

## RVsEasy.com Rules & Rental Agreement

Last Update: March 16, 2023

This “rules” list may seem like a lot, but we want to make sure you are fully informed and have no unrealistic expectations concerning your RV Rental. Most rental agencies have the same rules, we just want to be completely up front before you reserve and prevent any misunderstandings later. Please make sure you understand the rules and ask if you have any questions about any particular rule or expectation. Unfortunately, some customers will break rules, take things from the RV or be careless, even reckless with the RV if there are not fees/penalties upon return for doing so.

- 1. Communication:** Communication is key. Please provide us with the full contact information, including your **mobile number, email and home address**. If you haven't provided a rental platform with a cell phone number, I encourage you to do so. Communication thru the rental platform is best. Rental platform will send you text &/or an email. Emails from the rental platform often end up in a Promotion or Spam folder and you may miss important communications regarding your rental. Lack of communication may cause your rental to be cancelled.
- 2. Insurance:** All renters must take insurance thru a rental platform or your personal insurance with RV listed as a covered vehicle and PravdaVentures, LLC as a party to be approved by RVsEasy representative. This is not optional. No RV insurance, NO RV.
- 3. Rental Period:** The rental period is every day you have the unit. The unit is due back at an agreed upon time during daylight hours, the day your reserved rental period ends. You will be charged for the days you have it overnight. For example, if you pick up the unit on Friday and return it on Saturday, you will be charged for one day. If you pick up the unit on Friday late in the afternoon and you return it Tuesday at noon, you will be charged for 4 nights (Friday, Saturday, Sunday & Monday).
- 4. Reservation Deposit:** The reservation deposit is 50% of the rental. This deposit is required to hold the reservation. This deposit is **NON-REFUNDABLE**. The deposit amount will be subtracted from the rental total when you pay the rental in full, 7 days prior to the beginning of the rental. Cancellations later than 7 days prior to your departure date, after the full amount due has been charged to your credit card, **WILL NOT RECEIVE A REFUND**. You may change your reservations up to 14 days prior to your scheduled departure date without losing your initial 50% deposit, as long as the number of days reserved is not reduced.
- 5. No Refunds for Early Return:** If you return early, we do not refund the days not used. This includes if you have an accident or crash the unit; however, if the crash is not your fault, you may be able to recover your rental costs from the at-fault driver's liability insurance.
- 6. Pick-up and Return Times:** Our standard times for pick up is 3:00 PM, and return 11:00 AM. At the same time we can accommodate flexible pick-up and return times. We ask for a specific time 7 days prior. We charge a flat fee for early pick up or late drop-off. You will be asked for a return time when you we do the departure paperwork. If something changes, let us know **BEFORE** the agreed time (preferably an hour before), thru the rental platform. As noted, we're flexible, however, since some renters have not been mindful of our time and other plans we might have, we will charge \$50/hour if you are more than an hour later than the planned time, without notifying as here stated. **If the late return interferes with another rental**, you will be responsible for the entire cost of the lost rental. **If the RV is not returned**, requiring us to go to retrieve it, you will also be responsible for all costs associated with doing so.

