## **Supplemental Rental and Rules Agreement**

(YOUR VIN NUMBER)

## **Owners: Names & Contact Info go here**

This supplemental rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot but we prefer to be up front and clear so there is no confusion or unrealistic expectations that may cause misunderstandings later.

1.	Rental Period:	at	t:	 until	 at _	_:		

- 2. Training: When you pick up the RV, we will complete a pre-rental orientation of the RV that will take about 1-2 hours, depending on any prior experience you have with an RV. It takes time to do a thorough and complete walkthrough, so please plan accordingly.
- 3. No Refunds for Early Returns: If you return the travel trailer early we do not refund the days you will not use. This includes if you have been in a motor vehicle accident with the RV; however, if the MVA is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- **4.** Fee for Late Returns: A fee of \$50 per <a href="hour">hour</a> will be charged if the RV is returned later than the agreed upon time. If the RV is returned after dark or while owner is not home/unavailable, it will be checked in the next day, during daylight hours, and any applicable damages will be applied to your security deposit. Renter forfeits their right to complete a return walkthrough with owner, if the unit is returned at a time different than indicated in line item # 19. All drivers must be at least 25 years old and must be listed on the contract when you pick up the RV. NO EXCEPTIONS.

Example: 1-60 minutes late return \$50

61-120 minutes late return will \$100

Late arrivals beyond 2 hours, will be subject to an additional daily rental fee. A phone call will usually solve most late arrival arrangements, so please call as soon as you realize there may be a late arrival.

- **5.** Travel Restrictions: No travel is allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Driving on a non-paved road inside a licensed RV park is acceptable. Driving on unapproved roads will result in the forfeiture of your entire deposit. No travel into Canada or Mexico.
- **6.** Toll Roads, Red Light Cameras, Parking Tickets: Toll invoices are a major burden, and if we receive any, a \$25 administration fee plus the cost of the bill for EACH invoice will be applied to your security deposit. Responsibility for any traffic or parking violations will be transferred to you and you will be charged a \$75 administration fee. If you want to use toll roads, you are free to pay at the plazas or bring your own toll tags. *Note: If you make a mistake, most toll agencies are good to work with and will help you out if you call them right away.*
- **7.** Campground Reservations: You are wholly responsible for campground reservations. We are not responsible for campground reservations including cancelations for COVID. All campground reservations must be made separately with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors.
- **8.** Awnings: We DO NOT allow the usage of the exterior awning. This is for your own protection as well because they are NOT COVERED by insurance and they are very expensive to repair or replace if damaged. An awning is like a baby in a bathtub. As soon as you turn your back, a tragedy occurs. Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and will exceed your security/damage deposit amount. Note: Exceptions may be

Renter	Initials:	

granted by owner approval, but not without additional and separate "Awning Security Deposit" in the amount of \$1500 paid in cash only, and an supplemental "Awning Use" Rental Agreement addendum executed directly with us, outside of the RV Share platform.

