

Supplemental Rental and Rules Agreement
South Arizona Family Fun Rv Rentals Inc.

Southarizonarvrentals.com

520-365-2300

This supplemental rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot but we prefer to be upfront and clear so there is no confusion or unrealistic expectations that may cause misunderstandings later.

1. Training: When you pick up the RV, we will complete a pre-rental orientation of the RV that will take about 30-45 minutes, depending on any prior experience you have with an RV. It takes time to do a thorough and complete walkthrough, so please plan accordingly.

2. No Refunds for Early Returns: If you return the Rv early we do not refund the days you will not use. This includes if you have been in a motor vehicle accident with the trailer; however, if the MVA is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.

3. Fee for Late Returns: A fee of \$50 per hour will be charged if the RV is returned later than the agreed-upon time. If the RV is returned after dark or while the owner is not home/unavailable, it will be checked in the next day, during daylight hours, any applicable damages will be applied to your security deposit. Renter forfeits their right to complete a return walkthrough with owner if the unit is returned at a time different than indicated in line item # 19. All drivers must be at least 25 years old and must be listed on the contract when you pick up the RV. NO EXCEPTIONS. If the Rv is returned later than 3 hours after the agreed time renter will be charged an additional night.

4. Travel Restrictions: No travel is allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Driving on a non-paved road inside a licensed RV park is acceptable. Driving on unapproved roads will result in the forfeiture of your entire deposit.

5. Toll Roads, Red Light Cameras, Parking Tickets: Toll invoices are a major burden, and if we receive any a \$70 administration fee plus the cost of the bill for EACH invoice will be applied to your security deposit. Responsibility for any traffic or parking violations will be transferred to you and you will be charged a \$70 administration fee. If you want to use toll roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc. mail comes our way or the \$70 an administration fee, plus the bill will be applied. Note: Most toll agencies are good to work with and will help you out if a mistake is made and you call them right away.

6. Campground Reservations: We are not responsible for campground reservations - including cancellations for COVID. All campground reservations must be made separately with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors.

7. Awnings: We DO allow the usage of the exterior awning but advise using caution! This is for your own protection as well because they are NOT COVERED by insurance and they are very expensive to repair or replace if damaged. Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and will exceed your security/damage deposit amount.

8. Generators: If you choose to use your own generator, the following rules will apply. Do not use the generator inside the Rv it MUST be kept outside. Do not leave the Rv unattended while a generator is running. It is highly recommended not to run a generator overnight or while sleeping due to safety reasons. Your generator must be a minimum of 3500 watts to run the systems within the RV without

causing a power issue. You, the renter, will assume all responsibility for any and all damages caused to the trailer by the use of a generator.

9. Tires: The tires on the RV have been inspected and checked, along with all other parts, prior to your rental period but if a tire seems low you can refill it with air. There is also a spare tire included in the rare event a flat tire/blowout occurs.

10. Rooftop Usage: We do not allow the use of the Rv rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in a complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.

11. Dogs: You MUST request & get owner approval before allowing a dog in the RV. The owner reserves the right to accept or decline any dog, for any reason. Dogs are not allowed on any upholstered area due to the soft material and the risk of stains, smells, or other damage. If any pet damages occur, including evidence of pet urine or feces, you will forfeit your entire security deposit, and any excess damage will be charged to you accordingly. If any large amounts of pet hair are left upon return, you will be charged a full Deep Cleaning Fee for this to be removed. (See Fees Addendum)

12. Propane: Propane must be refilled before you return unless you have chosen to add this service (for the \$30.00-\$50.00 fee)Rental over 5 nights has a fee of \$50.00.to your booking. Propane can be purchased at any full-service U-Haul center or a Tractor Supply Store.

13. Waste Holding Tanks: There should be nothing, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, etc. put into the black water waste holding tank as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided with 3 rolls of RV-safe toilet paper and we ask that this is the ONLY thing put into the waste holding tank. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning and/or repair to remove. Below are a couple of FREE options

Merrigan's Road Runner

4324 N Flowing Wells Rd

Tucson, AZ 85705

520-887-2992

Speedway Gas

Station 8080 N Oracle Rd

Oro Valley, AZ 85704

13a. Waste holding tanks (Gray and Black) must be emptied prior to return and valves left Closed, and the screw cap left ON. If tank levels do not read EMPTY on the control panel, you will be charged a \$95.00 dump fee. NO EXCEPTIONS.

14. Cleaning: We do NOT charge an upfront cleaning fee. We assume you are responsible enough to clean up after yourself. The Rv must be returned with a clean interior and empty tanks. "Clean" means, as you received it or better. If you return the Rv dirty, you will be charged a minimum \$150 cleaning service fee.

14a. A Deep Cleaning Fee of \$300 will be charged if RV is returned unclean AND requires extensive amounts of cleaning or reconditioning.

15. Smoking: There is NO SMOKING allowed in the trailer. If smoke (including cigars, pipes, vapes, drugs, etc.) is detected you will be charged a minimum fee of \$1500. NO EXCEPTIONS.

