

Travel Trailer and RV Rental Agreement

1. Reservation, Payments, Deposits & Cancel Terms

1. Rental Payments and Deposits

- **PAYMENT POLICY:** A deposit is required to complete the reservation. The remaining balance of the reservation is due at booking date. The refundable security deposit will be charged the same day your reservation is made. The payment method **MUST** be the same name as the reservation holder.
- **SECURITY DEPOSIT:** The security deposit is provided as security against damage to the rental, theft, late check-out and violation of any renter's agreement contained in this agreement. An inspection is done after each check-out for any damage done to real or personal property. The renter(s) shall be liable and solely responsible for any property damage, accident, injury to any person or loss sustained by any person. Elise and Thomas Harris hereby agree to indemnify and hold Elise and Thomas Harris harmless from any and all claims, including those of third parties, arising out of or in any way related to renter(s) use of premises or items provided therein. Renter(s) assumes the risk of injury or other losses relating to any recreational activities and will hold harmless with respect thereto. Renter(s) agrees to indemnify Elise and Thomas Harris, for any damages to the dwelling, grounds, furnishings, and household items. In the event that damage results from a renter(s) occupancy, Elise and Thomas Harris are authorized to utilize the credit card on file or the cash security deposit to cover said damages or additional cleaning costs, including the charging or billing of any additional amounts that exceed the deposit held. Elise and Thomas Harris are not responsible for articles left on premises. Lost & Found will be held for 2 Days. After such time all items will be donated to charity. In the event of an insurance claim renter understands that they may be charged more than one deductible if the

insurance provider decides damages to be considered separate insurance claims.

- SECURITY DEPOSIT REFUND: A security deposit is authorized to be charged for the booking of the rental in the amount of \$1000. Any damage to the rental unit is the responsibility of the renter and will be deducted from the security deposit. Elise and Thomas Harris has up to 7 days from the return of the unit to inspect the unit for damages and contact the customer. The security deposit will be returned within another 5-10 business days if there are no damages to the rented unit and can be held up to 60 days if damages occur that need quotes and/or repairs

2. Cancellation Policy

- Standard: Renters are entitled to a full refund, less the RVshare service fee, for all cancellations made at least 30 days prior to the rental start date. Renters are entitled to a 50% refund, less the RVshare service fee, for all cancellations made at least 14 days prior to the rental start date. Less than 14 days prior to the rental start date, the booking is non-refundable. A 24-hour cancellation grace period is given to all bookings made at least 7 days prior to the rental start date. For all bookings made within 7 days of the rental start date, a 1-hour grace period is given. If a booking is canceled during a grace period, a full refund including the RVshare service fee will be granted. No refunds will be given for cancellation or interruption that occurs due to inclement weather.

3. Reservation and Signing

- The person named on the Reservation and the Final Contract must have a valid major credit card in their name, present it and their identification and is the only person authorized to sign the rental agreement. If additional drivers have been approved and are listed on the rental contract they may drive the RV, motorhome or trailer off our lot but may not sign the contract.
- We reserve the right to refuse any rental application or reservation.

2. Operational Terms

1. Rental PickUp

- Please request your desired time during the reservation process. Plan for up to 45-60 minutes for your departure walkthrough. If you would like an earlier time, it may be available, but not guaranteed as your RV may be out on rent the night before your departure day.
- We reserve the right not to assign early departure times, even if available one week out, to make the RV available for rent for the prior days to your departure and rental period. We operate more like a hotel, not a car rental agency.

2. Rental Return

- Please request your desired time during the reservation process. If you would like a later return time, it may be available, but not guaranteed as your RV may be rented back out that same day.
- We reserve the right not to assign late return times, even if available one week out, to make the RV available for rent for the next day after your return and rental period. Please remember that other guests may be waiting for the vehicle. We operate more like a hotel, not a car rental agency.
- There are absolutely no refunds for early returns. The vehicle remains the responsibility of the renter until the unit has been returned to the designated lot.
- The vehicle must be returned clean inside as received. The Renter must drop off the rental vehicle him or herself.
- You must return the RV on the date and time specified in the rental contract. Failure to return on time will incur a \$100/hr fee. If the late return affects another guest's departure on the same day, a fee of up to 3 times the nightly rate may be charged.