- 9. Generators: Our unit is equipped with an onboard generator. It's primary use is for convenience while traveling, or preparing to travel, to run the coach air conditioning, microwave, and 110v receptacles, which provides convenience at rest areas, or temporary overnight sleeping while traveling, and should not be used for boondocking (camping without full 30 amp shore power hookups). The generator is NOT REQUIRED to operate the refrigerator. It is a fully electric residential frig and will operate at full capacity while the (1) the engine is running while traveling, (2) with coach batteries when making temporary stops for limited periods of time, and (3) with shore power hook up. If you choose to use the onboard generator, the following rules will apply. YOU MUST BE AWARE that the generator produces carbon monoxide (CO2), and must be used with caution to avoid exhaust fumes entering the coach interior, by keeping all windows and vents closed while in operation, and with the knowledge that the RV is also equipped with a slide extension which is by design not 100% air-tight. It is highly recommended not to run a generator overnight, or while sleeping, due to life-safety reasons, and you assume all responsibility for operating it in a safe manner. The unit is equipped with an interior CO2 monitoring alarm sensor for additional sentry. Note: The power output capability of the generator cannot support all electrical components simultaneously, and typically will not support both the air conditioner and microwave simultaneously. The generator fuel supply is from the main coach engine tank and will cease to supply fuel at ¼ tank or less.
- **10.** Tires: For your safety and convenience, all 6 tires are equipped Tire Pressure Monitoring Sensors, which can be monitored with a dash-mounted alert device, or via your smartphone app. The tires on the RV have been inspected and checked, along with all other parts, prior to your rental period. It is your responsibility to monitor tire pressures, both pre-trip departure and while traveling, and react immediately to deflation alerts. There is no spare tire on board. In the event of deflation alert, all reasonable attempts should be made to avert a flat tire/blowout from occurring. Blowouts can potentially cause collateral damage to the RV coach body, and/or create a control safety hazard, and may or may not be covered by insurance, and may become your responsibility, or withheld from your security deposit. Your reservation insurance offers roadside assistance. Tire service, including adjusting air pressure, must be performed by a qualified tire service facility, or mobile roadside service, and service documentation must be retained with the RV.
- **11.** Rooftop Usage: We <u>do not</u> allow the use of the RV rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in a complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.
- **12.** Animals/Pets: You MUST request & get owner approval *before* allowing an animal in the RV. Owner reserves the right to accept or decline any animal, for any reason. Pets are *not* allowed on any upholstered area due to the soft material and the risk of stains, smells or other damage. We do not charge an extra fee for a pet; however, there is an additional refundable deposit required for pets, equal to \$250.00, **per pet**. If any pet damages occur, *including evidence of pet urine or feces*, you will forfeit your entire \$250 Pet Security deposit, and any excess damage will be charged to you accordingly. If any large amounts of pet hair are left upon return, you will be charged a full Deep Cleaning Fee for this to be removed.
- **13.** Propane: The unit will be delivered to you with propane at full capacity. Your reservation includes up to ½ tank consumption at no additional fee. However, if consumption is greater than ½ capacity, you have the option of refilling at a qualified propane distributor at your expense, or allow us to refill for a fee of \$75, and will be deducted from your security deposit. Or, you can choose Pre-Pay Propane Refill option to your booking (Prepay Option is \$50).
- **14.** Waste Holding Tanks: Waste Holding Tanks (both sewer and grey water tanks 17 gallons each) must be returned empty. "Empty" is considered 3 gallons or less in each tank. This will be checked upon return by opening valves into a bucket, and must have no more than 3 gallons per tank on board. If more capacity is indicated, the valve will be closed and a full-service dump will be required at a cost of \$75, and you agree to allow us to withhold this amount from your security deposit. Or, you can elect to choose the pre-pay option with your reservation (Pre-Pay option is \$50). There should be Renter Initials: \_\_\_\_\_\_\_

nothing, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, etc. put into the black water waste holding tank as this will cause it to become clogged and require an exceptional amount of cleaning to clear, and these costs would be recoverable under your security deposit. You will be provided with a starter pack of 4 rolls of RV safe toilet paper and we ask that this is the **ONLY** thing put into the waste holding tank, and in miserly amounts. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning &/or repair to remove.

- **15.** Fuel: The RV fuel tank will be provided to you with a full fuel tank. It must returned with a full tank. Tanks returned not at full capacity will be charge actual fuel charges at \$4.25 per gallon, and will be deducted from your security deposit. Or, you can elect "Fuel Pre-Pay Option" \$150.
- **16.** Mileage: We reserve the right to require pre-payment of anticipated "OVER Mileage" fees, and/or increase the daily rental amount to cover anticipated excessive mileage. This can be negotiated once you share your planned travel itinerary and total mileage estimated.
- 17. Cleaning: An up-front cleaning fee is included with your reservation used to have it professionally sanitized for the next occupant, as it was for your use. We assume you're responsible enough to clean up after yourself, and we expect the unit to be returned in a reasonable clean broom-swept condition. "Clean" means, as you received it or better. If you return the unit unreasonably dirty, you will be charged an additional \$150 cleaning service fee, and if exceptionally dirty, soiled, or stained, a Deep Cleaning Fee of \$300 will be charged if RV requires extensive amounts of cleaning or reconditioning. Any fees charged will be withheld from security deposit. You can avoid all extra fees by returning in a used, but reasonably clean condition.
- **18.** Smoking: There is **NO SMOKING** allowed in the trailer. If smoke (including cigars, pipes, vapes, drugs, etc.) is detected you will be charged a minimum fee of \$300 Deep Cleaning Fee. NO EXCEPTIONS.
- **19.** NO DRUGS: Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. Any trailers returned with any evidence of drug use or transportation of will result in law enforcement being called for a report and to collect the evidence.
- **20.** Odors/Cooking: We do allow cooking but caution and discourage cooking items anything that can create a strong lingering smell in the RV that is difficult to remove, such as the long-term storage or cooking of fish, bacon, deer, etc. This type of cooking should be cooked outside when possible, or avoided. If odors are detected you will be charged the Deep Cleaning Fee of \$300.
- **21.** Damage/Minor Repairs: Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair **after** consulting us. Do not repair anything until you've spoken to us about it. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, refrigerator, etc.) the item you purchased and the receipt must be surrendered upon return of the RV, if you want reimbursement.
- **22.** Renter Damages: If the RV, inside or out, and/or ANY of its contents that were present at the time of pick up, including, but not limited to couches/chairs, beds/bedding, counters, walls, etc., are damaged during your rental period you are responsible for paying all damages, whether you were at fault or not, or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately. (A documented thorough walk through will be completed, with renter present at the time renter takes possession)

Renter	Initials:	

- **23.** Towing: Towing anything with the RV is strictly not permitted, without expressive intent and approval from us. This includes, but not limited to, boat trailers, car dollies, utility trailers, and flat towing autos. If approved by us, the daily rental rate will increase to cover additional wear and tear on the RV engine. Once details are known about the circumstances of the desired towing, an increase in daily rental rate will be negotiated. Additionally, a separate towing addendum will be executed, and insurance coverage must be provided that expressly provides adequate towing liability and damage coverage. I can refer insurance providers who may be able to assist with such coverage. All damages to the RV related in any way to towing are 100% your responsibility and may exceed your security/damage deposit amount. Any related repair costs not covered by insurance and/or security deposit, including deductible(s), are 100% your responsibility. Should security deposit not be sufficient to cover damages, you agree to accept personal financial responsibility for the difference.
- **24.** Appliances: The A/C, radio, microwave, television, analog antennae/cable TV jacks, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. In case of any malfunction please contact us immediately for assistance and we will do our best to troubleshoot or attempt to have someone come to you for repairs.
- **25.** Camper Abandonment/Owner Retrieval: If for any reason you abandon the RV, you will be charged a \$3,000 fee for Abandonment and Retrieval plus any applicable fees for ANY lost/missing keys or items/parts from the trailer. Abandonment means leaving the trailer with no intention of returning to it or delivering it back to owner/drop-off location. In the event you abandon the trailer without signing return documents, you agree to waive your right to dispute any claims due to damages, overages, or vandalism.
- **26.** Lockout/Lost Keys: In the event a lockout occurs you agree to pay obtain and pay for lock out service, but not without first notifying us of the situation. Or, \$50 fee and \$0.75 per mile round trip for owner to drive and unlock trailer, plus key replacement costs. If no lockout occurs but a key is missing upon return of RV, you will be charged a \$25 fee PER key. If a locksmith is required for lockout/lost key service, the full locksmith cost is to be paid by the RENTER, at the time of service locksmiths must be scheduled and approved by owner before work is done.
- 27. First Aid Kit: There is a first aid kit provided. Please use what you need, should it become necessary once it is opened, you own it, please take it with you as this is a personal and bodily fluid/pathogen related item, its not possible for us to pass it from renter to renter. SEPARATELY, there is a box of generic basic bandaids in the bathroom vanity cabinet use these if necessary, without fee.
- **28.** Extra fees: You may elect to add certain "Pre-Pay" options to your booking if you like. If you did not elect extra fees at the time of booking, such as pre-pay dump option, pre-pay fuel option, etc., any applicable fees will be deducted from your deposit.
- **29.** Personal Property: Your personal property brought with you is your responsibility, and you release owner(s) from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of return.
- **30.** Personal Injury: You release owner(s) from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including return period.
- **31.** Severability: If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.