7. **Drivers:** All drivers MUST be at least 25 yrs old, per the insurance carrier, and **MUST** be listed with a rental platform, and appear on the contract prior to when you pick up the unit. **NO EXCEPTIONS. We will verify your valid driver's license in person before you drive away.**
8. **Fuel:** The RV runs on regular gas. The gas tank will at a specific level when you pick it up. The coach must be returned with the same amount of fuel and level. If the gas is not refilled prior to returning, you will be charged flat **\$200 service fee**. **DO NOT USE E-85 fuels** (engine damage will occur, and you will be broken down and stuck after 2-10 miles of driving. You will be liable for repairs to the vehicle).
9. **Liquid Propane Gas:** The RV heat and stove runs on liquid propane. The propane tank will be at the specific level when you pick it up. **Turn ON LP switch while filling, otherwise it does not fill FULL.** The coach must be returned with the same amount of liquid propane gas. Liquid propane is available at select gas stations. The closest one to your pickup and return place is Shell Gas Station, located at 3015 Del Mar Heights Rd, San Diego, CA 92130, phone +18587552114. If the liquid propane gas is not refilled prior to returning, you will be charged flat **\$80 service fee**.
10. **Trip Destination:** All trips must have a stated and verified destination. **In all times, RV is equipped with GPS.** No trips to MEXICO are allowed.
11. **Campground Reservations:** We are not responsible for campground reservations. All campground reservations must be made separately with the campground. All campground fees are separate from, and in addition to, the rental price and fees thru our / rental platform agreement.
12. **No Smoking or Vaping:** Smoking or vaping (including but not limited to cigarettes, cigars, pipes, drugs, vape devices of any kind) in the unit forfeits your entire security deposit.
13. **No Drugs:** Any evidence of storage, transportation, or use of illegal substances will forfeit your entire security deposit. Any evidence of drug use or transportation will result in law enforcement being called for a report and to collect evidence.
14. **Odors / Cooking:** We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as storage of raw fish or cooking with heavy spices such as curry or strong gumbo.
15. **Travel Restrictions:** The RV is not allowed to go more than 1000 miles from the pick-up location, unless the specific destination is approved in advance. Traveling beyond the approved destination may cause the unit to be reported stolen and the total loss of your security deposit.
16. **Unpaved Roads:** No travel will be allowed on non-paved roadways like logging roads, seasonal roads, forest service roads, beaches, etc. The only exception is an unpaved road inside, or leading to, a licensed RV park / campground or other approved final destination.
17. **Toll Roads, Red Light Cameras, Parking Tickets, etc:** Any violations for parking, running red lights or unpaid tolls will transferred to you &/or paid as the situation requires. You will be charged, per the rental platform contract, for any expenses incurred. Additionally, there will be a **\$100** administration fee per occurrence.
18. **Solar power:** Solar power is for temporarily running electrical elements of the RV. They are NOT "constant run" or allowed to be used as, primary power source while you are camping. **If you desire**

**120V power**, you MUST have a campsite with an RV electrical hook-up available and you must plug in the RV; or use 12V to 120V inverter.

**19. Pets:** you MUST have pre-approval from us before allowing a pet in the RV. You must prepay **\$29** per night pet fee. Many renters are allergic to pets, therefore we charge an extra **\$179** extra dirty cleaning fee, if there is a lot of extra cleanup due to pet hair in the unit. Anything beyond excess pet hair will be charged the initial **\$100** plus **\$50/hour** for repairs, deodorizing, etc plus expenses.

**20. Security Deposit:** Security deposit of **\$1,500** is required one day before your reservation starts. Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination in order to attend a prohibited event or to go beyond our set travel limits, will result in the forfeiture and total loss of your security deposit.

**21. Training:** Before you pick up the unit, you are required to watch a short orientation video for the RV. When you pick up RV, we will answer any questions about RV operation. This typically takes about half an hour. Allow time in your travel plans accordingly.

**22. Cleaning:** The RV is expected to be returned with a “broom clean” interior and the holding tanks should be empty. The standard cleaning fee is **\$189** unless book direct, which is **\$149**. If the unit needs to be cleaned in excess of standard cleaning, extra smelly or dirty there will be a fee an additional fee of **\$189** for extra dirty cleaning.

**23. Waste Tanks:** Putting anything other than human waste or RV toilet paper (first roll is supplied) in the toilets will result in clogs in the system or damage. You will be charged for extra cleaning and the cost of any damage that occurs. Waste tanks should be emptied as often as needed, and the unit should be returned with empty tanks. If the tanks need to be emptied, and we understand that sometimes it’s not possible if you need to use the facilities while returning; we will take it to a local campground to empty it, there is a service fee of **\$80** for grey water tank and **\$80** for a toilet cassette.

