

**Supplemental Rules & explanations to the online RV rental contract to be
agreed upon and signed by all parties**

2018 Forrest River Rockwood Roo 233s

This “rules” list may seem like a lot, but I want to make sure you are fully informed and have no unrealistic expectations concerning your RV rental. I just want to be completely up front and prevent any misunderstandings later. Please make sure you understand the rules and ask me if you have any questions about them. Unfortunately, some customers will break rules or take things from the RV if there are not fees upon return for doing so.

1. **No Early Return Refunds:** If you return early, we do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault, you may be able to recover your rental costs from the at-fault driver’s liability insurance.
2. **Fee for late returns:** Camper to be returned by 2 p.m. on the last day of the reservation. Customers who are not able to return by 2 p.m. due to traffic conditions etc., MUST inform the owner. Any late returns between 2 p.m. and 11 p.m. will incur a \$99.00 late fee. Returns after 11 p.m. are strictly prohibited.
3. **Campground reservations.** We are not responsible for campground reservations. All campground reservations must be made separately with the campground’s reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this Agreement. No refunds will be given for campsite reservation errors.
4. **NO SMOKING:** Smoking (including cigars, pipes, drugs, etc.) in the unit forfeits your entire security deposit.
5. **NO DRUGS:** Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. Travel trailers returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence.

6. **Odors/Cooking:** We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as raw fish storage or cooking with heavy spices such as curry or strong gumbo.
7. **Travel Restrictions:** No travel allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Only exception to this is a non-paved road inside a licensed RV park.
8. **Toll Roads, Red Light Cameras, parking tickets, etc.:** Parking tickets, mailed violations, and toll invoices are a major burden and we charge a \$50 fee for each invoice we get. Responsibility for traffic or parking violations will be transferred to you and you will be charged a \$50 administration fee. If you want to use Toll Roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc., mail comes my way or the \$50 administration fee will apply! Note: Most toll agencies are good to work with and willing to help you out. If there's a mistake, call them right away.
9. **Electric retractable AWNING:** We discourage the usage of the exterior awning. This is for your protection because they are at a minimum of \$3,000 to replace. They can be damaged very easily due to weather or accidental misuse. Awnings ARE NOT COVERED by insurance. Damage to awnings, including damage while driving (tree, toll road, etc.) are 100% your responsibility and will exceed your security/damage deposit amount.
10. **Generators:** You can use my generator with unlimited usage (no additional fees applied). You are responsible for checking the oil every 25 hours of usage.
 - **Generator Usage:** Generators are not intended nor designed to be constantly run as a primary source of power while camping. They are for running the electrical elements of the trailer and for recharging the battery when it drops below 10.5 Volts. If you desire air conditioning, you need to use a campsite with RV electrical available to plug into. Customers are not allowed to run the generator overnight while sleeping due to the risk of carbon monoxide getting into the unit which could be deadly. You would also have camping neighbors knocking on your door.

- **Generator Damage:** Any damage repair/replacement to the generator while being rented will be the responsibility of the renter at the time.
- **Generator Security:** The generator must always remain locked to the front or rear scissor jack attached to the trailer with locking cable provided. Failure to do this may result in theft of the generator. The cost to replace the generator is 2,000.00 US dollars and is the renter's responsibility at the time of rental to replace if stolen.

11. **PETS:** You MUST have approval from us before allowing a pet in the trailer. If we reached an agreement on having a pet, an extra cleaning fee applies. Many renters are allergic to pets so we much charge extra because it takes a lot of work to clean the RV after a pet has been in it to remove all the pet hair, dander, and sanitize every surface. Our current pet fee is \$50 per each pet for the entire rental period. Should damage occur because of your pets, costs will be deducted from your security deposit. You are responsible including, but not limited to, urine or waste stains, claw/scratch/chew marks, damage to furniture, or excessive cleaning fee.

12. **SECURITY DEPOSIT:** Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination in order to attend a prohibited event will result in forfeiture and total loss of your security deposit.

13. **Training:** When you pick up the unit, we will complete a pre-rental orientation of the unit that will take about an hour depending on prior experience you have with an RV camper. Picking up an RV is not like picking up a rental car so plan at least 60 minutes for this when you make your plans.

14. **Cleaning:** The travel trailer must be returned with a clean interior and EMPTY tanks. "Clean" means as you received it and ready for another rental. If you pay for cleaning, the coach does not have to be returned clean, however it cannot be "trashed" or so dirty that it is filled with trash or dirty beyond what is reasonable for a vacation or normal reasonable living conditions. If you elect to add standard cleaning, the fee is \$75. If the unit is trashed, the cleaning fee is \$50 extra each hour.

15. **Propane:** The propane tanks are to be returned filled or a \$3.00 per gallon or \$20.00 per each tank will be accessed upon return and taken from the security deposit.
16. **Damage/Minor repairs:** If the RV and/or the contents in the rv at the time of the delivery orientation are damaged during your rental period, you are responsible to pay all damage costs whether you were at fault or not or if the damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). If an accident occurs, you are responsible for obtaining a POLICE REPORT, contacting the other party's insurance company and contacting Sandra Lafley immediately at 540-846-3855.
- a. Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair after consulting us. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part that you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, ice chest, etc.), the item that you purchased, and the receipt must be surrendered upon return if you want reimbursement.
17. **Items removed, left at the site, or damaged:** There will be individual fees for any items permanently removed from the camper. These items are stowed in the camper as a convenience to the renter for an "everything included" trip. There's a complete inventory, inside a blue folder, with pictures and cost to replace each item that's stored in the camper.
18. **Appliances:** The A/C, awning, radio, microwave, television, jacks, etc., are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. For assistance, you are advised to call the emergency contact, Sandra Lafley at 540-846-3855.
19. **Renter Damage:** If the RV and/or the contents in the rv (to include all the included extras accessories) at the time of the delivery orientation are damaged during your rental period, you're responsible to pay all damage costs whether you were at fault or not or if damage was caused by acts of

nature (wind, rain, earthquake, fire, flood, etc.). If an accident occurs, you are responsible for obtaining a POLICE REPORT, contacting the other party's insurance company and contacting Sandra Lafley through outdoorsy app.

20. **Black Water Holding Tanks:** The black/gray water tanks must be emptied and flushed prior to return and valve left in the OPEN position. When you return the unit, we will close the valve which is our way of making sure the tank is empty. Putting anything other than human waste or RV toilet paper (supplied) in the toilet will result in an extra cleaning fee. If you don't want to flush the tanks, you can pay the dump fee of \$50, we will take care of it.
21. **Rental Period:** The rental period is every day you have the unit past 12 pm, so the unit is due back by 2:00 pm the day after your reserved rental period ends. (For example, if you are picking up the unit on a Friday at 1 pm, and return the unit Monday at 2 pm, you are charged for 3 days (Fri, Sat, Sun).
22. **Personal Property:** You release Sandra Lafley, from all claims for loss of, or damage to, your personal property or that of any other person, that was left or carried in or on the camper trailer, during your rental period and day of return.
23. **Personal Injury:** You release Sandra Lafley, from all claims for injury, including without limitation, personal, bodily, or mental injury, economic loss or damage to you, guests, unborn children, pets, or relatives, during your rental period and day of return.
24. **EXTRA Fees:** If you did not elect extra fees at the time of booking, such as the cleaning fee, flushing fee, pet fee, etc., you can elect to have them deducted from your deposit.
25. **Waiver:** Our failure to enforce any of our rights under this agreement or at law shall not be deemed a waiver or a continuing waiver of any rights or remedies against another party, unless such waiver is in writing and signed by the party to be charged.

26. **Severability:** If any provision of the Agreement is judicially determined to be invalid, void or unenforceable, the remaining provisions shall remain in full force and effect.

27. **Attorneys' Fees:** In the event a dispute arises regarding this agreement, the prevailing party shall be entitled to recover its reasonable attorneys' fees and costs, in addition to other relief to which it is entitled.

28. **Modifications:** No term of this agreement can be waived or modified except by a writing that we have signed.

29. **Entire Agreement:** This agreement coincides with the online website rental contract (Outdoorsy or RVshare) on all subject matter and provides supplemental rules and explanations between the parties regarding the rental of this camper trailer. This agreement can only be amended by a writing and signed by all parties.

30. **GPS, Hour meters and Odometer:** This RV is GPS tracked. Any tampering with the GPS system, or generator hour meters will result in a \$1000 fine.

I have read and agreed to the terms and conditions of this rental agreement and thereby give my consent to the agreement.

Printed name of Renter

Signature of renter & Date

Full address of renter

Renter's phone number & email address

Owner's printed name, signature & date

SELECTION OF EXTRA FEES (Optional)

Initial any items below that you would like owner to take care of

_____ **Cleaning Fee:** I do not want to clean the RV upon return. \$75 for standard cleaning. If unit is trashed... additional cleaning billed at \$50 per an hour. The rv should be returned in the same condition as it was at pick-up. (Please note item 14 in rental agreement/contract)

_____ **Dump Fee:** I do not want to perform the final dump and flush of the sewer system - \$50.00

_____ **Propane tank:** I do not want to fill up the propane tanks on the front tongue of the RV. Owner to fill tanks up at \$3.00 a gallon or \$20.00 each tank if empty.

Fees Addendum

- By signing this addendum and accepting keys, you understand there are extra fees that can occur if the contracts in not adhered to. These fees, if assessed, will be deducted from your security deposit.
- Dump \$50 charge will be assessed if black and grey tanks are not emptied prior to return.
- Key Replacement \$50 charge will be assessed if all keys are not returned.

Printed name of Renter

Signature of renter & Date

Owner's printed name, signature & date