

Epic Van Rentals

Rules & Rental Agreement

This “rules” list may seem like a lot, but I want to make sure you are fully informed and have no unrealistic expectations concerning our Epic Van. Most rental agencies have the same rules, I just want to be completely up front and prevent any misunderstandings later. Please make sure you understand the rules and ask if you have any questions about any particular rule or expectation. Unfortunately, some customers will break rules or take things from the van if there are not fees upon return for doing so.

1. **No Refunds for Early Returns:** If you return early we do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver’s liability insurance.
2. **Fee for Late Returns:** If you are late returning the unit there is a \$40 per hour late fee up to 3 hours. Then, you will be charged for another full day. This rule applies unless you have been preapproved by us for a late return. You will also be responsible for the cost of any canceled rentals due to your late return. All drivers must be at least 25 years old and must be listed on the contract when you pick up the unit. **NO EXCEPTIONS.**
3. **Campground Reservations:** We are not responsible for campground reservations. All campground reservations must be made separately with the campground’s reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this Agreement. No refunds will be given for campsite reservation errors.
4. **NO SMOKING:** Smoking (including cigars, pipes, drugs, etc) in the unit forfeits your entire security deposit.
5. **NO DRUGS:** Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. Van returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence.
6. **Odors / Cooking:** We do not allow anything that can create a strong smell in the Epic Van that is difficult to remove, such as raw fish storage or cooking with heavy spices such as curry or strong gumbo.
7. **Travel Restrictions:** The Epic Van is **NOT** allowed to travel outside of the U.S. No travel allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Only exception to this is a non-paved road inside a licensed RV Park.

8. Toll Roads, Red Light Cameras, parking tickets, etc: Parking Tickets, Mailed Violations, and Toll invoices are a major burden and we charge a \$75 fee for each invoice we get. Responsibility for traffic or parking violations will be transferred to you and you will be charged a \$75 administration fee. If you want to use Toll Roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc mail comes our way or the \$75 administration fee will apply! Note: Most toll agencies are good to work with and will help you out if a mistake and call them right away.
9. Awnings: We do not allow the usage of the exterior awnings. This is for your protection because they are at a minimum of \$8,000 to replace. They can be damaged very easily due to weather or accidental misuse. Awnings ARE NOT COVERED by insurance. Damage to awnings, including damage while driving (tree, tollroad, etc) are 100% your responsibility and will exceed your security/damage deposit amount.
10. Pets: You MUST have approval from us before allowing a pet in the van. If we reached an agreement on having a pet, an extra cleaning fee applies. Many renters are allergic to pets so we must charge extra because it takes a lot of work to clean the van after a pet has been in it to remove all the pet hair, dander, and sanitize every surface. My current pet fee is \$150 for the entire rental period.
11. Security Deposit: Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination in order to attend a prohibited event will result in forfeiture and total loss of your security deposit.
12. Training: When you pick up the Epic Van we will complete a pre-rental orientation of the unit that will take about 20 minutes to an hour depending on any prior experience you have with a Class B. Picking up our van is not like picking up a rental car so please plan at least 30 minutes for this when you make your plans.
13. Cleaning: Unless you select to add cleaning with your reservation, the van must be returned with a clean interior and empty tanks. "Clean" means as you received it & ready for another rental. If you pay for cleaning, the van does not have to be returned clean, however it cannot be "trashed" or so dirty that it is filled with trash or dirty beyond what is reasonable for a vacation. If you elect to add the cleaning, it is a \$150 fee.
14. Damage/Minor Repairs: Any minor damages requiring immediate repair must be reported to us promptly. If the potential repair is minor, you may make the repair after consulting us. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment

failure (water hose, shore power cord, etc) the item you purchased and the receipt must be surrendered upon return if you want reimbursement.

