## 2017 Cherokee Travel Trailer Vin # 4X4TCKF29HX128064

## **Rules & Agreement**

This "rules" list may seem like a lot, but I want to make sure you are fully informed and have no unrealistic expectations concerning your travel trailer rental. Most rental agencies have the same rules, I just want to be completely up front before you reserve and prevent any misunderstandings later. Please make sure you understand the rules and ask if you have any questions about any particular rule or expectation. Unfortunately, some customers will break rules, and this will result in forfeit of deposit.

- 1. <u>No Refunds for Early Returns</u>: If you return early, I do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- 2. <u>Generator Rental:</u> Generator is available for rent when appropriate power is not available. You will receive 4 FREE hours of usage daily, and then you will be charged \$4 per hour from then on. You MUST pre-pay 10 hours daily for rental, any unused prepaid hours will be reimbursed. You are 100% responsible for the Generator, if comes back broken in any way you are liable for all repairs or cost of new one **\$1300**.
- 3. <u>Fee for Late Returns</u>: If you are late returning the unit there is a **\$40** per hour late fee. You will also be responsible for the cost of any canceled rentals due to your late return. All drivers must be at least 25 years old and must be listed on the contract when you pick up the unit.
- 4. <u>Fee for Late Arrival at Delivery:</u> When we complete your reservation, we both agree on a designated delivery time. We allow 30 mins late on the renter side. If we are waiting longer, we charge **\$40** an hour after that.
- 5. <u>NO SMOKING</u>: Smoking (including vape, cigars, pipes, drugs, etc) in the unit forfeits your entire security deposit.
- 6. <u>NO DRUGS</u>: Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. Travel trailers returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence.
- 7. <u>Travel Restrictions</u>: Travel trailer is NOT allowed to attend Burning Man. Trailer is equipped with Tracking device, so we will know if this rule is broken.
- 8. <u>Toll Roads, Red Light Cameras, parking tickets, etc</u>: Parking Tickets, Mailed Violations, Parking Violations will be transferred to you and it is your responsibility to pay.
- 9. <u>Awnings</u>: We discourage the usage of the exterior awnings. This is for your protection because they are at a minimum of **\$3,000** to replace. They can be damaged very easily due to weather or accidental misuse. Awnings ARE NOT COVERED by insurance.

Damage to awnings, including damage while driving (tree, toll road, etc) are 100% your responsibility and will exceed your security/damage deposit amount.

- 10. <u>Pets</u>: You MUST have approval from us before allowing a pet in the trailer. If we reached an agreement on having a pet, an extra cleaning fee applies. Many renters are allergic to pets so we must charge extra because it takes a lot of work to clean the RV after a pet has been in it to remove all the pet hair, dander, and sanitize every surface. Our current pet fee is \$50 for the entire rental period.
- 11. <u>Security Deposit</u>: Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. This can take up to 48 hours after return. Failure to accurately report your destination or giving a false destination to attend a prohibited event will result in forfeiture and total loss of your security deposit.
- 12. <u>Training</u>: When you pick up the trailer, we will complete a pre-rental orientation of the trailer that will take about 20 minutes to an hour depending on any prior experience you have with a travel trailer.
- 13. <u>Cleaning</u>: Unless you select to add cleaning with your reservation, the trailer MUST be returned with a clean interior and empty tanks. "Clean" means as you received it, so we can prep it for the next renters.
- 14. <u>Propane</u>: Propane is full when Trailer is picked up and must be full when returned or the charge to fill tanks will come from deposit.
- 15. <u>Damage/Minor Repairs</u>: Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair after consulting us. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, ice chest, etc) the item you purchased, and the receipt must be surrendered upon return if you want reimbursement.
- 16. <u>Waste Holding Tanks</u>: Waste holding tanks MUST be emptied prior to return & valves left OPEN. When you return the trailer, we will close the valves which is our way of making sure the tanks are empty. Putting anything other than human waste or RV toilet paper (supplied) in the toilets will result in an extra cleaning fee. If you don't want to flush the tanks you can select the dump fee below.

I have read and agreed to the terms and conditions of this rental agreement and thereby give my consent to the agreement.

Renter Signature and Date

Renter Printed Name

Phone Number

Owner Signature and Date

## SELECTION OF EXTRA FEES Initial items you would like.

Cleaning fee: I **DO NOT** want to clean the trailer upon return - \$150\*\* \*\*\*Please note item 13 in rental contract\*\*\*

\_\_\_\_\_ Dump fee: I **DO NOT** want to perform the final dump and flush of the sewer system - \$50

## **FEES ADDENDUM**

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT.

DUMP \$50 CHARGE WILL BE ASSESSED IF BLACK AND GREY TANKS ARE NOT EMPTIED PRIOR TO RETURN.

KEY REPLACEMENT \$50 CHARGE WILL BE ASSESSED IF ALL KEYS ARE NOT RETURNED.

SHORE-POWER ELECTRICAL CORD REPLACEMENT \$150 TO REPLACE DAMAGED ELECTRICAL SHORE POWER CORD.

SEWER HOSE REPLACEMENT \$40 TO REPLACE LOST OR MISPLACED SEWER HOSE AND/OR ADAPTERS.

CLEANING \$50/HR (1HR MINIMUM) FOR ANY EXTRA CLEANING REQUIRED AFTER RETURN. THE TRAILER SHOULD BE RETURNED IN THE SAME CONDITION AS IT WAS AT PICK-UP.

SMOKING IS STRICTLY PROHIBITED. SMOKING IN THIS UNIT WILL BE CAUSE FOR FORFEITURE OF <u>ALL</u> SECURITY DEPOSITS AND MAY WARRANT ADDITIONAL FEES.

PETS AUTHORIZED IN WRITING AT TIME OF BOOKING OR OTHERWISE ARRANGED ARE WELCOME IN OUR TRAILER FREE OF CHARGE. SHOULD ANY DAMAGE OCCUR BECAUSE OF YOUR PETS YOU ARE RESPONSIBLE INCLUDING, BUT NOT LIMITED TO, URINE OR WASTE STAINS, CLAW/SCRATCH/CHEW MARKS, DAMAGE TO FURNITURE, EXCESSIVE CLEANING FEE.

A \$100 FEE WILL BE ASSESSED FOR EACH UNAUTHORIZED PET.

Renter Signature and Date

Renter Printed Name

Owner Signature and Date