

Parks Brothers' Recreation Camper Rentals

Please take a moment to thoroughly read these reminders and rules of the road. As stated in your contract, violation of these rules may be indicative of negligence, abuse or misuse on the part of the renter and occupants and exceed the security deposit. These are fairly standard fees/charges for negligence, abuse or misuse with any RV rental and although we do not anticipate any issues, we feel it is important the renter has full visibility to the potential costs associated with negligence, abuse or misuse that your insurance may deny, and therefore hold you responsible for out-of-pocket expenses.

When you pick-up or take delivery of the unit we will complete a **pre-rental orientation** walk-thru that will take 30-45 minutes, depending on any prior experience you have with a camper. It is important for both owner and renter to have sufficient daylight/time to discuss any questions or concerns and take all necessary photos.

- **Delivery/Pick-up/Drop-off times** will be communicated and agreed upon between the owner and renter prior to the reservation. Excessive tardiness or lack of communication will result in additional charges.
- **No Refunds for Early Returns** If you return early, we do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- **Fee for Late Returns** If you are late returning the unit there is a \$40 per hour late fee. You will also be responsible for the cost of any canceled rentals due to your late return. **All drivers must be at least 25 years old and must be listed on the contract when you pick up the unit. NO EXCEPTIONS.**
- **CANCELATION POLICY** Free cancellation for 48 hours after booking, as long as you cancel more than 14 days before departure. If cancelled more than 7 days prior to departure: Insurance is refunded, 75% of the booking total is refunded, the service fee is not refunded. If cancelled within 7 days prior to departure: Insurance is refunded, 50% of the booking total is refunded, the service fee is not refunded
- **Campground Reservations.** We are not responsible for campground reservations. All campground reservations must be made separately with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this Agreement. No refunds will be given for campsite reservation errors.
- Please only use RV toilet paper (supplied) and do not insert any feminine sanitary products, baby wipes, flushable wipes, paper towels, etc. in the toilet. Such actions will cause damage to the **toilet and sewage tank**. The renter will be responsible for the cost of repairs and loss of use. Minimum repair cost is typically \$750.

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- **Waste holding tanks** must be emptied prior to return unless you have chosen the pre-pay dumping fee. Failure to empty tanks before return will result in a \$100 fee.
- Please do not use **chlorine bleach** inside the RV. Usage of chlorine bleach will cause damage to the sewage tanks, furniture and flooring. Chlorine bleach is harmful to campground sewage systems, as well as wildlife. The renter is responsible for damages caused by use of chlorine bleach. Preferred cleaning products are provided.
- Please do not allow grease or food debris to be placed in sink drains. Sink drains and gray tank cannot accommodate **grease or food debris**. The renter will be responsible for the cost of repairs and the loss of use.
- Please do not cook or store **foods that will create a strong smell** that is difficult to remove in the camper. Deep fry cooking with grease causes excess odor and grease buildup within the camper. Removal of such odors and buildup requires the use of chemicals and extensive professional cleaning at the cost of the renter. (Options available for outdoor cooking!)
- Please **protect furniture and upholstery** from activities that cause stains, damage, and soiling. Excess cleaning required to recover the cleanliness of the unit and upholstery to a clean and neutral state will result in additional charges assessed and will be taken from the security deposit. Cushions/furniture are costly to replace.
- Please **do not attempt to stand or sit on the roof**. The renter is responsible for damages caused by any use of the roof which can be in excess of \$10,000.
- Please **do not smoke** cigarettes, marijuana products, vaping devices or E-Cigarettes in or near the camper. Such activities cause odors and result in professional cleaning at the end of the rental period. The minimum charge for recovery of smoking odors is \$500.
- **Illegal activity** is prohibited within the camper by the renter and the occupants. The owner will comply with law enforcement, concerning all inquiries related to illegal activity. Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit and result in law enforcement being called for a police report and to collect evidence.
- **Travel Restrictions:** Our units are NOT allowed to travel into Mexico & insurance does not cover you or the unit in Mexico. No travel is allowed on any non-paved roadways like logging roads, forest service roads, beaches, fields, etc. The only exception to this is a non-paved road inside a licensed RV Park. Your unit may be equipped with GPS tracking.

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- **Toll Roads**, Red Light Cameras, parking tickets, etc: Parking Tickets, Mailed Violations, and Toll invoices are a major burden and we charge a \$75 fee for each invoice we get. Responsibility for traffic or parking violations will be transferred to you and you will be charged a \$75 administration fee. If you want to use Toll Roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc mail comes our way or the \$75 administration fee will apply!

- We discourage the usage of the exterior awning unless you feel extremely comfortable with the operation and use. This is for your protection because they are \$1200 to replace (up to \$5000 for the automatic ones) and can be damaged very easily due to weather or accidental misuse. **Awnings are not typically covered by insurance claims.** Damage to awnings, including damage while driving (trees, drive-thrus, etc.) are 100% your responsibility and could exceed your security/damage deposit amount.

- The camper must be returned with a **clean interior**. "Clean" means as you received it & visibly ready for another rental. Owner will complete all COVID-19 CDC cleaning and disinfecting procedures. Failure to bring it back clean as you received it, will result in additional \$150 cleaning fee.

- You may make **minor repairs** that total less than \$75 without approval. Replaced defective parts and receipt must be brought back for reimbursement. Repairs over \$75 or minor repairs after the \$75 threshold is reached must be pre-approved. There will be no reimbursement if you do not bring back the defective part you replaced and the receipt. Campers, just like any other mechanical equipment, can have problems. While extremely rare for a mechanical breakdown to strand a customer anywhere, they can have mechanical problems at any time with little or no forewarning. Do not hesitate to call or text with questions or concerns during your trip.

- Our ability to **provide the rental unit** you reserved is contingent upon the previous customer returning the unit on time and undamaged. If a unit is not returned, damaged, or otherwise not road worthy when returned from a prior rental and there is no time to repair the unit before your rental, we will offer to swap you to another unit if one is available. If there are no other options to canceling your reservation or we do not have a comparable unit, you will receive a full refund. If you do not return the unit on time and/or there is negligent damage, you could be charged for loss of use to both the owner and/or future renter.

- The renter is asked to take reasonable actions to care for the camper, the environment, and the camping experience of their neighbors. Please help us maintain a good reputation by using **good campground etiquette**. (Complaints can come to the RV tag owner – represent us well!)

- **Authorized Pet** \$25 daily non-refundable pet fee is assessed for each pre-approved, authorized pet that travels/stays in the trailer.

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- **Unauthorized Pet** A \$300 charge (per pet) will be assessed if a pet(s) was present without owner's written authorization at time of booking or otherwise agreed. Signs of urine or other pet damages will result in additional charges against security deposit.

- **Generators** If you chose to rent a generator this rule applies. Generators are for running the electrical elements of the trailer. **If you will not have eclectic hook-ups a generator is required and will need to be rented. Every renter gets 4 free hours a day free and will be charged \$3 per hr. for any time over the allotted time. A full tank will come with generator and renter is responsible for refueling and bringing it back with a full tank. All generator fees will be added after rental and taken from security deposit.**

- **Extra fees** If you did not elect extra fees at the time of booking, such as the cleaning fee, flushing fee, and etc., you can elect to have them deducted from your deposit.

The renter is asked to take reasonable actions to care for the RV, and to ensure that it is not exposed to excessive wear and tear during use. The renter is also asked to consider the environment and being kind to nature, as well as using good campground etiquette.

The dealer and owner of the RV asks that the renter review this document and sign in receipt and acknowledgement. If the renter believes that they cannot comply with the above listed prohibited activities, they should immediately notify the Owner.

SELECTION OF EXTRA FEES

Initial next to items you would like.

_____ Cleaning fee: I do not want to clean the trailer upon return - \$150**
Please note cleaning in rental contract

_____ Dump fee: I do not want to perform the final dump and flush of the sewer system - \$100

_____ Linen Package: I would like to include linens in my rental - \$50

_____ Generator Package: I would like to include unlimited usage - \$25 Daily

FEES ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT.

\$100 DUMP CHARGE WILL BE ASSESSED IF BLACK AND GREY TANKS ARE NOT EMPTIED PRIOR TO RETURN.

KEY REPLACEMENT: \$150 CHARGE WILL BE ASSESSED IF ALL KEYS ARE NOT RETURNED.

SHORE-POWER ELECTRICAL CORD REPLACEMENT: \$150 TO REPLACE DAMAGED ELECTRICAL SHORE POWER CORD, \$50 TO REPLACE 15 AMP ADAPTER, AND \$50 FOR 50 AMP ADAPTER.

SEWER HOSE REPLACEMENT: \$150 TO REPLACE LOST OR MISPLACED SEWER HOSE AND/OR ADAPTERS.

CLEANING: \$150 FEE FOR ANY EXTRA CLEANING REQUIRED AFTER RETURN. THE TRAILER SHOULD BE RETURNED IN THE SAME CONDITION AS IT WAS AT PICK-UP.

SMOKING IS STRICTLY PROHIBITED. SMOKING IN THIS UNIT WILL BE CAUSE FOR FORFEITURE OF ALL SECURITY DEPOSITS AND MAY WARRANT ADDITIONAL FEES.

PETS AUTHORIZED IN WRITING AT TIME OF BOOKING OR OTHERWISE ARRANGED ARE WELCOME IN MY TRAILER FOR THE REQUIRED FEE. SHOULD ANY DAMAGE OCCUR BECAUSE OF YOUR PETS YOU ARE RESPONSIBLE INCLUDING, BUT NOT LIMITED TO, URINE OR WASTE STAINS, CLAW/SCRATCH/CHEW MARKS, DAMAGE TO FURNITURE, EXCESSIVE CLEANING FEE.

A \$300 FEE WILL BE ASSESSED FOR EACH UNAUTHORIZED PET.

Renter Name:

Rental Dates:

Contract ID:

Renter Acknowledgement: _____ Date: _____

Dealer: _____ Date: _____