

Supplemental Renter Agreement

Renter: _____ Vehicle: 2021 Fleetwood Flair 29M

Destination: _____ VIN: 1F65F5DN3L0A18152

CLEANING: Camper will be inspected, sanitized and cleaned prior to your rental. All linens are freshly laundered. We ask that the unit be returned in the same general condition that you received it and with all beds stripped of linens. If excessive cleaning is required, (steam cleaning carpet or similar) you may be charged with an excessive cleaning fee of \$150.

NO SMOKING OR VAPING IS ALLOWED: Since many people have allergies and it is difficult to remove the odors and allergens associated with smoke, we must **STRICTLY ENFORCE** this policy. If evidence of smoking inside the rental is found, RENTAL AGENT reserves the right to charge up to \$750 to **PROPERLY** clean, treat and disinfect. In addition, any damage caused by smoking materials will be charged to the renter's damage deposit.

PET POLICY: Our RVs have a **NO PET** policy. If evidence of a pet on site is found, RENTAL AGENT reserves the right to charge up to \$750 to properly clean, treat, and disinfect. There are many reasons for this policy but they are for the protection of your pets and simply because some people have allergies to pet dander. Our normal cleaning process cannot remove all traces for someone who suffers allergies, so we must **STRICTLY ENFORCE** this policy.

WHAT WE SUPPLY: Included in your camper rental, RENTAL AGENT supplies the rental with various amenities and supplies listed in Addendum A.

ELECTRICAL: I understand that the campers are designed to properly operate by being plugged into 30 amp (120 Volt) or 50 amp (240 Volt) service or ran by the onboard generator. I understand and will investigate on my end to make sure I have the proper campsite reserved prior to departure and that generators are not allowed in many locations so should not be considered a reliable solution for your electrical needs on your trip. The rental agent is not liable for any performance issues of the camper that require electricity if renter is powering the camper by an external generator or at a home and agree not to use a 120 volt adapter when trying to run AC. I also understand the onboard 12 volt batteries in the RV are meant to power the CO and smoke detector, furnace, water pump, and ceiling lights only. The Inverter will power fridge, and dining area TV for 24 hours or less (while on battery power) and will not be a sufficient power source for use while camping without the ability to recharge frequently.

AWNING: Damage to awnings is very common and can happen from rain, gust of winds, etc. The typical cost to fix just one slightly bent awning arm can be \$400 or more. We strongly recommend you **DO NOT** use the awning at all but if you do remember any damage is 100% paid for out of your damage deposit. Be aware since awning damage is so common if your rental was damaged by a previous renter we will provide a 10X10 popup canopy (upon request) if the awning has not yet been repaired. **LADDER:** Some rental units are equipped with rear ladders. These are not for customer use. Activity on the roof of the unit is forbidden and will result in the loss of your security deposit.

August 4, 2021

TIRES, ENGINE, AND ROADSIDE ASSISTANCE: Renter acknowledges upon delivery that all maintenance and safety checks have been performed by the rental agent or their service designee, and that the RV being rented is roadworthy. Renter also acknowledges that a road test has been offered as well as a 15 minute on road driving tutorial. For the duration of the rental period, the RV is covered by the Renter's insurance, including roadside assistance should it be necessary through RVShare. Call (844) 964-6249 should you have any issues in transit. Renter acknowledges that RV tires are prone to blowouts at high speed and repairs that result from excess speed (max allowed is 65MPH regardless of posted speed limit) will not be reimbursed. Any mechanical repairs that are deemed the result of abuse, unauthorized off road use, neglect, or driver fault, will be handled through the RVShare claim process and may be paid from renter's security deposit.

TOWING: Renter agrees the ONLY authorized use of the rear receiver is for a bicycle rack. No towing is allowed due to RVShare insurance coverage.

AGE AND USAGE: Renter is at least 25 years of age and will be an occupant of the unit during the entire camping period. You certify that you agree to and understand the limitations placed on the number of persons permitted to occupy the Rental per the description of our ad, and unless prior written approval has been granted by rental agent, you agree to abide by such limitations. Renter acknowledges and agrees that no person shall be allowed to drive the rental who is not at least the age of 30, a holder of a valid driver's license in his or her actual possession, and approved through the provided insurance or through a third party insurance binder.