3. Rental Delivery

- Delivery site must be free of shrubs, debris, and the delivery site must be wide enough to allow maneuverability for the driver and slide outs of the vehicle.
- Delivery and Pick up fees include setup and teardown of available on site hookups if applicable.

4. Check-in

- Make sure to complete the check in either before you hook up to the travel trailer if you're towing, within 15 minutes of arriving at your camper/RV if you're having it delivered to log any damages or issues. Any damage or issue found upon our inspection after the rental is over will be your responsibility if they were not reported to us as mentioned above. If the check in form is not completed before the rental end date you will be held liable for any issues found and lose some or all of your deposit. You will also lose the right to dispute these charges as you didn't complete the check in.

5. Fuel Use

- All gasoline, diesel or propane refueling during the trip is at Renters expense.
- Upon return fuel (Generator- Non-Ethanol premium only) must be at or above departure level.
- Propane tank level upon return can be at any level with no additional costs. Your propane tank will be at least 1/2 upon departure.

6. Maintenance and Breakdown

- THINGS HAPPEN AND WE TRY TO HELP: Plain and simple things can happen. RVs and travel trailers break and sometimes things don't work. When "things happen" like: misc water issues, air conditioner freezes from running too much and needs to defrost, a camper isn't cleaned to your standards or, other misc items, THE RENTER WILL AGREE TO WORK WITH Elise and Thomas Harris AND HELP THEM TROUBLESHOOT ISSUES AS THEY ARISE. Elise and Thomas will dispatch 24 hr roadside service if they deem necessary. We truly want happy customers and repeat business so we take this privilege to make those judgment calls serious. Let's say you don't have hot water in the shower and we aren't able to troubleshoot with you. When situations arise we will work to try and resolve them, but not all issues can be fixed in the short time you're renting from us. WE DO NOT typically refund more than \$100 for these inconveniences. You are renting a place to sleep and you're camping. If one of the situations mentioned above is unacceptable to you and you

can't adapt when things happen then please let us know as we may need to cancel your booking and refer you to another rental company.

- Renter is responsible for mechanical damage due to negligence in vehicle operation or failure to provide normal on road maintenance.
- All other items are not covered. These include, but are not limited to, automotive cruise control, interior lights, TVs, DVDs, any audio systems, electric bed or sofas and exterior showers.unforeseen breakdowns beyond Elise and Thomas Harris's control.

7. Electrical

- I understand that the campers are designed to properly operate by being plugged into 30 amp (120 Volt) or run by the generator. I understand and will investigate on my end to make sure I have the proper campsite or generator that can properly handle powering the camper (Fireside RV Rental is not liable for any performance issues of the camper that require electricity if renter is powering the camper by an external generator or at a home) and agree not to use a 120 volt adapter when trying to run AC.

8. Awning

- Damage to awnings is very common and can happen from rain, gust of winds, etc. The typical cost to fix just one slightly bent awning arm can be \$400 or more. We strongly recommend you DO NOT use the awning at all but if you do, remember any damage is 100% paid for out of your damage deposit.

9. Appliances

- The A/C, heat, awning, radio, microwave, television, jacks, plumbing, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you, but we will work to try and get issues addressed while the rental is underway. For assistance, you are advised to consult the owners of said camper.

3. Use and Restrictions

1. Smoking Policy

- NO SMOKING IS ALLOWED. Since many people have allergies and it is difficult to remove the odors

and allergens associated with smoke, we must STRICTLY ENFORCE this policy. If evidence of smoking inside the rental is found, Elise and Thomas Harris reserves the right to charge up to \$500 to PROPERLY clean, treat and disinfect. In addition, any damage caused by smoking materials will be charged to renters damage deposit or credit card on file.

2. Towing or using the hitch

- Renter has checked the box above stating they have experience connecting, towing, and operating travel trailers. Renter has confirmed they have the proper tow vehicle with the round 7 prong wire harness, brake controller, will connect and disconnect the trailer on their own and have experience doing so.

3. Restricted Use and No Travel Zones

- Any gatherings or events, which could pose a danger or damage to the motorhome or Renter.
- If you are traveling to an elevation of 5,000 feet or more you may encounter troubles with the operation of the generator or propane refrigerator systems. If this occurs, we suggest you hook up to 110 volts to operate the 110-volt appliances. If the generator malfunctions due to elevation, please do not use or try to adjust the generator. No compensation will be made for generator/refrigerator malfunctions if traveling above 5,000 ft.
- During the winter months we do not recommend that you travel to or through snow areas, use snow chains, or travel where the weather is below freezing. Tire chains can damage tires if not properly installed and the holding tanks may freeze and burst. The renter will be responsible to pay for any damages incurred.

4. Use Violations – The following uses of this vehicle are prohibited and constitute a breach of The Rental Contract's terms.

- Do not attempt to access the roof or use the ladder. Any evidence of use of roof or access to roof will result in full forfeiture of Security Deposit in addition to any damage incurred. This is for your safety.

- Operation of the motorhome for use associated with any illegal or unsafe purpose or for use in transporting any illegal substance.
- Any drugs or firearms found in the vehicle will be removed by an appropriate Law enforcement officer.
- Operation of the vehicle by anyone who is not an Authorized Driver, by anyone not licensed to drive, by anyone whose driving license is suspended, or by anyone whose driving license is restricted because of past traffic law violations.
- Operation of the vehicle by Renter or anyone else under the influence of alcohol, prescription or nonprescription drugs.
- Operation of the vehicle by anyone who obtained the vehicle, or extended the rental period by giving us false, fraudulent or misleading information.
- Operation of the vehicle in furtherance of any illegal purpose, or under any circumstances that could be properly charged as a crime other than minor traffic violations.
- Operation of the vehicle in any race or speed contest.
- Operation of the vehicle to teach anyone to drive.
- Operation of the vehicle outside the United States
- Operation of the vehicle when the vehicle's fluid levels are low, or it is otherwise reasonable to expect the Renter to know that further operation of the Vehicle would damage it.
- Operation of the vehicle to commit a willful, wanton, reckless or negligent act with the vehicle.
- Renter acknowledges that they forfeit their Security Deposit if any violation of Use and Restrictions (section C) is found.

4. Fees

1. Prep, Cleaning & Starter Package Fee

- All vehicles have a mandatory Prep, Cleaning & Starter fee. This fee includes vehicle prep, operational walk through when needed, disinfectant cleaning of interior up to 30 minutes, propane refill and a starter pack of RV toilet paper & septic chemicals.

2. Septic Fee

- Dumping will be done by owners. There will be a non refundable dump/cleaning fee of \$100.

3. Extra Mileage Charges

- 100-150 miles allowed per night of rental (depending on which RV is rented) Each additional mile is charged at \$0.39/mile. Mileage fee may be charged as a separate fee to the card on file used to complete reservation or deducted from the security/damage deposit.

4. Generator Fees

- \$30 per night optional add in for 3500 Watt Predator generator

5. Pet Policy & Fees

- If there are signs of a pet and no fee was paid at the time of your reservation the fee (plus additional charges) will be deducted from your deposit. If any damage is caused by a pet it will result in charges to your deposit or credit card on file. You are prohibited from having a pet inside the rental unit. If evidence of a pet on site is found, Elise and Thomas Harris reserves the right to charge up to \$500 to properly clean, treat, and disinfect. Some people have allergies to pet dander so we must STRICTLY ENFORCE this policy.
- You are required to return the RV in a clean, broom swept condition. All counters, sinks and refrigerator should be wiped down clean. Renter should remove all food, trash and personal belongings. Your Prep, Clean & Starter fee provides for basic re-sanitation of the RV upon return.
- Misc fees, such as but not limited to, mileage overages, toll booth tickets and generator fees can be charged up to 45 days after the rental is complete to the card on file.

6. Lost Keys

- If the keys are lost you will be charged \$100 to replace them. This fee may come off your deposit if management chooses.

7. Other Fees

- Other fees may occur and be described in other sections of the Rental Terms or Rental Contract.

5. Renter's Responsibilities, Requirements, & Insurance

1. Responsibility for Damages or Loss

- Renter agrees to accept liability for any damages caused to the rental by renter or renters guests, including, but not limited to, damage to the rental in any way or damage to any appliances and/or equipment furnished. Use during freezing weather is completely at your risk in regards to damages to any part of the water system. If damages are in excess of the security deposit being held, renter agrees to reimburse Elise and Thomas Harris for costs incurred to repair/replace damaged items. If the renter is having the rental delivered renter accepts all responsibility and liability once rental is delivered by driver and until driver picks up rental.
- Renter agrees to accept all liability and responsibility for any damages that occur to the travel trailer or tow vehicle while in their possession. Renter has checked the box above stating they have experience connecting, towing and operating travel trailers. Renter has confirmed they have the proper tow vehicle with the round 7 prong wire harness, brake controller, will connect and disconnect the trailer on their own and have experience doing so. Elise and Thomas Harris are not responsible for any damage caused while the travel trailer is in renters possession and in tow. Elise and Thomas Harris will not connect or disconnect the trailer from the tow vehicle, for the renter for liability purposes. Renter also understands any tire damage that occurs while in their possession is to be paid for by them unless found to be a manufacturing defect by a certified repair shop. Renter has confirmed they will properly use stabilizing jacks. Stabilizing jacks are meant to help support/ minimize rocking of trailer, they are not meant to be used to level trailer out or lift trailer up higher. If Stabilizer jacks are used incorrectly for these purposes and are damaged in doing so ,renter agrees to accept all liability and responsibility for any damages that occur, including but not limited to paying to have it taken to a professional certified mechanic and paying to have them repaired/replaced and any/all fees or hourly rates incurred.

- Elise and Thomas Harris do not assume any liability for loss, damage or injury to persons and/or their personal property. Neither do we accept liability for any inconvenience arising from any temporary defects or stoppage in supply of water, gas, electricity or plumbing. Nor will Elise and Thomas Harris accept liability for any loss or damage caused by weather conditions, natural disasters, or other reasons beyond our/its control.
- By signing this agreement you understand and agree that you assume all liability, whether collision, damage, or liability for the entire duration of the rental. You agree to indemnify the owner of the RV/Camp Trailer and the company in any suit brought against them. You are responsible for all damage, loss or theft of the vehicle, loss of use, diminished value of vehicle caused by damage to it or repair of it, missing equipment, any damage claim whether or not you were at fault. You must report all accidents involving the vehicle to us and the police within 24 hours of occurrence.
- During the season when temperatures reach freezing, renters will use a certified RV Tech to dewinterize and winterize campers as needed while in their possession during a rental.
- If a rental add-on is returned with any damage or defects the renter will be held liable and the purchase price of that item will be deducted from the security deposit and the renter will take possession of the item they damaged.

2. Tires and Windshield

- Renter is responsible for all damage or loss caused by tire blowouts, punctures or other road damage. Excluded are damages caused by loss, which occurs in a collision, or comprehensive loss.
- On road tire failure is the renter's responsibility. Renter is responsible for replacing damaged tires with the same type/grade of tire.
- For your own safety DO NOT attempt to change a tire yourself. No tire changing equipment is to be carried in the vehicle.
- Elise and Thomas Harris does not reimburse for tire replacement or windshield replacement.

3. Insurance

- We connect you with insurance on the rental for a fee with a deductible. You are responsible for the deductible amount. This insurance does not cover loss of use or our administrative expenses incurred processing a damage claim. Coverage is void if you materially breach this agreement, or if you fail to cooperate in any loss investigation conducted by us or our insurer. You must:

1. report all damage to us and all accidents to us and the police as soon as you discover them and complete our incident report form; and
2. provide us with a legible copy of any service of process, pleading, or notice of any kind related to an accident or other incident involving the vehicle. You are responsible for all damage to the camper that is not covered by the insurance policies or that is in excess of the insurance limits. You are responsible for all damage or injury you cause to third parties and agree to provide liability insurance coverage on the rental through the insurance policy that covers your towing vehicle.

4. Parking/Traffic/Toll Violations

- Renter is responsible for reporting and payment of all parking, traffic/toll violations at rental return. Please notify us of all violations.
- Elise and Thomas Harris reserves the right to charge your deposit on file.

5. Renter's Age and Driving Requirements

- Renter must be at least 25 years of age and will be an occupant of the unit during the entire rental period. You certify that you agree to and understand the limitations placed on the number of persons permitted to occupy the rental per the description of our ad, and unless prior written approval has been granted by Thomas and Elise Harris, you agree to abide by such limitations.

6. Acknowledgment, Indemnity, and Warranty

1. Indemnity

- Renter agrees to indemnify us, defend us, and hold us harmless from all claims, liability, costs and attorneys' fees incurred by us resulting from and arising out of, this rental and your use of the vehicle.

2. Renter's Personal Property

- Elise and Thomas Harris are not responsible for articles left on premises.

3. Failure to Return

- Renter agrees to pay all expenses we incur in locating and recovering the vehicle if Renter fails to return it or if we elect to repossess it under the terms of this contract. Including all costs, pre- and post-judgment attorney's fees, we incur in collecting payment from you or otherwise enforcing our rights under this contract.
- \$500, plus \$5 per mile for every mile between the renting location and the place where the motor home is returned or abandoned, plus any additional recovery expenses we incur.

7. Additional Terms & Misc.

1. Additional Terms & Conditions

- The undersigned, for himself/herself, his/her heirs, assignors, executors, and administrators, fully releases and discharges Elise and Thomas Harris, from any and all claims, demands and causes of action by reason of any injury or whatever nature which has or have occurred, or may occur to the undersigned, or any of his/her guests as a result of, or in connection with the occupancy of the premises and agrees to hold Elise and Thomas Harris free and harmless of any claim or suit arising therein. In any action concerning the rights, duties or liabilities of the parties to this agreement, their principals, agents, successors or assignees the prevailing party shall be entitled to recover

reasonable attorney fees and costs. If a guest violates any conditions of this agreement, Elise and Thomas Harris may terminate this agreement and enter premises. Upon notice of termination of this agreement, the renter shall vacate the premises immediately. In the event Elise and Thomas Harris have to resort to legal process to enforce rights under this agreement, renter shall be responsible for reasonable attorney fees and costs. Renter agrees this contract is entered into in Bonner County, ID, and consents to the personal jurisdiction of any proper court located therein.

- Some campers may have misc items left in them from the camper owner. I understand that if towing or renting an RV that any tire damage during a rental is my responsibility. I understand that I may be charged any overlooked fees for mileage, generator usage, etc up to 12 months after the rental end date. I understand that I need to complete the exterior and interior checkin forms before I start putting my belongings inside or I will be held liable for any damages/issues found when the final return inspection is completed.
- This Agreement may not be canceled or modified except in writing signed by all parties. This Agreement is not assignable by Renter Renter agrees that venue for any dispute or claim arising out of or relating to this Agreement or Renter 's use of the rental (whether based in contract, tort, statute, fraud, misrepresentation or any other legal theory) will be exclusively in the County of Elise and Thomas Harris's operation. This Agreement shall be construed in accordance with the laws of the state of Elise and Thomas Harris operation. Renter agrees that in the event Elise and Thomas Harris prevails in a suit to enforce this Agreement, it shall be entitled to recover all its costs and attorney's fees incurred in that action. Warranties, Releases, Indemnification and Assignment Renter acknowledges that Elise and Thomas Harris may not own the rental it is renting to Renter and rents the rental pursuant to a third party agreement with the owner of the unit.

- Elise and Thomas Harris assumes no liability for any training, orientation, testing, or other tips provided during RV walkthrough.
- RENTER ACCEPTS RENTAL "AS IS" WITH ALL FAULTS AND WITHOUT RESERVATION. Elise and Thomas Harris AS WELL THE OWNER OF THE RENTAL DOES NOT WARRANT AND EXPRESSLY DISCLAIM ANY AND ALL WARRANTIES ON THE RENTAL INCLUDING, BUT NOT LIMITED TO, THE RENTAL OR TIRE CONDITION, SUITABILITY, OR FITNESS OF THE RENTAL OR TIRES FOR ANY PARTICULAR PURPOSE. MCR AND THE RENTAL OWNER SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, RELIANCE, PUNITIVE OR CONSEQUENTIAL DAMAGES OR FROM ANY LOST OR IMPUTED PROFITS OR REVENUES OR COSTS ARISING FROM OR RELATED TO THE RENTAL REGARDLESS OF THE LEGAL THEORY UNDER WHICH LIABILITY IS ASSERTED AND REGARDLESS OF WHETHER Elise and THomas Harris OR THE RENTAL OWNER HAS BEEN ADVISED OF THE POSSIBILITY OF ANY SUCH LIABILITY, LOSS OR DAMAGE. YOUR EXCLUSIVE REMEDY FOR ANY AND ALL CLAIMS OF DAMAGE RELATED TO USE OF THE RENTAL SHALL BE LIMITED TO THE TOTAL RENT PAID OR PAYABLE BY YOU TO Elise and Thomas Harris UNDER THIS AGREEMENT. BY EXECUTION OF THIS AGREEMENT,RENTER FURTHER RELEASES AND HOLDS HARMLESS Elise and Thomas Harris AND RENTAL OWNER FROM ANY AND ALL CLAIMS FOR DAMAGES AND CONSEQUENTIAL DAMAGES INCURRED BY RENTER AND ANY OTHER OCCUPANT OF THE RENTAL INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR PERSONAL INJURY OR DEATH, COSTS FOR REPLACEMENT RENTALS, FUEL, TELEPHONE, TRAVEL, MEALS, LODGING COSTS, LOSS OF PERSONAL PROPERTY, LOSS OF REVENUE, OR FOR ANY OTHER DIRECT, INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE OF ANY KIND THAT RENTER OR ANY

OCCUPANT OF THE RENTAL MAY INCUR. RENTER FURTHER HEREBY AGREES TO INDEMNIFY, SAVE, AND FOREVER HOLD HARMLESS Elise and Thomas Harris AND RENTAL OWNER FROM ANY AND ALL LIABILITY, CLAIMS, OR CAUSES OF ACTION OF ANY KIND OR CHARACTER WHATSOEVER, AND BY WHOMEVER ASSERTED, ARISING FROM OR IN ANY WAY GROWING OUT OF THE OPERATION OR USE OF THE RENTAL UNDER THIS AGREEMENT AND AGREES, IN SUCH EVENT, TO PROVIDE A DEFENSE THEREFORE AS CHOSEN AND DIRECTED BY Elise and Thomas Harris AND TO PAY ANY EXPENSES IN THE DEFENSE OF ANY SUCH CLAIM OR LAWSUIT THIS AGREEMENT INCLUDES, BUT IS NOT LIMITED TO, CLAIMS OF NEGLIGENCE OR GROSS NEGLIGENCE ON THE PART OF MCR AND/OR THE RENTAL OWNER. RENTER UNDERSTANDS AND AGREES THAT AS PART OF THE CONSIDERATION OF Elise and Thomas Harris RENTING THE RENTAL TO RENTER, RENTER DOES HEREBY ASSIGN TO MCR ANY CAUSE OF ACTION JUDGMENT OR SETTLEMENT AS THE RENTER MAY HAVE AGAINST ANY PERSON, FIRM OR CORPORATION, INCLUDING BUT NOT LIMITED TO Elise and Thomas Harris AND/OR THE RENTAL OWNER, TO SECURE SATISFACTION AND DISCHARGE OF ANY JUDGMENT OVER AND AGAINST Elise and Thomas Harris AND/OR THE RENTAL OWNER FOR ACTUAL, CONSEQUENTIAL AND/OR PUNITIVE DAMAGES, AND/OR CLAIMS FOR INDEMNITY AND/OR CONTRIBUTION, STATUTORY, CONTRACTUAL OR OTHERWISE.

2. Return Instructions

In order to facilitate an easy & quick return of the RV, please follow these return instructions and thank you for renting with us!!

- RETURN TIME: Your RV must be back to our lot by the time agreed upon on your reservation. In many cases we have the RV being rented back out the same day and we must clean and prep for the next renter – just like a hotel! Before leaving, please

take a picture of all 4 sides of the RV for your reference if needed. Thank you for understanding!

- FUEL TANKS: No need to refill the propane tank. It's use is part of our service.
- HOLDING TANKS: Tanks will be dumped for the renter by the owner.
- CLEANING: RVs will be inspected, sanitized and cleaned when you get it. We ask that the unit be returned in the same general condition that you received it.
- DAMAGES: If you or your guests on your trip caused any damage to the RV no matter how big or small, please let us know. It's the right thing to do!
- PETS: If you brought a pet with you on your trip, \$500 deposit if immediately forfeited.

3. On-Road Assistance

- Call or Text 208-691-1339 and we will get 24hr roadside assistance in touch asap. – thank you for understanding.