

Trailer Rental Delivery Terms & Policies

The following RV rental terms and policies are for the 5th wheel trailer rental and delivery program at Kuper RV Rentals in Monticello. We deliver and set up 5th wheel trailer rental at camping areas if delivery is selected. [Contact us \(319\)-480-4377](tel:(319)480-4377) or [\(563\)-590-3803](tel:(563)590-3803)

SECURITY DEPOSIT POLICY

A \$1000.00 security deposit (the "Security Deposit") is required for each camping trailer rental and due by the day of the Rental Period Start Date. If renting through a RV rental website the website will hold your security deposit. This security deposit covers the cost in the event there are missing or damaged items inside or damages to the outside of the camping trailer during your stay. If necessary, additional costs associated with missing or damaged items inside or outside the camping trailer may be charged to your credit card that we have on file. The security deposit may also be used to pay any monies owed to Kuper Rentals under this Agreement.

If incorrect delivery information is submitted through the reservation request form that results in Kuper RV Rentals delivering your rental on the wrong date or to the wrong space/location, \$100 will automatically be deducted from your security deposit to cover travel costs & time spent.

CAMPGROUND RESERVATION POLICY

We are not responsible for campground reservations. All campground reservations must be made separately with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this Agreement. No refunds will be given for campsite reservation errors.

TRAILER RESERVATION POLICY

If renting through a RV rental platform there policy will be used. For reservations made 30 days in advance, \$250 of the total amount of your stay is due 30 days prior to your scheduled Rental Period Start Date. If the reservation is made within 30 days of the Rental Period Start Date, rental payment is due in full and is non-refundable.

MINIMUM NIGHTS POLICY

Kuper RV Rentals requires a 2 night minimum stay on all rentals.

PAYMENT POLICY

If renting through a RV rental platform there policy will be used. Payment for the trailer may be made by cash, cashier's check, debit card with either the Visa or MasterCard logo, or credit card with either the Visa or MasterCard logo. If using a debit or credit card, you must present the card at the time of rental, along with a current driver's license or other form of identification that we find acceptable. We will accept personal checks as long as the full payment is made more than 30 days in advance. A \$50 fee will be charged for all returned checks.

CANCELLATION POLICY

If renting through a RV rental platform there policy will be used. To cancel your reservation, you must notify us. Failure to return a signed reservation form does not automatically cancel your reservation. All cancellations must be made 30 day prior to your scheduled arrival date. If you

cancel less than 30 days from reservation date or reservation does not allow 30 days, your 100% due is nonrefundable (see rescheduling policy below).

If you cancel outside of 30 days from your reservation, there will be a \$50 charge. All cancellations within 30 days forfeit full rental amount and trip can be used at a later date. See Rescheduling policy. If you cancel your reservation one week prior or less, the full amount is nonrefundable.

RESCHEDULING POLICY

If renting through a RV rental platform there policy will be used. You may reschedule your cancelled trip 1 time for a \$50 fee. All trips must be taken within one year of your original reservation date (scheduling permitting). All monies from original booking will be applied to your rescheduled trip.

CHECK IN POLICY

Trailer delivery times are generally between 2:00 p.m. and 5:00 pm. daily. It is your responsibility to call us at (319)-480-4377 before the Rental Period Start Date to check in with us and receive your scheduled delivery time.

CHECK OUT POLICY

You must check out / be out of the trailer by 10:00 AM or the time both party's agree on

DELIVERY POLICY

We will deliver and set up the Trailer at the Rental Location on the Rental Period Start Date and pick up the Trailer upon completion of your Rental Period. At the time of delivery, we will provide you with an orientation to show you the safe and proper use of the Trailer and its features. The Trailers will include instruction booklets which will explain the operation of the Trailer and its features. The orientation process can take up to one (1) hour – please allow yourself enough time. There are no refunds for early departures.

CLEANING POLICY

You are required to do basic clean up at the end of your stay. The Trailer must be returned without damage and the inside must be clean prior to check out (dishes washed, dried, and put away, trash removed, floors swept, and counter tops wiped). Failure to return without damage and/or in an unclean state will result in additional charges that may be deducted from the Security Deposit and, if necessary, additional charges may be made to your credit card. Our labor rate is \$50 an hour for repairs and cleaning.

NO SMOKING POLICY

There is No Smoking in any of the Trailers or [RV rentals](#). If the Trailer is returned with any kind of smoking odor or other evidence of smoking, it will result in the forfeiture of the security deposit plus any additional charges incurred in cleaning and/or repair.

PET POLICY

Any damage cause from the pet will be deducted from the security deposit.

NO RE-SUPPLY POLICY

The 5th wheel trailer uses a 50amp hookup. If the campground site is less than that some conveniences will be diminished. The 5th wheel trailer comes equipped with approximately 50 gallons of fresh water (if needed), 100 gallons of grey and 50 black water holding tank capacity, thirty pounds of propane, and two full charged 12 volt batteries. If you are camped in a non-hookup site, it is your responsibility to ensure that these resources last your entire rental period. We will not provide customers with additional water, holding tank capacity, propane, or batteries during their rental period. We have a waist water tote can be used to take waste water from the trailer to a dump station and we also have a fresh water bladder that can be used to refill the fresh water. These can be provided for a small fee of \$20. Please request them before the rental date.

GENERATOR POLICY

The Trailer can be rented with a gasoline powered generator. The generator supplies 110 volt power to the outlets in the Trailer. The generator also supplies power to the Trailer's microwave and roof air conditioner. The generator can be used to recharge the Trailer's batteries. The Trailer's generator is full of fuel (approximately 6 gallons) when rented to you. It is your responsibility to refuel the generator if necessary. A charge of \$5 a running hour is due when you return the trailer.

EQUIPMENT MALFUNCTION POLICY

The A/C, coffee maker, generator, awning, radio, DVD player, microwave, television, jacks, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. For assistance, you are advised to consult the informational material in the Trailer or contact Kuper RV Rentals at (319)480-4377.

TRAILER DAMAGE POLICY

If the Trailer and/or the contents in the Trailer at the time of the delivery orientation are damaged during your rental period, you are responsible to pay all damage costs whether you were at fault or not or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc). The trailer awnings do not like wind. It is your responsibility to retract the awning even in the mildest windy conditions. If an accident occurs, you are responsible for obtaining a police report, contacting the other party's insurance company, and contacting us immediately at (319)480-4377. At checkout, Kuper RV Rentals will estimate the damage, if any, and expedite the cleaning and/or repair.

NO REFUND POLICY

No refunds will be given for any reason, including, but not limited to, bad weather, no shows, personal emergencies, late arrivals, or early departures.

ACCEPT TRAILER DELIVERY TERMS & CONDITION.

NAME FIRST: _____ **LAST:** _____

SIGNATURE: _____ **DATE:** _____