

Policies and Supplemental Agreement

Pickup and return times

All travel trailer rentals have a minimum three night requirement and four night for motorhomes, excluding NASCAR, holidays, and special events. Standard checkout times begin at 2:00 p.m. This allows us time to return and clean a unit that is scheduled to be returned the same day as your rental. Exceptions are always made if your rental is already on the lot cleaned and ready to camp. Our last scheduled checkout time is 4:00 p.m., checkouts beyond 4:00 p.m. require prior approval. No Sunday checkouts will be permitted.

Returns including Saturday's are due back to Sportsman's RV Rentals lot by 12:00 p.m. Sunday returns are allowed only between 12:00 p.m.-2:00 p.m.

If the customer drops off a vehicle before or after our regular return times or if the vehicle is dropped off when we are not available to check the vehicle in, the customer will be held responsible for any damages that may occur to the vehicle until we have the next available opportunity to check it in during regular business hours.

No refunds will be issued for any unit returned early or picked up late.

Any unit not returned by the above times without prior authorization will be charged for that day at the rentals nightly rate.

All renters must be 25 years old.

All drivers must be listed on, and sign the Rental Agreement and will be bound by the Terms and Conditions of the Rental Agreement.

Boon docking...camping without power hookups (generator, 30 or 50 amp RV power) is prohibited without prior authorization from Sportsman's RV Rentals. All motorhome (Class A and C) require power hookups at campsite.

How should I return the RV?

Renters are responsible for returning all RV's with completely empty holding tanks. Failure to do so WILL result in a \$40.00 septic charge being withheld from your security deposit. Exceptions are made for deliveries and for renters who choose to pre-pay for the septic fee.

The customer agrees that he or she will return unit in same condition as picked up, excluding normal wear, and that the unit will be clean, full of gas, and have the tanks emptied.

All units are required to be returned clean unless the renter pre-paid for a cleaning fee. If a unit is returned dirty, then a cleaning fee (\$150-\$450) will be withheld from renter's deposit. For example, nightly rental fees do not include us doing your dishes when you return. All trash and belongings must be removed from the unit, with floors swept and counter tops wiped clean. Bathroom also need to be wiped down and out.

Sportsman's RV Rentals includes bedding for full time beds only, this excludes any couches or dinettes that are convertible to beds. The rental will also include 4 towels for your trip. Additional bedding or towels will be renter's responsibility. Bedding and towels are not required to be washed prior to return.

Reservation Deposit

Travel trailers: \$300

Motorhomes: \$500 or 25% of the rental, whichever is higher

This reservation deposit will be credited towards the rental fee. Reservation deposits are non-refundable but are transferable up to one year for future rentals. Inside of 14 days of checkout date, reservation deposits are non-transferable and non-refundable. Reservations will be held on a first come first serve basis and dates will not be held without the reservation deposit.

Security Deposit

A \$500-\$1000 refundable security deposit will be required at time of checkout and will be held as a charge on a credit card. This security deposit will be held to cover (1) the deductible portion of insurance in the event of collision, (2) damage or abuse to unit other than collision, (3) all other instances expressed within the agreement. The security deposit will be refunded up to seven (7) days after check in date providing the unit was returned undamaged, on time, cleaned, and holding tanks are empty. For motorhome rentals the refundable security deposit varies with unit between \$1000 and \$2000.

Deliveries

Sportsman's RV Rentals offers delivery and pick-up of the unit. Delivery rates begin at \$7.00 per mile one way with a minimum of \$200.00. Included in this fee is delivery, set-up, take down, and pickup. This will also include a thorough walk through of the unit

with a Sportsman's RV Rentals specialist to point out operation of all on-board equipment. Delivery is specific to towable units and excludes motorized RV's.

Securing a camp site and all camp site fees are the sole responsibility of the renter.

Damage to Vehicle

If a mechanical breakdown should occur contact us immediately. The renter is responsible for full value damage interior or exterior caused to the unit during the rental period including damage to tires and damage caused by tires to the unit.

Awning use is prohibited on all Sportsman's RV Rental units and is not covered by the insurance. Any awning damage sustained during a rental will be at the expense of the renter and will be withheld from renter's security deposit with any overages being charged to the renter with the credit card on file.

Damage under the cost of the insurance deductible will be deducted from the security deposit. Please note, money may still be owed after returning the unit if: a. The insurance deductible has been exceeded, AND/OR b. There have been additional charges for one or more of the following: mileage, fuel, excessive cleaning fee, smoking, or damage to the unit.

If appropriate, the customer is responsible for checking engine oil, fluids, tire pressure and condition, and coolant levels at each refueling, as well as reporting mechanical failures immediately. Customers may be held responsible for mechanical damage due to negligence in vehicle operation or failure to provide normal maintenance.

Radio, awning, refrigerator, microwave and appliances, cruise control, and generator malfunctions are not considered breakdowns and no refunds will be issued if they should occur.

Customers are responsible for reporting and payment of all parking/traffic violations and toll charges which will automatically be charged to the renter upon receipt.

Any damage to unit that does not require an insurance claim and is subsequently repaired by a Sportsman's RV Rentals representative is subject to at \$110/hr labor rate for repairs.

Name:

Signature:

Date:

Unit:
