

How to Avoid Extra Fees during and at the end of your rental

This rental can stay the original fee charged or depending on circumstances can incur additional fees at the end of the trip. This is how to avoid those extra fees.

*Do Not go on Roof or Exterior Ladder for any reason. Cost=entire deposit.

*Delivery / Set up / Pick up. We will deliver and set up the Trailer at the Rental Location on the Rental Period Start Date and pick up the Trailer upon completion of your Rental Period. At the time of delivery, one of our staff members will provide you with an orientation to show you the safe and proper use of the Trailer and its features. The orientation process can take up to one (1) hour - please allow yourself enough time. There are no refunds for early departures. The Trailer must be returned without damage and the inside must be clean prior to check out (dishes washed, dried, and put away, trash removed, floors swept, and countertops wiped). Failure to return without damage and/or in an unclean state will result in additional charges that may be deducted from the Security Deposit and, if necessary, additional charges may be made to your credit card.

*Valid Driver's License. An acceptable, valid driver's license issued from your country of residence must be presented at the time of rental. The driver's license must be valid for the entire rental period. If the driver's license is in a language other than English, an International Driver's Permit is recommended or other form of identification that we find acceptable.

*Acceptable Forms of Payment. Payment for the rental may be made by cash, cashiers check, debit card with either the Visa or MasterCard logo, or credit card with either the Visa, Mastercard, or American Express logo. If using a debit or credit card, you must present the card at the time of rental, along with a current driver's license or other form of identification that we find acceptable. For debit or credit card payments a 4% processing fee will be applied.

*No Refunds for Early Returns. If you return the travel trailer early, we do not refund the days you will not use. This includes if you have been in a motor vehicle accident with the trailer; however, if the MVA is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.

*Fee for Late Returns. A fee of \$50 per hour will be charged if the RV is returned later than the agreed upon time. If the RV is returned after dark or while the owner is not home/unavailable, it will be checked in the next day, during daylight hours, and any applicable damages will be applied to your security deposit. Renter forfeits their right to complete a return walkthrough with the owner, if the unit is returned at a time different than indicated on the Rental Agreement.

*Awnings. We do allow the usage of the exterior awning, but advise using caution! This is for your own protection as well because they are NOT COVERED by insurance and they are very expensive to repair or replace if damaged. Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and will exceed your security / damage deposit amount.

*Tires. The tires on the travel trailer have been inspected and checked, along with all other parts, prior to your rental period but if a tire seems low you can refill it with air. There is also a spare tire included on the back, in the rare event a flat tire/blowout occurs.

*Dogs. You MUST request & get owner approval before allowing a dog in the travel trailer. Owner reserves the right to accept or decline any dog, for any reason. Dogs are not allowed on any upholstered area due to the soft material and the risk of stains, smells or other damage. We do not charge an extra fee for a dog; however, there is an additional refundable deposit required for dogs, equal to \$250.00, per dog. If any pet damages occur, including evidence of pet urine or feces, you will forfeit your entire security deposit, and any excess damage will be charged to you accordingly. If any large amounts of pet hair are left upon return, you will be charged a full Deep Cleaning Fee of \$300 for this to be removed. No cats allowed, no exceptions.

*Waste Holding Tanks. There should be nothing, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, etc. put into the black water waste holding tank as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided with many rolls of RV safe toilet paper and we ask that this is the ONLY and any applicable damages will be applied to your security deposit. Renter forfeits their right to complete a return walkthrough with the owner, if the unit is returned at a time different than indicated on the Rental Agreement.

thing put into the waste holding tank. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning &/or repair to remove.

13a. Waste holding tanks (Gray and Black) must be emptied prior to return and valves left Closed, and the screw cap left ON. If tank levels do not read EMPTY on the control panel, you will be charged a \$150 dump fee. NO EXCEPTIONS.

13b. You do not need to empty the waste holding tanks if you have paid for delivery.

13c. Communicate with owner upfront and pay agreed upon fee for owner to empty waste holding tanks.

*NO towing of anything unless approved in writing prior to key exchange or 100% forfeit of deposit.

*Cleaning exterior is your responsibility. Minimum \$150 per hour fee to clean if returned dirty.

*Interior cleaning fees will be charged if not returned in ready to rent clean condition. Fees start at \$150 per hour.

*Smoking. There is NO SMOKING allowed in the trailer. If Smoke (including cigars, pipes, vapes, drugs, etc.) is detected you will be charged a minimum fee of \$1500. NO EXCEPTIONS

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NO DRUGS. Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. Any trailer returned with any evidence of drug use or transportation of will result in law enforcement being called for a report and to collect evidence.

*Odors/Cooking. We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as the long-term storage or cooking fish, bacon, deer, etc. These must be prepped / cooked outside the RV. If odors are detected you will be charged the Deep Cleaning Fee of \$300.

25. Damage/Minor Repairs. Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair after consulting us. Do not repair anything until you've spoken to us about it. Replacement of defective parts and receipt must be brought back for reimbursement. There will

be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, refrigerator, etc.) the item you purchased and the receipt must be surrendered upon return of the travel trailer, if you want reimbursement.

*Dump ALL tanks, except fresh water. A fee of \$150 will be taken from your deposit to cover this if not returned 100% empty in the black and grey tanks.

*OVER SPEED LIMIT FEES will be imposed if you go above 79 miles per hour in the Toy Hauler Trailer. It's the law that trailers have a max speed limit of 55 mph. I've given you a cushion but at 79 mph, the fees will be assessed for every notification I receive. Relax do speed, save lives and save my RV from excessive wear and tear.

*Rentals longer than 7 days will be required to maintain certain mechanical and cosmetic needs. This is agreed upon prior to rental key exchange. Fees will be assessed if not completed.

*Toll Road, Parking Tickets, Fastrak, and ALL vehicle violations acquired while RV or trailer is in your possession are your responsibility. A processing fee will be added at the rate of \$150 to process each violation. So, if you have 2 violations the charge is \$300 plus cost of violation and any penalties charged. Please take care of and be responsible with the RV's and Trailers at all times.

*Generator Gas tank must be returned full as it is received full. The fee to fill tank is \$80 plus a \$50 handling fee.

*Propane is, initially, included but Renter is responsible to refill if they are on their trip when it runs out. A full propane tank will always be included and filled prior to each rental.

*Anything provided to the renter to use during a trip must be returned in like condition. All items received damaged or lost will be charged from the deposit to replace the item.

*** All these extra fees will be processed with a 3% mark up to cover payment processing fees.

*******IF DAMAGE OCCURS AND THE UNIT IS GOING TO BE UNABLE TO RENT FOR MORE THAN 24 HOURS TO GET REPAIRED, THE RENTER WILL PAY THE DAILY RATE OF THE RENTAL UNTIL RENTAL IS ABLE TO BE RENTED AGAIN. THE RATE IS \$350 PER NIGHT PLUS TAX. NO INSURANCE WILL COVER THIS FEE SO IT WILL BILLED STRAIGHT TO YOU.*****