

## SUPPLEMENTAL RENTAL AGREEMENT

This Supplemental Rental Agreement, along with any Outdoorsy/RVShare/Good Sam Rental Agreement Terms of Service and Policies, which are incorporated herein by reference, is made by and between the persons listed in the booking details page of your RV rental platform account, namely the Renter and the RV Rental Owner ("Owner") for the rented vehicle (the "Rental"). Renter and Owner are referred to collectively herein as the "Parties". The terms and conditions of this Agreement shall the end of the rental period and remain in full force and effect. By entering into a confirmed booking, Renter and Owner acknowledge that they read the terms of this Agreement and agree to such terms before being asked to exchange possession of the Rental. Additionally, Renter permits the rental platform to process a charge to the card listed on file for all rental and claims related charges due under this Agreement. The Parties have read and agree to the terms and conditions of this Rental Agreement and thereby give their consent to the Agreement and acknowledge that by completing a booking that Renter is the designated primary driver and will take full responsibility for any damage or incidents occurring during the rental period. Renter understands and acknowledges that if Renter purchased a protection package only verified and listed drivers are allowed to drive or operate the rental vehicle.

Renter acknowledges that if they are leaving a personal vehicle with Owner's lot that any damage or loss that may occur to Renter's vehicle or its contents while in the lot is the Renter's sole responsibility. The Renter further understands and agrees that the Owner cannot and does not assume responsibility for any such property damage to the Renter's vehicle, theft of the vehicle, or any part of the vehicle, or loss of personal articles from the vehicle.

Renter acknowledges that once taking delivery of the RV any damage or loss that may occur to the rented vehicle or its contents during the reservation period is the Renter's sole responsibility. The Renter further understands and agrees that the Owner cannot and does not assume responsibility for any personal or third-party property damage caused by the rented vehicle, theft of the vehicle, or any part of the vehicle, or loss of personal articles from the vehicle, injury caused to occupants in and around the vehicle while in motion or parked, with or without fault. The Renter releases and discharges the Owner and its employees, and any students acting as employees from any and all liability for any injury, damage claim, demand, action, cost, and expense of any nature that the Renter may at any time have or incur, arising out of or in any manner related to the rented vehicle during the Rental period. The Renter agrees to identify, defend, and hold harmless from any liability, claim, action, debts, damage, loss, cost and expense of every kind or nature asserted by any party against any Releases or incurred by any Release and arising directly or indirectly from or in connection with the rental vehicle. You release the

Owner, and all agents from all claims for injury, including, without limitation, personal, bodily, illness or mental injury, economic loss or damage to you, guests, unborn children, or relatives, whether or not the injury was caused by use of the RV, our negligence, or was otherwise our responsibility.

Renter acknowledges that the Owner's failure to enforce any rights under this Agreement or at law shall not be deemed a waiver or a continuing waiver of any rights or remedies against another party, unless such waiver is in writing and signed by the party to be charged.

Renter acknowledges that if any provision of this Agreement is judicially determined to be invalid, void or unenforceable, the remaining provisions shall remain in full force and effect.

Renter acknowledges that in the event a dispute arises regarding this Agreement, the Owner shall be entitled to recover its reasonable attorneys' fees and costs, in addition to other relief to which it is entitled regardless of the outcome of the dispute.

Renter agrees to the following terms and policies as outlined in Appendix A

# **APPENDIX A - RV RENTAL TERMS & POLICIES**

## **SECURITY DEPOSIT POLICY**

A Security Deposit is required for each motorhome rental. The Security Deposit is due by the day of the Rental Period Start Date. This security deposit covers the cost in the event there are missing or damaged items inside or damages to the outside of the motorhome during your stay. The security deposit may also be used to pay any monies owed the owners under this Agreement.

## **PICK-UP POLICY**

Pick-up times are generally between 2:00 PM and 5:00 PM. At the time of pick-up, we will provide you with an orientation to show you the safe and proper use of the RV and its features. The orientation process can take up to one (1) hour – please allow yourself enough time.

