# Larson RV rental addendum 2022

A Note from the owner: We realize reading contracts are boring, however – this contract will save you time and money by being safe and understanding any additional charges you may incur, so please read, and sign/initial each page before returning it to us.

### 1) PAYMENT OF CHARGES:

All fees are payable by US Dollars in cash, certified bank check, through RVShare or Outdoorsy. 100% of the total rental fees must be paid 1 day prior to departure (or immediately at delivery in cash). Full (100%) of total rental fees must be paid before key exchange at delivery in cash or with other payment method 3 days before delivery/departure. Any balance for incidentals, or changes – not already collected - is due no later than the day of departure, i.e., security and cleaning deposits, estimated mileage charge, linen packages, Personal Damage Waiver.

2) COMPUTATION OF CHARGES: Many of these extra charges can be avoided. Reading and understanding the info below will help you decide what you'd like to pay for and what you'd like to avoid.

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a) Client/Renters shall pay RVShare or Outdoorsy:

Booking Deposit – A Booking Deposit is due at reservation to secure your trip. - \$1500, - for use in the continental USA, no permission to take vehicle out of the country to Mexico or Canada is granted. The Booking Deposit will reserve the requested unit for the requested period and becomes your Cleaning/Damage Deposit during the rental. Full Security Deposit is due upon booking.

- b) Rental Time. Charges are computed on a 24-hour period "night" the same as a hotel room.

  The Client/Renter will be charged \$45 per hour for late return, and 1 1/2 daily rental rate for each day the vehicle is late. Pick up and drop off times are between 7:00am to 4pm daily.
- c) The rental company suggest to Client/Renters the use of "trip insurance" through outside agencies, to defray forfeiture of monies.
- d) Cleaning / Damage Deposit The Booking Deposit becomes your Cleaning / Damage Deposit at time of your departure. This deposit is refunded (within 10 normal business days of the return of the RV to Lessor) providing the vehicle is returned in the condition it was received (clean inside and out, gas, propane full, black and grey sewer holding tanks empty, and no damage or missing equipment) less any outstanding charges (i.e. propane, excess mileage, linen packages, etc.). Any monies held beyond the 5 normal business days will be refunded (if

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applicable) after all outstanding charges have been satisfied and repairs/replacement completed. The Client/Renter will forfeit all rental deposits for any vehicle returned with any odor of fish, animal, smoke (including campfire smoke) or other offensive odor. Excess cleaning fees of \$50 US per hour will be charged above and beyond normal cleaning -should it be necessary.

e) Generator Fee – Four hours a day of generator use are included in the generator rental charge of generator. Additional hour's usage is @ \$8 per hour. This is calculated and paid by Client/Renter upon return of the RV. (Note: Most renters won't use the generator as our refrigerator will automatically run off the propane while traveling. Once at a campsite with 30amp hookups, it will transfer back over to electricity automatically.)

f) A mileage charge will incur if you drive more than 100 miles a day as outlined on RVShare and Outdoorsy. IE: 3-day rental with 300 miles. Any excess is @ \$1.00/mile. Tampering with the odometer is a federal offense.

g) Refueling: Client/Renter must return vehicle full of fuel or pay \$50 service charge each, in addition to our posted cost of the fuel. Filling up 20 miles away will only cheat the next renter, so we ask you to bring the receipt from one of the three fuel stations located near our home, which you may pass on the way.

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h) Sewage Holding Tanks (both blacks and greys) must be returned empty or a \$80 fee for all tanks will be incurred. This may mean having to stop during the drive home to let passengers out to use a public restroom. You can ensure the black tank is empty by lifting the toilet seat and shining a light down inside to see if you have an empty and dry tank. We will do this together upon check in, so it's best you do it as well before you leave the campground.

i) Collection and Vehicle Recovery Expense: All costs for pursuing and recovering a vehicle/trailer – including, but not limited to - loss of use and damages, 11% per month interest or maximum amount allowed by laws of the State of California or Virginia for monies due Lessor but not paid upon return of the vehicle, and \$100 plus \$7 per mile for every mile between the renting location and the place where the vehicle is abandoned, and return to Lessor's place of business— will be borne by Client/Renter.

j) Fines and Other Expenses: Any fines, penalties, court costs, and other expenses assessed against Lessor, by result of Client/Renter's possession and use of the vehicle will be borne by Client/Renter.

k) Errors: All charges are subject to final audit. Customer is responsible for any corrected charges found in this final audit. Customer authorizes Lessor to collect the corrected charges

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against the credit card used to secure the original reservation – or another mode of payment agreed upon by Lessor.

I) Refunds: There will be no refunds for early returns.

# 3) VEHICLE REPAIRS / WARRANTY DISCLAIMER:

Vehicle is Lessor's property. Client/Renter is not Lessor's agent for any purpose. Client/Renter acquires no right other than the right to use vehicle in accordance with this agreement.

If a breakdown occurs, and repairs are needed, any repair under \$50 may be done at Client/Renter's discretion if owner is unavailable. Any repair over \$50 must have prior authorization from Lessor. Please save and submit all receipts for repairs and retain and bring back the old or broken parts. Reimbursements will not be made without a receipt.

b) In the event of loss or damage to vehicle while on rental, the Client/Renter shall pay Lessor for repair both parts and labor, and other expenses involved including loss of future rentals of said vehicle, and diminished value of the vehicle. Note: Loss of future rental is an out of pocket cost that insurance will not cover. Client/Renter shall not use vehicle in any unlawful manner, nor on any unpaved road (unless specified in writing by Lessor), nor use or permit use in an unlawful, reckless, abusive, or wanton manner. This includes excess speed over 75MPH. If our GPS clocks the RV at 75MPH or more, a fine of \$50 for each occurrence within a 15 minute

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period will be charged. IE. Drive 75 mph for 30 minutes, the fine will be \$100. Bottom line, the RV tires will heat up due to weight/speed etc. and may cause a blowout. Whenever an RV tire blows, it causes severe damage to the RV due to the fiberglass material it is constructed in. A blow out often equals going to the paint and body shop, which also equals loss of future rentals while waiting to be repaired.

- c) Lessor disclaims any warranties, either expressed or implied regarding use of RV for a particular purpose. Nor does Lessor authorize any other person or entity to assume any liability on Lessor's behalf.
- d) Lessor does not provide travel insurance. Lessor is not responsible for delays, cancellations, or associated costs incurred by the Client/Renter due to accident, breakdown, vehicle maintenance or repair. Client/Renter shall not be entitled to recover any damages for loss of use, loss of time, loss of income or any other incidental damages.

### 4) RESPONSIBILITY FOR VEHICLE CONDITION / RETURN / REPOSSESSION:

Client/Renter shall return vehicle to Lessor in the same condition as received, except for ordinary wear, to the location where rented (or other location directed by Lessor in writing) on the date and time specified. If not, Lessor shall avail itself of all legal recourse to recover said vehicle. Lessor further stipulates its legal right to repossess vehicle at any time after the due

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date and time (or at abandonment by Client/Renter) at the customer/Client/Renter's expense. Customer/Client/Renter waives prior notice for repossession of vehicle if not returned at due date and time, or when the vehicle is being used for unauthorized or illegal use. If the RV is returned after closing hours, the Client/Renter remains responsible for the safety of, and any damage to, the RV until Lessor inspects it upon the next opening for business. Client/Renter must check and maintain all fluid levels, batteries (in and out) and any other maintenances as required during the rental period.

# 5) RV WINTER PERPAREDNESS: (rentals between October - March)

The responsibility for maintaining the RV, including the pipes in severe cold, is the Client/Renter's. It is possible to travel in cold climates and use the facilities of the RV, but certain precautions must be maintained. The interior temperature of the RV must be kept at a minimum of 65 degrees Fahrenheit if there is water in the freshwater tank this should keep the fresh water in the tank and pipes flowing. NOTE: Certain rentals will not have freshwater usage from the faucets, it will be necessary to used bottled water. Additionally, in extreme cold some rentals will not have use of the sinks or toilet at all. The holding tanks, both black and grey, will need 1 gallon of anti-freeze in each one when the unit is rented when necessary. This should keep the contents liquefied, but each time the tanks are emptied by the Client/Renter the anti-freeze must be replaced. Keep in mind that, during winter, often campgrounds and parks shutdown water to their RV sites. They do/may have facilities i.e. bathrooms, showers available

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for the renter's use. Some campgrounds and parks are closed during winter months so the renter should be advised to check prior to the rental. They must be removed once the vehicle has cleared those areas. Travel Trailers do not come nor will we supply tire chains. The use of tire chains on our trailers is prohibited unless required by law and safety. Renter is fully responsible for damages from tire chains.

