

## OWNER RULES AND POLICIES

# ONCE UPON A CAMPER

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- **Renter must be at delivery and pick-up.**
  - **No Smoking of any kind**, security deposit will be held until smoke remediation can be obtained. Whatever the charge plus a service fee of \$100 is added. The remaining deposit, if any, will be refunded to the renter.
  - **No Pets** of any kind.
  - **No Boondocking or dry camping** allowed. Proof of Hook-up campsite reservation required.
  - **You are responsible** for any ticket, tolls, tows, and impounds.
  - **Renter Shall Not Attempt To Make Repairs.** If there is a mechanical failure or problem requiring roadside assistance, the renter should call roadside assistance number provided by the insurer and alert the owner immediately. Out of pocket expenses for repairs required and which are not covered by insurance or roadside assistance will be reimbursed by the owner upon return of the vehicle as long as the owner is made aware prior to such repairs and receipts are provided.
  - **Tire damage is the responsibility of the renter**, if the renter believes it is due to negligence, the tire must be brought back for a professional evaluation. Reimbursement is based on that result.
  - **Camper should be clean** and look as you received it upon your trip completion. Minimum checklist provided. If returned unclean, the Messy Camper Penalty of \$250 taken from your deposit.
  - **Waste tanks must be emptied and cleaned** upon completion of your trip. Failure to return the tanks empty and clean will result in a Dump Penalty of \$150 taken from your deposit.
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INFORMATION GUIDE  
PROVIDED AT TIME  
OF BOOKING AND IN  
CAMPER.



MAKE SURE TO CHECK  
OUR EXTRA OFFERINGS  
TO ADD THAT SPECIAL  
TOUCH!