

## Rental Agreement Outlaw 29J

Please take a moment to thoroughly read these reminders and rules of the road. As stated in your contract, violation of these rules may be indicative of negligence, abuse or misuse on the part of the renter and occupants and exceed the security deposit. These are fairly standard fees/charges for negligence, abuse or misuse with any RV rental and although we do not anticipate any issues, we feel it is important the renter has full visibility to the potential costs associated with negligence, abuse or misuse that your insurance may deny, and therefore hold you responsible for out-of-pocket expenses.

- When you pick-up or take delivery of the unit we will complete a pre-rental orientation walk-thru that will take 20-60 minutes, depending on any prior experience you have with a camper. It is important for both owner and renter to have sufficient daylight/time to discuss any questions or concerns and take all necessary photos.
- We discourage the usage of the exterior awning unless you feel extremely comfortable with the operation and use. They are \$1200 to replace (up to \$5000 for the automatic ones) and can be damaged very easily due to weather or accidental misuse. Awnings are not typically covered by insurance claims. Damage to awnings, including damage while driving (trees, drive-thrus, etc.) are 100% your responsibility and could exceed your security/damage deposit amount. All awnings must be retracted when you are not physically located with the camper. As weather patterns can change quickly, the awnings are easily susceptible to damage from high winds or hail.
- The camper must be returned with a clean interior. "Clean" means as you received it & visibly ready for another rental. Owner will complete all COVID-19 CDC cleaning and disinfecting. Be sure to remove all trash. We will charge \$250 if the camper is returned in a condition that requires excessive cleaning.
- Pets: No pets in this RV. Evidence or damage of from pets will result in extra cleaning fee and/or forfeiture if deposit refund.
- Please do not smoke cigarettes, marijuana products, vaping devices or E-Cigarettes in or near the camper. Such activities cause odors and result in professional cleaning at the end of the rental period. The minimum charge for recovery of smoking odors is \$750. **SMOKING IS STRICTLY PROHIBITED.**
- Damage/Minor Repairs: Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair after consulting us and mutually agreeable. Replacement of defective parts and receipts must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, etc.) the item you purchased and the receipt must be surrendered upon return if you want reimbursement.
- Interior Damage: Depending on the coverage selected at the time of rental. Any damage

done to the interior of the camper is typically not covered. Any damage found upon return that was not documented at pick-up will be the responsibility of the renter.

- Delivery/Pick-up/Drop-off times will be communicated and agreed upon between the owner and renter prior to the reservation. Excessive tardiness or lack of communication will result in additional charges.
- Please only use RV toilet paper (supplied) and do not insert any feminine sanitary products, baby wipes, flushable wipes, paper towels, etc. in the toilet. Such actions will cause damage to the toilet and sewage tank. The renter will be responsible for the cost of repairs and loss of use. Minimum repair cost is typically \$750.
- Waste holding tanks must be emptied prior to return unless you have chosen the pre-pay dumping fee. When you return the unit, valves will be opened to be sure the tanks are empty.
- Please do not use chlorine bleach inside the RV. Usage of chlorine bleach will cause damage to the sewage tanks, furniture and flooring. Chlorine bleach is harmful to campground sewage systems, as well as wildlife. The renter is responsible for damages caused by use of chlorine bleach. Preferred cleaning products are provided.
- Please do not allow grease or food debris to be placed in sink drains. Sink drains and gray tank cannot accommodate grease or food debris. The renter will be responsible for the cost of repairs and the loss of use.  
Waste Holding Tanks: The emptying of waste holding tanks is required before return unless you have elected to pay the dump fee.
- Security Deposit: Your security deposit is refunded after the unit is checked in, and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination to attend a prohibited event will result in the forfeiture of your security deposit.
- Generators: Generators are for running the electrical elements of the trailer. They are not “constant run” generators and are not designed or allowed to be used as primary power while you are camping by running them constantly for extended periods. If you desire air conditioning, you need to use a campsite with RV electrical available to plug into. Customers are restricted from running the generator overnight while sleeping in the unit due to the possibility of carbon monoxide getting into the unit while you are asleep – a deadly hazard.
- Illegal activity is prohibited within the camper by the renter and the occupants. The owner will comply with law enforcement, concerning all inquiries related to illegal activity. Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit and result in law enforcement being called for a police report and to collect evidence.
- Drivers: All drivers must be at least 25 years old and must be listed on the contract when you pick up the unit. NO EXCEPTIONS.

- Failure to provide accurate destination will result in loss of deposit.
- Late Returns: If you are late returning the unit, there is a \$40 per hour late fee. You will also be responsible for the cost of any canceled rentals due to your late return.
- KEY REPLACEMENT \$50 CHARGE WILL BE ASSESSED IF KEYS ARE NOT RETURNED.