

Recreational Vehicle Rental Agreement: Reservation Terms and Conditions



Thank you for booking with Let's Go Camping (LGC) LLC! We are delighted to host you for your upcoming Recreational Vehicle (RV) adventure.

Please review, initial, and sign these Reservation Terms and Conditions as a required part of your online reservation agreement with us.

RVShare Renters: This RV Rental Agreement will be emailed via Digsigner and must be reviewed, completed and signed within two days of booking with us (or immediately, if your reservation begins within two days). If you chose not to sign, you may cancel your reservation without penalty within that time frame. Please note that LGC reserves the right to cancel your reservation at any time if this Agreement is not signed.

QUALIFICATIONS: RENTER and all authorized drivers must be listed as verified drivers on the online reservation agreement (ORA). Authorized drivers must be at least 25 years old, present a valid driver's license, and have a clean driving record. For insurance purposes, **renter must provide LGC a copy of the renter's drivers license and renter's credit card**, and allow LGC to retain those for up to six months following the online reservation.

DEPARTURES and RETURNS: Unless delivery was booked in advance, RENTER must pick up the VEHICLE.

- **Please notify us at least one week in advance of your preferred departure time—ideally between 8:00 AM and 11:00 AM—so we can reserve the time slot specifically for you!** Earlier or later departures may be accommodated, if possible, for \$50. **PLEASE BE ON TIME**—late arrivals may delay your departure and incur a \$50/hour fee, and can impact other renter's departures.
- **Plan for about an hour for paperwork and orientation.** We love children! Despite all of their sweetness, they can be a distraction during orientation so if possible, we recommend this be an Adults Only experience.
- **Let us know your planned return time so we can arrange check-in.** Returns after 7:00 PM (without prior approval) will be charged an extra night. No refunds for early returns or inconveniences.

RV DELIVERIES (where applicable): The delivery site must be free of shrubs, debris, and the site must be wide enough to allow maneuverability for the driver and slide outs of the vehicle. Delivery and Pick up fees include setup and teardown of the RV (including setting up and removing access to site hookups, if applicable). In the event the delivery driver must wait for the delivery site to be available, LGC reserves the right to charge \$50/hr, billed in 30 min increments for waiting time.

CANCELLATION POLICY: No refunds will be given for cancellations of reservations during a holiday and event weeks for early returns or no-shows. No refunds will be given for cancellation or interruption that occurs due to inclement weather.

HANDLING UNEXPECTED ISSUES: We understand that things can arise during your rental. While we strive to ensure everything goes smoothly, RVs can have occasional issues like stove or water system malfunctions, A/C freezing, or an RV not meeting your personal cleaning standards. **If something arises, you agree to work with LGC to troubleshoot.** We may dispatch an RV technician at our discretion. **We take your satisfaction seriously and aim to be fair!** For example, if your hot water isn't working and the campground offers shower facilities, we may not dispatch a technician. If you run out of propane, we may ask you to refill it and reimburse you. While we will do our best to resolve issues quickly, some problems may not be fixable within the timeframe of your rental. **Please note: Refunds for inconveniences are typically capped at \$100.** If you're not comfortable adapting to occasional hiccups, we're happy to cancel and refer you to another rental company.

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Rules of the Road: For Your Safety!

The following information is provided to ensure you are aware of basic requirements for the safe operation of all RVs.

ALWAYS utilize the factory installed seat belt restraints while the VEHICLE is in motion.

NEVER attempt to change RV tires. ALWAYS contact a professional tire facility.

SEAT BELTS are required while the vehicle is in motion. You are required to verify both driver and passengers are properly using seat belts while the RV is in motion. Beds, overhead bunks, sofa, dinette or chairs **NOT** equipped with seat belts or factory restraint systems are not safe to occupy while the VEHICLE is in motion. Small children and infants are required to be in a car seat.

It is **ILLEGAL** to occupy a trailer while driving.

It is **ILLEGAL** to use a handheld **CELL PHONE** while driving. Just don't do it.

AWNING operation can cause finger and hand injury. We do not recommend using the AWNING as awnings are not covered by insurance and are expensive to repair. **If the awning is damaged, you will be responsible for the full replacement value.**

SHUT OFF furnace, water heater, refrigerator, stove, and generator and any other open flame object while filling the gasoline, diesel fuel, or propane.

Before starting the **GENERATOR**, make sure the roof AC is turned off and nothing unusual is plugged into the outlets.

ROOFTOPS are dangerous at all times, and there should be **NO** reason to go on the roof. If you believe

you need to access the roof, you must get LGC approval in advance.

Showers and tubs are **SLIPPERY WHEN WET** and are **NOT** for utilization while RV is in motion.

When hooked up to city water, you do *not* need the water pump on.

SECURE any loose objects and **LOCK ALL** door locks when the RV is in motion.

EMERGENCY WINDOW EXITS are not to be opened except in an emergency. Open exits present danger of falling. Observe caution and warn all children of danger.

OPEN stairwells and other objects are potential hazards during darkness. Be aware of their location and utilize lighting if available.

EXHAUST ports for the furnace and water heater are **EXTREMELY HOT** when in use. Contacts with these ports will cause burn injury.

ELECTRICAL. RVs are designed to operate using a 30 amp (120 Volt), and/or or 50 amp (240 Volt) source, and/or an onboard generator. Please ensure your campsite or external generator can adequately power the RV. LGC is not responsible for any performance issues caused by using an external generator or home power source. Do **NOT** use a 120-volt adapter to run the AC. The onboard 12-volt battery in a trailer is primarily for powering the CO2 detector; it is not a reliable power source for general use.