15. Appliances. The A/C, radio, microwave, television, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. For assistance, you are advised to call the emergency contact, Anh Phan immediately at 206-915-9182 or Tin Nguyen at 206-669-6931
16. Renter Damage. If the van and/or the contents in the van at the time of the delivery orientation are damaged during your rental period, you are responsible to pay all damage costs whether you were at fault or not or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc). If an accident occurs, you are responsible for obtaining a police report, contacting the other party's insurance company and contacting us immediately at 206-915-9182. At check out, we will estimate the damage, if any, and expedite the cleaning and/or repair.
17. Toilet cartridge: Toilet cartridge must be taken out and thrown away prior to return. If you don't want to remove the toilet cartridge, you can select the toilet cartridge removal option below.
18. Rental Period: The rental period is every day you have the unit past 11 am, so the unit is due back by 11 am the day after your reserved rental period ends. For example, you pick up the unit Friday at 1 pm, and return the unit Monday by 11 am, you are charged for 3 days (Fri, Sat, Sun).
19. Personal Property. You release Anh Phan, Tin Nguyen, , the Epic Van, and our agents from all claims for loss of, or damage to, your personal property or that of any other person, that was left or carried in or on the van, whether or not the loss or damages was caused by our negligence or was otherwise our responsibility.
20. Personal Injury. You release Anh Phan, Tin Nguyen, the Epic Van and our agents from all claims for injury, including, without limitation, personal, bodily, or mental injury, economic loss or damage to you, guests, unborn children, or relatives, whether or not the injury was caused by the use of the Epic van, our negligence, or was otherwise our responsibility.
21. GPS: To enhance the security of the Epic Van and facilitate its recovery in the event of theft or unauthorized use, we have a GPS tracker installed in the van to track for mileage, speed, and location of our van. We want to assure you that the data collected by the GPS tracker will be handled in accordance with all applicable privacy laws and regulations. The data will only be accessible to authorized personnel for the purposed stated above.

22. Speed: Additional charges will be imposed for each subsequent occurrence following the initial notification from us indicating that you have exceeded a speed of 80 mph during the duration of your rental.
23. Extra fees: If you did not elect extra fees at the time of booking, such as the cleaning fee, toilet cartridge removal, you can elect to have them deducted from your deposit.
24. Waiver. Our failure to enforce any of our rights under this Agreement or at law shall not be deemed a waiver or a continuing waiver of any rights or remedies against another party, unless such waiver is in writing and signed by the party to be charged.
25. Severability. If any provision of this Agreement is judicially determined to be invalid, void or unenforceable, the remaining provisions shall remain in full force and effect.
26. Attorneys' Fees. In the event a dispute arises regarding this Agreement, the prevailing party shall be entitled to recover its reasonable attorneys' fees and costs, in addition to other relief to which it is entitled.
27. Modifications. No term of this Agreement can be waived or modified except by a writing that we have signed.
28. Entire Agreement. This Agreement constitutes the entire agreement between the parties regarding the rental of the Epic Van, and supersedes all prior oral or written agreements or understandings regarding this subject matter. This Agreement can only be amended by a writing signed by all parties.

I have read and agreed to the terms and conditions of this rental agreement and thereby give my consent to the agreement.

Renter Signature and Date

Renter Printed Name

Renter Address and Phone Number

Owner Signature and Date

SELECTION OF EXTRA FEES

Initial items you would like.

_____ Cleaning fee: I do not want to clean the van upon return: \$150**
Please note item 13 in rental contract

_____ Toilet cartridge removal fee: I do not want to perform the final toilet cartridge removal: \$75.
Please note item 17 in rental contract

FEES ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT.

DUMP FEE: \$50 CHARGE WILL BE ASSESSED IF GREY TANK IS NOT EMPTIED PRIOR TO RETURN.

KEY REPLACEMENT \$50 CHARGE WILL BE ASSESSED IF ALL KEYS ARE NOT RETURNED.

SHORE-POWER ELECTRICAL CORD REPLACEMENT: \$150 TO REPLACE DAMAGED ELECTRICAL SHORE POWER CORD

WATER HOSE: \$100 TO REPLACE DAMAGED WATER HOSE.

CLEANING \$50/HR (1HR MINIMUM) FOR ANY EXTRA CLEANING REQUIRED AFTER RETURN. THE VAN SHOULD BE RETURNED IN THE SAME CONDITION AS IT WAS AT PICK-UP.

SMOKING IS STRICTLY PROHIBITED. SMOKING IN THIS UNIT WILL BE CAUSE FOR FORFEITURE OF ALL SECURITY DEPOSITS AND MAY WARRANT ADDITIONAL FEES.

FOR EACH INSTANCE WHERE WE NOTIFY YOU OF A SPEED EXCEEDING 80 MPH, EXCLUDING THE INITIAL WARNING, A FEE OF \$30 WILL BE APPLIED.

_____ I acknowledge I have been made aware that all rental units are monitored by GPS tracking. Any attempt to remove, tamper with, block signal, remove power, etc will result in a \$200 replacement fee. GPS monitoring is non-negotiable and if you wish to terminate your rental for this reason, you will forfeit all of your rental fees per our cancelation policy.

Please note item 21 in rental contract

Renter Signature and Date

Renter Printed Name

Owner Signature and Date