

TBF RV Rentals: Rental Terms & Conditions

Renter Requirements

Rentals are available to drivers 25 years of age or older with current valid auto insurance. Renter must be present at the time of pick up and must present valid Driver's License and valid Proof of Insurance.

Reservations and Rental Deposit

- **There is a 3 night minimum on all rentals.**
- We require a signed and completed **Reservation Form** and this **Terms and Conditions** sheet on file before any departures. We cannot hold a unit without both forms submitted and Reservation Deposit paid.
- 48-hour notice is required for all reservations. **No same day rentals.**

Pick Up & Drop Off

Pick up times start at 10am. The time slots are limited. Please select a time when completing your reservation. Plan 1-1/2 hours for your walk through and paperwork. All pick ups must be made from our Glen Rock, PA location, unless delivery arrangements have been scheduled prior.

Return time is by 2pm

THERE ARE NO REFUNDS FOR EARLY RETURNS.

All returns must be made at our Glen Rock, PA location, unless delivery arrangements have been scheduled prior.

1. **Mileage (MOTORHOME ONLY)** Mileage is unlimited on motorhomes
2. **Generator (MOTORHOME ONLY).** The generator can be used as needed on an unlimited basis
3. **Gasoline (MOTORHOME ONLY).** The fuel tank is full at departure. Please bring it back full or a **\$30 charge + fuel** will be applied to refuel. All gas motorhomes require 87 octane fuel.
4. **LP/PROPANE.** Operates furnace, stove top, water heater and fridge. As a convenience, TBF RV rentals will re-fill the propane at **\$4 per gallon** (taxable) if the tanks need to be re-filled at return. If propane is re-filled at another facility, there is no re-fill charge.
5. **HOLDING TANKS.** The black (sewage) and grey (waste) tanks must be emptied or a **\$89 dump fee** is assessed. A sewer hose is provided with each rental.
6. **CLEANING.** Rentals must be brought back "broom swept" clean. Exterior must be free of excessive road grime, mud, and dirt. There is a **minimum of \$100 cleaning fee** charged upon managers discretion. **NO SMOKING IN ANY OF OUR RENTALS.** PETS ARE ALLOWED IN PET FRIENDLY MODELS ONLY AND MUST BE AUTHORIZED BEFOREHAND. If smoking or unauthorized pet odors are found upon check in, we will charge a fumigation & cleaning fee of \$250.
7. **DAMAGES.** The damage security deposit will be refunded if the rental returns in the same condition as departure. This condition means nothing broken, scratched, torn, ripped, dented, abused, etc. or in any other conditions other than when it left. You will be asked to sign a damage inspection sheet prior to departure. The renter is responsible for 100% of damages up to \$1500. Damages of any value will delay the refund of the Damage Security Deposit. For safety

reasons, all members of the renter's party are strictly prohibited from use of the roof and roof ladder.

- 8. ACCIDENTS.** In the event an accident occurs, you will forfeit your security deposit and be responsible for the balance of the accident deductible. Legal actions will be enforced for non-payment. Accidents and damages must be reported to TBF RV Rentals immediately by emailing any information, including police report numbers, to steve@TBFRvRentals.com

Break Downs, Roadside Emergencies, & Malfunctions

In the event of a roadside emergency, you must call us as soon as it is safe at **(717).634.0086** during business hours. Or email after hours at steve@TBFRvRentals.com. **The renter is expected to use roadside assistance** numbers provided at reservation time for any roadside emergency. **All repairs must be approved by TBF RV Rentals. Receipts are required for reimbursement, if work is approved for repair.**

The renter is responsible for all damage or repairs due to negligence or failure to provide maintenance to the vehicle during the rental period. TBF RV rentals is not responsible for renters' expenses due to unforeseen breakdowns beyond TBF RV rentals control. Renter will be reimbursed for up to \$100 of minor repairs, so long as a receipt is made available at return. Any repairs over \$100 must be authorized by TBF RV rentals. If the rental is in breakdown repair for 12 hours or more, TBF RV rentals is responsibility to the renter is limited to refund of daily rate or portion thereof. A/C, refrigerator, microwave and appliances, television, DVD/CD player, radio, cruise control, awning, leveling or stabilizing jacks, and generator malfunctions are not considered breakdowns and no refunds are available for repair to these items. Renter acknowledges that all tires are in proper order upon signing Check out form. Flat or leaking tire repairs/replacements to the rental vehicle is the sole responsibility of the renter.

Tolls & Traffic Violations

Tolls and traffic violations (camera tickets) are the responsibility of the Renter. Any toll charges received after the RV is returned will be due by the Renter.

Insurance

Insurance is provided by the RV Rental platform the Renter books with.

Towing (motorhomes only)

Towing of any kind is strictly prohibited. DO NOT tow anything behind the motorhome.

Parking Available

Parking spaces are available to leave a car during your rental period. TBF RV rentals assumes no responsibility for vehicles left on the lot..

Winter Rentals

All rental units are winterized from November 1 through March 31. Water systems can be used in the cold climates with some caution. Any damages to the rental caused by frozen water are the sole

responsibility of the renter. Please discuss the best way to use the water system in cold weather with a rental associate.

Dry Camping

Use of lights, pumps, and other appliances is not guaranteed on battery power alone. In a motorhome rental, you will need to run the generator or start the vehicle engine to charge the batteries and have adequate electric power to run 110-volt appliances (A/C, microwave, etc.).

What IS Included:

All items must be returned in good working order or a replacement value will be deducted from the Damage Security Deposit.

- Sewer hose, Fresh water hose with water pressure regulator, 30-amp electric cord.
- kitchen utilities, pots, pans, plates, bowls, cups, coffee pot
- Cleaning supplies, broom and/or vacuum

What Is NOT Included

- **Linens, pillows, towels**, with the rental and will need to be provided by the renter.
- **All rentals require the use of “RV/Marine” toilet paper and a black tank “Waste Digester”.**

I have read and agree to the terms and conditions for motorhome rental. We reserve the right to refuse any applicant. Terms and conditions are subject to change without notice.

Signature _____ Date _____

Updated 05/2024

Pick up and drop off location:

TBF RV rentals
7028 Hokes Rd
Glen Rock, PA 17327
Phone: (717) 634.0086

Don't forget to bring your Driver's License and Proof of Insurance documents