6) PROHIBITED USE OF VEHICLE (Vehicle SHALL NOT be used for the following purposes or conditions):

- a) To carry persons or property for hire
- b) To propel or tow any vehicle, trailer.
- c) In any race, test, or contest.
- d) For any illegal purpose.
- e) To instruct an unlicensed person in the operation of the vehicle.
- f) To obtain vehicle from Lessor by fraud or misrepresentation.
- g) To carry persons other than in the passenger compartment.
- h) To load the vehicle beyond its rated capacity or carry dangerous or hazardous items or illegal material.
- i) To operate while impaired or under the influence of alcohol, or any other intoxicant, drugs, or narcotics.

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j) Prohibits driving on any roads that are not paved and maintained by any State. This includes the "Haul Roads" of any industrial companies or any other gravel road that could damage the RV. Pull offs on the side of the road to rest or short roads to campgrounds are authorized with caution. No gravel road leading to Gold, Copper or any other mines or oil fields.

k) <u>Transportation of more people than the number of factories installed restraints (8), including</u> children who should be in safety seats meeting federal standard.

I) Operated by drivers under the age of 25, or by anyone whose driving license is suspended in any jurisdiction.

m) No cleaning/cooking of fish, nor pet, smoke (including campfire) or other offensive.

n) When the odometer has been tampered with or disconnected.

o) When the fluid levels are low, or it is otherwise reasonable to expect the Client/Renter to know that further operation would damage the RV

p) <u>Sitting, standing, walking or lying on the roof of the RV is specifically prohibited and loss of</u> deposit will be encored.

### 7) ASSIGNMENT and GPS MONITORING:

This Agreement and the vehicle cannot be assigned or transferred by the Customer. The RV is monitored by a Global Positioning System which monitors location of the vehicle, driving history and speed, to include fastest speed driven. If the vehicle is stolen, please report it to the owner and the police and we will get it back to you.

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### 8) STAYING SAFE AND KNOWING YOUR UNIT.

We will do a thorough hands-on orientation with you about the RV before your departure, but some things bear repeating and are good to have in writing so you can refer to them. For your safety and those around you, please read and carefully follow the instructions and information below: Your safe trip will depend upon your attention to these:

- All occupants must use the factory installed seat belt restraints while it is in motion.
- NEVER transport more people than there are factory belts (8). Beds, bunks and dinette
  not equipped with these belts are not safe to use while you're in motion and may cause
  a law enforcement ticket.
- While fueling either gas, (not diesel) or propane, be sure to shut off the furnace, hot water heater, stove, refrigerator, and generator along with any other source of open flame.
- Before moving the RV, be sure to stow all loose things that may cause damage to either
  you or the RV. Also, be sure to RAISE THE HYDROLIC LEVELERS and see that the "All up"
  is lit and there is no beeping when the engine is on.
- Use a lookout when backing, even if your unit is equipped with a backup camera.
- Watch overhanging gas stations, drive thru, low hanging branches etc. If not sure, have
   your lookout get out of the RV and check as you drive near any overhang, trees etc.
- For safety of all involved, it is prudent to lock all doors before moving.

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- Exhaust ports for the furnace and hot water heater are extremely hot when in use.
   Don't touch.
- Each rig is equipped with an emergency exit. Don't open unless you have a real emergency.
- Make sure children and all occupants understand the emergency exit and its proper use.
- When wet, anything (and most especially the bathroom floors including the shower/tub)
   can be slippery. Above all, don't use the shower/tub when the unit is in motion. You
   should be seated and belted.
- Avoid going on the roof unless it is a real emergency, then use with ultimate caution and notify owner before or immediately after.
- Tire changing should be left to a professional. Never attempt to change the tires yourself.
- Leave a light on at night to avoid tripping into the stairwell, etc.
- The awning may be tempting, but its use is specifically prohibited by RVShare and
  Outdoorsy. If you use it, it is not covered by insurance and you will be held responsible
  for any damages, which is not cheap, believe me. If you'd like us to unlock it, please let
  us know before picking up in writing.
- If you're out driving around and are caught in a high wind condition, slow down and if necessary, pull off until the wind slows. The RV makes a great sail in high winds. Use serious caution here.

