

RV Rental Terms and Conditions – Addendum

Section A) Operational Terms

- 1) Rental Pick Up
 - a) Motorhome/trailer pick up and departure (check out) times are between 3pm - 7pm Monday – Saturday, based on vehicle readiness.
 - b) Please request your desired time during reservation process. Plan for up to 45-60 minutes for your departure walk through. If you would like an earlier time (9am – 3pm), it may be available, but not guaranteed as your RV maybe out on rent the night before your departure day. Fee for early departure time may be charged.
 - c) We reserve the right not to assign an early departure time, even if available one week out, to make the RV available for rent for the days prior to your departure and rental period.
- 2) Rental Return
 - a) Motorhome/trailer return time (Check-in) is 10am (Monday – Saturday).
 - b) Please request your desired time during reservation process. Plan for up to 15-30 mins for your check-in. If you would like a late time (12noon - 3pm), it may be available, but not guaranteed as your RV may be rented back out that same day. Fee for late return time may be charged.
 - c) We reserve the right not to assign late return times, even if available one week out, to make the RV available for rent for the next days after your return and rental period. Please remember that other guests may be waiting for the vehicle. We operate more like a hotel, not a car rental agency.
 - d) There are absolutely no refunds for early returns. The vehicle remains the responsibility of the renter until an authorized representative has checked the vehicle in.
 - e) The vehicle must be returned clean internally (swept, counter clean, garbage out, fridge empty and dishes done) deep cleaning, laundry and external cleaning are included in the cleaning fee. The fuel level must be at or above departure level or a fee will be charged. Fees may be assessed if RV is returned excessively dirty or with food and trash still inside. The Renter must drop off the rental vehicle him or herself.
 - f) You must return the RV on the date and time specified in the rental contract or by written message. Failure to return on time will incur a \$50/hr fee. If the late return effects another guest's departure on the same day, a fee of up to 3 times the nightly rate may be charged.
- 3) Rental Delivery or Pick Up Option
 - a) If you selected to have us deliver and pick-up your rental vehicle or trailer, delivery and pick up times and terms are the same as normal terms described in section A, paragraphs 1 and 2 plus applicable drive times.
 - b) Delivery site must be free of shrubs, debris, and the delivery site must be wide enough to allow maneuverability for the driver and slide outs of the vehicle. If you are unsure if the location is suitable for the vehicle being delivered, we can provide a pre-inspection at an additional cost.

Renter's Signature: _____

- c) Delivery and Pick up fees include set up and tear down of available on site hook ups if applicable.
- d) Miles incurred for pick up and delivery are considered part of the overall rental miles and are subject to any overage fees as per rental contract terms, if applicable.
- 4) Fuel Use
 - a) No warranties are made regarding fuel tank capacity or fuel mileage.
 - b) All gasoline, diesel or propane refueling during the trip is at Renters expense.
 - c) Upon return fuel (gas or diesel) must be at or above departure level.
- 5) Maintenance and Breakdown Terms
 - a) Renter is responsible for checking the engine oil, fluids, and coolant levels at each refueling. Renter is responsible for mechanical damage due to negligence in vehicle operation or failure to provide normal on road maintenance.
 - b) In the event the motor home is in breakdown repair for 12 hours or more, through no fault of the customer, our responsibility to the customer is limited to refund of nightly rate or portion thereof.
 - c) Automotive air conditioning, Forced air furnace, Microwave oven, Generator, Refrigerator, House water pump, Aux batteries (defects only), 110v A/C, water heater, toilet, and shower malfunctions are not considered breakdowns and no refund of nightly rates are available for repair to these items. However should any of the items listed fail to operate; an allowance of \$10 per day/per item up to maximum of \$70 per item will be reimbursed to the renter. The allowance is limited to \$300 per vehicle.
 - d) All other items are not covered. These include but not limited to automotive cruise control, interior lights, TVs, DVDs, any audio systems, electric bed or sofas and exterior showers.
 - e) Customer agrees to obtain prior authorization from us for all repairs to the motor home, or the renter will be fully liable for all these expenses, and all damages that may result from improper repair or replacements.
 - f) Renter is responsible to change the engine oil and filters if specified by rental agreement in writing or traveling beyond the estimated mileage of the rental contract if the odometer of the vehicle surpasses the maintenance needed mileage sticker on the window of the RV and pointed out during the departure walk through. Renter must provide us with the oil change receipts upon their return. Renter must call and notify us of pending maintenance required before performing service.
 - g) We are not liable for Renter's expenses due to unforeseen breakdowns beyond our control.

