Supplemental Rental and Rules Agreement

4YDTCMG17P8934112

Owners: David and Shamina Amerio

This supplemental rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot of information, but we prefer to be up front and clear so there is no confusion or unrealistic expectations that may cause misunderstandings later. This agreement is a mandatory prerequisite to being allowed to use the RV during your rental period.

- 1. Training: Before the start of your trip, it is required to complete a pre-rental orientation of the RV. This orientation will take about 1-2 hours, depending on any prior experience you have with a RV. It takes time to do a thorough and complete walkthrough, so please plan accordingly.
- 2. No Refunds for Early Returns: If you return the RV early, we do not refund the unused days/time. This includes if you have been in a motor vehicle accident with the RV; however, if the MVA is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- **3.** Fee for Late Returns: A fee of \$50 per hour will be charged if the RV is returned later than the agreed upon time. If the RV is returned after dark or while the owner is not home/unavailable, it will be checked in the next day, during daylight hours, and any applicable damages will be charged against your security deposit. The renter forfeits their right to complete a return walkthrough with owner, if the unit is returned at a time different than indicated in line item # 19. All drivers must be at least 25 years old and must be listed on the contract when you pick up the RV. NO EXCEPTIONS.

Example: 1-60 minutes late return \$50

61-120 minutes late return will \$100

- **4.** Travel Restrictions: No travel is allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Driving on a non-paved road inside a licensed RV park is acceptable. Driving on unapproved roads will result in the forfeiture of your entire deposit.
- 5. Toll Roads, Red Light Cameras, Parking Tickets: You are responsible to disclose any tolls, red light tickets or parking tickets to owners at the time you return the RV. Toll invoices are a major burden. If we receive any tolls, tickets or fees related to your rental, a \$70 administration fee plus the cost of the bill for EACH invoice will be charged to you. Responsibility for any traffic or parking violations will be transferred to you and you will be charged a \$70 administration fee. If you want to use toll roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc. mail comes our way or the \$70 administration fee, plus the bill will be applied. Note: Most toll agencies are good to work with and will help you out if a mistake is made and you call them right away.
- **6.** Campground Reservations: We are not responsible for campground reservations including cancelations for COVID. All campground reservations must be made separately from your reservation with us, with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors.
- **7.** Awnings: We DO allow the usage of the exterior awning, but <u>advise using caution!</u> This is for your own protection, because they are NOT COVERED by insurance and they are very expensive to repair or replace if damaged. Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and <u>will</u> exceed your security/damage deposit amount.

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- **8.** Generators: If you choose to use <u>your own</u> generator, the following rules will apply. Do not use generator inside the RV it MUST be kept outside. Do not leave the RV unattended while a generator is running. Do not run a generator overnight or while sleeping due to safety reasons. Your generator must be a minimum of 3500 watts to run the systems within the RV without causing a power issue. You, the renter, assume all responsibility for any and all damages caused to the RV & its appliances and systems by the use of a generator.
- **9.** Tires: The tires on the RV have been inspected and checked, along with all other parts, prior to your rental period but if a tire has low pressure, you can refill it with air. There is also a spare tire included on the front, in the rare event a flat tire/blowout occurs.
- **10.** Rooftop Usage: We <u>do not</u> allow the use of the RV rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in a complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.
- 11. NO PETS Pets are not allowed in the camper. NO EXCEPTIONS! Any evidence of pets in the camper will result in immediate forfeiture of your entire security deposit without exception. Additionally, you agree to pay any excess damage fees or deep cleaning fees should evidence of pets be found in the camper. (See Fees Addendum)
- 12. LP Detector: The LP detector is present for your safety. It is hardwired. LP detectors that are hardwired are supplied power through the house batteries. This means if the house battery levels get low, they might not supply adequate power to the LP detector and it could start beeping. The Renter is responsible for maintaining the house battery level necessary to power the LP detector.
- **13.** Waste Holding Tanks: There should be <u>nothing</u>, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, etc. put into the black water waste holding tank as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided with many rolls of RV safe toilet paper and we ask that this is the <u>ONLY</u> thing put into the waste holding tank. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning &/or repair to remove.
 - 13a. Waste holding tanks (Gray and Black) must be emptied prior to return and valves left <u>CLOSED</u>, and the screw cap left ON. If tank levels do not read EMPTY on the control panel, you will be charged a \$125 dump fee. NO EXCEPTIONS.
- **14.** Cleaning: We a minimal up-front cleaning and preparation fee of \$100. The RV must be returned with a clean interior and empty black and gray tanks. "Clean" means, as you received it or better as shown in the trailer condition acknowledgement. If you return the RV dirty, you agree to pay a \$150 cleaning fee. Things like glitter, silly string, hair color, nail polish, etc... can cause a lot of damage and should not be used in the RV.
 - 15a. A Deep Cleaning Fee of \$300 will be assessed if RV is returned unclean AND requires more than a surface cleaning or any reconditioning.
- **15.** Smoking: There is <u>NO SMOKING</u> allowed in the RV. If smoke (including cigars, pipes, vapes, drugs, etc.) is detected you will be charged a minimum fee of \$1500. NO EXCEPTIONS.
- **16.** RV Refrigerator: The RV refrigerator needs to be level to operate correctly. It is the renter's responsibility to ensure they are level when parked, to minimize risk for damage to the refrigerator. Any damage sustained by the refrigerator due to it being unlevel will be charged to the renter.