RENTER acknowledges that LGC has no control over the number of passengers you may allow into the RV or the conduct of those occupants while the RV is being operated. **You are solely responsible for the passengers on board the RV as well as the conduct of those passengers, and you will confirm that you will not exceed the RV's maximum passenger occupancy.**

Failure to follow the above safety information may result in injury or death. Read all information and safety tips. Follow all local, state and national speed laws. Plan your route and know your VEHICLE limitations. You are responsible for your own safety. LGC is not responsible or liable for your safety.

I have read the above information and understand the proper and safe operation of all appliances and systems contained within this VEHICLE. If I have any questions, I will ask LGC.

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Rules of The Road: An RV Drives Differently Than a Car/Truck



An RV is substantially wider, longer, and heavier than an automobile. These differences do call for special driving procedures. The procedures are generally straightforward to master and will make your trip that much more enjoyable.

The driver sits higher in a motorhome. This is a distinct advantage because you can see farther and react more quickly. It does take longer to accelerate and stop, therefore, do not follow too close in traffic.

The driver is farther to the left of the center of the VEHICLE. This causes most drivers to drive too far to the right side of the road. Be aware of this and make the necessary adjustments. When driving from a flat surface up an incline or vice versa, the rear end will drag.

MINIMUM height clearance is 13 feet on a motorhome. Be careful of any roof mounted accessories; be on the alert to avoid hitting overhanging tree branches, carport roofs, and low roofs over filling stations, motels, etc. Keep in mind that the rear air conditioner is sometimes higher than the front. Allow for plenty of clearance.

Due to the length of a motorhome, its turning radius is greater.

Be aware an RV is buffeted by cross winds and air currents created by passing trucks. Slow down driving speed. Anticipate these effects and compensate for them.

DISCONTINUE travel during high wind conditions or intense weather conditions.

Be watchful and careful around overhangs and tree branches.

When backing the RV use the side mirrors and have someone outside the RV to direct you, even if the RV is equipped with a backup camera monitor.

MOUNTAIN DRIVING

Watch the engine temperature carefully. If the engine overheats, immediately pull off to the right side of the road and wait for the engine to cool. Check the engine for coolant. Use low gear on inclines where the transmission is repeatedly upshifting and downshifting. The proper way to descend is to put the transmission in low gear, thus avoiding the overuse of the brakes. If at any time it appears that the brakes are fading, the RV should immediately be stopped and the brakes allowed to cool before proceeding.

GRAVEL ROADS

RVs operate reasonably well on dirt and gravel roads. However, on such roads, gravel thrown up by oncoming traffic can produce dents in the fiberglass or cause windshield damage. Avoid all gravel roads.

SLIPPERY ROADS

Motorhomes are generally better at negotiating slippery road conditions than automobiles. The fact that a higher percentage of the weight of the RV is on the rear wheels means that the traction will be good. However, slow down and exercise extra caution when you encounter slippery conditions. Traction may be better due to weight, but if you start to slide, the same extra weight will carry you further than a car.

BACK COUNTRY ROADS

RVs are not suited for traveling on really rough roads. These roads frequently wind through woods that have not been cleared sufficiently to permit the huge bulk of an RV to pass. Also, due to the height of an RV, any unevenness in the road, especially side-to-side unevenness, may result in a constant throwing about of all items stored in the upper part of the RV.



HIGHWAY DRIVING. Frequently, long lines of cars collect behind an RV. When this happens, the driver should pull off the road to let the cars go by. If you do not wish to do this, particularly daring drivers may take a dangerous risk to get by you, and your RV will be the focal point of a potential accident. Not worth it. Just pull over and let them by.

Braking (stopping) takes much longer in an RV! Brake early; an RV is heavier than an automobile and takes longer to stop. Allow a safe distance to stop; added weight requires increased braking distance. Follow no closer than one vehicle length for each 10 mph. When driving downhill, you may use a lower gear to increase the effect of engine braking and reduce the risk of overheating the brakes.

GAS/DIESEL RV RULES

- You must wait to start the engine until the “wait to start” light has gone off.
- If the RV has air suspension, you must allow it to fill to its proper inflation level before driving.
- You must use the appropriate fuel type for your RV.

TOWABLE TRAILER RULES

- Should the RV’s GVWR exceed the state’s minimum brake control rating, your vehicle must have the proper brake controller installed and working in order to properly brake the RV.
- Your vehicle must have the proper towing and tongue weight capacity to tow the rented RV.
- You must have the proper wiring harness installed and working. The majority of towable RVs require a 7 pin blade.
- If you refuse to use the sway bar assist system or tongue weight distribution, you must maintain proper speeds and avoid swaying or “fish-tailing.”
- Always make sure you have extra clearance on both driver and passenger sides when making a turn with the towable RV. These swing out very differently than your personal vehicle.
- While we have proper weight distribution hitches available, if you are using your own

- You must allow the engine to warm up for 15 minutes before driving the RV.
- You must use lower gears and the engine brake when descending down a steep grade.

receiver, it must be the correct ball size for the trailer. You release us from all liability should your receiver fail.

- When parked, always engage your vehicle parking brake.
- Always make sure the safety chains are crossed, emergency brake cable, and wiring harness is properly connected before moving the towable RV.
- Always place tire chocks in front and behind the RV tires before disconnecting the towable RV from your vehicle.
- You must make sure you have the proper ground clearance at all times, especially but not limited to, going off road or on any rugged terrain.
- Use extreme caution when backing a towable RV. Always use a spotter and ensure you can see one another in the mirrors. Do not back with an extreme angle in order to avoid “jackknifing” the RV and your vehicle.

I acknowledge that I have read the above information, and understand the proper and safe operation of the RV. If I have any questions, I will ask LGC.

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Conditions of Return: Get Your Security Deposit Back



The RV must be returned in the same condition as at departure, less reasonable cleaning (see specifics below).

If the RV is returned in satisfactory condition, your deposit will be refunded. Deposits are generally returned after inspections are completed and/or within 14 business days. However, if there is any physical damage, your deposit may take longer. If damage is discovered, you will be notified via email after the inspection.

NON-COLLISION RELATED DAMAGE: You are responsible for all non-collision damage not noted before departure. Please inspect the RV carefully, inside and out, be sure any damage is noted on the departure/return form. We highly suggest taking photos of any or all damages you see. If no photo is taken or notation on the departure form during your walkthrough inspection, you will be liable for any damages notated upon return. A partial list of non-collision damage would include: upholstery or carpet stains, smoking odor, excess pet odor/hair, cabinetry scrapes or gouges, repairs necessary due to misuse or abuse of interior systems, appliances, or automotive systems.

EXTERIOR DAMAGE: You are required to take photos of all sides of the exterior before departure and upon return. NO EXCEPTIONS. If damage has been done to the RV upon return and you cannot provide photos with proof of pre-existing damage, you will be responsible to pay for all damages. The damage deposit may be used to pay for suitable and necessary repairs, or it may be used to pay for the deductible associated with the insurance policy. If exterior damage has been done, you are financially liable until all repairs are completed. This can take up to 6 months to repair depending on when you rented the RV.

CLEANING: Return your RV reasonably clean. **If excessive cleaning is required, a cleaning fee of \$75/hour will be deducted from your Security Deposit.**

Reasonable Cleanliness (Normal Use)	Excessive Dirtiness (Additional Fee)
Interior	
<ul style="list-style-type: none"> ✓ Light dust, dirt, or small amounts of sand on floors ✓ A few crumbs on the surfaces ✓ Used linens and towels placed in the bathtub / shower. ✓ Trash placed in bins (and ideally, emptied) ✓ A few dishes left in the sink (but ideally none!) ✓ Smudges or fingerprints on windows, mirrors, or surfaces 	<ul style="list-style-type: none"> ✗ Trash, food, or personal items left behind ✗ Heavy mud, sand, or dirt on floors or furniture ✗ Uncleaned food or drink spills causing stains or stickiness ✗ Pile of dirty dishes or cookware left unattended ✗ Strong odors (smoke, pets, or food) ✗ Unflushed toilets, major bathroom mess ✗ Overflowing trash cans not emptied
Exterior	
<ul style="list-style-type: none"> ✓ Light dust or dirt from driving ✓ Small amounts of mud or road grime on tires and lower panels ✓ Bugs on the windshield and front grille from normal travel 	<ul style="list-style-type: none"> ✗ Thick mud, dirt, or sand caked onto the RV body, tires, or undercarriage ✗ Excessive bug splatter on the front or windshield left unrinsed ✗ Uncleaned tar, sap, or heavy bird droppings



<ul style="list-style-type: none"> ✓ Light water spots or streaks from rain or washing ✓ A few leaves or debris from parking under trees 	<ul style="list-style-type: none"> ✗ Evidence of off-road use (e.g., mud in wheel wells) ✗ Ash, soot, or residue from campfires or festivals ✗ Any added graffiti, stickers, or markings
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AMENITIES: This RV includes all of the essentials you'll need for your trip! This includes but is not limited to six pillows, bedding for all beds, towels, wash cloths, hand towels, frying pan, pots, cooking and eating utensils, coffee maker, four outdoor chairs, an outdoor rug, and a starter set of RV toilet paper and general cleaning supplies. Should any of the amenities be lost, stolen, destroyed or damaged you will be charged the **full replacement cost** for those amenities. **RENTER Initials:** _____

LOST KEYS: For RVs that do not have a digital key box within which to store keys, please keep them with you at all times. In the event that the RV keys are lost, **the renter is responsible for all associated costs**, including \$100 fee, as well as key replacement, locksmith services, and any potential towing expenses. Replacement fees may vary depending on the RV model and key type. Please notify us immediately if keys are lost so we can assist in resolving the situation as quickly as possible. **RENTER Initials:** _____

SMOKING POLICY: Smoking of any kind is strictly prohibited inside the RV to maintain a clean and allergen-free environment for all guests. Removing smoke odors and allergens is challenging, so this policy is strictly enforced. If evidence of smoking is detected, LGC reserves the right to charge **a minimum of \$750** for thorough cleaning, treatment, and disinfection. Additionally, any damage caused by smoking materials will be deducted from the security deposit. **RENTER Initials:** _____

GENERATOR USE: When the RV is not plugged into a power source, the roof air conditioner, 110 receptacles, microwave, and built in TV/DVD will NOT work unless the generator is running. Generator use is not considered essential to the camping experience, but we know it's nice to have! Unless the unlimited option is purchased in advance, generally up to five hours/day is included on your ORA (except towable trailers). Any hours beyond what's allowed are charged at the rates shown in your ORA. **RENTER Initials:** _____

FUEL USE: No warranties are made regarding fuel tank capacity or fuel mileage. All gasoline, diesel or propane refueling during the trip is at RENTER's expense. The fuel tank must be returned with the same amount of fuel that was noted on the departure/return form. If the tank was full at departure it must be totally full on return, not just to the full mark. We go by the fuel gauge reading, not when the pump shuts off. If fuel is needed we charge a **\$100 service fee plus the going rate per gallon**. **RENTER Initials:** _____