**24. Damage / Minor Repairs:** If the RV and/or the contents of the RV are damaged during your rental period, you are responsible to pay all damage costs whether you are at fault or not, or if the damage was caused by acts of nature (wind, rain, earthquake, fire, flood etc). If an accident occurs, you are responsible to obtain a police report, contacting rental platform’s insurance and RVsEasy.com immediately.

**Note:** Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair after consulting us. Replaced defective part(s) and receipt(s) must be brought back for reimbursement. There will be no reimbursement if you do not bring back the defect part you replaced and the receipt for the new one. If you purchase an item necessary due to an equipment failure (sewer or water hose, ice chest, etc) the item purchased, and the receipt must be surrendered upon return if you wish to be reimbursed.

**25. Appliances:** The fan, solar panel, a gas stove, a heater, a shower, a toilet, shelves, electrical and USB jacks, etc are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. For assistance, you are advised to contact us immediately.

**26. Missing RV Accessories:** Please be sure necessary accessories are on board before leaving the campground. Shore-Power cord lost or damaged is \$250 plus the cost to have it reinstalled. Shore-

Power adapter cord is \$50 to replace. Sewer hose &/or adapters is \$250 to replace. Wheel stoppers cost \$50 to replace. Water hose cost \$50 to replace.

**27. Contingencies:** Our ability to provide the rental unit to you is contingent upon the previous customer returning the unit on time and undamaged. If the RV is not returned, damaged, or otherwise not road worthy and there is insufficient time to repair the unit adequately to make it safe, and there is no other option to cancelling your reservation, you will receive a full refund.

**28. Mechanical Breakdown:** Recreational Vehicles, just like any other mechanical equipment, can have problems. While extremely rare for a mechanical breakdown to strand a customer anywhere, it doesn't matter if a unit is brand new or an older model, they can have mechanical problems at any time with little or no forewarning. Anyone who tries to tell you otherwise is not telling you the truth. What we can assure you is that we don't cut corners on maintenance. Preventative maintenance plays a major role in not having problems on the road. Repairs on the road are significantly more costly for us. Put another way, one repair outside our own shop, would probably cost more than we are making for that rental, so it makes absolutely zero sense to send an RV out with any known possibility of breakdown. Any critical item needing repair will be fixed asap to have you back on the road. Please understand that RV systems that don't affect the drivability of the unit are not considered "critical" and we will authorize repair on the road on a case by case basis.

**29. Rental Platform's Contract:** The rental platform contract will be available to you online. Please read and review the contract the week before your departure. You will need to sign that you have read it when you pick-up the RV. It will save you time, otherwise plan extra time to read it when you arrive to pick-up the RV. If there is a discrepancy between this agreement and the rental platform's Agreement, the stronger, stricter rule applies.

**30. Personal Property and Injury:** You release Pravda Ventures LLC, dba RVsEasy.com and our agents, whether or not caused by our negligence or otherwise our responsibility, from all claims of loss, or damage to your personal property, or that of your guests, that was carried into or left in the RV, and all claims of injury, including but not limited to personal, bodily or mental injury, economic loss or damage to you or your guests.

**31. Waiver, Severability & Attorneys' Fees:** Our failure to enforce our rights under this Agreement or at law, shall not be deemed a waiver of a continuing waiver of any rights or remedies against another party, unless such waiver is in writing. If any provision of this Agreement is judicially determined to be invalid, void, or unenforceable, the remaining provisions shall remain in full force and effect. In the event a dispute arises regarding this Agreement, the prevailing party shall be entitled to recover their reasonable attorneys' fees and costs, in addition to other relief to which it is entitled.

**32. Entire Agreement:** This Agreement constitutes the entire Agreement between the parties regarding the rental of the RV and supersedes all prior oral or written agreements or understandings regarding this subject matter. No term of this Agreement can be waived or modified, except by a writing we have signed.

\_\_\_\_\_  
Name / Signature of Renter

\_\_\_\_\_  
Date