

RV Rental Terms & Conditions

2022 Keystone Cougar 368MBI

VIN: 4YDFCGS23N2504253

Owner: Preston Thygesen | Location: Eagle Mountain, Utah

By confirming your reservation, you (the “Renter”) agree to the following terms and conditions governing the rental of the above-listed RV. These terms are binding and intended to protect both the Owner and Renter.

1. RESERVATIONS & PAYMENT

- a. A security deposit of \$500 is required and will be held to cover any potential damages, excessive cleaning, missing items, or violation of terms.
- b. A non-refundable cleaning fee of \$125 is applied to each rental.
- c. Full payment is due through RV Share as per their platform rules. No outside transactions are accepted.

2. PICKUP, DELIVERY, & RETURN

- a. The RV is located in Eagle Mountain, Utah.
- b. Delivery is available for a fee. Delivery and setup must be pre-arranged, and mileage fees may apply.
- c. If towing, Renter must use a **3/4-ton vehicle or larger** with a **working brake controller**. No exceptions.
- d. The RV must be returned **in the same condition** it was delivered or picked up.
- e. Return includes:
 - i. Dumping **black and gray tanks** (or \$150 fee will be applied)
 - ii. Propane tanks returned full (or \$30 fee will be applied plus \$1.50 over the current gas rate)
 - iii. Cleaning up visible trash and food
 - iv. Locking all doors, windows, and storage bays

3. SMOKING, PETS & EVENT USE

- a. **No smoking or vaping** of any kind is allowed in the RV. A \$500 fee plus applicable damage will apply if smoke odor or evidence is found.
- b. **Pets are welcome**, but any pet-related damage (including excessive hair, stains, or scratches) will result in repair or cleaning costs deducted from the deposit. There is also a \$50 pet fee that must be selected when booking.
- c. **Absolutely no use at festivals, concerts, large parties, or tailgating events is allowed**. Any such use will result in full forfeiture of deposit and may incur additional charges.

4. RV FEATURES & EXPECTATIONS

- a. RV sleeps 10+ people with:
 - i. King-size bed in the master
 - ii. Mid-bunkroom with bed and TV
 - iii. Overhead loft space for kids
 - iv. Sofa and dinette conversion spaces
- b. Tankless water heater provides on-demand hot water.
- c. Two ducted A/C units keep the RV comfortably cool.
- d. Solar and inverter system provides 120V power to select outlets when not on shore power.

5. INCLUDED AMENITIES

- a. Provided:
 - i. Linens for master bedroom
 - ii. Towels for bathroom use
 - iii. Pots, pans, and basic kitchenware
- b. Not Provided:
 - i. Bedding for bunk/loft/sofa beds
 - ii. Personal hygiene products or food

6. AWNING USE POLICY

- a. The awning is provided as a convenience. If damaged due to wind, misuse, or being left open unattended, the renter is fully responsible for repair or replacement costs.

7. POWER, WATER, AND SEPTIC USAGE

- a. Renter is responsible for using proper **30-amp or 50-amp shore power**, depending on location. Any damage caused by improper electrical hookup (e.g., frying the converter or surge issues) will be the renter's responsibility.
- b. Renter must use only **RV-safe toilet paper** and avoid **flushing wipes or hygiene products**. Clogs or damage to the black tank system will result in cleaning/repair charges.

8. OPTIONAL ADD-ONS (FOR A FEE)

- a. The following items are available for rent and must be requested in advance:
 - i. Generators – \$25/night
 - ii. Starlink Internet – \$18/night
 - iii. Smoker Grill – \$30/rental period
- b. Loss, theft, or damage of any add-on will be charged against the security deposit.

9. CLEANING & DAMAGE POLICY

- a. Renter is expected to maintain reasonable cleanliness and treat the RV with care.
- b. Damage, missing items, excessive mess, or violation of rules may result in:
 - i. Additional cleaning fee
 - ii. Withholding of deposit
 - iii. Additional charges if repairs exceed the deposit
- c. No climbing on the roof, removing furniture, or making modifications to the RV.

10. TIRES, WEIGHT LIMITS & SAFE OPERATION

- a. The RV is equipped with a spare tire for emergency use. If the spare tire is used during the rental period, Renter is responsible for replacing or repairing it at their own expense with a tire of equal or greater quality and rating.
- b. In the event of a flat, blowout, or tire damage, Renter is responsible for all roadside assistance, repair, and/or tire replacement costs unless caused by a pre-existing defect.
- c. Renter agrees to **stay within the RV's weight limits and load rating** as specified by the manufacturer. Overloading can cause structural damage and is a major safety hazard.
- d. If it is determined that any damage was caused due to overloading or unsafe towing practices, the Renter will be held fully liable for all repair costs.

11. ROOFTOP ACCESS PROHIBITED

- a. Renters may not access or climb on the roof of the RV under any circumstances. Damage from rooftop access will be the renter's responsibility and may result in full deposit forfeiture.

12. TOWING EQUIPMENT & CONNECTION LIABILITY

- a. If the RV is being towed by the renter, the following terms apply:
 - i. Renter is fully responsible for ensuring their tow vehicle, hitch, and all towing equipment meet the weight and safety requirements of the RV.
 - ii. The trailer requires a 3/4-ton vehicle or larger and a compatible fifth-wheel hitch setup.
 - iii. Any modifications or temporary installations (e.g. couplers, adapters, or pin boxes) must be pre-approved by the Owner. If approved, Renter assumes all liability for any damage, improper towing, disconnection, or operational failure related to the installed towing setup.
 - iv. Owner is not responsible for any damage to the Renter's vehicle or the RV resulting from improper connections, installations, or towing practices.
 - v. Renter is responsible for all towing-related issues, including tow vehicle malfunctions, improper hookup, and unsafe handling or driving of the RV.

13. ROAD CONDITIONS & CAMPSITE ACCESS

- a. This RV is made for camping and adventuring—including boondocking and visiting areas like sand dunes or state parks—as long as the roads and conditions are suitable for trailer travel.
- b. We allow travel on:

- i. Paved roads
 - ii. Maintained dirt and gravel roads
 - iii. Designated campground and park access roads, even if unpaved
- c. However, for the safety of the RV and to prevent damage:
 - i. Do not take the RV off-road, onto soft sand, mud, steep inclines, or unmaintained trails
 - ii. The RV should only be taken to areas accessible by standard trailers
- d. If damage occurs due to traveling in unsafe conditions or getting stuck (e.g. in deep sand or mud), the renter will be responsible for all related costs, including towing, repairs, and downtime.

14. LATE RETURN POLICY

- a. A late return fee of \$50 per hour may apply if the RV is returned past the agreed time without prior approval.

15. LIABILITY & INDEMNITY

- a. Renter agrees to operate the RV safely and follow all local, state, and federal laws.
- b. Renter assumes all liability for injury, loss, or damage resulting from improper use or negligence.
- c. Owner is not liable for loss of vacation time, travel costs, or other incidental expenses in the event of RV malfunction.

16. CANCELLATIONS & REFUNDS

- a. All cancellations must be processed through RV Share and follow their platform-specific cancellation policy.
- b. No refunds will be issued for unused days once the rental has started unless agreed upon in writing.

17. EMERGENCY CONTACT

- a. If you experience an emergency related to the RV or its operation, please call or text Preston at (801) 560-5177.
- b. If there is no answer, leave a voicemail or send a text with your name, location, and the issue you're experiencing. I'll get back to you as soon as possible.

18. AGREEMENT TO TERMS

By booking this RV, you confirm that you have read, understood, and agree to all terms listed above.