PROPANE: Unless purchased in advance, the propane tank must be returned with the same amount of fuel that was noted on the departure/return form. If the tank was full at departure it must be full on return per the gauge reading on the physical propane tank. If propane is needed we charge a **\$100 service fee plus the going rate per gallon**. **RENTER Initials:** _____

HOLDING TANKS: Unless purchased in advance, the holding tanks (grey and black) must be flushed, rinsed, and returned empty before returning. If the tanks were empty at departure and the gauges confirm this, the tanks must be totally empty on return with the gauges reading the same as the departure. If the tanks need to be emptied, we charge a **\$150 service fee**. You are welcome to return the fresh water tank at any level. **RENTER Initials:** _____

TOLLS, VIOLATIONS, and FEES: You are responsible for all tolls, traffic violations, and related fines during your rental. These can occur up to six months after your rental. We will add a \$15 administrative fee per

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occurrence, and we may pay these on your behalf—and without prior notice to you – or by signing this AGREEMENT, you authorize us to transfer liability to you where possible.



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PET POLICY: There are no pets allowed in the RV unless you are in a pet-approved RV and this has been specified *before* your scheduled pickup date. Your pet needs to be in a crated/secured while the vehicle is in motion. RVs drive much differently than cars and can have more sway to them. Your pet cannot be directly on the furniture; this includes sofa, bed, dinette, table, loft, etc. When the RV is stopped your pet is free to roam around. A **\$75/day/pet** fee will be charged if any evidence of unauthorized pets is found in the RV. Further, you will be charged **up to \$750** to properly clean, treat, and disinfect a non-pet friendly RV. Some people have allergies to pet dander so we must STRICTLY ENFORCE this policy.

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MILEAGE: You are allotted the specific miles per day as noted on your ORA. In the event the number of miles traveled by the RV during the time you have possession is beyond what's allowed in your ORA, those miles are charged at the rates shown in your ORA.

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FLAT TIRES and BLOWOUTS: While rare, this can occasionally happen. Please inspect RV tires before going on your trip. Drive carefully on the roads you use. In the event of a flat or blowout, you must arrange for towing and roadside assistance as necessary. Tire repair and/or replacement are at your expense unless it can be determined to be a reasonable wear and tear failure and/or a warrantable failure (failed tire must be returned to LGC for inspection). If it can be determined that the flat was caused by a reasonable wear and tear or manufacturer defect then we will reimburse you for the tire only. Any replacement tire must **be of the same type/grade** as the ones on the RV.

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TOWING: Towing a vehicle, trailer, boat, etc behind the RV is not allowed. If evidence of unauthorized towing is found, there is a **\$250 one-time fee**.

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RENTAL EQUIPMENT: If you decide to rent any additional equipment from LGC, you are responsible for proper care and return of the equipment rented. All equipment is rented AS IS and must be returned to us at the end of the rental period in the same condition as when rented. If you rent a child safety seat, you must inspect and install the child seat into the Vehicle yourself. Should the rented equipment return damaged or missing, you will be charged the **full replacement cost** to replace the specific equipment item you rented.

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I have read the above information, and understand the proper return of the RV.

If I have any questions, I will ask LGC.

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Required Disclosures For RVs Rented in Nevada

- SAFETY BELTS:** Nevada law requires (with certain exceptions): (a) any driver of a passenger car and any passenger 6 years of age or older who rides in the front or back seat of a passenger car to wear a safety belt if one is available for that seating position; and (b) any passenger who is less than 2 years of age to be secured in a rear-facing child restraint system in the back seat of the motor vehicle pursuant to paragraph (b) of subsection 1 of the NRS 484B.157.
- THEFT DISCLOSURE:** If the VEHICLE is not returned on the date indicated on this AGREEMENT, we reserve the right to report the vehicle stolen to the appropriate authorities.

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General Terms and Conditions



- 1. Definitions.** Recreational Vehicle Rental Agreement ("AGREEMENT") means all terms and conditions found in this document, any addenda, and any additional materials we provide at the time of rental. Online Reservation Agreement ("ORA") means all terms and conditions found in the online reservation platform used to reserve the VEHICLE (e.g., www.lets gocampingrvrentals.com, Outdoorsy, RVShare, RVEzy, etc). "You" or "your" means the person identified as the RENTER, any person signing this AGREEMENT, any authorized driver, any passenger, and any person or organization to whom charges are billed by us at its or the RENTER's direction. All persons ("RENTER(s)") referred to as "you" or "your" are jointly and severally bound by this AGREEMENT. "We," "our" or "us" means Let's Go Camping LLC ("LGC"), our AGENTS or RV OWNER. "Authorized Driver" means you, any additional driver approved by us and listed by us on this AGREEMENT, and any other person defined as an authorized driver by a vehicle rental law of the state of California and Nevada, provided that person has a valid driver's license and is at least 25 years of age. "VEHICLE" or "RV" means the recreational vehicle, motor home, or trailer identified in this AGREEMENT and any substitute, and all its tires, tools, accessories, equipment, appliances, keys and vehicle documents. "Charges" means the fees and charges under this AGREEMENT. All amounts expressed under this AGREEMENT shall be payable in U.S. Dollars. "Including" or "Includes" means "including (or includes), but not limited to," "including (or includes) without limitation," and similar constructions. "Physical Damage" means damage to, or loss of, the VEHICLE. "Loss of use" means the amount calculated by multiplying the number of days from the date of damage to the VEHICLE until it is repaired times the daily rental rate. "Rental Period" means the period between the time you take possession of the Vehicle and the time that the Vehicle is either returned to or recovered by us and checked in by us.
- 2. RV Owner Management.** RV OWNER has employed LGC in its dealings with you in the negotiation of and in respect to the performance of this rental arrangement. We are hereby authorized on behalf of RV OWNER to perform acts necessary and proper to represent RV OWNER in its dealings with you, including the collection and remittance of rental fees on RV OWNER's behalf, the issuance of receipts for monies received on behalf of RV OWNER, and the forwarding of your information to the RV OWNER. We rent on behalf of RV OWNER to you and you rent from RV OWNER the RV described herein and the additional equipment as stated and subject to the listed terms and conditions of this AGREEMENT. The RV remains subject to the terms and conditions of this AGREEMENT until we inspect and accept it. Any requests for changes in this AGREEMENT must be in writing, must be approved by us, and must be submitted at least twenty-four (24) hours in advance. The relationship between the parties to this AGREEMENT is that of LGC, our AGENT(s), RV OWNER and RENTER. You are not and shall not hold yourselves to be an RV OWNER or employee of RV OWNER, or in any other capacity than RENTER. You shall have no authority to represent or make any commitment binding upon RV OWNER and LGC.
- 3. Indemnification.** **To the fullest extent permitted by law, you agree to indemnify us, defend us, and hold hold the RV OWNER, LGC, and our AGENTS harmless against all claims, liability, costs and attorney fees we incur resulting from, in connection with, or arising out of this AGREEMENT, from the rental transaction, or the use of the Vehicle or Optional Equipment by you or any other person.**
- 4. Intended Destination.** You agree to provide accurate information regarding the intended destination(s) of the RV at the time of booking and/or before departure. For the protection of our RVs and owners, all vehicles are tracked by a global positioning system (GPS). Providing false, misleading, or incomplete destination details constitutes a material breach of this AGREEMENT. In the event LGC determines that the RENTER has provided a false or misleading destination, LGC reserves the right to immediately terminate this AGREEMENT without refund. Additionally, LGC has the right to take immediate possession of the RV,



including but not limited to retrieval by legal means or engaging a recovery service at the RENTER's expense. The RENTER shall forfeit any Security Deposit and be responsible for all costs associated with the retrieval, transportation, and any damages resulting from the unauthorized use of the RV. Furthermore, LGC reserves the right to pursue legal action for any fraudulent or deceptive practices related to the rental. **BURNING MAN: Only RVs explicitly designated in writing by LGC as approved for Burning Man may be taken to the event. In the event that any RV not approved for Burning Man is found to have attended the event, the renter will be liable for a penalty of \$10,000, in addition to any other applicable fees and damages, including but not limited to excessive cleaning, restoration, and transportation costs.**

5. *Prohibited Use.* The following uses of the Vehicle are prohibited and are material breaches of this Agreement ("Prohibited Uses"), including use of the Vehicle: (a) by anyone who (i) is not an Authorized Driver, or whose driving license is suspended in any jurisdiction; (ii) is impaired by or under the influence of alcohol, narcotics, intoxicants, or prescription or non-prescription medications that affect vehicle operation; (iii) lacks experience operating a manual transmission if applicable; (iv) is sitting, standing, or lying on the roof of the Vehicle; (v) is smoking or vaping any substance in the Vehicle; or (vi) provided false, misleading or fraudulent information to us or withheld information that would have caused us not to rent the Vehicle or extend the rental; (b) in furtherance of any illegal purpose or under any circumstance that would constitute a felony or other violation of law (other than a minor traffic violation); (c) to carry persons or property for hire; (d) to push or tow anything (unless authorized by us in writing), to teach anyone to drive, or to carry objects on the roof of the Vehicle; (e) in any race, speed test or contest; (f) to carry dangerous or hazardous items or illegal material; (g) outside the United States or Canada; (h) when loaded beyond its capacity as determined by the manufacturer of the Vehicle; (i) on unpaved surfaces, except at licensed public campgrounds or if authorized by us in writing; (j) to transport more persons than the Vehicle has seat belts, or to carry persons outside the passenger compartment; (k) to transport children without safety restraint systems required by law, which are installed in accordance with law and manufacturer's specifications; (l) when the odometer has been tampered with or disconnected; (m) when the Vehicle's fluid levels are low, or it is otherwise reasonable to expect you to know that further operation would damage the Vehicle; (n) to carry inadequately secured cargo; (o) after an accident with the Vehicle unless you summon the police to the accident scene; (p) to transport an animal (other than a service animal); (q) in or through any structure or underpass where there is insufficient clearance (width or height); (r) by anyone who is driving or operating the Vehicle while using a hand-held wireless communication device (or other device that is capable of receiving or transmitting telephonic communications, electronic data, mail or text messages), while not in a hands-free mode; (s) in violation of any "Rules of the Road," vehicle safety and operations training or other similar materials or instructions that we provide to you at the time of rental; (t) in a reckless manner or with willful or intentional disregard to the Vehicle or to third parties; or (u) if you leave the Vehicle and fail to remove keys, key fobs, close and lock all doors, and close all windows and the trunk – and the Vehicle is stolen or vandalized. **PROHIBITED USE OF THE VEHICLE VIOLATES THIS AGREEMENT AND VOIDS ALL LIABILITY AND OTHER INSURANCE COVERAGE (TO THE FULLEST EXTENT PERMITTED BY LAW).**
6. *Possession, Indemnity and Warranties.* This AGREEMENT is a contract for the rental of the VEHICLE. We have superior right of possession of the RV and we may repossess the VEHICLE at your expense, without notice or prior demand to you, if the VEHICLE is abandoned or used in violation of law or this AGREEMENT or if we determine that the RV is at risk of damage or loss. We have full rights to recover the RV from you regardless of the amount of time remaining in your AGREEMENT. You agree to indemnify us, defend us and hold us harmless from all claims, liability, costs and attorney fees incurred by us resulting from, or arising out of, this rental and your use of the VEHICLE. You shall be liable for any and all expenses incurred