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- Plan your route to avoid wrong turns. You may not be used to driving such a large
  vehicle and it's much easier when you know where you're going. Try using your lookout
  and your navigator. It sure helps.
- Follow all local, State and National laws, particularly the speed limit. You're responsible for any fines and tickets. A run-in with the law will make for a less than pleasant trip.

  Again, you will be responsible for all recovery cost that may occur.
- It is URGENT that you contact us right away if there is something unsatisfactory with the unit. Any malfunction will not be reimbursable without immediate notification. We want your trip to be trouble free and cannot solve any problems unless we are informed.
- 9) Boondocking/Dry Camping: We advise against it. Camping without electrical and water hookups takes a lot of skill and practice. Without foreknowledge and experience, you risk draining the batteries down to damaging levels (\$400 to replace), running out of water, and consequently having other issues with the toilet, TV's, refrigerator etc. Knowing how to conserve energy is imperative. The RV is equipped to dry camp when the operator knows how to avoid the above issues. Please let us know ahead of time if you do plan on dry camping so we can ensure you have all the fluids topped off (which we normally don't do; as 50 gallons of water lowers your miles per gallon ratio and is generally not needed.

### 10) THINGS TO REMEMBER (before you return the RV)

Sadly, all things end. Necessity (	demands that the RV be ready a	and waiting for the next renter.
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- Any excess charges will be deducted from your deposit held on account.
- Please throw away any opened food from the refrigerator and cupboards. Any
  unopened non-perishable food may be donated to our local food bank. Just bag them
  up and we'll make sure they are delivered, and a big THANK YOU for your donation.
- Return the RV in the condition you found it both inside and out.
- Dust, sweep and wipe down all areas inside.
- Wash the outside with soap and water and pay special attention to the bugs that are smashed on the top front of the RV. We have a company who can do this for you, they spend 1.5 hours cleaning the outside to bring it up to the same condition you received it. Let us know if you would like their service (\$125).
- If you have any items you'd like to donate (cause they're too cumbersome to carry home) to our new "Borrow If You'd Like" inventory extra pillows, blankets, lawn chairs, BBQ grills, etc. we'd be happy to accept. Put them in a compartment and let us know they're there. No junk though, please.
- Remember, we don't allow smoke of any kind (including campfire smoke) in our RV.

  Fish, especially cleaning, cooking and storage of fresh (even fresh frozen) fish, is specifically not allowed. It leaves a terrible lingering odor and will cause us to make special cleaning arrangements at your expense. Don't Do This!!! It will cause you to lose your deposit and perhaps be charged lots of additional \$\$ that can be easily avoided.

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Pets require extra deposit and cleaning fee. Excess interior cleaning fees are charged at

\$50 per hour. Standard cleaning is anticipated at 3 hours. Bring it back clean and you'll

be very glad. Normal exterior cleaning charges are minimum \$125

• Should you have a flat tire, pull over. DO NOT drive slowly and safely to a service station

to have it changed or fixed. Pull over and call RVShare or Outdoorsy. All tires are to be

changed by professionals. Your safety is our highest priority.

Most importantly, please don't be shy. If we could have and most especially if we should

have done something that we didn't – please let us know!

**EMERGENCY CONTACT & REPAIR INFORMATION** 

RVshare – support@rvshare.zendesk.com

OUTDOORSY - 1-800-723-7232

Doug - 714-240-7031

Kastell – 714-469-2903

We strive to be available to you 24 hours per day, 7 days per week. If you get the voice mail

system, please leave a brief message with your name, location, brief description of the concern,

and if possible, a telephone number where you can be reached. If you cannot leave a telephone

number, tell us when you anticipate that you can call us back and we'll make every effort to be

available at that time. 7

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