Terms and Conditions

- 1. Pets are not permitted in the vehicle unless approved in advance.
- 2. Smoking is not permitted in the RV.
- 3. We have 72 hours from the time we pick up the RV to inspect it for damage not noticed at check in. You have 72 hours from the time we submit the final check-in forms to dispute any damages or other charges.
- **4.** You release the Property Manager(s) and (Owner(s) from all claims for loss of, or damage to, your personal property or that of any other person, which is left or carried in the vehicle.
- 5. You agree to return the vehicle in clean condition fridge empty, trash out, floors swept, clean counters, dishes clean and put away.
- **6.** Unless authorization is obtained from the manager(s) or owner(s), no repairs, replacement of parts or service shall be completed during the Rental period.
- 7. The manager(s)/owner(s) are **not** responsible for the loss of vacation, personal or business time, or any incidental expenses incurred by the renter, resulting from breakdown or any other delay problems. The manager(s)/owner(s) shall be responsible for completing any necessary repairs and returning the vehicle to Rental condition as promptly as possible.
- **8.** You are responsible for reporting all accidents, incidents of vandalism or theft to the police and the manager(s)/owner(s) upon discovery.
- **9.** You agree that all insurance information (if applicable) provided is true and valid.
- 10. We may use your security deposit to pay any amounts owed to us under this Contract, which shall include, wastewater dumping, loss or damage to the vehicle, fines, penalties, forfeitures, court costs, towing and storage charges and other assessed charges, unless the expenses are our fault, all costs associated with locating and recovering the vehicle, if you fail to return the vehicle as required by the terms of the Rental Contract. If the amount of your security deposit is insufficient to satisfy all amounts due, then you agree to pay all charges in excess.
- 11. Certain items are considered non-essential convenience items. If they fail to work during a trip, no adjustments will be made to your charges. No troubleshooting by the Property Manager(s) or Owner(s) during the trip will be done for these items if there are issues. These include TVs, antennas, CD and DVD players, radios, satellite radios, hair dryers, fans, coffee makers, vacuum cleaners and artificial fireplaces.