by us in repossessing the RV or collecting any charges agreed to be paid, including reasonable attorney's fees and court costs. In addition, you shall be liable for all damages suffered by us as a result of your breach of this AGREEMENT. **We make no warranties, express, implied or apparent, regarding the VEHICLE, no warranty of merchantability and no warranty that the VEHICLE is fit for a particular purpose.**

7. *Condition and Return of VEHICLE.* You must return the VEHICLE to our rental office, or such a place agreed upon between us and you or other location we specify on the date and time specified in this AGREEMENT, and in the same condition that you received it, except for ordinary wear and reasonable cleanliness. If the VEHICLE is returned after closing hours you remain responsible for the safety of, and damage to the VEHICLE until we inspect it upon our next opening for business. You shall pay upon our demand, in addition to all other sums payable and all other liabilities incurred, a full day's charge for the VEHICLE for each day or fraction thereof, plus contracted mileage, until the VEHICLE is returned to the specified place. Service to the VEHICLE or replacement of parts or accessories during the rental must have our prior approval. You must check and maintain all fluid levels for any reservations over two weeks. Some RVs require oil changes every 3000 miles. **If you drive the RV over 3000 miles during your rental, you will be requested to have an oil change performed on the RV before your return.** You shall maintain the RV in strict compliance with the manufacturer's maintenance procedure and in accordance with our instructions, which may be given to you. You agree to pay upon demand for loss and expense, repairs, parts, or supplies due to neglect, abuse or misuse of VEHICLE (including without limitations, lack of proper repairs, and failure to add oil, antifreeze, water, air or other expendables necessary for the proper and safe operation of the VEHICLE during period of rental). The acceptance by you of the delivery of the RV rented shall constitute your acknowledgment and admission that you have carefully examined the RV and all additional equipment and have received the same in good condition. You agree to examine the RV at reasonable periodic intervals, including tires, and to maintain it in substantially the same condition in which it was delivered. **If your rental period falls during cold weather months and will be parked or unused overnight, it is your responsibility to have the RV professionally winterized when temperatures are expected to fall below freezing (32°F / 0°C).** *Winterizing* means draining all water from the RV's plumbing system, bypassing the water heater, and adding RV-safe antifreeze to the system to prevent damage from frozen pipes. If the RV is not properly winterized and damage occurs as a result of freezing temperatures, you are responsible for all repair costs.
8. *Responsibility for Damage or Loss; Reporting to Police.* You are responsible for physical and mechanical damage to the VEHICLE, loss of use of the VEHICLE while it is being repaired, missing equipment, and a reasonable charge to cover our administrative expenses connected with any damage claim, regardless of whether or not you are at fault. You are fully responsible for any cost that is not covered by insurance you may have purchased and/or provided through the online rental reservation platform. The RV may take up to 6 months to get repaired depending on when you rented it. At any point you will be notified and your card will be charged for the amount due. You agree to report all accidents involving the RV or incidents of theft to the police as soon as you discover them. A complete accident report must be filled out at the time of the accident and submitted on return of VEHICLE. You must report all accidents involving the VEHICLE to us within 24 hours of occurrence. The police report must be submitted to us within 48 hours. In addition, you agree to deliver to us as soon as possible, every process, pleading or paper of any kind relating to any and all claims, suits and proceedings received by you or any driver or passenger of the RV, and relating to the use of the RV. None of the drivers or passengers shall in any manner aid or abet any claimant, but shall cooperate fully with us in all matters connected with the investigation and defense of any claims or suits.