## **DROP-OFF POLICY**

You must drop off the RV by 12:00 PM or you will be charged \$50 per additional hour.

## **CLEANING POLICY**

You are required to do basic clean up at the end of your stay. The RV must be returned without damage and the inside must be clean prior to check out (dishes washed, dried, and put away, trash removed, floors swept, and counter tops wiped). Failure to return without damage and/or in an unclean state will result in additional charges that may be deducted from the Security Deposit.

## **NO SMOKING OR VAPING POLICY**

There is No Smoking or Vaping or Drug use in our RV. If the RV is returned with any kind of smoking/vaping odor or other evidence of these substances, it will result in the forfeiture of the security deposit plus any additional charges incurred in cleaning and/or repair.

## **PET POLICY**

We prefer No Pets in RV. You must notify us if you plan on bringing a pet. If we do approve your pet, the pet is not allowed on the beds. Additionally, the pet must not be left alone inside the RV for any reason, for the safety of the pet and the RV. Any damage cause from the pet will be deducted from the security deposit.

Evidence of a pet without prior approval will result in an additional \$200 fee being added.

### **NO RE-SUPPLY POLICY**

The RV comes equipped with approximately 40 gallons of fresh water, 15 pounds of propane, and two fully charged batteries. If you are camped in a non-hookup site, it is your responsibility to ensure that these resources last your entire rental period. We will not provide customers with additional water, holding tank capacity, propane, or batteries during their rental period.

### **GENERATOR POLICY**

Extended use of the generator will result in an additional fee as specified on the rental contract. The generator supplies 110 volt power to the outlets in the RV. The generator also supplies power to the RV's microwave, water heater and roof air conditioner. The generator can be used to recharge the RV's batteries. The generator uses the same fuel tank as the engine. You are responsible for supplying the fuel.

### **EQUIPMENT MALFUNCTION POLICY**

The A/C, coffee maker, generator, awning, radio, DVD player, microwave, television, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. For assistance, you are advised to consult the informational material in the RV or contact the owners.

### **RV DAMAGE POLICY**

If the RV and/or the contents in the RV at the time of the delivery orientation are damaged during your rental period, you are responsible to pay all damage costs whether you were at fault or not or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc). RV awnings do not like wind. It is your responsibility to retract the awning even in the mildest windy conditions. If an accident occurs, you are responsible for obtaining a police report, contacting the other party's insurance company, and contacting us immediately. At drop-off, we will estimate the damage, if any, and expedite the cleaning and/or repair.

### **NO REFUND POLICY**

No refunds will be given for any reason, including, but not limited to, bad weather, no shows, personal emergencies, late arrivals, or early departures. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.

## TRAVEL RESTRICTION POLICY

No travel allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Only exception to this is a non-paved road inside a licensed RV Park. No travel outside the US.

## GPS TRACKING POLICY

This rental vehicle may be equipped with GPS tracking which is used to accurately track mileage. **DO NOT TAMPER WITH IT**, to do so could result in forfeiture of security deposit. Please follow posted speed limits and state laws. Violations may result in additional charges to your security deposit.

## TOLL ROAD AND TRAFFIC VIOLATION POLICY

Parking Tickets, Mailed Violations, and Toll invoices are a major burden and we charge a \$75 fee for each invoice we get. Responsibility for traffic or parking violations will be transferred to you and you will be charged a \$75 administration fee. If you want to use Toll Roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc mail comes our way or the \$75 administration fee will apply! Note: Most toll agencies are good to work with and will help you out if a mistake and call them right away

## FUEL POLICY

The RV is required to be returned with a full fuel tank. The gas tank will be full when you pick up the RV. If the gas is not at the same level a \$250 refilling fee will apply. **DO NOT USE E-85 or E-15** (engine damage will occur & you will be broken down; Additional charges will apply)

## PROPANE POLICY

Propane is considered a normal cost on the renter's use. You will be provided with a full or near full tank, we request that you return it in the same condition.