TECHNICAL DIFFICULTIES: Renter understands that RVs are complex machines with hundreds of components so mechanical and electric failures can happen. The rental agent will make every effort to troubleshoot your technical issues as they happen but renter acknowledges that dispatching a mobile technician, roadside assistance, or a tow truck are possible solutions if we cannot remotely remedy the situation. Renter understands that remedies are not always immediate and we will do our best to accommodate inconvenient repairs. Rental agent makes no guarantees or promises of refunds for loss of use unless such loss renders the RV unsafe or in unusable condition. Individual systems in the RV can fail and still make the RV usable. One example might be an inoperable fridge. The rental agent, after sufficiently troubleshooting the issue and having no mobile tech in the area, could decide to reimburse the purchase of a cooler and ice for the remainder of the trip. Communication is key.

DAMAGE AT TIME OF DELIVERY: Renter understands that prior rentals and damage that happens on those rentals is out of our control. We perform maintenance and small repairs in between rentals but it is not always possible to perform larger repairs in the 1-3 day turnover timeframe that we have between rentals. If the RV is damaged prior to your rental our agents will notify you as soon as possible and offer you the opportunity to cancel your reservation or accept the RV with or without reasonable accommodation. If the damage does not make the RV unusable and the accommodation is deemed sufficient then no refunds will be offered. For example, if entry steps are damaged prior to your rental, we may be forced to offer you a step stool as a reasonable accommodation.

TOLL ROADS: The rented RV includes an EZPass. Paying for the accumulated tolls in cash at the end of your rental is encouraged however if unpaid charges are found after your rental is concluded this will be taken from your security deposit. Violations or other tickets incurred during your rental will be charged to your credit card on file.

RETURN – PICKUP TIMES: Camper must be returned or ready for pickup by time indicated on reservation. If returned late (without arranging a late return) renter will be charged a \$150 late fee.

RENTAL ADD ON'S: If a rental add on is returned with any damage or defects the renter will be held liable and the purchase price of that item will be deducted from the security deposit and the renter will take possession of the item they damaged.

TAILGATING, FESTIVALS, AND GATHERINGS: Sporting events, parties, wine tours, and festivals are strictly prohibited. All of the security deposit will be forfeited. Renter will be charged separate for all cleaning and repairs. Camping at venues with campgrounds that have full hookups are acceptable with prior approval.

KEYS: If the keys are lost you will be charged \$100 to replace them. This fee may come off your deposit if management chooses.

FRESH WATER TANK/PROPANE: Fresh water and propane should both be full at the time of delivery. Propane may not be full due to the longevity a full tank provides. Renter is responsible for refilling fresh water tank and propane if and when needed and for ensuring propane is $\frac{3}{4}$ to full upon return.

PAYMENT POLICY: RVShare manages all payments electronically and rental agent has no control over those transactions.

SECURITY DEPOSIT: The Security Deposit is provided as security against damage to the rental, theft, late check-out and violation of any provision contained in this Supplemental Rental Agreement. An inspection is done after each check-out for any damage done to real or personal property. The renter(s) shall be liable and solely responsible for any property damage, accident, injury to any person or loss sustained by any person or arising out of or in any way related to renter(s) use of the premises or the items of personal property provided by rental agent. The renter(s) hereby agrees to indemnify and hold rental agent harmless from any and all claims, including those of third parties, arising out of or in any way related to renter(s) use of premises or items provided therein. Renter(s) assumes the risk of injury or other losses relating to any recreational activities and will hold rental agent harmless with respect thereto. Renter(s) agrees to provide fair compensation to rental agent for any damages to the dwelling, grounds, furnishings, and household items. In the event that damage results from a renter(s) occupancy, rental agent is authorized to the security deposit to cover said damages or additional cleaning costs, including the charging or billing of any additional amounts that exceed the deposit held. Rental agent is not responsible for articles left on premises.

CANCELLATION POLICY: 50% refund of money collected up to 30 days before rental, no refund within 30 days of rental. Additionally, no refunds will be given for early check-outs or no-shows, or interruption that occurs due to inclement weather.

SECURITY DEPOSIT REFUND: A security deposit is authorized to be charged for the booking of the rental. Any damage to the rental unit is the responsibility of the renter and will be deducted from the security deposit. Rental agent has up 7 days from the return of the unit to inspect the unit for damages and contact the customer. The security deposit will be returned

within another 5-10 business days if there are no damages to the rented unit and can be held up to 60 days if damages occur that need quotes and or repairs.

RV RENTAL ORIENTATION: Renter agrees to take the proper time on the day of pickup or delivery to orient themselves on all systems within the RV and on their proper use and care. Renter acknowledges that they have had ample opportunity to ask questions and that a reference guide has been provided in the RV along with 24/7 contact info should problems arise.

RENTERS LIABILITY: Renter agrees to accept liability for any damages caused to the Rental by renter or renter's guests, including, but not limited to, damage to the Rental in any way or damage to any appliances and/or equipment furnished. Use during freezing weather is completely at your risk in regards to damages to any part of the water system from freezing. If damages are in excess of the security deposit being held, renter agrees to reimburse RENTAL AGENT for costs incurred to repair/replace damaged items. If renter is having the rental delivered renter accepts all responsibility and liability once rental is delivered by driver and until driver picks up rental.

HOLD HARMLESS: RENTAL AGENT does not assume any liability for loss, damage or injury to persons and/or their personal property. Neither do we accept liability for any inconvenience arising from any temporary defects or stoppage in supply of water, gas, electricity or plumbing. Nor will RENTAL AGENT accept liability for any loss or damage caused by weather conditions, natural disasters, or other reasons beyond our/its control.

ADDITIONAL TERMS AND CONDITIONS: The undersigned, for himself/herself, his/her heirs, assignors, executors, and administrators, fully releases and discharges RENTAL AGENT, from any and all claims, demands and causes of action by reason of any injury or whatever nature which has or have occurred, or may occur to the undersigned, or any of his/her guests as a result of, or in connection with the occupancy of the premises and agrees to hold RENTAL AGENT free and harmless of any claim or suit arising therein. In any action concerning the rights, duties or liabilities of the parties to this agreement, their principals, agents, successors or assignees the prevailing party shall be entitled to recover reasonable attorney fees and costs. If guest violates any conditions of this agreement, RENTAL AGENT may terminate this agreement and enter premises. Upon notice of termination of this agreement, Renter shall vacate the premises immediately. In the event RENTAL AGENT has to resort to legal process to enforce rights under this Agreement, Renter shall be responsible for reasonable Attorney fees and costs. Renter agrees this contract is entered into in Erie County, NY, and consents to the personal jurisdiction of any proper court located therein.

INSURANCE: RVShare will connect you with insurance on the rental for a fee with a deductible. You are responsible for the deductible amount. This insurance does not cover Loss of Use or our administrative expenses incurred processing a damage claim. Coverage is void if you materially breach this Agreement, or if you fail to cooperate in any loss investigation conducted by us or our insurer. You must: (a) report all damage to us and all accidents to us and the police as soon as you discover them and complete RVShare's incident report form; and (b) provide us with a legible copy of any service of process, pleading, or notice of any kind related to an accident or other incident involving the Vehicle. You are responsible for all damage to the camper that is not covered by the insurance policies or that is in excess of the insurance limits. You are responsible for all damage or injury you cause to third parties and agree to provide liability insurance coverage on the rental through the insurance policy that RVShare provides.

August 4, 2021

IMPORTANT DISCLOSURES: Responsibility for Damage or Loss. By signing this agreement you understand and agree that you assume all liability, whether collision, damage, or liability for the entire duration of the rental. You agree to indemnify the owner of the RV, RENTAL AGENT, and RVshare the company in any suit brought against them. **Responsibility for Damage or Loss; Reporting to Police** You are responsible for all damage to, or loss or theft of, the Vehicle, which includes the cost of repair or the actual cash value of the Vehicle if it is not repairable or if we elect not to repair it, loss of use, diminished value of Vehicle caused by damage to it or repair of it, missing equipment, connected with any damage claim whether or not you were at fault. You must report all accidents involving the vehicle to us and the police within 24 hours of occurrence.

DRIVE-ABLE RV'S IN ADDITION TO ABOVE TERMS

Todd Staples (a.k.a RENTAL AGENT) and Renter agree as follows: Renter acknowledges that recreational rentals can be very large and handle differently from passenger cars. The rental requires more skill and expertise to operate safely than a passenger rental. The rental requires more clearance above, in front of, behind, and beside them to operate safely, and the use of mirrors and direct visual verification are always required to maintain knowledge of the location of adjacent rentals and obstacles on the roadway. Due to size and handling characteristics, the rental shall not be operated at speeds in excess of 65MPH. Renter agrees to use a spotter outside the vehicle at all times to assist when backing the rental. Renter represents and warrants to RENTAL AGENT that any person who operates the rental will have passed dmv verification and will have the skill and expertise to do so safely and free from negligence. Renter acknowledges that the qualifications of any driver of the rental are solely at the discretion and risk of Renter and RENTAL AGENT has not evaluated the skill and expertise of any such driver. Renter acknowledges that RENTAL AGENT has no control over the number of passengers a Renter may allow into the rental or the conduct of those occupants while the rental is being operated. Therefore, Renter acknowledges that Renter is solely responsible for the passengers on board the rental as well as the conduct of those passengers, and Renter shall confirm that both driver and passengers are properly using seat belts while the rental is in motion. **Allowed Use of the Rental** The rental may only be used on those public roadways with sufficient width and clearance to allow the rental to be operated safely and without damage. Under no circumstances may the rental be operated off road.

Under no circumstance shall:

The rental be driven outside the United States and Canada.

Any pets or other animals be allowed in the rental without permission.

Renter allows anything to be towed behind the rental.

The awning be unrolled or used without prior approval.

Anyone be allowed on the roof of the rental.

Right of Possession RENTAL AGENT shall always have a superior right of possession of the rental over Renter. In the event that RENTAL AGENT's officers or employees, in their sole and absolute discretion, determine that the rental is at risk of damage or loss, RENTAL AGENT shall have the absolute right, but not the obligation, to recover the rental from Renter regardless of the amount of time remaining in the rental Agreement. In the event RENTAL AGENT recovers a rental from Renter, in addition to those costs payable pursuant to other parts of this Agreement,

August 4, 2021

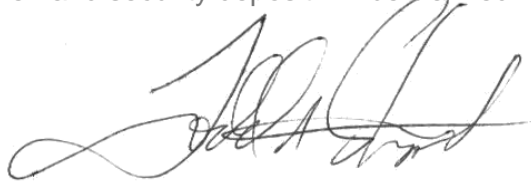
Renter shall pay all costs associated with such recovery including, but not limited to, employee wages, travel costs, fuel and repairs. Additional Conditions This Agreement does not create any type of partnership between Renter and RENTAL AGENT or rental owner. This Agreement may not be cancelled or modified except in writing signed by all parties.

Travel Restrictions: Rental units may not be taken into Mexico

General Requirements: Customer agrees not to drive in a careless or negligent manner while towing or driving a Rented vehicle, nor drive while under the influence of alcohol or drugs, nor permit operation of the vehicle by any person except those signed to the agreement.

I understand that if towing or renting a driveable RV that any tire damage during a rental is my responsibility. Tire must be repaired by a certified tire shop with the same tire brand.

I understand that if damage or repairs are needed during a booking that I am not allowed to leave the rental unless approved or the rental will be considered abandoned and no refunds will be given and security deposit will be claimed.

X 

Todd Staples
Rental Agent

Date: August 4, 2021

X

Renter

Date: August 4, 2021

Addendum A

Inventory items included in Florence "Flo" (2021 Fleetwood Flair)

Interior:

- (2) Fire Sticks (on bedroom TV and kitchen TV)
- (3) remotes – fire stick, TV, and front radio
- (3) charging cables – Apple, USB-C, and micro USB
- (2) mobile drink caddies for couch area
- Full Silverware set for 6
- (2) sharp kitchen knives
- 6 Plastic plates, tall cups, bowls
- Bottle opener/corkscrew + Scissors
- Various kitchen supplies saran wrap, aluminum foil, Ziploc bags
- Paper towels (2 rolls) inside
- Kitchen garbage bags
- Disposable nitrile gloves
- Small office size plastic bags
- Bungie cords and tie down straps
- Hot water maker, French Press, and Drying rack
- Small ottoman
- Coffee and tea basket
- Creamer, sugar, Splenda basket
- Large cutting board
- Queen sized sheets, comforter, and 4 pillows

Bedroom

- Walkie talkies (2)
- Large Sherpa Blanket in basket (bedroom)
- Ice Maker
- Overstuffed outside chair in bag
- (2) bedside baskets
- (4) remotes – TV, sound bar, fire stick, and Universal
- Closet organizer
- King Size sheets and comforter with 6 king pillows
- (2) additional queen pillows
- (2) additional towels
- Small table and pole for front cockpit

Exterior:

- Tool Bag with rope
- Full socket set with screwdrivers and wrenches
- 8x6ft green outdoor rug
- Tire Pressure gauge
- Tire Pressure Monitoring System
- 3 Folding camping chairs with bags
- 22" Blackstone griddle with bag
- 42" folding table
- Heat protection blanket (for table)
- 30 piece griddle utensil set
- Warming rack for griddle
- Various spices and oils for griddle
- Large circular serving tray
- Large wood cutting board
- (1) paper towels
- Fire starter logs
- Marshmallow holders for fire
- Long lighter
- 50ft Blue drinking water hose with filter
- 30ft black expandable septic flush hose
- (4) 10ft sections of Rhino sewer hose
- Expandable Trellis sewer hose holder
- Clear Rhino elbow for sewer
- Power adapters 30A, 15A
- 110v Extension cord 50ft
- 50A Surge protector