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- 17. NO DRUGS: Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. If the RV is returned with any evidence of drug use or the transportation of drugs, it will result in law enforcement being called for a report and to collect the evidence.
- **18.** Odors/Cooking: We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as the long-term storage or cooking of fish, bacon, deer, etc. These must be prepped/cooked outside the RV. If food/cooking odors are detected you will be charged and agree to pay the Deep Cleaning Fee of \$300.

19. Rental Period:	at	, until
	at	•

- **20.** Damage/Minor Repairs: Any damages/issues/problems/repairs need to be reported to us immediately. If a potential repair is minor, you may make the repair after consulting us. Do not repair anything until you've spoken to us about it. Replacement of defective parts and receipt must be brought back for reimbursement. If you purchase an item necessary due to an equipment failure (sewer or water hose, etc.) the item you purchased and the receipt must be surrendered upon return of the RV, if you want reimbursement. Should you make a repair without consulting us first, or without following written/oral instructions given, you assume liability for the repair and any subsequent repairs needed.
- **21.** Renter Damages: If the RV, inside or out, and/or ANY of its contents that were present at the time of pick up, including, but not limited to couches/chairs, beds/bedding, counters, walls, everything on the inventory list, etc., are damaged during your rental period you are responsible for paying all damages, whether you were at fault or not, or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately. (A documented thorough walk through will be completed, with renter present, at the time renter takes possession) THE RENTAL PLATFORM (Outdoorsy, RV Share, etc) insurance policy does NOT cover interior damage or repairs. Damage to the interior of the RV is charged to the renter, via cash upon return or charged to your security deposit.
- **22.** Towing Safety: It is required that the sway/stabilizer bars, which are provided, be used at all times while towing the trailer. Remove the sway/stabilizer bars prior to backing into a parking space or campsite. When removing sway bars/pins/clips be sure to safeguard them. Any missing pieces will result in a claim against your security deposit. Please remember that trailers are much taller than the average vehicle and are not equipped to withstand an impact with a tree, low bridge/overpass etc. and will result in damages totaling MORE than your security deposit so be aware of low clearance signs. All damages to the RV, including damage while driving (tree, low overpass, drive-throughs, etc.), are 100% your responsibility and will exceed your security/damage deposit amount. The dimensions of our travel trailer are listed on the rental listing and in the rental binder. Never attempt going through a drive-through towing a trailer.
- **23.** Appliances: The air conditioning, radio, microwave, stabilizing jacks, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. In case of any malfunction please contact us immediately for assistance and we will do our best to troubleshoot or attempt to have someone come to you for repairs.
- **24.** Camper Abandonment/Owner Retrieval: If for any reason you abandon the RV, you will be charged a \$3,000 fee for Abandonment and Retrieval plus any applicable fees for ANY lost/missing keys or items/parts from the trailer. Abandonment means leaving the trailer with no intention of returning to it or delivering it back to owner/drop-off location, before the end date/time of your rental period. In the event you abandon the trailer without signing return documents, you agree to waive your right to dispute any claims due to damages, overages, or vandalism.

