

Supplemental Rental and Rules Agreement

Centex RV Rentals

Phone: (512) 437-1400

This supplemental rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot of information, but we prefer to be up front and clear so there is no confusion or unrealistic expectations that may cause misunderstandings later. This agreement is a mandatory prerequisite to being allowed to use the RV during your rental period.

1. **Training:** Before the start of your trip, it is required to complete a pre-rental orientation of the RV. This orientation will take about 10-45 minutes, depending on any prior experience you have with a RV. It takes time to do a thorough and complete walkthrough, so please plan accordingly.
2. **No Refunds for Early Returns:** If you return the RV early, we do not refund the unused days/time. This includes if you have been in a motor vehicle accident with the RV; however, if the motor vehicle accident is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
3. **Fee for Late Pick Up and Returns:** A grace period of 15 minutes is provided for all pick up and returns. After that a fee of \$50 per hour will be charged if the RV is picked up or returned later than the agreed upon time. If the RV is returned after dark or while the owner is unavailable, it will be checked in the next day, during daylight hours, and any applicable damages will be charged against your security deposit.
Example:
 - 1-15 minutes = late grace period
 - 16-59 minutes = late fee \$50
 - 61-120 minutes late fee \$100
4. **Beach Usage:** RV usage at the beach is allowed however the wind will blow sand in and around the RV. It is very difficult to clean the RV after returning from the beach and a \$150 deep cleaning fee will be assessed from the deposit at the time of its return. Restrictions: Awning and generator usage is detrimental and not allowed on the beach. Usage of the awning or generator without prior owner consent will result in the forfeiture of the security deposit.
5. **Awnings:** We DO allow the usage of the exterior awning but advise using caution! This is for your own protection, because they are NOT COVERED by insurance and they are very expensive to repair or replace if damaged. Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and will exceed your security/damage deposit amount and you agree to be fully responsible for the total cost of repair.
6. **Generators:** If you choose to use your own generator, the following rules will apply. Do not use generator inside the RV - it MUST be kept outside. Do not leave the RV unattended while a generator is running. Do not run a generator overnight or while sleeping due to safety reasons. Your generator must be a minimum of 4500 watts to run the systems within the RV without causing a power issue. You, the renter, assume all responsibility for any and all damages caused to the RV & its appliances and systems by the use of a generator not supplied by the owner.
7. **Rooftop Usage:** We do not allow the use of the RV rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in a complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.
8. **Dogs:** Dogs are *not* allowed on any upholstered area due to the soft material and the risk of stains, smells or other damage. If any pet damages occur, including evidence of pet urine or feces, you will forfeit your entire security deposit, and you agree to pay any excess damage fees. If any large amounts of pet hair are left upon return, you will be charged a \$150 Deep Cleaning Fee for it to be removed.
9. **Liquid Propane (LP) Detector:** The LP detector is present for your safety. It is hardwired. LP detectors that are hardwired are supplied power through the house batteries. This means if the house battery levels get low, they might not supply

adequate power to the LP detector and it could start beeping. The Renter is responsible for maintaining the house battery level necessary to power the LP detector.

10. Waste Holding Tanks: There should be nothing, including, but not limited to feminine napkins or tampons, diapers, tissues, napkins, etc. put into the black water waste holding tank as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided with several rolls of RV safe toilet paper and we ask that this is the ONLY thing put into the waste holding tank. There is to be nothing other than sink or shower water put into the gray water holding tank. Any type of food particles put into the gray tank may cause a clog that will require extensive cleaning and/or repair to remove.

11a. Waste holding tanks (Gray and Black) must be emptied prior to return and valves left CLOSED, and the screw cap left ON. You are responsible for dumping both the black and grey tanks prior to returning the RV. Failure to do so will result in a \$100 dump fee. NO EXCEPTIONS. For your convenience, if you have no way of dumping the tanks or choose not to you can pre-pay for us to do it for you with the Black and Grey Dumping package at a discounted rate.

11. Cleaning: All of our campers undergo a end-to-end cleaning, sanitation and prep prior to pick up. The RV must be returned with a clean interior and empty black and gray tanks. "Clean" means, as you received it or better. Things like glitter, silly string, hair color, nail polish, etc can cause a lot of damage and should not be used in the RV.

14a. A Deep Cleaning Fee of \$150 will be assessed if RV is returned unclean AND requires more than a surface cleaning or any reconditioning.

12. Smoking: There is NO SMOKING allowed in the RV. If smoke (including cigars, pipes, vapes, drugs, etc.) is detected you will be charged a minimum fee of \$500. NO EXCEPTIONS.
13. Generator: If you opted for a generator add on with your rental, and by signing this agreement, you will be held responsible for the condition of the generator during the period of your rental. It must be returned in the same working condition as it was given to you. The generator is inspected between each rental. You will be responsible for replacing the generator if it is stolen or lost during the course of your rental period. You will be provided with 5 gallons of gas with the generator rental and are responsible for any additional generator fuel and the operation of the generator during your rental period. Generator is to be used outdoors only.
14. Damage/Minor Repairs: Any damages/issues/problems/repairs need to be reported to us immediately. If a potential repair is minor, you may make the repair after consulting us. Do not repair anything until you've spoken to us about it. Replacement of defective parts and receipt must be brought back for reimbursement. If you purchase an item necessary due to an equipment failure (sewer or water hose, etc.) the item you purchased and the receipt must be surrendered upon return of the RV, if you want reimbursement. Should you make a repair without consulting us first, or without following written/oral instructions given, you assume liability for the repair and any subsequent repairs needed.
15. Renter Damages: If the RV, inside or out, and/or ANY of its contents that were present at the time of pick up, including, but not limited to set up drill, power cable, hitch, linens, etc., are damaged or missing during your rental period you are responsible for paying all damages, whether you were at fault or not, or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately. (A documented thorough walk through will be completed, with renter present, at the time renter takes possession). Any missing pieces will result in a claim against your security deposit.
16. Towing Safety: Please remember that trailers are much taller than the average vehicle and are not equipped to withstand an impact with a tree, low bridge/overpass etc. and will result in damages totaling MORE than your security deposit - so be aware of low clearance signs. All damages to the RV, including damage while driving (tree, low overpass, drive-throughs, etc.), are 100% your responsibility and will exceed your security/damage deposit amount. The dimensions of our travel trailer are listed on the rental listing. Never attempt going through a drive-through towing a trailer.
17. Speed Limit: Towing requires special attention to speed. Trailer tires are not rated for high speed, the way truck and vehicle tires are. While towing the trailer, you assume all liability for your rate of speed, and by signing this agreement, you

