

# Titan Rv Rentals

## Rules & Agreement

*Most rental agencies have the same rules. We want to be completely up front before you leave with our RV to prevent any misunderstandings later. Please make sure you understand the rules and ask if you have any questions about any particular rule.*

1. No Refunds for Early Returns: If you return early I do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance. \_\_\_\_\_
2. Fee for Late Returns: If you are late returning the unit there is a \$60 per hour late fee. You will also be responsible for the cost of any canceled rentals due to your late return. All drivers must be at least 25 years old and must be listed on the contract when you pick up the unit. NO EXCEPTIONS. \_\_\_\_\_
3. NO SMOKING: Smoking (including cigars, pipes, drugs, etc) in the unit forfeits your entire security deposit. \_\_\_\_\_
4. NO DRUGS: Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. RV's returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence. \_\_\_\_\_
5. Toll Roads, Red Light Cameras, parking tickets, etc: All Tolls should be discussed prior to departure. Parking Tickets and Mailed Violations are a major burden and I charge a \$75 fee for each invoice I get. Responsibility for traffic or parking violations will be transferred to you and you will be charged a \$75 administration fee. Renter acknowledges that a FastPass electronic toll system is installed in the RV and will disclose any tolls that are used to the Owners upon return. FastPass works in most West Coast and Midwest states. Any tolls not disclosed will be charged a \$30 administrative fee. \_\_\_\_\_
6. Awnings: Renter acknowledges that the awning is allowed to be used, but that it should be only be out when in use and should be retracted at night and in storms due to the fragility of awnings, their overall cost to repair/replace (\$1000 for bent awning arms alone) which would be the responsibility of the Renter to cover out of the deductible. \_\_\_\_\_
7. Pets: Renter acknowledges that only pets disclosed and agreed by the Owners are allowed. Renter acknowledges the damage a pet can cause in the RV and that interior damage is not covered by insurance and therefore the responsibility of the Renter to cover out of the deductible. \_\_\_\_\_

8. Security Deposit: Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination in order to attend a prohibited event will result in forfeiture and total loss of your security deposit. \_\_\_\_\_
9. Training: When you pick up the unit I will complete a pre-rental orientation of the unit that will take about 30 minutes to an hour depending on any prior experience you have with RVs. Picking up an RV is not like picking up a rental car so please plan at least 30 minutes for this when you make your plans. \_\_\_\_\_
10. Cleaning: There is a \$100 cleaning fee to make sure each renter has a safe and sanitized experience. \_\_\_\_\_
11. Propane: Propane is charged at \$6 per gallon upon return. Unless brought back at same level as it started with. \_\_\_\_\_
12. Gas: Gas tanks are typically sent out full and should return full. If the tank is not full then you will be charged by the amount that our local station is currently charging. \_\_\_\_\_
13. Damage/Minor Repairs: Any damages need to be reported to me immediately. If the potential repair is minor, you may make the repair after consulting me. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, ice chest, etc) the item you purchased and the receipt must be surrendered upon return if you want reimbursement. \_\_\_\_\_
14. Waste Holding Tanks: Waste holding tanks must be emptied prior to return & valves left OPEN. When you return the unit we will close the valves which is our way of making sure the tanks are empty. Putting anything other than human waste or RV toilet paper (supplied) in the toilets will result in an extra cleaning fee. If you don't want to flush the tanks you can pay the dump fee outlined below. \_\_\_\_\_
15. Fresh Water Tank: Water tanks are typically sent out full and should return full. If the tank is not full then you will be charged a \$35 flat fee for filling. \_\_\_\_\_

## **FEES ADDENDUM**

BY SIGNING THIS CONTRACT AND ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT. IF FEES GO ABOVE THE SECURITY DEPOSIT, A CLAIM WILL BE OPENED AND PROCESSED TO RETAIN PAYMENT FOR ANY FEES.

DUMP: \$50 CHARGE WILL BE ASSESSED IF BLACK AND GREY TANKS ARE NOT EMPTIED PRIOR TO RETURN.

KEY REPLACEMENT: \$50 CHARGE WILL BE ASSESSED IF ALL KEYS ARE NOT RETURNED.

SHORE-POWER ELECTRICAL CORD: \$150 TO REPLACE DAMAGED ELECTRICAL SHORE POWER CORD \$150 TO REPLACE SURGE PROTECTOR.

SEWER HOSES: \$150 TO REPLACE LOST OR MISPLACED SEWER HOSE AND/OR ADAPTERS.

SMOKING: SMOKING IN THIS UNIT WILL BE CAUSE FOR FORFEITURE OF ALL SECURITY DEPOSITS AND MAY WARRANT ADDITIONAL CLEANING AND DEODORIZING FEES.

PETS: PETS THAT HAVE BEEN DISCUSSED AND ARE AUTHORIZED AT OR BEFORE TIME OF BOOKING OR OTHERWISE ARRANGED FOR ARE WELCOME FREE OF CHARGE. SHOULD ANY DAMAGE OCCUR BECAUSE OF YOUR PETS YOU ARE RESPONSIBLE. DAMAGE IS INCLUDING, BUT NOT LIMITED TO, URINE OR WASTE STAINS, CLAW/SCRATCH/CHEW MARKS, DAMAGE TO FURNITURE, EXCESSIVE CLEANING FEE. A \$100 FEE WILL BE ASSESSED FOR EACH UNAUTHORIZED PET.

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Renter Signature and Date

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Renter Printed Name

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Renter Address and Phone Number

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Owner Signature and Date