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- **25.** Lockout/Lost Keys: In the event a lockout occurs you agree to pay .75 cents per mile, round trip, for owner to drive and unlock RV and a fee of \$25 PER missing key. If owner is in route and key is found and RV is unlocked, you will only need to pay for mileage up to that point round trip. If no lockout occurs but a key is missing upon return of RV, you will be charged a \$25 fee PER key. If RV OWNER determines a locksmith is required for lockout/lost key service, the full locksmith cost is to be paid by the RENTER, at the time of service locksmiths must be scheduled and approved by owner before work is done.
- **26.** Extra fees: You may elect to add certain "extras" to your booking if you like. If you did not elect extra fees at the time of booking, such as the dump fee, etc., you can elect to pay them at the time of pickup or have them deducted from your deposit. These elections should be noted on this form at the end.
- **27.** GPS Tracking: The RV has been equipped with a GPS tracking device for safety and must not be removed/unplugged for any reason. Failure to accurately report your destination, or giving an arbitrary destination in order to attend a prohibited event will result in complete loss of your security deposit and you will be requested to return the RV to owner immediately, and NO refund will be granted for unused rental dates.
- **28.** Personal Property: The personal property you bring is your responsibility, and by signing this agreement, you release the RV owner(s) from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of return.
- **29.** Personal Injury: You release the RV owner(s) from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including return period.
- **30.** Severability: If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.
- **31.** Modifications/Waivers: No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document which the owner(s) signed.
- **32.** Damages Above Security Deposit/Insurance Claims: In the event there is any damage above the amount of your security deposit, you agree to pay the RV owner(s) any monies due and allow the rental platform company to charge your credit card on file for said charges, plus processing fees.
- **33.** RV Return: When RV is returned, you agree that it will be free from damages, cleaned, and tanks emptied BEFORE it has been unhitched from your vehicle. Once the RV has been unhitched, the RV will not be allowed to be taken anywhere else and the rental period will be considered complete. (This is for insurance purposes) A preliminary walk through will be completed. Photos will also be taken by owner for reporting to rental platform &/or insurance. Once a thorough inspection has been completed by the RV owner, any fees for damages, cleaning, dumping, or any other charges will be deducted from your security deposit if applicable.
- **34.** Credits: There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the owner's control. This includes, but is not limited to, flat tire(s), weather, any and all systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any part(s) of RV whether the renter was at fault or not, or due to renter's or any guests' negligence.
- **35.** Rental Period Extension: If, for any reason, your rental period is extended beyond the original rental period dates, you agree that this document will also extend, be valid and enforceable for the entirety of your extended rental period.

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- **36.** Security Deposit: Your security deposit will be refunded (by the rental platform) after the RV has been thoroughly inspected and no issues or damages have been found. Said inspection may take anywhere up to 72 hours post rental period.
- **37.** Speed Limit: Towing requires special attention to speed. Trailer tires are not rated for high speed, the way truck and vehicle tires are. While towing the trailer, you assume all liability for your rate of speed, and by signing this agreement, you acknowledge the MAXIMUM allowed speed while towing the trailer is 65 miles per hour. When towing, you are required to follow ALL "truck speed limit" signs, and never travel in the left lane, unless passing.
- **38.** NO DRY CAMPING OR BOONDOCKING is allowed Dry Camping/Boondocking: Camping without hookups (water, sewer, power) restricts the capabilities of the RV. Most renters do not have the experience necessary to manage the limited resources when boondocking so as a rule we do not allow it.
- **39.** Hold Harmless: Renter agrees to hold harmless the owner of the rented RV, at all times, for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life or loss of or damage to personal property. Owner assumes no liability for how the RV is used during the rental period.
- **40.** This agreement serves as a supplement to the rental agreement, regardless of the rental platform (Outdoorsy, RV Share, etc...) and supersedes all contradictory terms of the platform rental agreement, if any. This agreement also supersedes any contradictory terms and conditions listed on the rental platform.