Renter Initials:	
------------------	--

- **32.** Modifications/Waivers: No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document that the owner(s) has signed.
- **33.** Damages Above Security Deposit/Insurance Claims: In the event there is any damage above the amount of your security deposit, you agree to pay the owner(s) any monies due and allow the rental platform company to charge your credit card on file for said charges, plus processing fee. Any collectible charges and fees not recoverable via your credit card on file with the platform, become immediately due and collectible to us via cash, electronic payment service (i.e. Venmo), bank draft, money order, or certified check.
- **34.** RV Return: When RV is returned, you agree that it will be free from damages, cleaned, and no more than 3 gallons in each waste holding tanks. Once RV has arrived at the return destination for check-in process, the RV will not be allowed to be taken anywhere else and the rental period will be considered complete. (This is for insurance purposes) A preliminary walk-through inspection will be performed in your presence and a precursory Return Form will be provided to you. Photos will also be taken by owner for reporting to rental platform &/or insurance. However, a complete and thorough inspection and operation of all systems, including a test drive, will be performed within 24 hours of return and the official report submitted to the rental platform within the time frame required for processing the close of the reservation. Once a thorough inspection has been completed, if any fees for damages, cleaning, dumping, or any other charges will be reported to you first (only as a courtesy, not a requirement), then to the rental platform to be deducted from your security deposit if applicable.
- **35.** Credits: There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the owner's control. This includes, but is not limited to, flat tire(s), weather, any and all systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any part(s) of RV whether the renter was at fault or not, or due to renter's or any guests' negligence.
- **36.** Rental Period Extension: If, for any reason, your rental period is extended beyond the original rental period dates, you agree that this document will also extend, be valid and enforceable for the entirety of your extended rental period.
- **37.** Security Deposit: Your security deposit will be refunded by the rental platform after the RV has been thoroughly inspected and no issues or damages have been found. Said inspection may take anywhere from 12-24 from return of the RV. If weather conditions prevent proper inspection and operation the inspection period may extend up to, but will not exceed 72 hours from the end of the last day of reservation (i.e. 11:59 pm).
- **38.** Speed Limit: Driver and occupant safety and tire safety are valid reasons to maintain posted speed limits. Tire blowouts can be a real safety hazard at high speeds. You assume all liability for your rate of speed and by signing this agreement, you acknowledge the **MAXIMUM** allowed speed is **70 miles per hour**, if posted speed limit allows. If the rental is pre-authorized for towing, **MAXIMUM** speed allowed is **65 miles per hour**.
- **39.** Hold Harmless: Renter agrees to hold harmless the owner of the rented RV, at all times for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life or loss of or damage to personal property. Owner assumes no liability for how the RV is used during the rental period.
- **40.** This agreement is in addition to the Rental Platform (i.e. RV Share) rental contract. Both contracts are in effect, together, during the rental period. Any part of the platform rental agreement that acts in a manner to void this one (or parts of it) is revoked by the renter and owner, as indicated by the signatures below.

Renter Signature and Date	
	Renter Initials:

Renter Printed Name
Douben Address and Dhana Noveban
Renter Address and Phone Number
Owner Signature and Date
Owner Signature and Date
OPTIONAL PRE-PAY FEES
Initial items you would like to add to your reservation.
Waste Holding Tanks Dump Pre-Pay Fee - \$50
I do not want to dump holding tanks before return.
(3 gallons or less per tank is considered empty)
*** Please refer to clause #14 ***
Pre-Pay Propane Refill fee: - \$50, plus ½ fuel cost
*** Please refer to clause #13 ***
Pre-Pay Fuel Refill fee: - \$150
*** Please refer to clause #13 ***
Ticase refer to clause #15

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT, AND ANY ADDITIONAL COST, IF NECESSARY, WILL BE CHARGED TO YOUR BOOKING. BY SIGNING THIS, YOU ARE AUTHORIZING RV SHARE.COM, AND/OR THE ACTUAL RV OWNER TO CHARGE YOUR CREDIT CARD ON FILE FOR YOUR RENTAL BOOKING, AND/OR REQUIRE PAYMENT ON DEMAND AND UPON SUBMITTAL OF RELEVANT AND APPLICABLE RECEIPTS, DOCUMENTED REPAIR ESTIMATES, OR INSURANCE DAMAGE CLAIMS. IN THE EVENT THAT YOUR CREDIT CARD ON FILE WILL NOT SUPPORT THE NECESSARY TRANSACTION, OR YOU DISABLE OR DISPUTE THE CHARGE, ALL EXPENSES BECOME IMMEDIATELY DUE AND COLLECTABLE. IF ANY LEGAL MEANS ARE NECESSARY TO ENFORCE COLLECTION, ALL LEGAL AND COLLECTION FEES WILL ALSO BE DUE AND COLLECTABLE.

Renter Initia	ıls:
---------------	------

BY THE RV SHARE PLATFORM. TO AVOID THIS ADDED PLATFORM FEE, YOU MAY CHOOSE TO PAY PRE-PAID OPTIONS DIRECTLY TO US WITH BEFORE THE START OF THE RESERVATION.
Renter Signature and Date
Renter Printed Name
Owner Signature and Date
Owner Signature and Date
Renter Initials:

## **Waste Tanks Addendum**

Most renters are not familiar with properly operating an RV's black and gray waste holding tanks and; therefore, have many questions and concerns regarding this. This addendum is meant to act as a clear outline for your responsibility as a renter for properly using and dumping the waste tanks, and the fees if not done successfully. We will go into considerable detail during your pickup orientation and training regarding the proper dumping of these tanks to accommodate the walk though that is done at pick up. By signing this waste tank addendum you are agreeing that you have been taught how to dump the tanks and that you understand how to do it. (It is always ok to call, text or email us with questions for waste tank dumping or other issue while you are renting the travel trailer.)

## DO NOT EVER LEAVE THE BLACK TANK VALVE OPEN DURING USAGE!

RV safe toilet paper will be provided and we ask that this is the ONLY thing put into the black tank. No other items, including feminine napkins or tampons, diapers, tissues, paper towels, etc., should be put into the black tank or a clog may result.

There is to be NO food, or any other item, other than sink and shower water, placed into the gray tank. Any amounts of food particles may result in a clog that will require extensive cleaning to clear.

Waste holding tanks (Gray and Black) must be emptied prior to return and valves left CLOSED, and the screw cap left ON.

When you return the RV, the tank levels will be checked during our inspection by opening the dump valves into a bucket. If more than 3 gallons of either tank is present, you will be charged a \$75 dump fee, NO EXCEPTIONS.

Please ensure tanks have been emptied and flushed prior to returning. Once the RV has been returned you will not be permitted to leave again with the RV.

\*\*ALL ADD-ON FEES AND SUPPLEMENTAL CHARGES APPLIED TO YOUR SECURITY DEPOSIT WILL BE ASSESSED AN ADDITIONAL 15% PROCESSING FEE BY RV SHARE ACCORDING TO THEIR TERMS OF AGREEMENT.

Renter Signature and Date		
Renter Printed Name		
Owner Signature and Date		

Renter Initials: