## **Reservation Terms and Conditions**

**Qualifications**: Applicant and all drivers must be at least 25 years old, present a valid drivers license, have a clean driving record, and a major credit card. Assuming they are properly licensed, authorized drivers are: the renter, the renter's spouse, the renter's employer, employee, or coworker if licensed, meets the age requirement, and is on a business trip/activity with the renter, and any licensed driver who is driving to a medical or police facility during an emergency. Additional drivers must be authorized, provide a valid drivers license, and be listed on this Rental Agreement.

Departures and Returns: Applicant must pick up the vehicle unless you have requested delivery. Departures are between N/A to N/A by appointment only. An earlier departure can be requested. If the camper can be available for an early pickup or delivery and the schedule permits, an early departure fee may apply. There is a \$\_75\_/hour fee if you are late. Depending on how much experience you have, allow 30 minutes to 1 hour for the departure paperwork and orientation. A well spent orientation time saves time later when you are trying to figure things out. The camper must be ready for tear down and pick-up 45 minutes prior to campground check out time on the last day of your rental. If camper is not ready for tear down on time, any charges incurred from the campground are the responsibility of the renter. Late fees will also apply: \$ 75\_ for the first hour and \$ 100\_ for each additional hour. There are no refunds for early returns.

## **Conditions of Return**

## The camper must be returned in the same condition as at departure.

If the camper is returned in satisfactory condition, your deposit will be refunded. Deposits are generally returned after inspections are completed and/or within 14 business days. However, if there is any physical damage, your deposit may take longer. If damage is discovered, you will be notified via email after the inspection.

**NON-COLLISION RELATED DAMAGE**: You are responsible for all non-collision damage not noted before departure. Please inspect the camper carefully, inside and out, be sure any damage is noted on the departure/return form. We highly suggest taking photos of any or all damages you see. If no photo is taken or notation on the departure form during your walkthrough inspection, you will be liable for any damages notated upon return. A partial list of non-collision damage would include: upholstery or carpet stains, smoking odor, pet odor/hair, cabinetry scrapes or gouges, repairs necessary due to misuse or abuse of interior systems, appliances, or automotive systems.

**EXTERIOR DAMAGE:** If damage has been done to the camper upon return and you cannot provide photos with proof of pre-existing damage, you will be responsible to pay for all damages. It is recommended that you take photos at departure of any noted damage. The damage deposit may be used to pay for suitable and necessary repairs. If the damage is greater than the deposit, the money will be used for the deductible for the insurance policy.

Initials:	

## **Optional Fees and Charges**

**Non-Smoking/Vaping:** This camper is a non-smoking, non-vaping unit. A \$ 100 fee will be assessed against your security deposit, if any evidence of smoking/marijuana use is found in the

camper. If any additional damages are found as a result of smoking or marijuana use, you will be charged additionally to cover the repair costs.
Initials:
<b>Propane:</b> <u>2</u> full propane tanks are included in your rental. If more propane is needed, you may have the tank(s) refilled at your expense. If additional propane is requested to be delivered, we charge a <u>\$ 150</u> service fee to deliver an additional full tank of propane. Delivery of an additional tank may take up to 48 hours, so please monitor propane levels accordingly.
Initials:
<b>Holding Tanks:</b> The holding tanks (grey and black) must be flushed, rinsed, and returned empty as was noted on the departure/return form. If the tank(s) were empty at departure and the gauges confirm this, the tanks must be totally empty on return with the gauges reading the same as the departure. If the tank(s) need to be emptied, we charge a <b>\$50</b> fee to empty.
Initials:
<b>Awning:</b> The awning is <b>NOT</b> allowed to be used and a \$_75 fee will be incurred if use has been detected. Please use the provided easy up canopy. Awnings are very expensive to replace so we do not allow customers to use them even if you have experience.
Initials:
<b>Pet policy:</b> There are no pets allowed in the camper unless you have specified before your scheduled pickup date. If you have received our approval and paid for, please refer to and sign the "Pet Policy" document. A <b>\$_200</b> fee will be assessed against your security deposit, if any evidence of unauthorized pets is found in the camper.
Initials:
<b>No Roof Access:</b> The renter is strictly prohibited from accessing the roof of the camper without explicit prior permission from the owner, except in the event of an emergency. If the renter must access the roof due to an emergency, they are required to immediately notify the owner when they are safely able to.
Initials:
Signature: Date: