

# Supplemental Rental and Rules Agreement

Owners, SoCal Trailer Rentals, LLC - info@socaltrailerrentals.com

This supplemental rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot of information, but we prefer to be up front and clear so there is no confusion or unrealistic expectations that may cause misunderstandings later. This agreement is a mandatory prerequisite to being allowed to use the RV during your rental period.

**It is vital that all drivers and the person whose name is on the Rental Application be present during drop off and return to sign the rental agreement and conduct a thorough walk through of the trailer. We will not drop off or release the trailer with the primary driver not present.**

## Stationary Rental

Renter agrees that the above trailer will be delivered by SoCal Trailer Rentals, LLC to the agreed upon address and is not to be moved for any reason. If there is any reason the trailer needs to be relocated or moved, the renter agrees to communicate the issue to the Owner.

## Campground Reservations

SoCal Trailer Rentals, LLC is not responsible for campground reservations – including cancelations for COVID or other illnesses. All campground reservations must be made separately from your reservation with us, with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors. Renter will be responsible for making sure the spot reserved can accommodate the trailer rented and camp ground is aware of and accepting of trailer rental and deliveries. No refund or discount will be given if the rental cannot be completed due to reservation issues. This includes size limitations, obstructions blocking the use of the site, lack of hookups, etc.

- 1.** Training: Before the start of your trip, it is required to complete a pre-rental orientation of the RV. This orientation will take about 45 minutes to 1 hour, depending on any prior experience you have with a RV. It takes time to do a thorough and complete walkthrough, so please plan accordingly.
- 2.** No Refunds for Early Returns: If you return the RV early, we do not refund the unused days/time. This includes if you have been in a motor vehicle accident with the RV; however, if the MVA is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- 3.** Travel Restrictions: No travel is allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Driving on a non-paved road inside a licensed RV park is acceptable. Driving on unapproved roads will result in the forfeiture of your entire deposit.
- 4.** Awnings: We DO allow the usage of the exterior awning, but advise using caution! This is for your own protection, because they are NOT COVERED by insurance and they are very expensive to repair or replace if damaged. Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and will exceed your security/damage deposit amount.
- 5.** Generators: Any generator use needs to be approved by the owner. Once approved, the use of the on-board generator will be billed at a rate of \$7 per hour. This will be deducted from your security deposit at the end of the trip. If you choose to use your own generator, the following rules will apply. Do not use generator inside the RV - it MUST be kept outside. Do not leave the RV unattended while a generator is running. Do not run a generator overnight or while sleeping due to safety reasons. Your generator must be a minimum of 4500 watts to run the systems within the RV without causing a power issue. You, the renter, assume all responsibility for any and all damages caused to the RV & its appliances and systems by the use of a generator.
- 6.** Rooftop Usage: We do not allow the use of the RV rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in a complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.

Renter Initials: \_\_\_\_\_

- 7.** Dogs: You MUST request & get owner approval before allowing a dog in the RV. Owner reserves the right to accept or decline any dog, for any reason. Dogs are not allowed on any upholstered area due to the soft material and the risk of stains, smells or other damage. We do not charge an extra fee for a dog; however, there is an additional refundable deposit required for dogs, equal to \$250.00, per dog. If any pet damages occur, including evidence of pet urine or feces, you will forfeit your entire security deposit, and you agree to pay any excess damage fees. If any large amounts of pet hair are left upon return, you will be charged a full Deep Cleaning Fee for it to be removed. (See Fees Addendum)
- 8.** LP Detector: The LP detector is present for your safety. It is hardwired/battery operated LP detectors that are hardwired are supplied power through the house batteries. This means if the house battery levels get low, they might not supply adequate power to the LP detector and it could start beeping. The Renter is responsible for maintaining the house battery level necessary to power the LP detector.
- 9.** Waste Holding Tanks: There should be nothing, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, wet wipes, etc. put into the black water waste holding tank as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided with many rolls of RV safe toilet paper and we ask that this is the ONLY thing put into the waste holding tank. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning &/or repair to remove.
- 10.** Cleaning: We do NOT charge an up front cleaning fee. The RV must be returned with a clean interior and exterior "Clean" means, as you received it or better – as shown in the trailer condition acknowledgement. If you return the RV dirty, you agree to pay a \$150 cleaning fee. Things like glitter, silly string, hair color, nail polish, etc can cause a lot of damage and should not be used in the RV. A Deep Cleaning Fee of \$300 will be assessed if RV is returned unclean AND requires more than a surface cleaning or any reconditioning.
- 11.** Smoking: There is NO SMOKING allowed in the RV. If smoke (including cigars, pipes, vapes, drugs, etc.) is detected you will be charged a minimum fee of \$1,000. NO EXCEPTIONS.
- 12.** NO DRUGS: Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. If the RV is returned with any evidence of drug use or the transportation of drugs, it will result in law enforcement being called for a report and to collect the evidence.
- 13.** Odors/Cooking: We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as the long-term storage or cooking of fish, bacon, deer, etc. These must be prepped/cooked outside the RV. If food/cooking odors are detected you will be charged and agree to pay the Deep Cleaning Fee of \$300. There is an outside griddle provided for your use, if needed in the preparation and cooking of smelly food items.
- 14.** Damage/Minor Repairs: Any damages/issues/problems/repairs need to be reported to us immediately. If a potential repair is minor, you may make the repair after consulting us. Do not repair anything until you've spoken to us about it. Replacement of defective parts and receipt must be brought back for reimbursement. If you purchase an item necessary due to an equipment failure (sewer or water hose, etc.) the item you purchased and the receipt must be surrendered upon return of the RV, if you want reimbursement. Should you make a repair without consulting us first, or without following written/oral instructions given, you assume liability for the repair and any subsequent repairs needed.
- 15.** Renter Damages: If the RV, inside or out, and/or ANY of its contents that were present at the time of pick up, including, but not limited to couches/chairs, beds/bedding, counters, walls, everything on the inventory list, etc., are damaged during your rental period you are responsible for paying all damages, whether you were at fault or not, or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately. (A documented thorough walk through will be completed, with renter present, at the time renter takes possession) Damage to the interior of the RV is charged to the renter, via cash upon return or charged to your security deposit.
- 16.** Camper Abandonment/Owner Retrieval: If for any reason you abandon the RV, you will be charged a \$3,000 fee for Abandonment and Retrieval - plus any applicable fees for ANY lost/missing keys or items/parts from the trailer. Abandonment means leaving the trailer with no intention of returning to it or delivering it back to owner/drop-off location, before the end date/time of your rental period. In the event you abandon the trailer without signing return documents, you agree to waive your right to dispute any claims due to damages, overages, or vandalism.
- 17.** Lockout/Lost Keys: In the event a lockout occurs you agree to pay .75 cents per mile, round trip, for owner to drive and unlock RV and a fee of \$25 PER missing key. If owner is in route and key is found and RV is unlocked, you will only need to pay for mileage up to that point round trip. If no lockout occurs but a key is missing upon return of RV, you will be charged a \$25 fee