9. *Theft, Vandalism, and Breakdowns.* You are responsible for loss due to theft of the VEHICLE, unless you fail to exercise ordinary care while in possession of the VEHICLE, or unless you committed, or aided in, the theft of the VEHICLE, in which case you are liable for the full value of the VEHICLE. You shall assume responsibility for vandalism of and to the VEHICLE and other equipment. You shall indemnify and hold us harmless from all loss resulting therefrom; and shall assume liability for any and all damage or loss to property transported in said VEHICLE, including damages or loss caused by fire, water, theft, vandalism, or collision. You assume full responsibility for any additional expenses incurred by reason of a breakdown of VEHICLE whether or not causing a delay en route. Our maximum liability shall be for refund of daily rental rate as a result of breakdown, which requires VEHICLE to be in repair for more than 12 hours. You agree to contact us, by telephone, text, or email for RV repairs in excess of \$100.00 to obtain authorization at an authorized repair center. Such authorization for repairs shall not constitute a waiver of any right to charge you for such repairs, if, in the opinion of us, such repairs were required because of the misuse, carelessness or negligence of you, or your failure to comply with the terms of this AGREEMENT, or with the maintenance instruction given to you. You shall not permit any lien to be placed upon the RV. This liability will not exceed the period of this AGREEMENT. Microwave, radio, television malfunctions, DVD, antennae or lost reception on radio or television are not considered a mechanical breakdown and not necessary for the RV rental. **Under no circumstance is the RV to be driven outside of the United States or Canada. Crossing into Mexico is strictly prohibited!**
10. *Insurance.* You agree to maintain insurance during the term of this AGREEMENT, by selecting on one of the options available through the online rental reservation platform, and/or supplying your own and will provide us, yourself, and any other person using or operating the rental VEHICLE with the following coverage: (a) Bodily injury and property damage liability coverage; (b) Personal injury protection, no-fault, or similar coverage where required; (c) Underinsured coverage where required, and (d) Comprehensive and collision damage coverage extending to the rental VEHICLE and us. You are responsible for any deductibles. It is highly recommended that you carry insurance through your personal policy where available. Your insurance should provide at least the minimum limits of coverage required by the financial responsibility laws of the state where the rental occurs. You are responsible for all damage or loss you cause to others, including those inside and outside of your vehicle. If your insurance does not cover the entire cost of physical repairs, you are fully responsible for costs of repairs.
11. *Charges.* You agree to pay us on demand for all charges due us under this AGREEMENT, including, but not limited to: (a) time and mileage for the period during which you keep the VEHICLE, or a mileage charge based on our experience if the odometer or its seal is tampered with or disconnected; (b) charges for additional drivers; (c) charges for the optional equipment and services you elected to purchase; (d) fuel, if you return the VEHICLE with less fuel than when rented; (e) applicable sales, use and other taxes; (f) loss of, or damage to, the VEHICLE, which includes the cost of repair, or the retail value of the VEHICLE based on valuation methods accepted by the auto insurance industry on the date of the loss if the VEHICLE is not repairable, plus loss of use, diminution of the VEHICLE's value caused by damage to it or repair of it, and our administrative expenses incurred processing the claim; (g) all fines, penalties, forfeitures, court costs, towing charges and other expenses involving the VEHICLE assessed against us or the VEHICLE, unless these expenses are our fault; (h) all expenses we incur in locating and recovering the VEHICLE if you fail to return it or if we elect to repossess the VEHICLE under the terms of this AGREEMENT; (i) all costs, including pre and post judgment attorney fees, we incur collecting payment from you or otherwise enforcing our rights under this Agreement; (j) a 10% per month late payment fee, or the maximum amount allowed by law (if lower than 10%) on all amounts past due; (k) 10% per month interest, or the maximum amount allowed by law (if lower than 10%) on monies due us but not paid upon return of the



VEHICLE; (l) a minimum of \$100, plus \$5/mile for every mile between the renting location and the place where the VEHICLE is returned or abandoned, plus any additional recovery expenses we incur; (m) \$35 or the maximum amount permitted by law, whichever is greater, if you pay us with a check backed by insufficient funds; and (n) fees to clean the VEHICLE if returned excessively dirty (o) generator hours or miles above the included amount. **You are responsible for all Charges, even if you indicate that someone else will pay. All charges are subject to a final audit. If errors are found, you authorize us to correct the charges with your payment card issuer. If the credit card provided to us will not be active for your full rental period and for a period up to six months after your rental period, you must contact us to provide a new credit card.**

12. *Substitution or Replacement.* While it is rare, we reserve the right to substitute another RV should the original RV contracted for use become unavailable and/or to supply an RV that may be different from that ordered or from the VEHICLE pictured in brochures. We may be able to supply a comparable RV. Rate will be adjusted consistent with the type of VEHICLE supplied. You are not guaranteed any discounts from us for providing a different RV. In the event we are unable to provide an RV available to you for the term of this AGREEMENT, all payments made by you for this rental shall be refunded, but we shall in no event have liability or expenses beyond said refund.
13. *Refund or Reimbursement.* No credit or refund shall be given to you if the RV is returned prior to the contracted date. In such an event you shall be liable for all charges as if the RV was returned on the scheduled date. RENTER shall pay for all fuel and oil, and shall not be entitled to any reimbursement thereof. We shall reimburse you for necessary repairs to the RV during the term of this AGREEMENT, which are required as a result of any breakdown or damages not caused directly by the misuse, carelessness or negligence of you, provided all such repairs are fully documented with work orders, invoices and receipts. **No credit will be given for replacement parts unless they are returned to us, including tires.** We shall not be responsible for time loss (except to us as provided herein), or any other incidental expenses. We have no obligation or requirement to refund above the original amount paid for the rental. You will never be refunded more than your rental cost. It is solely up to our discretion to reimburse you for hotel and rental car usage in the event the RV is no longer operational. If problems or issues arise during your rental that cannot be proven upon return from your use, we reserve the right not to refund you. If electronics including but not limited to, TV, DVD, Stereo, Radio, Antenna, Cable, or HDMI fail during your rental, you are not entitled to any type of refund.
14. *Deposit.* You agree to pay to us a Security Deposit in the amount set, prior to the departure date as stated in your ORA. Deposit (less the deduction of any charges authorized hereby, which amounts we are authorized to retain) shall be refunded to you, provided you are not in default of the terms, covenants and conditions of this AGREEMENT. We may use your deposit to pay any amounts owed to us under this AGREEMENT.
15. *Personal Property.* You release LGC, our AGENTS, and RV OWNER from all claims for loss of, or damage to, your personal property or that of any other person, that we received, handled or stored, or that was left or carried in or on the VEHICLE or in any service vehicle or in our offices, whether or not the loss or damage was caused by our negligence or was otherwise our responsibility. LGC and RV OWNER SHALL NOT be liable for any damage to property or injury to persons (including death) resulting from the use, operation or possession of the RV by you. You assume liability and shall indemnify and save LGC and RV OWNER harmless from all such liabilities.
16. *Electronic Communications and Consent; Transactional Emails and Texts.* To the fullest extent permitted by law, we may provide this AGREEMENT and any notices or other communications (including by e-mail) regarding this AGREEMENT, your ORA, or rental of Vehicles ("Communications") to you electronically, and