Section B) Use and Restrictions

- 1) Smoking Policy
 - a. There is a strict No Smoking policy in all of the vehicles. If your rental is returned with any kind of smoke odor, including campfire smoke, an automatic \$500 cleaning fee (at minimum) will be taken from Security/damage deposit.
- 2) Pets Policy
 - a. No pets are allowed inside rental unit.
- 3) Towing

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- a. Towing MUST be preauthorized and is generally not allowed. Any unauthorized towing may result in a fee.

4) Restricted Use and No Travel Zones

- a. Travel to Mexico is strictly prohibited
- b. Traveling to Burning Man is strictly prohibited. Any person's not disclosing Burning Man travel destination will be held liable for 3 times nightly rates, \$45/ft of length of motorhome for cleaning fees, and subject to additional non-disclosure fee of \$3000. No refunds will be given for cancellations to those intending to travel to Burning Man.
- c. Vehicles are equipped with GPS tracking devices. Traveling to No Travel Zones will be subject to a fee of up to \$5000. Tampering with or disabling the GPS device will result in a fee of up to \$5000.
- d. Travel is not recommended in the summer months in the desert areas (i.e. Death Valley) or in temperatures above 105° due to overheating, which may cause tire damage, tire failure, engine failure, generator failure and other problems. If a problem occurs, you will be responsible to pay for any damage caused.
- e. Any gatherings or events, which could pose a danger or damage to the motorhome or Renter.
- f. Travel on Non-Public roads, unpaved or dirt roads and off-road areas are prohibited and may result in insurance coverage being voided.
- g. If you are traveling to an elevation of 5,000 feet or more you may encounter troubles with the operation of the generator or propane refrigerator systems. If this occurs, we suggest you hook up to 110 volts to operate the 110-volt appliances. If the generator malfunctions due to elevation, please do not use or try to adjust the generator. No compensation will be made for generator/refrigerator malfunctions if traveling above 5,000 ft.
- h. During the winter months we do not recommend that you travel to or through snow areas, use snow chains, or travel where the weather is below freezing. Tire chains can damage tires if not properly installed and the holding tanks and water lines may freeze and burst. The renter will be responsible to pay for any damages incurred. When renting in winter months RV may be winterized (At owner's discretion and subject to destination) and will need to remain winterized, no water or waste usage will be allowed. Depending on Renters destination late September to early May may be considered "Winter Months".

5) Use Violations

- a. The following uses of this vehicle are prohibited and constitute a breach of the Rental Contract's terms
 - i. Operation of the vehicle to transport more persons than the Vehicle has seat belts or according to state law.
 - ii. Operation of the vehicle to transport children without a federally approved child safety restraint or booster seat as required by state law.

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- iii. Do not attempt to access the roof or use the ladder. Any evidence of use of roof or access to roof will result in full forfeiture of Security Deposit in addition to any damage incurred. This is for your safety.
- iv. Operation of the motorhome for use associated with any illegal or unsafe purpose or for use in transporting of any illegal substance.
- v. Any drugs or firearms found in the vehicle will be removed by an appropriate Law enforcement officer.
- vi. Operation of the vehicle by anyone who is not an Authorized Driver, not verified by insurance, by anyone not licensed to drive, by anyone whose driving license is suspended, or by anyone whose driving license is restricted because of past traffic law violations.
- vii. Operation of the vehicle by Renter or anyone else under the influence of alcohol, prescription or nonprescription drugs.
- viii. Operation of the vehicle by anyone who obtained the vehicle, or extended the rental period by giving us false, fraudulent or misleading information.
- ix. Operation of the vehicle in furtherance of any illegal purpose, or under any circumstances that could be properly charged as a crime other than minor traffic violations.
 - x. Operation of the vehicle in any race or speed contest.
 - xi. Operation of the vehicle to teach anyone to drive.
 - xii. Operation of the vehicle outside the United States (except to Canada pursuant to pre-authorization, in writing, from us.
- xiii. Operation of the vehicle when the odometer has been tampered with or disconnected.
- xiv. Operation of the vehicle when the vehicle's fluid levels are low, or it is otherwise reasonable to expect the Renter to know that further operation of the Vehicle would damage it.
- xv. Operation of the vehicle to commit a willful, wanton, reckless or negligent act with the vehicle.
- xvi. Renter acknowledges that they forfeit their Security Deposit if any violation of Use and Restrictions (section B) is found.

Renter's Signature: _____