

Welcome to Lakeside RNR! Thank you for your business. We want to provide you with the best experience possible so please do not hesitate to reach out to us with any issues during your stay. Also, please remember that you are a guest of the campground and must follow their rules.

#### Helpful Tips and Must Dos:

Any leaks that you notice, please contact us ASAP. If you spill any liquid, please clean it up immediately. This will prevent any type of damage that can be caused by liquids. Do not leave the windows open when raining.

Do not turn on the water pump. This function is not needed when the camper is connected directly to a waterspout. If you are not connected directly to a waterspout then you must use this function each time you use water. Please turn it back off each time you are done using running water.

You may turn on the hot water heater using the switch beside the control panel. The hot water does get very hot so please be mindful before use.

The water pump function, hot water tank function, and battery and tank monitors are located on the same panel as the light functions.

Turn off the propane when not in use. The tanks are full when the camper is delivered. If you suspect that you need a refill, you are responsible for doing so.

Please do not use the functions for the slides. We have set up the camper correctly and if you pull in the slides it will affect the balance of the camper. This also applies to the leveling and stability jacks.

Please be mindful of the grey tank and black tank levels at all times, unless you are connected to sewer. If the tanks need emptied, notify us and we can help you take care of it. It is best to contact us when the tanks are  $\frac{3}{4}$  full. If the tanks overflow, it will spill over into the sinks and toilets inside the camper. If the camper is not at a site that has sewer hook up, you will be responsible for the fee of dumping the tanks.

Do not touch the sewer hoses and connections. If there is a leak or disconnect, you must notify us immediately.

The awning will need to be rolled in (retracted) if it is even slightly windy. The function for the awning is located on the side of the cabinet next to the door. This is also where the light switches are located. The awning must also be fully retracted prior to departure.

The fire extinguisher is located in the living room in the main living space beside the door.

Please do not store valuables in the outdoor kitchen space or compartment storage.

Please take out the trash daily. Mice and ants are quick to find a free meal.

We recommend putting up the camping chairs at night to prevent morning dew from dampening the chairs. Do not leave the chairs out when raining. You can place them under the camper or in a dry storage area.

Hot dog and marshmallow roasters are not fire pokers. They do get very hot and can bend or break. Allow the roaster to cool prior to cleaning.

The outdoor shower is available for use to rinse off if you are dirty prior to using the inside shower. There is a folding clothing rack located in the main bedroom closet to set up outside to hang wet clothing and towels.

Please do not flush anything down the toilet other than paper provided. If you do need to purchase more toilet paper, please buy the Scott 1000 tissue brand. Also, please do not let debris go down the sinks. Never use a plunger in the toilet.

If you are going to use the ice machine, use only bottled water. There are two gallons of water that we have provided for you. Use only bottled water for the coffee machine as well.

We have provided cleaning products for you to use as needed.

There are extra linens located in the main bedroom closet.

If you use the grill or any of the appliances, dishes and cookware, you are responsible for cleaning properly after use.

At the end of your stay, you must shut all windows and doors, bathroom vents, lock all compartments and doors. If you used bath linens they must be placed in the shower floor and all of the bed linens must be removed and bundled together.

You must clean out the refrigerators and take out the trash upon check out. All dishes and cookware must be cleaned. You must put all things away where they were first located. Table cloths must be wiped down and folded and placed on the kitchen counter prior to departure.

If you have not completed the check out requirements, there will be an additional cleaning fee of \$100.

If any damage to the camper or contents has occurred during your stay, you must notify us immediately.

If you suspect something is not working properly as it should, you must notify us immediately.

Check in times are general times, times may vary by a few hours depending on the day of the week.

If anything is missing after check out, you will be charged the cost to replace the missing item. If anything is broken, you will also be charged the cost to replace the item.

Please note: Very specific directions for delivery must be provided. If the camper is not set up in the correct location due to incorrect information that was provided, you will be charged a second set up fee. If the camper was delivered to an area outside of the included miles and needs moved after set up, you will be charged a second delivery fee in addition to the second set up fee.

If you opt to not use linens, please note that no linens or pillows will be provided to you.

Thought and care has been used in stocking the camper with many amenities. Once the items provided have been depleted, you are responsible for restocking items you may still need during your stay.

If you opt to use the generator, you will be charged a fee of \$25 for gasoline that will be filled prior to check in.

If the keys are misplaced, you will be charged a \$25 fee.

If your site has a fire pit or fire ring, we do provide you with one bundle of firewood. Additional bundles may be purchased for \$8 each.