you agree to receive Communications from us in an electronic form. We may deliver Electronic Communications to the email address that you provide to us when entering into this AGREEMENT or otherwise. All Communications in either electronic or paper format will be considered to be in “writing.” All Communications will be considered to have been received no later than five (5) business days after dissemination, whether or not you have received or retrieved the Communications. Although we reserve the right to provide Communications in paper format to you at the postal address you provide to us, you expressly agree that any notice or other Communications due under this AGREEMENT may be given in email form to the email address that you provide to us. Your consent to receive Communications electronically is valid until you revoke your consent. Texting & Calling. By executing this AGREEMENT, you consent to us and/or our representatives contacting you at the phone number(s) provided in connection with this AGREEMENT solely for the purposes associated with this AGREEMENT. Your consent to receiving these calls or texts is not a condition of this AGREEMENT or any other AGREEMENT with us.

17. *Breach of AGREEMENT.* The following acts are breaches of this AGREEMENT: (a) using the VEHICLE to carry persons or property for a fee; (b) using the VEHICLE in an organized or agreed upon racing or speed contest or demonstration or pushing or pulling activity in which the VEHICLE is directly involved; (c) using the VEHICLE in an auto business operation, including, but not limited to repairing, servicing, testing, washing, parking, storing, or selling of automobiles; (d) operation of the VEHICLE by a driver not named in this AGREEMENT; (e) operating the VEHICLE outside of Canada, the United States, its territories and possessions; (f) using the VEHICLE in an intentional or criminal act of yours, other than a traffic infraction; (g) rental of the VEHICLE based on your fraudulent or material misrepresentation. If you breach this AGREEMENT, you are liable for damage to, or loss of, the VEHICLE caused by your breach, as provided by state law. You shall be solely responsible for and will hold us harmless from any and all fines, forfeitures or penalties arising out of the violation of any law while the RV is in possession of you, and shall reimburse us for the loss or confiscation of the RV. Allowing anyone other than an Authorized Driver to drive the VEHICLE is a willful, wanton and reckless act and is a breach of this AGREEMENT. You waive all recourse against us for any criminal reports or prosecutions that we take against you that arise out of your breach of this AGREEMENT. Disputes arising under this AGREEMENT shall be addressed in the courts of the county LGC chooses.
18. *Choice of Law/Venue.* The provisions of this AGREEMENT shall be construed in accordance with the laws of the State or county of California or Nevada depending on which state the RV is rented. The parties agree that any dispute resulting around this AGREEMENT shall be heard in the state that LGC chooses.
19. *Modifications.* No term of this AGREEMENT can be waived or modified except by a writing that we have signed. If you wish to extend the rental period, you must get our written approval in ADVANCE. This AGREEMENT constitutes the entire AGREEMENT between you and us. Separate from the ORA, all prior representations and AGREEMENTs between you and us regarding this rental are merged into this AGREEMENT.
20. *Miscellaneous.* No waiver by us of any breach of this AGREEMENT constitutes a waiver of any additional breach or waiver of the performance of your obligations under this AGREEMENT. Any waiver by you of any terms, conditions or provisions of this AGREEMENT shall not constitute a continuing waiver nor shall it be a waiver of or consent to any succeeding breach of the same or any other provision hereof. Our acceptance of payment from you or our failure, refusal or neglect to exercise any of our rights under this AGREEMENT does not constitute a waiver of any other provision of this AGREEMENT. Unless prohibited by law, you release us from any liability for consequential, special or punitive damages in connection with this rental or the reservation of a VEHICLE. You shall not assign this AGREEMENT or subject the RV rented



hereby without prior written consent of us. If the VEHICLE is inoperable for more than 24 hours, our liability to you is limited to the daily rental rate times the number of days the VEHICLE is inoperable. Our liability to you is limited to the total cost of the RV rental under this AGREEMENT. You are responsible for all fines, forfeitures and penalties levied for violation of any traffic laws, or other rules or regulation of any duly constituted public authority. In the event the VEHICLE is seized or impounded by a duly constituted public authority, you shall continue to be responsible for the VEHICLE and rental thereof until the VEHICLE is returned pursuant to the terms of this AGREEMENT and agree to indemnify and hold us harmless of and from any and all losses or expenses resulting from such seizures or impounding. The remedies granted to us are cumulative, and are in addition to, and not limitation of, any other remedies available to us by law, and us, by pursuing any or all of the remedies provided herein or by law, shall not be deemed to have waived any other available remedy. If any provision of this AGREEMENT is deemed void or unenforceable, the remaining provisions are valid and enforceable.

By signing below, you: agree to the all of the terms and conditions of this Recreational Vehicle Rental Agreement; acknowledge that you had an opportunity to read the entire Agreement before signing; represent that you are a capable and validly licensed driver; authorize us to process a separate payment card voucher in your name for all Charges, including Tolls and Violations, and to release your billing/rental information to third parties for billing/processing and other legitimate purposes; permit us to reserve against your payment card as a deposit the amount noted on your ORA; authorize us to adjust your payment card account to reflect changes in amounts due or overpaid as a result of our final audit. ALL CHARGES SUBJECT TO FINAL AUDIT within six months of the end of your rental period. If I have any questions, I will ask LGC.

RENTER Name: _____

Date: _____

RENTER Signature: _____