

# **MARK'S RV RENTALS**

**4042 Sagan Cir**  
**Lompoc, CA. 93436**

**805-757-2142**

## **Travel Trailer Rental Agreement - Dry Camping**

**Notice: Our unit is GPS tracked.**

**Delivery is by appointment only. Check out time for our RV unit is 10:00 AM.**

**Reservation Deposit:** Reservation deposit is \$500. The remaining balance will be due at check-in. A valid credit card is required in advance to reserve an RV. The credit card on file will be charged if the unit is returned with damage or for cancellations. Reservation deposit is NON-REFUNDABLE or Non TRANSFERABLE within two weeks prior to departure.

**NO EXCEPTIONS. WE WILL NOT REFUND YOU IF YOU DO NOT HAVE RESERVATIONS FOR A CAMPGROUND.**

**Cancellation Policy (Standard):** If the booking is canceled between 14-30 days prior to booking start date, a 50% refund of money collected will be issued. No refund will be given after the 14<sup>th</sup> day prior to the booking date. If the booking is canceled more than 30 days prior to the booking date a full **refund** will be issued.

**Damage Deposit:** Deposit in the amount of \$1000.00 (check or credit card) is due at the time of check-out of the rental, in addition to rental fees. The credit card on file will be charged if damage occurs while the unit is in your possession/control.

Please advise Mark's RV Rentals when an item is damaged in our units. The renter is responsible for any damage/repair costs. This includes the parts cost, the labor cost, and employee drive time.

**Rental Fees:** All rental fees must be paid prior to check-out/ Delivery, including deposits.

**CHECK-IN/CHECKOUT TIMES:** The unit is usually delivered/setup between 12pm-4pm (unless prior arrangements have been made). Check out is 11am for trailers at campgrounds. Renters must have the unit ready for pickup by no later than 10am.

**Delivery:** We can deliver and set up to the location of your choice (No State campgrounds and No county campgrounds). We are able to meet near the entrance of state campgrounds; however, the customer is responsible for towing the unit into and out of the campground. Please contact me for all your special engagements.

**NOTE:** Renter must be present when we deliver RV. Please be on time for delivery or pick up times agreed upon. We have to go over the RV systems and obtain your signature for delivery of the RV. We charge a waiting fee of \$35 per half hour when the customer is not

**at the meeting location on time. Initial\_\_\_\_\_**

We will not meet/deliver after 5pm. We have access to an after-hours delivery service; however, they charge between \$40-\$80 per delivery. This delivery fee is an addition to Mark's RV Rentals delivery fee and will need to be paid in cash to the driver. Mark's RV Rentals does NOT allow RV's into the Oceano/Pismo Dunes area.

Mark's RV Rentals has up to 15 days from the return of the unit to inspect the unit for damages and contact the customer. The credit card can be charged up to 15 days if any damage or issues have been discovered.

**Supplies Included:**

Bedding, towels, pots and pans, kitchen utensils, basic supplies, coffee makers, toaster, toilet paper, cleaning supplies, and folding chairs.

**Propane:**

Mark's RV Rentals will supply 1- 7.5-gallon propane tanks per the length of rental agreement. It is the renter's responsibility to refill the propane tanks if they run out of propane.

**Add-ons:**

Propane fire pit at \$10 per night, you can bring you own propane tank if you prefer or I can provide a 5 gallon tank for \$45 (must return). Also available is a 2 burner coleman camping stove for outdoor cooking, \$10 per night (small propane bottle) supply your own or I have them for \$15 each.

**Generator:**

4 hours per night generator usage included with rental for free. Excess generator usage \$4.50/hour.

The customer is fully responsible to pay for any and or all damage/theft to the generators while in possession of the renters. The renter will be charged for the repair cost if the generator is returned not running. Mark's RV Rentals is NOT responsible for reimbursement for any mechanical issues the generator may have while it is in the renter's possession.

**Signature\_\_\_\_\_**

**ALL APPLICABLE CHARGES WILL BE CHARGED TO THE SECURITY DEPOSIT AND/OR THE GIVEN CREDIT CARD AT THE TIME THE UNIT IS RETURNED.**

**Additional Fees that may apply:**

- ❖ **Grey/Black Water Tanks:** \$80 fee will be charged to your credit card to empty the gray/black water tanks. (Not applicable for full hookup campsites)

❖ **Cleaning:** \$100 to \$250 fee will be charged to your credit card if the unit is not cleaned and is in full working order prior to being picked up. *The following must be done in order for your card to not be charged.* This includes but not limited to any dirty dishes, coffee maker, toaster oven, stove top, oven, microwave, toilet, and any trash left.

❖ **Pack everything back in its place:** All dishes must be cleaned/put away, toilets cleaned, and the floors need to be swept out. Trash must be removed, dining tables/couches must be put back together, all dishes (Utensils, knives, pots and pans, BBQ grill utensils) must be washed and put back, all food must be removed from the sink, cabinets and refrigerators. The charge will be determined on how much time it takes to get the units ready. \$50 will be charged to put everything back in its place. Additional charges may include Pet Odor removal: \$500 Smoke Odor removal: \$500. (No charge if the unit is returned clean).

❖ **Awning:** \$1500-\$2000 fee will be charged to the credit card if the awning is damaged while the trailer is in your possession. The customer is fully responsible to pay for any or all damage that happens to the awning while in the possession. By signing below you are aware that you take full responsibility for all damages. We will go over the use of the awning before we leave as to make sure you have inspected the awning prior to signing.

Signature \_\_\_\_\_

❖ **Stabilizer Jack:** \$80-\$125 fee will be charged to the credit card per stabilizer jack that is damaged while the trailer is in your possession.

❖ **Personal Items:** \$20 service fee will be charged if an item(s) left in the trailer needs to be shipped back to the renter. This fee covers our time/fuel for shipping.

❖ **Holding Tank:** \$80.00 service fee for holding tank that is not Emptied (Not applicable for full hookup campsites)

❖ **Lost Keys:** \$25.00 (\$75 service fee if we are called out to unlock a unit.)

**We will NOT respond to any trailer issues after 5pm. Any issues will be addressed the following day after 10am.**

**Insurance:** Renters are responsible for **all damage or loss** you cause to yourself, your property, the rental unit and others. Renters shall provide us with a current insurance card indicating that you have primary motor vehicle liability, collision and comprehensive insurance covering you, us, and the vehicle you are driving and towing. Proof not required when the unit is delivered by Mark's RV Rentals

**Mark's RV Rentals require the renter to provide their own insurance. If your auto insurance does not cover the RV rental, you will need to purchase insurance through MDA**

## Insurance for \$21 per day

**Smoking: NO SMOKING OR VAPING** is allowed in any rental units. Any smoke odors in the returned rental units will result in additional fees. **\$500 fee for the removal smoke odors.**

**Pets: NO PETS ALLOWED.** We have tried to accommodate our 4 legged friends, unfortunately no matter how well-mannered a pet can be we have found that it has cost us way too much in damages, lost income, and letting down some families due to canceling their camping vacations.

**Note: \$500 for the removal of any pet odor, hair, and dander. Additional fees will apply for damage caused by your pet.**

Signature \_\_\_\_\_

**Ladder:** This rental unit is equipped with a rear ladder. These are not for customer use. There is no reason any customer should be on the roof of the unit. Activity on the roof of the unit is fully forbidden.

**Dry Camping:** Please note that when dry camping, the batteries may not last more than 8 hours without a generator or Solar Panel Chargers. **Without direct power, the 120V outlets and Air conditioner will not work, and the refrigerator may not get as cold as it does when running off electricity.** The unit has a freshwater tank of 150 gallons, gray water holding tank of 50 gallons, and black water holding tank of 50 gallons. It is the renters' responsibility to refill the freshwater if they run out and empty the gray and black holding tanks while camping. The water pressure may be low when dry camping. Without direct water flow, the units may have low water pressure. **FOOD IS NEVER TO BE PLACED DOWN THE DRAINS!**

**General Requirements:** Renter further agrees not to use, or permit use of the rental for unlawful purposes. Renters will hold Lessor harmless from any and all fines, forfeitures and penalties incurred during the rental period caused directly or indirectly by negligence, misuse or carelessness. Customer further agrees to indemnify and hold harmless the Lessor from and against any and all claims for loss of, or damage to property, or injury to person, including death, resulting from the use, operation or possession of the rented unit. Unless prohibited by law, you release us from *any* liability for consequential, special or punitive damages in connection with this rental. I and those I bring in contact with the unit in which I rented from Mark's RV Rentals shall hold harmless, other client owners. Mark's RV Rentals and its authorized agents and employees from and against all loss, bodily injury, damages and expenses. Including legal expenses, of any kind arising from my rental unit during my possession extending to such time my use is finalized and cleared by Mark's RV Rentals, (including without limitations, latent and other defects whether or not discoverable by me or Mark's RV Rentals). This indemnity shall continue in effect at all times despite the return of the rental in before or after expiration of the contract terms whether by my formal request, Mark's RV Rentals or otherwise. It is agreed and understood that I may control the defense of any such claim. If the unit is towed/impounded for any reason, the renter will be responsible for all costs incurred for recovery.

**Cash, check, or Venmo is due for the payment. A 5% credit card fee will be charged for all credit card transactions.**

By signing below, you acknowledge that you have been given an opportunity to read the terms of this agreement before being asked to sign. Your signature permits us to process a credit voucher in your name for all rental charges due under this agreement. Signature acknowledges that renter has read and agrees to the above policies and conditions.

**Notice :Delivery is by appointment only. Check out time for all our RV units is 10:00 AM.**

Dates of booking: \_\_\_\_\_ Delivery time \_\_\_\_\_ Delivery / pick up time \_\_\_\_\_

Name: \_\_\_\_\_

Phone number: \_\_\_\_\_

DL #: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Sec. Code: \_\_\_\_\_

Billing Zip Code: \_\_\_\_\_

Signature \_\_\_\_\_

Date: \_\_\_\_\_

**Damage Walkthrough**

The purpose of this walkthrough is to set an agreed upon baseline for the condition of the RV with the renter. This helps prevent disputes should damage occur. You must do a comprehensive review of the condition of the entire interior and exterior, which includes the undercarriage and roof of the RV. Point out any and all pre-existing damage to the renters and write it down in the appropriate places. Invite the renters to point out any damage or wear and tear that they see as well and write this down on the form.

Noted Exterior Damages:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

Noted Interior Damages:

1. \_\_\_\_\_

2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

\_\_\_\_\_ Renter's Initials

**Training Walkthrough**

The purpose of this walkthrough is to educate your renters on how to successfully operate your RV. Make sure renters have all the necessary knowledge to solely operate RV. Check off each step in training (or write N/A) once it is completed:

\_\_\_\_ Generator Training \_\_\_\_ Kitchen Training \_\_\_\_ Bathroom Training \_\_\_\_ Furniture Training \_\_\_\_  
Tire Training \_\_\_\_ Fluids Training \_\_\_\_ Hitch Training (trailers)\_\_\_\_ Water Hookup Training \_\_\_\_ Power  
Hookup Training \_\_\_\_ Cleaning Training \_\_\_\_ Slide-out Training \_\_\_\_ Unit Specific Training

\_\_\_\_\_ Renter's Initials