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## *Greencos Rentals*

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This “rules” list may seem like a lot, but we want to make sure you are fully informed and have no unrealistic expectations concerning your RV Rental.

RVs are delicate and fragile because of their need to be lightweight for towing. They are constructed with lightweight wood which is quite different from that of traditional housing. Therefore, they are much easier to damage.

1. Children should avoid running and horseplaying to minimize injury and damage.
2. Pets are not allowed.
3. Smoking or Vaping is not allowed.
4. Exterior storage bins are locked.

**Training:** When you pick up the unit, we will complete a pre-rental orientation of the unit that will take about 20 minutes depending on any prior experience you have with an RV.

**Cleaning:** Unless you elect to add cleaning with your reservation, the coach must be returned with a clean interior.

If you pay for cleaning, the coach does not have to be returned clean, however it cannot be “trashed” or so dirty that it is filled with trash or dirty beyond what is reasonable for a vacation.

**Minor Repairs:** You may make minor repairs that total less than \$75 without approval. Replaced defective parts and receipt must be brought back for reimbursement. Repairs over \$75 or minor repairs after the \$75 threshold is reached must be pre-approved. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, ice chest, etc.) the item you purchased, and the receipt must be surrendered upon return if you want reimbursement (if we pay for it, we get to keep it).

**Awnings:** We discourage the usage of the exterior awnings. This is for your protection because they are very expensive to replace (up to \$5000 for the automatic ones) and can be damaged very easily due to weather or accidental

misuse. Awnings ARE NOT COVERED by insurance. Damage to awnings, including damage while driving (tree, toll road, etc.) are 100% your responsibility and could exceed your security/damage deposit amount.

**No Refunds for Early Returns:** If you return early, we do not refund the days you will not use. This includes if you have an accident or crash in the unit, however if the crash is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.

**Fee for Late Returns:** If you are late returning the unit there is a \$40 per hour late fee. You will also be responsible for the cost of any canceled rentals or compensation given to the customer who was delayed due to your late return.

**Toll Roads, Red Light Cameras, Parking Tickets:** There is a \$75 administrative charge per invoice to handle any parking tickets, mailed violations, and toll invoices. Please make sure to pay at the plazas or bring your own toll tags.

**Generators:** This RV does not come with a built-in generator. However, a generator is available to rental at an additional charge. Please inquire

**Propane:** Propane is charged at \$3 per gallon upon return. If you don't pre-pay for propane, it is your responsibility to fill the propane tank.

**Waste Holding Tanks:** If you pick up the RV the waste holding tanks must be emptied prior to return & valves left OPEN. When you return the unit, we will close the valves which is our way of making sure the tanks are empty. Putting anything other than human waste or RV toilet paper (supplied) in the toilets will result in an extra cleaning fee. If you don't want to do this yourself, you can pre-pay a dumping fee. Returning with tank valves closed without pre-paying for dumping incurs a \$45 dumping fee.

\*\* Fee does not apply for RV delivery\*\*

**Bedding and Towels:** Please provide your own as these items are not included.