Renter Initials: \_\_\_\_\_

PER key. If RV OWNER determines a locksmith is required for lockout/lost key service, the full locksmith cost is to be paid by the RENTER, at the time of service – locksmiths must be scheduled and approved by owner before work is done.

- 18.** Personal Property: The personal property you bring is your responsibility, and by signing this agreement, you release the RV owner(s) from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of return.
- 19.** Personal Injury: You release the RV owner(s) from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including return period.
- 20.** Severability: If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.
- 21.** Modifications/Waivers: No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document which the owner(s) signed.
- 22.** Damages Above Security Deposit/Insurance Claims: In the event there is any damage above the amount of your security deposit, you agree to pay the RV owner(s) any monies due and allow the rental platform company (if used to book) to charge your credit card on file for said charges, plus processing fees.
- 23.** Credits: There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the owner's control. This includes, but is not limited to, flat tire(s), weather, any and all systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any part(s) of RV whether the renter was at fault or not, or due to renter's or any guests' negligence.
- 24.** Rental Period Extension: If, for any reason, your rental period is extended beyond the original rental period dates, you agree that this document will also extend, be valid and enforceable for the entirety of your extended rental period.
- 25.** Dry Camping/Boondocking: Camping without hookups (water, sewer, power) restricts the capabilities of the RV. You are limited to fresh water tank capacity, black & gray tank capacities, battery capacity and propane capacity. These things need to be recharged, refilled, dumped, etc. These things are the responsibility of the renter. We, as owners, take NO responsibility for limited capabilities and capacities due to dry camping/boondocking. Should you choose to dry camp/boondock, you take full responsibility and liability for the limited capabilities and capacities, and any unmet expectations due to use without hookups.
- 26.** Hold Harmless: Renter agrees to hold harmless the owner of the rented RV, at all times, for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life or loss of or damage to personal property. Owner assumes no liability for how the RV is used during the rental period.

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Renter Signature

Date

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Renter Printed Name

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Renter Email Address

Phone Number

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SoCal Trailer Rentals, LLC

Date

Renter Initials: \_\_\_\_\_

## FEES ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT, AND ANY ADDITIONAL COST, IF NECESSARY, WILL BE CHARGED TO YOUR BOOKING. BY SIGNING THIS, YOU ARE AUTHORIZING OUTDOORSY/RVSHARE &/OR THE ACTUAL RV OWNER (**SoCal Trailer Rentals, LLC**) TO CHARGE YOUR CREDIT CARD ON FILE FOR YOUR RENTAL BOOKING OR DEDUCT THOSE FEES FROM THE SECURITY DEPOSIT COLLECTED AT THE START OF YOUR RENTAL.

- SMOKING IS STRICTLY PROHIBITED: **\$1,000+** charge will be assessed if the smell of smoke is detected in the RV. This includes vaping.
- CLEANING: **\$150** charge will be assessed if RV is returned unclean or in a condition less than received.
- DEEP CLEANING: **\$300** charge will be assessed if RV is returned unclean or in a condition less than received AND requires extensive amounts of effort to clean or recondition.
- LOCKOUT: **\$25** charge will be assessed per key if lockout occurs in addition to .75 cents per mile for owner to come and unlock RV.
- MISSING KEY(S): **\$25** charge will be assessed per each missing key(s).
- SEWER HOSE(S): **\$50** per hose.
- WATER HOSE: **\$35** will be assessed for a missing or damaged water hose.
- OUTDOOR CHAIR(S): **\$50** will be assessed for every missing or damaged outdoor chair.
- BLACKSTONE GRIDDLE: **\$150** will be assessed if the griddle is missing or damaged.
- SURGE PROTECTOR: **\$250** will be assessed if the RV is returned without the surge protector provided or its damaged.
- ELECTRICAL CORD: **\$250** will be assessed if the RV is returned without the 30 amp electrical cord or its damaged.
- SMART TV: **\$250** will be assessed if the RV is returned with the TV either damaged, broken or missing.
- RV MAT: **\$150** will be assessed if the RV is returned without the mat or is damaged. Keep it away from fire pits as the embers will burn holes in it.
- KEURIG: **\$100** will be assessed if the RV is returned without the Keurig or its damaged.
- COFFEE MUGS/CUPS: **\$15** per cup.
- PLATES/DISHES/BOWLS: **\$10** per plate, dish or bowl that is damaged or doesn't get returned.
- PILLOWS, TOWELS AND BEDDING: **\$25** per pillow, **\$15** per towel and **\$50** for sheets. Sheets are a set, so if the fitted sheet, flat sheet or pillow cases are ruined or not returned you'll be charged the \$50 fee.
- Decorative Items – Misc (Pictures taken to account for all decorative items included in the trailer at time of rental) These include, but aren't limited to, faux plants, stands, throw pillows & blankets, soap dispensers, air fresheners, etc. These items will be charged based on replacement cost plus 25%. Receipt can be provided if requested.

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Renter Signature

Date

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Renter Printed Name

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SoCal Trailer Rentals, LLC

Date

Renter Initials: \_\_\_\_\_

**Waste Tanks Addendum**

Most renters are not familiar with properly operating an RV's black and gray waste holding tanks and therefore have many questions and concerns regarding proper usage. This addendum is meant to act as a clear outline for your responsibility as a renter for properly using and dumping the waste tanks, and the fees, if not done successfully. We will go into considerable detail during your pickup orientation and training regarding the proper dumping of these tanks. By signing this waste tank addendum, you are agreeing that you have been taught how to dump the tanks and that you understand how to do it. (It is always ok to call or text us with questions for waste tank dumping or other issues during the course of your RV rental.)

**DO NOT EVER LEAVE THE BLACK OR GRAY TANK VALVES OPEN DURING USAGE! ONLY DUMP THE TANKS WHEN FULL AND CLOSE THE VALVES IMMEDIATELY WHEN DUMPING IS COMPLETE.**

Any blockage or clog of the grey or black tank take significant time to properly clear. **If the renter returns the trailer with a clogged tank they will be charged a deep cleaning fee of \$300.** Proper use (as instructed) will eliminate the need for this fee. Please take proper precaution to adhere to the guidelines and instructions provided during our walk through.

RV safe toilet paper will be provided and we ask that this is the **ONLY** thing put into the black tank. No other items, including feminine napkins or tampons, diapers, tissues, paper towels, etc., should be put into the black tank or a clog may result.

There is to be **NO** food, or any other item, other than sink and shower water, placed into the gray tank. Any amounts of food particles may result in a clog that will require extensive cleaning to clear.

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Renter Signature Date

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Renter Printed Name

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SoCal Trailer Rentals, LLC Date

Renter Initials: \_\_\_\_\_

RENTER IS RESPONSIBLE FOR MAKING NOTE OF ALL EXISTING DAMAGE BELOW, BEFORE LEAVING WITH THE RV. Failure to list something constitutes the Renter's agreement that such damage did not exist at the time of pickup/delivery.

Interior:

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Exterior:

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Renter Signature

Date

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Renter Printed Name

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SoCal Trailer Rentals, LLC

Date

Renter Initials: \_\_\_\_\_

## Awning Usage – Statement of Responsibility & Liability Waiver

I understand that using an RV awning adds certain considerations to the RV rental. **I understand that it is my sole responsibility as a renter to ensure that those considerations are understood.**

I, \_\_\_\_\_ (Renter) will not hold **SoCal Trailer Rentals, LLC** or any person contracted to, volunteering for, or any member of their families responsible for any issues relating to using an RV awning.

I understand that I am financially responsible for all damage to the awning during the entire rental period. If it is damaged or needs to be replaced, I will pay any difference between repair or replacement cost and any unencumbered funds in the Security Deposit and/or any insurance claim payment.

1. The awning must never be extended when it is windy.
2. The awning must never be extended in heavy rain.
3. The awning must never be extended at night.
4. The awning must never be extended and then the RV be left unattended with the awning extended.
5. The operation of the awning was explained to me and demonstrated at check-out.

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Renter Signature

Date

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Renter Printed Name

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SoCal Trailer Rentals, LLC

Date

Renter Initials: \_\_\_\_\_