16. Generator: If you opted for a generator add-on with your rental, and by signing this agreement, you will be held responsible for the condition of the generator during the period of your rental. It must be returned in the same working condition as it was given to you. The generator is inspected between each rental. You will be responsible for replacing the generator if it is stolen or lost during the course of your rental period. You are responsible for all generator fuel and the operation of the generator during your rental period.

17. NO DRUGS: Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit.

18. Odors/Cooking: We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as the long-term storage or cooking of fish, bacon, deer, etc. These must be prepped/cooked outside the RV. If odors are detected, you will be charged the Deep Cleaning Fee of \$300.

19 • Rental Period: Is based on a 3-day minimum, and a 4-day minimum for holidays.

20. Damage/Minor Repairs: Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair after consulting us. Do not repair anything until you have spoken to us about it. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, refrigerator, etc.) the item you purchased and the receipt must be surrendered upon return of the RV, if you want reimbursement.

21. Renter Damages: If the Rv, inside or out, and/or ANY of its contents that were present at the time of pick up, including, but not limited to couches/chairs, beds/bedding, counters, walls, etc., are damaged during the rental period you are responsible for paying all damages, whether you were at fault or not, or if the damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately. (A documented thorough walk-through will be completed, with the renter present at the time renter takes possession)

22. Towing Safety: No towing without prior approval.

23. Appliances: The A/C, radio, microwave, television, jacks, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. In case of any malfunction please contact us immediately for assistance and we will do our best to troubleshoot or attempt to have someone come to you for repairs.

24. Camper Abandonment/Owner Retrieval: If for any reason you abandon the RV, you will be charged a \$3,000 fee for Abandonment and Retrieval - plus any applicable fees for ANY lost/missing keys or items/parts from the trailer. Abandonment means leaving the Rv with no intention of returning to it or delivering it back to the owner/drop-off location. In the event you abandon the Rv without signing return documents, you agree to waive your right to dispute any claims due to damages, overages, or vandalism.

25. Lockout/Lost Keys: In the event, a lockout occurs you agree to pay .95 cents per mile, round trip, for the owner to drive and unlock the RV and a fee of \$35 PER missing key. If the owner is en route and key is found and the RV is unlocked, you will only need to pay for mileage up to that point round trip. If no lockout occurs but a key is missing upon return of RV, you will be charged a \$35 fee PER key. If Rv OWNER determines a locksmith is required for lockout/lost key service, the full locksmith cost is to be paid by the RENTER, at the time of service - locksmiths must be scheduled and approved by the owner before work is done.

26. Have watched RV 101 training videos prior to the Rv pick-up. These videos are free.

27. Extra fees: You may elect to add certain "extras" to your booking, if you like. If you did not elect extra fees at the time of booking, such as the dumping fee, etc., you can elect to have them deducted from your deposit. These elections should be noted on this form at the end.

28. GPS Tracking: The Rv has been equipped with a GPS tracking device for safety and must not be removed/unplugged for any reason. Failure to accurately report your destination or giving an arbitrary destination to attend a prohibited event will result in complete loss of your security deposit and you will be requested to return the RV to the owner immediately, and NO refund will be granted for unused rental dates.

29. Personal Property: Your personal property brought with you is your responsibility, and you release owner(s) from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of return.

30. Personal Injury: You release owner(s) from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including the pickup & return period.

31. Severability: If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.

32. Modifications/Waivers: No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document that the owner(s) has signed.

33. Damages Above Security Deposit/Insurance Claims: In the event, there is any damage above the amount of your security deposit, you agree to pay the owner(s) any monies due and allow the rental platform company to charge your credit card on file for said charges, plus processing fees.

34. RV Return: When RV is returned, you agree that it will be free from damages, cleaned, and tanks emptied. A preliminary walk-through will be completed and a precursory Return Form will be provided. Photos will also be taken by the owner for reporting to the rental platform &/or insurance. Once a thorough

inspection has been completed, and any fees for damages, cleaning, dumping, or any other charges will be deducted from your security deposit if applicable.

35. Credits: There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the owner's control. This includes, but is not limited to, flat tire(s), weather, all systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any part(s) of RV whether the renter was at fault or not, or due to the renter's or any guests'; negligence.

36. Rental Period Extension: If for any reason, your rental period is extended beyond the original rental period dates, you agree that this document will also extend, be valid, and enforceable for the entirety of your extended rental period.

37. Security Deposit: Your security deposit will be refunded by the rental platform after the RV has been thoroughly inspected and no issues or damages have been found. Said inspection may take anywhere from 12-72 hours post rental period.

38. Speed Limit: Rv tires are not rated for high speed and by signing this agreement, you acknowledge the MAXIMUM allowed speed, and never travel in the left lane unless passing.

39. Hold Harmless: Renter agrees to hold harmless the owner of the rented RV, always for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life, or loss of or damage to personal property. The owner assumes no liability for how the RV is used during the rental period.

40 . This agreement is in addition to the rental platform rental contract. Both contracts are in effect, Together, during the rental period. Any part of the rental platforms agreement that acts in a manner to void this one (or parts of it) is revoked by the renter and owner, as indicated by the signatures below.

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