

Terms and Conditions

- **No Refunds for Early Returns:** If you return early, we do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- **Fee for Late Returns:** If returned after 8pm, you will be charged for an additional day. You will also be responsible for the cost of any canceled rentals due to your late return. Renter must be at least 25 years old and must be listed on the contract when you pick up the unit.
- **Cleaning:** The RV cannot be "trashed" or so dirty that is beyond what is reasonable for a vacation. Excessive mess will incur an additional cleaning fee of no less than \$75.
- **Campground Reservations:** Please note that campground reservations and fees are handled separately from our rental agreement. To make a reservation, you must contact the campground's reservation agency directly. Additionally, all campsite fees are extra and not included in the rental price.
- **NO SMOKING:** Any evidence of smoking (including cigars, pipes, drugs, etc.) in the RV forfeits your entire security deposit.
- **NO DRUGS:** Any evidence of the storage, transportation, or use of illegal substances and/or marijuana will forfeit your entire security deposit. RV returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence.
- **Pets are NOT Permitted:** If there is evidence of a pet inside the RV, you will be subject to an additional cleaning charge of no less than \$150.
- **Travel Restrictions:** No travel allowed on any non-paved or very rough roads such as logging roads, forest service roads, beaches, etc.
- **Awning:** We discourage the usage of the exterior awning. This is for your protection because they are expensive to replace. They can be damaged very easily due to weather or accidental misuse. Awnings MAY NOT BE COVERED by insurance and even if it is covered, you will be responsible for paying for the deductible. If you must use the awning, *please do not use it in harsh weather* (rain, snow, wind, etc.) and *do not leave it out overnight or unattended*.
- **Propane:** One tank is included. Any additional Propane will be at the renter's expense.
- **Renter Damage:** If the RV and/or the contents in the RV are damaged during your rental period, you are responsible to pay all damage costs whether you were at fault or not, even if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). If an accident occurs, you are responsible

for obtaining a police report, contacting the other party's insurance company, and contacting us immediately. The RV rental insurance coverage may cover some or all of the damages. Interior damage is not covered by the insurance policy.

- **Damages:** Any damage needs to be reported to us immediately. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, etc.) the item you purchased, and the receipt must be surrendered upon return if you want reimbursement.
- **Waste Holding Tanks:** Waste holding tanks must be emptied prior to return. Putting anything other than human waste or RV toilet paper (supplied) in the toilets will result in an extra cleaning fee of at least \$200. If you do not want to flush the tanks you can pay the \$50 dump fee when booking.
- **Toll Roads, Red Light Cameras, parking tickets, etc.:** Parking Tickets, Mailed Violations, and Toll invoices are a major burden, and we charge a \$50 fee for each invoice we get. Responsibility for traffic or parking violations will be transferred to you, and you will be charged a \$50 administration fee. If you want to use Toll Roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc. mail comes our way, or the \$50 administration fee will apply!
- **Training:** When you pick up the camper we will complete a pre-rental orientation of the camper that will take about 20 minutes to an hour depending on prior experience you have with an RV. Picking up an RV is not like picking up a rental car so please plan at least 60 minutes for this when you make your plans.
- **Personal Property:** You release the owner from all claims for loss of, or damage to, your personal property or that of any other person, which was left or carried in or on the RV.
- **Modifications:** No term of this Agreement can be waived or modified except by a writing that we have signed.
- **Rental Platforms:** If this RV is rented through a rental platform, such as RVShare or Outdoorsy, the rental agreements and/or contracts signed as required by the Platform are also in effect during the entire rental period.
- **Entire Agreement:** This Agreement constitutes the entire agreement between the parties regarding the rental of the RV and supersedes all prior oral or written agreements or understandings regarding this subject matter. This Agreement can only be amended by a writing signed by all parties. I have read and agreed to the terms and conditions of this rental agreement and thereby give my consent to the agreement.