outside the RV. If odors are detected you will be charged the Deep Cleaning Fee of \$200.

18. Rental Period: The rental period is every day you have the RV past 3PM. For example, on a 3-night rental, you pick up the RV Thursday at 3PM and return the RV Sunday at 1PM, you are charged for 3 nights (Thur, Fri., Sat).

19. Damage/Minor Repairs: Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair after consulting us. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, refrigerator, etc.) the item you purchased and the receipt must be surrendered upon return if you want reimbursement.

a. Renter Damages: If the RV, inside or out, and/or ANY of its contents that were present at the time of pick up, including, but not limited to couches/chairs, beds/bedding, counters, walls, etc., are damaged during your rental period you are responsible for paying all damages whether you were at fault or not, or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately.

20. Towing Safety: Please remember that RV's are much taller than the average vehicle and are not equipped to withstand an impact with a low bridge/overpass etc. and will result in damages totaling MORE than your security deposit, so be aware of low clearance signs. **The height of the trailer is 9'.**

All damages to the RV, including damage while driving (tree, toll road, low overpass, drive-thru, etc.), are 100% your responsibility and will exceed your security/damage deposit amount. The dimensions of our travel trailer are listed on the first page of this Supplemental Rental and Rules Agreement. It is advised that you never attempt going through a drive-through towing an RV- they are almost always too low.

21. Appliances: The A/C, radio, microwave, television, refrigerator, jacks, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. In case of any malfunction please contact us immediately for assistance.

22. Camper Abandonment/Owner Retrieval: If for any reason you abandon the RV, you will be charged a \$1,500 fee for Abandonment and Retrieval- plus any applicable fees for ANY lost/missing keys or items/parts from the RV. Abandonment means leaving the RV with no intention of returning to it or delivering it back to owner drop-off location. In the event you abandon the RV without signing return documents, you agree to waive your right to dispute any claims due to damages, overages, or vandalism.
 - a. If for any reason you are unable to deliver the RV back to owner at drop-off location, you agree to pay a retrieval fee of \$1,500 unless other terms have been agreed to by both renter and owner.

23. Lockout/Lost Keys: In the event a lockout occurs you agree to pay .75 cents per mile round trip for owner to drive and unlock RV and a fee of \$25 PER missing key. If owner is en route and key is found and RV is unlocked, you will only need to pay for mileage up to that point round trip. If no lockout occurs but a key is missing upon return of RV, you will be charged a \$25 fee PER key.

24. First Aid Kit: There is a sealed first aid kit provided. You are welcome to use the first aid kit and if you do just keep the whole kit and take it home. You will be charged a \$15.00 fee for its replacement.
25. Extra fees: You may elect to add certain "extras" to your booking if you like. If you did not elect extra fees at the time of booking, such as the cleaning fee, etc., you can elect to have them deducted from your deposit unless otherwise noted herein.
26. GPS Tracking: The travel trailer has been equipped with a GPS tracking device for safety and must not be removed/unplugged for any reason. Your destination will be tracked via the GPS tracking device and failure to accurately report your destination, or giving an arbitrary destination in order to attend a prohibited event will result in complete loss of your security deposit and you will be requested to return the RV to owner immediately, and NO refund will be granted for unused rental dates.
27. Personal Property: Your personal property brought with you is your responsibility and you release owner(s) from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of return.
28. Personal Injury: You release owner(s) from all claims for injury, including, without limitation, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including return period.
29. Severability: If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.

30.Modifications/Waivers: No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document that the owner(s) has signed.

31.Damages Above Security Deposit/Insurance Claims: In the event there is any damage above the amount of your security deposit, you agree to pay the owner(s) any monies due and allow the rental platform company to charge your credit card on file for said charges plus processing fees.

a.In the event there are damages requiring a claim(s) to the insurance administrator for the rental platform, you agree to allow your credit card to be charged for the full amount of the insurance deductible, plus the fee for processing any claim(s).

32.RV Return: When RV is returned, you agree that it will be free from damages, cleaned, and tanks emptied BEFORE it has been unhitched from your vehicle. Once RV has been unhitched, the RV will not be allowed to be taken anywhere else and rental period will be considered complete. A preliminary walk through will be completed and a precursory Return Form will be provided. Once a thorough inspection has been completed, any fees for damages, cleaning, dumping, or any other charges will be deducted from your security deposit if applicable.

33. Credits: There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the owner's control. This includes, but is not limited to, flat tire(s), any and all systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any part(s) of RV whether the renter was at fault or not, or due to renter's or any guests' negligence.

34.Rental Period Extension: If, for any reason, your rental period is extended beyond the original rental period dates, you agree that this document will

also extend, be valid and enforceable for the entirety of your extended rental period.

35. Security Deposit: Your security deposit will be refunded after the RV has been thoroughly inspected and no issues or damages have been found. Said inspection may take anywhere from 48-72 hours post rental period.

Renter Signature and Date

Renter Printed Name

Renter Address and Phone Number

Owner Signature and Date

Owner Signature and Date

SELECTION OF EXTRA FEES

Initial items you would like.

_____ Cleaning fee: I do not want to clean the trailer upon return - \$40

Please note article #13 in rental contract

_____ Propane fee: I do not want to refill the propane tanks - \$0

FEES ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT, AND ANY ADDITIONAL COST, IF NECESSARY, WILL BE CHARGED TO YOUR BOOKING.

WASTE TANKS NOT EMPTIED: **\$75** charge will be assessed if black and gray tanks are not emptied prior to return unless you arranged for dump fee in advance.

SMOKING IS STRICTLY PROHIBITED: **\$150** charge will be assessed if the smell of smoke is detected in the RV.

LATE RETURN: **\$30** per hour charge will be assessed if RV is returned later than agreed upon time.

PETS: Pets authorized in writing at time of booking or otherwise arranged are welcome in the trailer free of charge. Should any damage occur because of your pets, you are responsible including, but not limited to, urine or waste stains, claw/scratch/chew marks, damage to furniture. You will forfeit your entire security deposit and, any excess damage will be charged accordingly.

a. Any evidence of odor, fleas, bodily waste, or large amounts of pet hair left upon return will be subject to the Deep Cleaning Fee of **\$200**.

TOLL INVOICE: **\$100** charge will be assessed plus the cost of toll charge for EACH invoice received.

PROPANE: **\$0** charge will be assessed if propane tank(s) is not refilled upon return.

CLEANING: **\$100** charge will be assessed if RV is returned unclean or in a condition less than received.

DEEP CLEANING: **\$200** charge will be assessed if RV is returned unclean or in a condition less than received AND requires extensive amounts of effort to clean or recondition.

LOCKOUT: **\$25** charge will be assessed per key if lockout occurs in addition to .75 cents per mile for owner to come and unlock RV.

MISSING KEY(S): **\$25** charge will be assessed per each missing key(s).

ABANDONMENT/RETRIEVAL: **\$1,500** charge will be assessed if renter abandons RV at any location or any time during rental period and owner must recover RV, or if owner must retrieve the RV for any reason other than what has been discussed at time of booking.

**ALL ADD-ON FEES APPLIED TO YOUR SECURITY DEPOSIT WILL BE ASSESSED A PROCESSING FEE OF 25%.

Renter Signature and Date

Renter Printed Name

Owner Signature and Date

Owner Signature and Date

Waste Tanks Addendum

Most renters are not familiar with properly operating an RV's black and gray waste holding tanks and; therefore, have many questions and concerns regarding this. This addendum is meant to act as a clear outline for your responsibility as a renter for properly using and dumping the waste tanks, and the fees if not done successfully. You will be provided with a You Tube Video (https://www.youtube.com/watch?v=dfTdOSlt_cU) (<https://www.youtube.com/watch?v=dW9pou0S2d4>) will go into considerable detail regarding the proper dumping of these tanks to accommodate the walk though that is done at pick up.

DO NOT EVER LEAVE THE BLACK TANK VALVE OPEN DURING USAGE!

RV safe toilet paper will be provided and we ask that this is the ONLY thing put into the black tank. No other items, including feminine napkins or tampons, diapers, tissues, paper towels, etc., should be put into the black tank or a clog may result.

There is to be NO food, or any other item, other than sink and shower water, placed into the gray tank. Any amounts of food particles may result in a clog that will require extensive cleaning to clear.

Waste holding tanks (Gray and Black) must be emptied prior to return and valves left CLOSED, and the screw cap left ON.

When you return the RV, the tank levels will be checked during our inspection and if the tank levels on the control panel do not read EMPTY, you will be charged a \$75 dump fee, NO EXCEPTIONS.

Please ensure tanks have been emptied and flushed, if necessary, and tank levels on the control panel read EMPTY prior to returning. Once the RV has been unhitched you will not be permitted to leave again with the RV.

**ALL ADD-ON FEES APPLIED TO YOUR SECURITY DEPOSIT WILL BE ASSESSED A PROCESSING FEE OF 25%.

Renter Signature and Date

Renter Printed Name

Owner Signature and Date

Owner Signature and Date