Renter Signature and Date
Renter Printed Name
Heliter Tillites Halle
Renter Address and Phone Number
Renter Address and Phone Number
Owner Signature and Date

Renter Initials:

SELECTION OF EXTRA FEES

Initial items you would like to add to your reservation.

__ YES__ No Waste tank empty: I do not want to empty the waster tanks prior to return - \$75 ***Please note article #14 above***

FEES ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT, AND ANY ADDITIONAL COST, IF NECESSARY, WILL BE CHARGED TO YOUR BOOKING. BY SIGNING THIS, YOU ARE AUTHORIZING RVShare &/OR THE ACTUAL RV OWNER David Amerio or Shamina Amerio TO CHARGE YOUR CREDIT CARD ON FILE FOR YOUR RENTAL BOOKING.

WASTE TANKS NOT EMPTIED: **\$125** charge will be assessed if black and gray tanks are not emptied prior to return. (via your reservation OR per your deposit)

SMOKING IS STRICTLY PROHIBITED: **\$1500+** charge will be assessed if the smell of smoke is detected in the RV.

LATE RETURN: \$50 per hour charge will be assessed if RV is returned later than agreed upon time.

PETS: Pets are NOT authorized by the owner. Evidence of pets in the camper will result in forfeiture of your entire security deposit. Additionally, a deep cleaning charge may be assessed and damage beyond the security deposit may be assessed.

TOLL INVOICE: \$70 charge will be assessed plus the cost of toll charge for EACH invoice received.

CLEANING: \$150 charge will be assessed if RV is returned unclean or in a condition less than received.

DEEP CLEANING: **\$300** charge will be assessed if RV is returned unclean or in a condition less than received AND requires extensive amounts of effort to clean or recondition.

SERVICE CALLOUT: **\$100 per hour** plus **.34 cents per mile** will be assessed if we are called out for an emergency issue that is deemed to be cause by improper use or misuse example – Toilet stoppage caused by items other than provided toilet paper being flushed.

LOCKOUT: **\$25** charge will be assessed per key if lockout occurs in addition to .75 cents per mile for owner to come and unlock RV.

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MISSING KEY(S): \$25 charge will be assessed per each missing key(s).

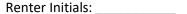
ABANDONMENT/RETRIEVAL: **\$3,000** charge will be assessed if renter abandons RV at any location at any time during rental period which leads the RV owner to recover the RV, or if owner must retrieve the RV for any reason other than what has been discussed at time of booking.

**ALL ADD-ON FEES APPLIED TO YOUR SECURITY DEPOSIT WILL BE ASSESSED A PROCESSING FEE OF

Renter Signature and Date

Renter Printed Name

Owner Signature and Date



Addendum for no sewer connections Water / Waste Management

*** We strongly recommend using the camp showers or camper outdoor shower for rinsing off. ***

Unless you are on an extended stay (3 days or more), the black water tank (toilet tank) is sufficient. However, the grey water tank (shower and sink tank) will fill quickly. The water pump runs about 3 gallons per minute and the average shower is 7 - 10 minutes – that is 21 - 30 gallons on one typical, unmanaged shower. The grey water tank capacity is 30 gallons.

Fresh Water Management

Fresh water tank capacity: 43 Gallons

8 to 10 gallons of fresh water should allow one camp shower

A camp shower means:

• Wet your body, turn the water off at the shower head, soap up, turn the water on and rinse and wet hair, turn water off, shampoo hair, turn the water on and rinse shampoo off, turn the water off, apply conditioner, turn the water on for a final rinse, turn the water off. That's about 8 gallons.

8 to 10 gallons of fresh water should allow two loads of dishwashing

Wastewater Management

Grey water tank capacity: 30 Gallons

Grey water is water from the shower and the sinks. In general, about 80% of your fresh water will end up in your grey water tank. When the tank is full, it will need to be emptied at the campground dump station.

Black water tank capacity: 30 Gallons

Black water is from the RV toilet. In general, around 20% of your fresh water will end up in your black water tank. When the tank is full, it will need to be emptied at the campground dump station. You may unhook and transport your RV to the dump station.

Tips to conserve water include using campground showers and toilets when available rather than the RV shower and toilet. Also reduce the number of times you wash dishes to once a day and by using paper plates and plastic dinnerware.

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Waste Tanks Addendum

Most renters are not familiar with properly operating an RV's black and gray waste holding tanks and; and therefore, have many questions and concerns regarding this. This addendum is meant to act as a clear outline for your responsibility as a renter for properly using and dumping the waste tanks, and the fees, if not done successfully. We will go into considerable detail during your pickup orientation and training regarding the proper dumping of these tanks. There are also step by step instructions in our renter's handbook inside the RV, and we will also give you a copy of these instructions during orientation. By signing this waste tank addendum, you are agreeing that you have been taught how to dump the tanks and that you understand how to do it. (It is always ok to call or text us with questions for waste tank dumping or other issues during the course of your RV rental.)

DO NOT EVER LEAVE THE BLACK OR GRAY TANK VALVES OPEN DURING USAGE!

RV safe toilet paper will be provided and we ask that this is the ONLY thing put into the black tank. No other items, including feminine napkins or tampons, diapers, tissues, paper towels, etc., should be put into the black tank or a clog may result.

There is to be NO food, or any other item, other than sink and shower water, placed into the gray tank. Any amounts of food particles may result in a clog that will require extensive cleaning to clear.

Waste holding tanks (Gray and Black) must be emptied prior to return and valves left CLOSED, and the screw cap left ON.

When you return the RV, the tank levels will be checked during our inspection and if the tank levels on the control panel do not read EMPTY, you will be charged a \$125 dump fee, NO EXCEPTIONS.

Please ensure tanks have been emptied and flushed, if necessary, and tank levels on the control panel read EMPTY prior to returning. Once the RV has been unhitched you will not be permitted to leave again with the RV.

**ALL ADD-ON FEES APPLIED TO YOUR SECURITY DEPOSIT WILL BE ASSESSED A PROCESSING FEE OF 25%.

Renter Signature and Date	
Renter Printed Name	
Owner Signature and Date	

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someth	hing constitutes the Renter's agreement that suc	h damage did not exist at the time of pickup/delivery.
Interior	r:	
Exterio	or:	
	S IMPERATIVE YOU TAKE PHOTOS – AT THE TIME OF THE WALK THROUGH – OF <u>ANYTHING</u> THE RENTER WRITES SECTION! THIS WILL HELP MINIMIZE THE RISK OF INSURANCE CLAIMS BEING DENIED.)	
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	Renter Signature and Date	
	Renter Printed Name	
	Owner Signature and Date	
		Renter Initials:

RENTER IS RESPONSIBLE FOR MAKING NOTE OF ALL EXISTING DAMAGE BELOW, BEFORE LEAVING WITH THE RV. Failure to list

Inventory List

This is a list of items provided with your camper which are considered non-consumable. These items are expected to be returned with the camper on check-out. Failure to return these items will result in the associated fee being assessed against your security deposit. Should the amount exceed your security deposit, additional fees will be assessed through the credit card used to secure your rental on the platform.

Sewer Hose Slunky (\$50) Black water flush hose (\$50) Water Filter (\$10) 30 Amp 20 foot power cord	
Water Filter (\$10)	
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30 Amp 20 foot power cord	
(\$75)	
Cordless Drill and bit for stabilizer jacks (\$150)	
Stabilizer jack pads (\$40)	
Folding Camp Table (\$100)	
4 person reusable plate setting with utensils and cups (\$40)	
Cutting board and knife set (\$35)	
Weber Go Anywhere Propane Grill (\$100)	
Reverse Camera Monitor, mount, and power cord (\$200)	
	(\$40) Cutting board and knife set (\$35) Weber Go Anywhere Propane Grill (\$100) Reverse Camera Monitor, mount, and power cord