acknowledge the MAXIMUM allowed speed while towing the trailer is 65 miles per hour. When towing, you are required to follow ALL "truck speed limit" signs, and never travel in the left lane, unless passing.

18. **RV Abandonment/Owner Retrieval:** If for any reason you abandon the RV, you will be charged a \$3,000 fee for Abandonment and Retrieval. Abandonment means leaving the trailer with no intention of returning to it or delivering it back to owner/drop-off location, before the end date/time of your rental period. In the event you abandon the trailer you agree to waive your right to dispute any claims due to damages, overages, or vandalism.
19. **GPS Tracking:** The RV has been equipped with a GPS tracking device for safety and must not be removed/unplugged for any reason. Failure to accurately report your destination, or giving an arbitrary destination in order to attend a prohibited event will result in complete loss of your security deposit and you will be requested to return the RV to owner immediately, and NO refund will be granted for unused rental dates.
20. **Personal Property:** The personal property you bring is your responsibility, and by signing this agreement, you release Centex RV Rentals, RV owner(s), employees and/or contractors from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of return.
21. **Personal Injury:** You release Centex RV Rentals, RV owner(s), employees and/or contractors from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period including return period.
22. **Severability:** If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.
23. **Modifications/Waivers:** No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document which has been signed by the owner(s) of Centex RV Rentals.
24. **Damages Above Security Deposit/Insurance Claims:** In the event there is any damage above the amount of your security deposit, you agree to pay Centex RV Rentals any monies due and allow the rental platform company to charge your credit card on file for said charges, plus processing fees.
25. **RV Return:** When RV is returned, you agree that it will be free from damages, cleaned, and tanks emptied BEFORE it has been unhitched. A preliminary walk through will be completed and photos will also be taken by owner for reporting to rental platform and/or insurance. Once a thorough inspection has been completed by the RV owner, any fees for damages, cleaning, dumping, or any other charges will be deducted from your security deposit if applicable.
26. **Credits:** There will be no refund/credit for any lost rental time for any issue(s) that arise beyond the control of Centex RV Rentals, RV owner(s), employees and/or contractors. This includes, but is not limited to, flat tire(s), weather, any and all systems within the RV that were working at pickup (refrigerator, heater, LED lights, sound system, etc.), damages to any part(s) of RV whether the renter was at fault or not, or due to renter's or any guests' negligence.
27. **Rental Period Extension:** If, for any reason, your rental period is extended beyond the original rental period dates, you agree that this document will also extend, be valid and enforceable for the entirety of your extended rental period.
28. **Security Deposit:** Your security deposit will be refunded (by the rental platform) after the RV has been thoroughly inspected and no issues or damages have been found. Said inspection may take anywhere up to 72 hours post rental period.
29. **Dry Camping/Boondocking:** Camping without hookups (water, sewer, power) restricts the capabilities of the RV. You are limited to fresh water tank capacity, black & gray tank capacities, battery capacity and propane capacity. These things need to be recharged, refilled, dumped, etc. These things are the responsibility of the renter. We, as owners, take NO responsibility for limited capabilities and capacities due to dry camping/boondocking. Should you choose to dry camp/boondock, you take full responsibility and liability for the limited capabilities and capacities, and any unmet expectations due to use without hookups.

30. Deliveries: Our delivery drivers operate on a tight schedule and expect to be ready to set up or take down the camper upon arrival. A fee of \$100 per hour will be charged in the event the driver is not able to set up or take down at the agreed upon time. We must be notified if delays are expected prior to the drop off or pick up date so that a new time can be determined.
31. Hold Harmless: Renter agrees to hold harmless the owner of the rented RV, contractors and employees, at all times, for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life or loss of or damage to personal property. Owner assumes no liability for how the RV is used during the rental period.
32. This agreement serves as a supplement to the rental agreement, regardless of the rental platform (Outdoorsy, RV Share, etc) and supersedes all contradictory terms of the platform rental agreement, if any. This agreement also supersedes any contradictory terms and conditions listed on the rental platform.

FEE ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT, AND ANY ADDITIONAL COST, IF NECESSARY, WILL BE CHARGED TO YOUR BOOKING. BY SIGNING THIS, YOU ARE AUTHORIZING THE BOOKING PLATFORM (RVSHARE, OUTDOORSY, ETC) &/OR CENTEX RV RENTALS TO CHARGE YOUR CREDIT CARD ON FILE FOR YOUR RENTAL BOOKING.

**ALL FEES APPLIED TO YOUR SECURITY DEPOSIT WILL BE ASSESSED A PROCESSING FEE OF 10%.