



**LTD Charters, LLC**  
**Supplemental Rental Agreement**  
**2019 Airstream Flying Cloud 30FB Bunk**

Thank you for renting! We are excited for your upcoming trip and want to make sure it is fantastic. Below are a few guidelines and company policies that LTD Charters, LLC (referred to below as LTD) reviews with all renters before a trip so you can have your best adventure and the unit stays in its best condition.

**TRAINING/CHECK-OUT:** Please plan on spending approximately one hour going over the unit before departing. There are many things that LTD is required to review with you and we want you to be most comfortable with the unit during your stay.

**AWNING:** LTD does not allow use of the exterior awning. This is for the renter's protection, as replacement is \$3500, and it can be damaged very easily due to wind, weather or accidental misuse. Awnings are generally not covered by your rental insurance. Damage to awnings are 100% renter responsibility and replacement will exceed your security/damage deposit amount.

**TOILET/HOLDING TANKS:** Please use only the RV-safe provided toilet paper in the unit, and even then, do not use excessive amounts. Regular toilet paper will not dissolve properly and can cause a tank back-up into the unit—which can ruin a trip! Any tank back-up that requires on-site assistance from LTD will result in a *minimum* \$150 emergency service fee plus travel/mileage fees of \$1/mile traveled both ways. **It is the renter's responsibility to dump the holding tanks completely before delivery pick-up.** If you book a campsite that does not have sewer hook-ups or the renter does not dump the tanks before pick-up, it is an automatic **\$75 fee** for LTD to dump the tanks.

**AIR CONDITIONING:** This unit has two rooftop A/C units. Both units can be run at the same time only if you are hooked up to 50-amp electrical. Otherwise, one can be run at a 30-amp site. You can reasonably expect the unit to stay 25-30 degrees (F) cooler than the outside temperature. (Example: If it is 105F outside, the unit will be able to be about 75-80F inside.) Parking the unit at a campsite in the shade will help these conditions.

**WASHER/DRYER MACHINE USE:** Directions for using the washer/dryer are included in the unit. Please only use the provided detergent. Remember use of the washer/dryer will contribute to filling up your gray tank more quickly. If you are relying on portable dump services at your campsite, take this into consideration as you plan for water/tank fill conservation.

**SMOKING/VAPING:** There is no smoking (cigarettes, cigars, drugs, etc.) or vaping allowed inside the RV. Please leave main doors and windows closed if smoking or vaping is occurring outside near the unit. Any evidence of smoking/vaping inside may result in an additional sanitation fee of \$150.

**PETS:** There are no pets of any kind allowed inside the unit. Any evidence of pets may result in an additional *minimum* sanitation fee of \$150.

**LOCKS/STORAGE:** Please store all contents where they were originally located at check-out. Specifically, please do not store outside compartment items inside unit and vice versa. When not inside or near the unit, please lock all doors and compartments. This not only protects your items, but our contents as well.

**LOST KEY FEE:** Should any of the unit's keys be lost before return, there will be a lost key fee of \$100.

**COOKING:** Please do not fry any odorous or greasy food (bacon, fish, etc.) inside the unit. LTD will be happy to provide you with an induction cooktop to use outside if needed.



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**(Continued)**

**CONDITION/CLEANLINESS:** LTD expects the unit to be returned in generally the same condition it was presented at delivery (excluding general cleaning, laundry and dishes). Cleaning and COVID-19 sanitation is included with your rental, but please do not return the unit in a state unreasonable from a vacation. We understand accidents occasionally occur, but if the unit appears or smells like there has been a tank back up (or otherwise) inside the RV, there may be an extra cleaning fee of \$150 for sanitation, in addition to any necessary damage reports against the security deposit.

**DAMAGE POLICY:** LTD strives to present our units to renters in near perfect condition. Any discrepancies should be noted on the Departure Form during walkthrough before the trip begins. Specific damage to the unit or its contents when the rental concludes will be noted on the Return Form and submitted to the rental platform. Damages may include, but are not limited to, broken lights, dents/scrapes to outside body, damage to roof or roof mounted appliances, torn or stained upholstery, damaged flooring, damaged walls or cabinetry, any inoperable mechanical features, damaged tanks/plumbing, broken or missing contents. Damages totaling less than \$1500 will be subtracted from the security deposit. Any excess above \$1500 will result in an insurance claim plus renter forfeiture of the security deposit.

In addition, should a renter damage the unit during their rental and subsequently choose to end the rental period early, no refunds will be given. **Please note:** If repair costs exceed the initial repair quote submitted, additional funds to complete the repair may be requested from the renter.

**ABANDONMENT POLICY:** Should a renter terminate a rental early (for any reason) and leave the unit at any point without meeting with LTD onsite, this will be considered abandonment and will result in automatic forfeiture of the security deposit plus mileage fees incurred for recovery at \$1/mile each way. Please communicate with LTD before making any decisions in this area.

**REPAIRS DURING RENTAL:** Should any unforeseen incidents occur during your trip, you may make minor repairs that total less than \$75 without owner approval. Replaced defective parts and receipt must be brought back for reimbursement. Repairs over \$75 or minor repairs after the \$75 threshold is reached must be pre-approved. There will be no reimbursement if the renter does not bring back the defective part replaced and the receipt. If you purchase an item necessary due to an equipment failure, (sewer or water hose, ice chest, etc.) the item purchased and the receipt must be surrendered upon return if reimbursement is requested. (i.e., if LTD pays for it, LTD keeps it).

**INSIDE CABINETS:** Occasionally, items inside cabinets may shift during use. Please be careful when opening cabinet doors. Also, make sure all food is securely closed when storing in refrigerator and cabinets so as to avoid spills.

**EARLY DELIVERY, LATE PICK-UP, EARLY RETURN:** Early deliveries and late pick-ups are made at LTD's discretion, but if you are interested in an alternate time, please let us know. Any requests for delivery a day early or pick-up a day late will require additional nights added to the reservation and must be made before the rental begins. Please note that LTD does not offer partial refunds for early pick-ups of the unit.

**I have read and agreed to the terms and conditions of these supplemental rental guidelines and thereby give my consent to the agreement and acknowledge by signing I take responsibility for any damage or incidents occurring during the rental period.**

RENTER SIGNATURE \_\_\_\_\_

DATE: \_\_\_\_\_