

we're so glad you're here

WELCOME



CONTACT INFO

Autumn (573) 864-2680
Randy (660) 216-7574
RVShare messenger or email
autumnrobins573@gmail.com

SLEEPS:10

SIZE:

Length: 36ft
1 slide out



MEET YOUR HOST

AUTUMN AND RANDY ROBINS

Hey there, and welcome to our family camper. We have always had a love for the outdoors and love that camping can bring us together as a family. We purchased our first camper back in 2019 and it's been the best thing we have ever done. We hope you enjoy it as much as we do and make all the memories.

CONTACT INFO

Autumn 573-864-2680

Randy 660-216-7574

Email: autumnrobins573@gmail.com

WHERE WE LIKE TO GO

We love to go to Huzzah Valley Resort, Fugitive Beach, The Rafting Company, Bass River Resort

FAVORITE TRAVEL TIPS

I do as much food prep at home as possible, for less prep work where counter space is limited.

Pack some things to do indoors, just in case of rain. We've included a couple card games in the cabinet above the TV.

MEET OUR RV

You will be staying in a 2021 Heartland Mallard M312. This can sleep up to 10 people. We have a comfortable king bed with a privacy sliding door, bunk beds, convertible couch and dinette. The luxury of home all packed in this 36ft camper.

We want you to have a stress free vacation, so we've included some checklists with step by step instructions on set up and packing up before departure. We've also included info and photos with instructions on how to use many of the features and equipment.

We take pride in the cleanliness of our RV We've made sure to sanitize and re-stock with fresh linens. If you decide to use towels please place them in the black laundry bag that is provided.

We appreciate your care and respect for our home away from home!

IF YOU HAVE ANY
QUESTIONS DURING
YOUR STAY, PLEASE
DON'T HESITATE TO
CONTACT US. WE WANT
YOU TO HAVE A
FANTASTIC TIME!



ABOUT

about your stay

DETAILS



PICK UP

Normal Pick Up: 12:00pm, unless other arrangements have been made. We live in Columbia and have to plan accordingly.

At pick up, we go through the RV together to inspect and mark any existing damage, and teach how the equipment works and how to set it up.

****Drop off times should be pre-arranged, please call or text to let us know if your time will be different than discussed.****

RETURN

Normal Drop Off: 12:00am, unless other arrangements have been made

****Drop off times should be pre-arranged, please call or text to let us know if your time will be different than discussed.****

When dropping off, please keep in mind that all cleaning and removal of your items needs to be done before it's considered "Returned." we will need at least **1 hour** set aside afterwards for the final walkthrough and inspection.

After drop off, we will go through the same type of inspection that was done at pick up to assess for any damages. We have up to 72 hours to add any damage claims, and refund your security deposit.

PICK UP/DROP OFF

CAMPER RULES

- Clear all things off of countertops, that aren't stuck down. Place in cabinets
- Do not store heavy items in overhead cabinets
- Place dirty towels, sheets and blankets in the black laundry bag provided
- Flush ONLY RV safe toilet paper
- Keep RV clean
- No smoking
- Be aware of weight limits on bunk beds
- Wash dirty dishes and put them away
- Throw away all trash before leaving including fridge items



EXPLORE
more

A graphic design on a dark teal background. At the top is a silhouette of a mountain range. Below it, the word 'EXPLORE' is written in a bold, black, sans-serif font. Underneath 'EXPLORE', the word 'more' is written in a black, cursive script font. Two evergreen tree silhouettes are positioned on either side of the word 'more'.

SET UP

- ALWAYS use a spotter outside. Roll down your window to hear. Try to choose a level spot. Check your surroundings for things that may be in the way when pulling or backing in. (Poles, fire pits, picnic tables). Move obstacles if needed, in order to make things easier.
- Once you have the trailer in your selected spot, make sure you are level SIDE TO SIDE FIRST. Place provided level on the camper to make sure it's level. Lower the front stabilizer legs and then the rear stabilizer legs.
- Use square plastic leveling pads if necessary for side to side leveling. These are stored in the front storage.
- Go to electric pole and make sure **breakers are OFF**.
- Pull 50 AMP cord out, and plug into electric pole. Turn breakers ON.
- Hookup sewer, all connections are found in the blue tote in the front storage and should be labeled,
- Connect provided hose white/blue to city water connection located on side of trailer. Then connect blue water filter end at water hookup pole. Turn spigot.
- Turn on faucet inside trailer to bleed any air from the lines that might be present.
- Turn on refrigerator, if it's not on yet. Inside the freezer, you will find the power. Takes 24 hours to fully cool
- Turn on the hot water heater in the bathroom, on the wall by the door there are switches
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DEPARTURE

- Retract the awning.
- Put away any loose items, and store in cabinets.
- Put down toilet seat and lid.
- Close all cabinets.
- Turn OFF all lights.
- Turn OFF water heater (if on).
- Close roof vents and windows.
- Turn OFF A/C.
- Turn OFF refrigerator
- Disconnect all hookups: water, electric, sewer).
- Do final walk-around.
- Close and lock all storage compartments and doors
- Did you put awning in? Close all ceiling vents?
- Check your surroundings.
- Take off emergency brake.
- Remove all leveling equipment and jacks (if used), and put back in rear storage.
- Empty Tanks (See instructions on next page)
- Fill fresh water (if needed).

CHECKLISTS

CLEANING

MASTER

- Remove all personal items from cabinets
- Remove all linens (except mattress and pillow protectors) and place in pile on top of king bed

BATHROOM

- Remove all personal items from cabinets, shelf, and shower
- Empty trash
- Put towels on shower floor

KITCHEN/MAIN LIVING AREA

- Remove all personal items from the cabinets, counter, and under chairs/sofa
- Wash, dry, and put away all dishes
- Clean out food from fridge and freezer
- Empty trash
- Put kitchen towels on shower floor

BUNK BEDS

- Remove all personal items
- Remove all linens (except mattress and pillow protectors) and place on king bed in back

EXTERIOR

- Empty grey and black water tanks
- Empty water tank
- Remove any items from rear storage
- Clean grill (if used)

CHECKLISTS

THANK YOU!

