## **Supplemental Rental Agreement**

Items in this agreement are in addition to all items in the RVShare Rental Agreement. We try to be upfront about our pricing and fees through the RVShare Platform but want you to be aware that certain actions may result in charges at the end of the rental. Please make sure you understand the rules and expectations prior to the beginning of your trip.

Always feel free to reach out with a call or text if you have any questions during your stay. Cathie's cell: 813-298-6948 Rich's cell: 727-422-4944. We are here to help make your trip as stress free as possible!

## **Minimum Stay**

We require a 2-day minimum stay for all rentals. Minimum rental periods during some holidays or special events may vary and will be disclosed as part of the reservation process on the RVShare platform at the time of booking.

# No Refunds for Early Returns

If you choose to end your trip early and abandon your reservation, we do not refund the unused days. If you must end your stay early due to a critical issue with the camper, we will credit unused nights toward your next stay over the two-day minimum.

## Pets

Dogs are allowed in our unit as per campground allowance. A pet cleaning fee of \$40 will be charged at time of booking to cover additional cleaning. Many renters are allergic to pets, and additional steps to remove pet hair, dander and sanitize all surfaces is needed. Please be sure to crate your pet if leaving them unattended in the unit. Dogs can become anxious in unfamiliar spaces and cause damage while you are away.

## Keys

We will provide a complete set of keys for the unit on a brightly colored floating keychain during your stay. Please be mindful of locking the unit when leaving the campsite to prevent loss. Lost keys will result in replacement cost.

**Add-on Rentals:** If you reserve an add-on rental item to enhance your trip, please be sure to use it responsibly. We ask that you move Jenga and Corn Hole boards/bags to a dry location during inclement weather to prevent damage to the units. If using bikes or kayaks you are assuming all responsibility for the safe operation of the unit as well as your personal safety. Helmets and Life jackets are included with your rental if applicable.

# Moving the Camper

We rent our unit as delivery only to prevent damage and to give you a stress-free camping experience. Once the unit is set up it should not be moved until we collect it at the end of your

stay. We will also level and stabilize the unit during the setup process. Please do not adjust leveling jacks.

## **Items Provided**

Everything in the camper is there for your use! Plates, cups, bowls, and silverware is provided for your use, as well as trash bags (under the sink,) paper towels and RV toilet paper. Please only use the RV toilet paper provided and don't put anything else down the toilet! Extra rolls can be found in the bathroom cabinet and under the dinette bench. Putting other objects (sanitary items, diapers, wipes etc.) down the toilet can damage the system and you would be responsible for repairs.

Under the camper in the front storage area, you will find camping chairs, as well as grilling and campfire supplies. Use these items to enhance your stay and enjoy the outdoors but keep fires in designated areas and NEVER leave a fire unattended.

**Propane:** We provide full propane tanks at the beginning of each stay and cover the usage cost with our prep fee. Should you need a refill, you will be responsible for that cost.

**Generators**: Currently, we do not offer a generator with our unit, and use of a personal generator is prohibited. Generators used incorrectly could cause damage to the unit, or even result in injury or death from improper use.

**Awning:** We encourage CAREFUL use of the awning- it is easily damaged due to wind and inclement weather. It should never be left extended out overnight, or if there is wind. You should also never leave it unattended when it is extended. If you are heading off on an adventure, please be sure to completely close the awning before you go. Awnings are NOT COVERED BY INSURANCE. Any damage to the awning is 100% your responsibility.

**NO Smoking** (including cigars, pipes, vapes.). Smoking in the unit will result in additional cleaning fees.

Water and Dumping of Waste: As part of our service, we provide complementary dumping of the gray and black water tanks at the end of your stay. If your campsite doesn't have water hook-ups available, it is your responsibility to let us know PRIOR to unit drop-off day so we can fill the freshwater tank prior to arrival of the unit. Please keep in mind- water tanks have limits, and your water usage will be different than what you would normally use at home. We encourage you to book a site with water and sewer hookups to alleviate any restrictions of usage during your trip if possible. If you aren't camping with a full-hook-up, you will need to keep a careful eye on your tank levels. There are instructions and tips for maximizing your tanks in the guest binder, as well as instructions on how to check levels. Dumping of either tank on the ground is illegal, and you will be responsible for any fines or fees incurred. We also provide an additional 21-gallon portable dump tank in the event your tanks fill before the end of your trip.

**Security Deposit** All rentals require a refundable security deposit paid through the RVShare platform. Your deposit will be refunded after the unit is returned and checked in to ensure that there is no damage or other issues that would require us to charge fees against it.

**Drop-off and Pick-up Times:** Drop off times are typically at campground check-in unless you request a specific time that better meets your schedule. We understand that Friday afternoon drop offs are sometimes a bit later due to school/work schedules. We will do our best to coordinate a time that works well for you, Drop-off time will be discussed at the time of the rental and confirmed 3 days before the start of your reservation. Pick up time is 1 hour prior to campground check out unless other arrangements have been made. This will allow us time to walk through the unit with you and get everything broken down in time. Please have your personal items packed and removed from the unit at this time. If you are late allowing us to collect the unit, we reserve the right to charge a \$40 per hour late fee, and you will be responsible for any fees charged by the campground for late removal of the unit.

**Pre-rental Orientation:** Once we set up the unit, we require the guest to be present for a prerental orientation prior to our departure from the campsite. During this time, we will review and sign any required documents, answer questions, provide training on the main aspects of staying in the unit, do a thorough walkthrough with you to inspect the camper, complete the RV Departure Form, and take photos to document the condition of the unit prior to your stay.

**Cleaning** As part of our prep fee and service, we provide cleaning and sanitizing of the unit prior to each guest. We do ask that you wash any dishes and keep all trash picked up and taken to approved dump sites at the end of your stay. Units that are "trashed" or dirty beyond normal camping usage that require extreme measures to clean will be subject to a fee of \$50 per hour for cleaning.

By completing the booking reservation, you acknowledge that you have read and understand the information contained in the Supplemental Rental Agreement and agree to abide by the policies set forth during your rental period.

It is our goal to provide you with a comfortable and memorable camping adventure. Please care for our camper as if it was your own and let us know if there is anything we can do to enhance your rental experience. We are constantly working to learn and improve, and we truly value your feedback. We would be extremely grateful if you would leave us a Five Star Review- as your review helps us reach new guests!

Happy Camping,

**Rich and Cathie Little**