## Xplore RV LLC Rental Agreement

- 1. **Walk through and Training.** When you pick up the RV, we will complete a pre-rental orientation of the RV that will take about 15 to 45 minutes, depending on any prior experience you have with the RV.
- 2. Driving Rules: Only the RV share verified drivers can drive the RV. Owner will take pictures of Driver's License to verify identity prior to departure. RV speeds are monitored. The RV is not to be driven over 65 MPH for safety and to preserve gas. Driving at excessive speeds will result in an additional charge. You are required to follow ALL "truck speed limit" signs, and never travel in the left lane, unless passing.
- 3. **Height Clearance:** RV has a height clearance of 14', Renter is responsible for any damage if height clearance is ignored.
- 4. **GPS Tracking:** The RV is equipped with a GPS tracking device. It must NOT be removed or unplugged for any reason, doing so will result in the forfeiture of the security deposit.
- 5. **Travel and Off-Road Restrictions:** Driving on non-public, unpaved, and/or logging roads, dunes, or beaches is not permitted without pre-approval.
- 6. Lost or Forgotten Items: We are not responsible for lost or forgotten items. If items are found after your rental we can ship them to the address we have on file at your expense if you elect.
- 7. **Destinations:** Failure to accurately report your trips destination or giving a false destination will result in an additional fee and total loss of security deposit.
- 8. **Toll Roads, Red Light Cameras, Traffic Violations, Parking Tickets:** Renter/driver is responsible for all tool fees, parking fees, and any traffic violations, including but not limited to speeding.
- 9. **Towing:** Towing is strictly not permitted with the RV.
- 10. **Dry Camping:** Camping without full hookups (water, sewer, electric) restricts the capabilities of the RV. It is not permitted in temperatures above 90 degrees.
- 11. **Capacity:** RV is equipped with 7 seatbelts. Most state's RV seatbelts law requires all passengers must wear seatbelts. Exceeding the number of travelers and its capacity can result in high-risk accidents and insurance may be denied.
- 12. **Awnings:** Renter is responsible for damage to awning while driving. Must retract before driving. It is not recommended to use in windy conditions.
- 13. **Slide Outs:** Check for clearance before opening any of the slide outs and only operate one slide out at a time. Renter must close both slide outs before driving.
- 14. **Rooftop:** No climbing on the ladder or standing on the rooftop. It will result in a complete loss of your entire security deposit. If damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.
- 15. **Generator:** Turn on generator only when you need to run AC, microwave and TV. Otherwise, turn it OFF. Do not run the generator overnight or while sleeping for health and safety reasons.
- 16. **Toilet:** Toilets can easily become clogged when you use too much or incorrect type of toilet paper. For convenience we will provide the RV toilet paper. Do NOT flush, feminine products, paper towels, flushable wipes or tissue. We are not responsible for any clogs. A fee of \$ 250 will be charged to remove any clogs when the rental is returned.
- 17. Lockout/Lost Keys: Renter is responsible for locksmith cost. Should the owner drive to the location, \$2 per mile is charged to the renter. Renter will pay \$25 per key.
- 18. **Pet Policy:** Pets are not allowed in the RV due to the upholstery and allergies. Any evidence of pet hair, pet damages occur, including evidence of pet urine or feces upon return will forfeit your entire security deposit, and any excess damage will be charged.

- 19. **Smoking:** Smoking of any kind, (this includes vaping) in the RV is not allowed. If the odor of smoke is detected, the renter will be charged an additional fee of \$500 to remove the smoke odor.
- 20. **No Drugs:** Any evidence, transportation, storage, or use of illegal substances will forfeit your entire security deposit. If returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence.
- 21. **RV Return:** Photos will also be taken by the owner for reporting to the rental platform and/or insurance. If applicable, post-trip fees will be deducted from your security deposit.
- 22. **Early Returns:** Owner will not refund on early returns. This includes if you have been in a motor vehicle accident with the RV; however, if not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- 23. Late Returns: Unless a later drop off time is pre-approved. There will be a \$50 per hour charge past the designated drop off time. If more than 4 hours, another night rate will be charged.
- 24. **Tanks: Gray and Black tanks** must be returned empty, unless the \$90 dumping fee has been pre-paid. If returned not empty, the dumping fee will be applied. **Gasoline tank** must be returned full, a charge of \$6 per gallon will be charged if not returned full.
- 25. **Clean:** We will deep clean the RV, but please pick up after yourselves, and place all dirty linens on the bed, trash in trash bags, and dirty dishes in the sink. If RV is returned excessively dirty, an additional \$250 excessive cleaning fee will apply.
- 26. **Credits:** There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the owner's control, including but is not limited to, flat tire/s, weather, any systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any parts of RV whether the renter was at fault or not, or due to renter's or any guests' negligence.
- 27. **Damages Above Security Deposit/Insurance Claims:** If there is any damage above the amount of your security deposit, you agree to pay the owner any monies due and allow the rental platform company to charge your credit card on file for said charges, plus processing fees. Renter is responsible for obtaining a police report and notifying owner immediately.
- 28. **Security Deposit:** Your security deposit will be refunded (by the rental platform) after the RV inspection which may take up 72 hours post rental period.
- 29. **Hold Harmless:** Renter agrees to hold harmless the owner of the rented RV, at all times for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life, or loss of or damage to personal property. The owner assumes no liability for how the RV is used during the rental period.
- 30. **Personal Injury:** Owner is not responsible from all injury claims, including, but not limited to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including return period.
- 31. **Personal Property:** Renter will release RV owner from all claims for loss of or damage to your personal property.
- 32. **Modifications/Waivers:** No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document that the owner has signed.
- 33. **Severalty:** If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force