

## House Check-In Information

- **Check-in Time:** Check-in will be discussed based on the chosen campground check in rules. Check in will include delivery and set up of the unit.

- **There is a "starter set" of paper products at the unit provided:**

We provide a starter set of toilet paper, paper towels, and trash bags. This should last you 1 to 2 nights. If you are staying for an extended length of time you should plan to purchase some extra supplies from either us or the campgrounds general store.

- **The towels and linens are provided at the unit:** There will be 4 large towels and 4 washcloths at the unit. The master bed will be made with the exception of bunk beds, sleeper sofas and queen bed. Linens for those beds will be in the unit but not on the beds. We do not have extra towels we can leave at the unit you may need to bring your own.

- **Checking Out:** per the check-out rules for your chosen campground we require you to vacate the unit no less than 30 mins before the chosen campgrounds departure time. This allows us to come unhook and remove the unit. If you have not departed before the required time and we are charged this will be deducted from your security deposit. Turn off heat/AC. Make sure all doors and windows are locked. Leave key for the unit on hook by door.

**Remove all your trash, bag it up, and deposit it per instructions of chosen campground**

Please make sure that there are no loose bags of trash, cans or any other objects left laying inside and outside the unit

**Wash any used dishes.**

Please wash any used dishes and leave them on the counter or sink area. To be inspected upon putting them away for the next guest. Our goal is to provide a clean and safe environment.

**Leave linens on the beds.**

Do not strip the beds or try to remake them. If you used a sleeper sofa. Please put those linens on top of the sofa. Place all used towels in shower.

**Make sure you have all of your items.**

We are not responsible for items left in the unit. In the event that you leave behind items of importance we will attempt to retrieve and return those items at the renter's expense, but retrieval cannot and will not be guaranteed.

- To contact us after hours, please call 843-333-8826. If we do not pick up, please leave a message and your call will be returned as soon as we possibly can (if you call after 8 pm, we may call the next day.)

## **RULES TO FOLLOW**

- **Absolutely NO SMOKING** in the unit. Any evidence of smoking in the unit will result in the immediate \$400 smoke removal fee billed to the renter and loss of security deposit
- **DO NOT FLUSH ANYTHING** OTHER THAN approved camper/RV biodegradable toilet paper. We provide two rolls of approved toilet paper. DO NOT FLUSH PAPER TOWELS-FEMININE PRODUCTS OF ANY KIND- WIPES REGULAR TOILET PAPER. Doing so will result in the loss of your security deposit.
- **PETS** please no pets on the couches. If there is evidence of the couches being damaged by your pet this will result in a loss or part loss in your security deposit. Pet accidents: If your pet is to have an accident on the floor it is to be picked up immediately and not left as the floors are wood and will damage the flooring. We are pet owners as well and understand that accidents happen but please try to make sure that your pet is walked and that any spilled water or food is wiped away at time of occurrence. This again can result in full or part loss of your security deposit. Please understand that the pet fee is not part of the security deposit. It is in place because of extra cleaning that incurs when bringing a pet.
- **Trash** each campground has trash pickup, please be sure to take your trash to the top of your spot # each morning or as needed.
- **Checkout** check out procedures are included in the rental agreement as well. YOU MUST CHECKOUT 30 MINUTES PRIOR TO CHECK OUT TIME. We have to be allowed enough time to unhook and remove the camper.

- **NO CANDLES** please do not light/burn any candles inside the unit.
- **Damage** procedures are included in your rental agreement as well. If anything is to get damaged or broken during your stay you **MUST CALL US RIGHT WAY AND NOT AT THE END OF YOUR STAY.** We are local and may choose depending on the circumstance to come and inspect the damage at that time. We do understand that accidents may happen so we will assess the damage to determine the extent. Damage to the unit can result in full or part loss of your security deposit. Any major damage done to a unit that is intentionally can result in further action determined by county and state law.
- **ITEMS PROVIDED.** We provide items to make your stay a little easier. We inventory the camper before and after each stay. If anything is missing this will result in all or part loss of your security deposit.
- **RENTAL CAPACITY** This unit sleeps 8 people. **THIS IS THE MAXIMUM** number of guests to occupy the unit at **ANY GIVING TIME.** Evidence of an excessive number of guests will result in full loss of security deposit. If there is evidence of guests that we are not aware of and not on the rental agreement staying in the unit this **WILL** result in a **\$50.00 PER DAY** charge per person. All guests staying in the unit are to be listed on the agreement and approved prior to rental.

Please understand that we want you to have the most enjoyable experience staying in our home away from home but we accept that you treat it as your own and that not following the listed rules can and will result in loss of deposits or future action.

## **Get the Most Out of Your Trip!**

### **Air Conditioning**

If your property is equipped with air conditioning, please make sure that it is not running while using an indoor fireplace or running while the windows are open. If you need to run the heat, please make sure all doors and windows are closed. It is normal for the AC to cool no more than 20 degrees below the outside temperature. Please do not set the AC below 65 degrees as it could freeze up.

### **Dogs:**

If your unit is pet friendly and your four-legged friends come along, please make sure to remove their droppings from any outside areas. Horry County has a leash law, meaning that dogs are to be leashed anytime they are outside, even if their people are beside them. Your dog is not on its home turf and neighbor dogs may not react well to an unleashed newcomer.

### **Fire Safety**

Remember that the unit will have neighbors close by, even if the other units are not visible from yours. The shooting of firearms or fireworks at your unit is strictly prohibited at all times. We want all of our guests to enjoy using the outside fire pit if your unit is equipped with one, but please do not light a fire if the weather is very windy. A stray spark carried by the wind can start a fire elsewhere and cause major damage. If you are outside using the firepit and the wind picks up, immediately extinguish your fire and wait for the weather to get better before re-lighting it. High humidity can mean that a fire is hard to start. When you're grilling up a meal, please do not ever leave a burning grill unattended.

**Leave No Trace** Please make sure all cans, bottles, and any other trash items are bagged and placed in the outside trash can, not left littering the landscape.

## **Accidental Damage Details**

Experience tells us accidents can happen while you are on vacation. You are responsible for immediately reporting any property damage to us. Below is the language in this rental agreement covering accidental vs. intentional/negligent damage: **Please report any damage that occurs during your stay. If you do not report the damage right after it happens or upon checkout, or the damage is adamantly denied, then it will be considered non-accidental damage and you will be responsible for paying for repairs or replacements, as outlined in the following section of your rental agreement:**

### **Section 1 DAMAGE TO THE PROPERTY:**

The non-refundable cleaning/prep Fee is in lieu of a security deposit for this unit (some units may also require a separate security deposit) and is charged to your reservation. THIS IS NOT INSURANCE. It is designed to relieve you of your responsibility for ACCIDENTAL DAMAGE caused to the Property by you or your Guests. If your reservation also requires a separate security deposit, it will be refunded in the same manner in which it was paid within 30 days of departure assuming no excess cleaning or intentional damages are found requiring the deposit to be withheld in full or in part. Deductions can be made for excessive cleaning, damage to the property or its contents, missing linens or other items, moving or cleaning furniture, carpet cleaning and/or any other special features. Tenants will be notified via email/reservations app regarding said deductions.

Should such discovery be made, Owner will contact Tenant in not more than 30 days after departure with a full list of items requiring all or part of the deposit. The cleaning/ prep fee does not negate your responsibilities as a Guest and is non-refundable. Whether or not a security deposit is required, Tenant is responsible for any of the following damage due to willful negligence on the leased unit.

**Damage excluded is anything not considered accidental and includes:**

- a. Intentional, willful, reckless, or malicious acts of the Tenant or others on the premises during the tenancy.
- b. Excessive damage by pets.
- c. Theft from the premises of the owner's property.
- d. Gross negligence of Tenant or intentional misuse of furnishings, appliances, equipment, or other amenities provided within the unit.
- e. Damage caused while under the influence of alcohol or drugs.
- f. Damages to property resulting from operation of any motorized vehicle by a Tenant.
- g. Damages related to smoking inside the unit.
- h. Damages related to tampering with " Controls" or "Audio / Video TV wiring or component programming" within a property.
- i. Damages related to the gas fireplace
- j. Gross negligence of Tenant or intentional misuse of the unit, by having an unauthorized party or gathering which results in extra housekeeping and/or damages.
- k. Charges resulting from excess cleaning above and beyond what is normal for a property.
- L. Any evidence that there is any tampering with the lock on the hitch and any evidence that the camper has been moved or relocated.

**To report damage that occurs during your stay: Please email/text photos and a short description to [Camplyfe22@gmail.com](mailto:Camplyfe22@gmail.com) Please call our office at (843) 333-8826. If it is after hours, please leave a message and your call will be returned as soon as possible.**