



There?

2020 Thor Omni BB35 User Guide



Make: Thor Motor Coach
Sleeps: 10
Avg. MPG: 11
Grey Water: 40 Gal.
Max Speed: 75 mph

Model: Omni BB35
Fuel Type: Diesel
Fuel Tank: 68 gal.
Sewage (Black): 40 gal.

Type: Class Super C
Length: 36.6 Feet
Fresh Water: 75 gal.
Propane: 16 gal.

If you have any issue that can't be solved by reading this document, please call Ben at 208-573-5075.

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Introduction

Congratulations, you've just booked our 2020 Thor Omni BB35 from RV There! The purpose of this document is to help prepare you to safely operate the vehicle and to teach you how to use all the great features it has to offer.

The more you read through this document, the more time it'll save you when you come to pick it up and you can also refer to this document after your departure for clarification or to review things you may have forgotten.

When you come to pick up the coach, plan for at least an hour if not more to go over your paperwork and for your walk through and inspection. Every first-time driver for every rental will need to be in attendance to go for a short drive with one of our staff to ensure you'll be safe to operate the vehicle on your trip.

Let's get started!

Driving

The biggest and most important thing to discuss is operating the vehicle on the road. It's a lot larger and heavier than most people are used to so there's some very important things to keep in mind.

1. It's a lot taller. 12.5 feet to be exact. Be especially cautious when pulling in an out of gas stations. Try to only use truck stops that have a lot of room to maneuver and have high canopies. Most canopies and bridges will have the height clearly marked so just try to be conscientious when approaching them. If you're not sure if you'll make it, pull over and have someone watch as you approach slowly.
2. It's a lot wider (99" plus mirrors). Watch for low hanging trees and overgrown shrubs especially when driving down narrow streets.
3. It's a lot lower to the ground. This is probably the most likely thing to be damaged, so this will be very important to remember. Be VERY cautious of swells in the road that are designed for runoff and water drainage. These can cause a LOT of damage. If you must go through these, try to go at an angle. DO NOT attempt steep driveway or parking lot entrances. You'll get high centered and could require a large tow truck to get you free. Again, if you must go into these areas, have someone get out and watch as you approach slowly. DO NOT take the coach off road for ANY reason whatsoever. You're almost guaranteed to damage something.
4. It's 36.6 ft long – keep in mind when turning sharply, the body behind the rear tires swings out so make sure you have the clearance you'll need. It's best turn a little later than you normally would in traffic to ensure you won't be climbing the curb and taking out a street sign. Right hand turns are particularly tricky, but you'll get used to it. When the turn signal is turned on, the screen on the rear-view mirror automatically shows the camera view on the side you're turning to aid in clearing those pesky curbs.
5. Where the rear-view mirror would traditionally be located is a screen that is always showing the rear view. It also has audio built into the screen so that someone behind you can give directions. It's still a good idea, though when driving in reverse, to use a buddy to help you watch for things you can't see.

6. The in-dash radio has standalone navigation or can be used as a navigation device when mirrored to your smartphone. There are USB ports for connecting with a cable or you can connect via Bluetooth.
7. When driving in mountainous areas, use the gear selection arrows on the transmission selector on the steering column. This will slow the vehicle down automatically when you take your foot off the accelerator, and you'll use the brakes a lot less. It's safer because you won't overheat the brakes and it's a lot less stress and worry on the driver.
8. The fuel tank holds 68 gallons of **DIESEL FUEL**, and the coach will get approximately 11 miles per gallon if you're not going over 72 MPH or driving in really mountainous areas. You'll probably only stop for bathroom breaks and to switch drivers. There are two filler caps on the driver's side of the coach to make it more convenient to fill. One quirk about this coach that kind of bugs me is having to hold the dispenser handle while filling. There's nowhere to rest the handle and if you leave it, it'll fall out and you'll make a huge mess. So don't plan on leaving the pump running while you run into the store for a soda.
9. This coach uses Diesel Exhaust Fluid (DEF) to keep the emissions to a minimum. There's a gauge on the dash that is accessed by scrolling through the menus that shows the level and the tank is behind the driver side door in the first storage compartment door. You can go about 2,000 miles on a full tank of DEF. Most truck stops have it at the pump. ALL Walmart's have it available in 2.5-gallon jugs in the automotive department if you get in a pinch. If you run the DEF tank dry the vehicle will shut itself down and you'll be stranded. You will get a warning message when you have 500 miles to empty.
10. If your route takes more than 2 full days (my family of 7 can go 2-3 days without having to dump/refill, including very short showers) at a time then you'll need to be able to find places to refill the water tank and dump the holding tanks. For extended road trips, you may need to refill the propane tank as well. Most Flying J Travel Centers have the facilities to handle all of these needs in one place.
11. Boondocking is a term that's been adopted in the RV world to describe "stopping whenever we get tired of driving". Walmart's, Cabela's, Cracker Barrel's and most truck stops are all pretty RV friendly and don't mind if you park overnight as long as you're not spreading out. Try to buy something at these places to show your gratitude. A lot of Cabela's and truck stops actually have dump stations as well. Take a look at your route and call ahead to make sure it's okay so you don't get a knock on your door at 2 am to find a different spot. There's an app called Roadtrippers that might help you plan your stops.

SO that's pretty much it as far as operating it on the road. It probably seems intimidating...and it should. But it's honestly not that big of a deal. You'll get used to it pretty quickly. Just be cautious and everything should work out just fine.

Outside Features

1. All of the basement storage compartments can be locked. Feel free to use them but try to avoid the ones that have electronic components nearby. If these electronics get bumped by a suitcase it could render the slides unusable and will trigger a repair that may be charged against your security deposit. Remember to keep them locked whenever possible. We as the company "RV There?" is not responsible for lost or stolen items for any reason.
2. While parked in a campground and plugged into power, you can use the outdoor TV. The outdoor TV remote is stored in the glove box in the driving cabin.
3. The awning can be controlled by the touch screen panel, although I really wouldn't recommend using it. In the RV rental industry, it's one of the least used but most commonly damaged features on any RV because people leave it out when a storm rolls in or try and drive off without stowing it. For that reason, **any damage to the awning is EXCLUDED on your insurance policy**. To me it's just not worth it so I just wouldn't use it.

Inside Features

1. Electrical System
 - a. Everything in the coach is using power from the house batteries except for the rooftop A/C unit and the microwave.
 - b. The batteries are recharged by solar panels on the roof, by the alternator while the engine is running and by the generator (in that order).
 - c. When the solar panels and engine alternator can't keep up with demand, the generator will automatically turn on when the Auto Gen Start (AGS) is enabled. It'll run for 3 hour and then turn off.
 - d. **The AGS will need to be re-enabled anytime the coach is unplugged from shore power, when the generator has been manually started or whenever someone sneezes (mostly joking). More on this later.**
 - e. The rooftop A/C unit and the microwave/convection oven and all 110 outlets are on a separate system that will not work unless the generator is running or you are plugged into shore power at an RV resort.
 - f. Prior to starting the generator to turn these appliances the appliances are off.
 - g. The coach has a power inverter which makes it so that you can plug items such as blenders, curling irons, toasters into the electrical outlet when you are running solely on the battery. It also is required to be on to run the refrigerator. If you need to run this type of item and you are not plugged into shore power or running the generator, then you will need to turn on the inverter. So that the DC power can be converted to AC. Once you are finished running the item, disable the inverter as it will continue to draw the batteries down at a faster rate.
 - h. If for some reason you are plugging an item into an outlet and you get no power, the first place to check will be the GFCI outlet in the bathroom. If this outlet is tripped, then none of the outlets in the coach will work. If there is an orange light showing on the outlet, then it is tripped and you will need to push the reset button on the outlet to get that light to turn off.

- i. If you lose power to the slides, or refrigerator or AC units (You may still have fans but no cold air) you will want to check that the 100-amp breaker that is located under the top step entering the coach has not tripped. After you open the latch on the step, on the left side of the compartment when looking down into the compartment you will see a breaker with a cylindrical blue post sticking out of it. If the fuse has tripped, a yellow switch will have dropped down under the fuse. You will need to reach down and push that switch back up into the fuse. When you push the blue post, it will drop that yellow switch back out of the fuse and you will need to again push it back up into the fuse.
2. Inverter/AGS
 - a. See camp setup/takedown checklists
3. TV's
 - a. All TV's are usable while under way.
 - b. The main cabin TV is attached to a DVD player located in the cabinets above the sectional.
 - c. Both TVs in the bunks are also a DVD player.
 - d. The TV in the master bedroom, the outside TV and the main TV will all be able to view from the cable source that is located on the driver's side rear of the coach if cable is provided at your location.
 - e. All remotes have Velcro attached and should be kept close to the TV they belong to for ease of use.
4. HDMI Inputs
 - a. "RV There?" does not provide game consoles, but you are welcome to connect your own to this HDMI in the rear of the television or there is an HDMI cable in the cabinet above the couch as well.
5. Water System
 - a. When you pick up the coach all waste tanks will be empty and the freshwater tank will be full, or partially full.
 - b. Water pump on/ switches are located on the main screen of the touch screen, in the bathroom and next to the kitchen area.
 - c. If you're mostly travelling and not staying in developed RV resorts, you'll need to plan for stops to empty the waste tanks and refill the freshwater tank. More on this later.
 - d. Do not fill sinks or toilet above half way while driving as it may slosh out and cause water damage.
 - e. Try your best to conserve water by taking very short showers.
 - f. Levels can be checked at the touch screen control panel.
6. Heating and Air Conditioning
 - a. There are 2 thermostats in the coach, and each can be controlled independently on the touch screen on the thermostat screen. The rear option runs the rear rooftop A/C unit and the heater for the entire coach. Remember that the propane must be on for the heat to work. I recommend bringing along an electric heater to be used when you are attached to shore power, but you will not be able to run an electric heater when running on batteries. The front thermostat runs the front rooftop A/C unit only.
 - b. These thermostats operate like any other non-programmable thermostat so they're pretty self-explanatory.

- c. It is okay to run the rooftop A/C units while under way as long as you start the generator first. See electrical system section for instructions on starting the generator. Don't forget to reset the AGS system after you've turned the generator off.
 - d. Do not run the furnace at highway speeds.
7. Beds
- a. The bed above the cab has a removable section that makes entering and exiting the driver compartment easier.
 - i. The ladder should always be used for entering and exiting the bed area.
 - b. The dinette also turns into a bed.
 - i. Reach under the table and move the lever over far enough to lower the table.
 - ii. You'll have to tip the bottom seat cushions out of the way to fully lower the table.
 - iii. The seat back cushions are used for the middle section of the bed area.
 - iv. To stow the bed, left the table back into place and move the lever back into position.
 - c. The couch can also be used as a bed.
 - i. Pull the lower cushion up and out to unfold it.
 - ii. It is much more comfortable if you use an air mattress over the top of it.
 - iii. The air mattress is located under one of the dinette seats.

Pre-Trip Checklist

1. Walk around entire vehicle and ensure the following
 - a. Tires
 - i. Are they inflated properly?
 - ii. Look for signs of damage or tread separation
 - b. Lights
 - i. Break lights functioning
 - ii. Turn signals front and rear functioning
 - iii. Reverse lights
 - c. Cargo doors
 - i. Are they securely closed or locked?
 - ii. Ensure compartments with electronics are clear of any object that may shift and knock wires loose.
 - d. Windshield
 - i. Make sure it is clean and free of view obstructions
 - ii. Are wiper blades intact?
 - iii. Are mirrors clean?
 - iv. Are side view cameras clean? (Located behind driver and passenger doors on main body of the coach.
 - e. Doorstep
 - i. Is it retracting when the door is closed, and the engine is turned on?
 - f. Levelling Jacks
 - i. Look underneath and ensure they are retracted all the way up

- g. Awning
 - i. Ensure it has been completely retracted and stowed in place.
 - h. Slides
 - i. Ensure it is completely pulled in on both sides.
 - i. Hookups
 - i. Check to make sure all water, power and sewer hookups have been disconnected and stowed properly.
2. From the inside
 - a. Ensure all counter tops and tables are properly cleared with items that may fall or move while under way.
 - b. Ensure all seat belts are easily accessible.
 - c. Ensure all cabinet doors are closed securely.
 - d. Ensure all windows are closed securely.
 - e. Ensure all rooftop vents are closed securely.
 - f. Ensure shower door is properly secured.
 - g. Ensure cabover bed is stowed properly (no blankets or bulky items on mattress)
 3. From the driver's seat
 - a. Turn the ignition key on and watch for the yellow coil shaped light to go OFF
 - b. Start the engine.
 - c. Disengage parking brake.

Camp Setup Procedures

1. Find a level, even parking spot.
 - a. When backing, use a spotter, open the driver's side window and be sure you can communicate clearly.
 - b. If backing in the dark, have your spotter use a flashlight.
2. Levelling the coach
 - a. With the engine running, engage the parking brake.
 - b. **DO NOT ATTEMPT TO MOVE THE VEHICLE PAST THIS POINT!**
 - c. Verify that the leveling jacks will have a flat surface when they hit the ground.
 - d. Press the power "ON/OFF" button on the self-leveling system located to the right of the entrance when entering the coach. You must press and hold for a few seconds for the power to come on
 - e. Then press the auto level button. The coach will then proceed to level the unit.
 - f. Ensure there is little to no movement inside the coach while this process is taking place.
 - g. It is not necessary to evacuate the coach while this process is taking place.
 - h. If no error light on the levelling control panel presents itself and the coach seems level, proceed to the next step.
 - i. Press the "ON/OFF" button on the self-leveling system.
3. Extend the slide
 - a. On the touch screen home screen there is a slide EXT (Extend) and RET (Retract) option.

- b. The coach must be running and parking brake engaged to extend the main slide by first pushing the RET (Retract) button for 3 to 5 seconds and then pushing and holding the EXT (Extend) until the slide stops moving out. You can tell when it's gone as far as it will go by the sound of the motor.
 - i. Note you will have to have the coach running with the parking brake engaged. The slide will not have enough power to extend with battery power only.
 - c. **Ensure no one is sitting in the dinette seats or occupying the bunks while the slide is moving.**
4. AGS (Auto Generator Start) Setup. If you are "Dry Camping" or "boondocking" (not hooking up to water, power or sewer) you may complete the final steps a.- c. below. If you are setting up in an RV resort with full hookups, skip to step 13. **CAUTION: Going to bed without AGS enabled will result in dead batteries, a warm fridge and severe delays in the morning waiting for the solar panel and engine alternator to charge the house batteries enough to start the generator in order to bring the slides in. Follow these steps very carefully!!!**
- a. On the home screen of the touch screen panel and on the electrical screen indicated by a lightning bolt. There is AGS Enable button. Press the enable button.
 - b. This will ensure the generator turns on automatically when the battery voltage gets too low.
 - c. If you are dry camping this completes your setup.
5. Utility connections
- a. Power Hookup
 - i. Locate the electrical hookup in the RV space. The coach is designed for 50 amp service but can operate everything with at least 30 amp service.
 - ii. Do not attempt to run the rooftop A/C units or the microwave on anything less than 30 amp service. If the plug looks like a normal household outlet, it's not adequate for the A/C or microwave.
 - iii. Ensure the breaker on the power panel provided by the RV resort is in the OFF position.
 - iv. Retrieve the cable and appropriate adapter from the outside compartment on the driver's side. If the end of the long cable matches the outlet provided by the RV resort, then you will not need an adapter. If it doesn't, find the adapter that fits the outlet provided and hook the two together.
 - v. Plug the end with the spanner nut into the connection on the left rear side of the coach. It has a square cover. Lift the cover rotate the plug until the bumps line up with the slots and it goes in easily. Push in as far as you can and then rotate the spanner nut onto the threads to ensure it won't be accidentally removed.
 - vi. Plug the other end of the cable and adapter (if using one) into the RV resort outlet and turn the breaker on.
 - vii. If the breaker trips, consult the RV resort attendant for help.
 - b. Water Hookup
 - i. From the rear driver's side door compartment, open the clear container with that has the water hose in it and retrieve the hose.

- ii. There is a screw cap on the outside of the coach towards the rear of the drivers side labelled "CITY WATER FIXTURE". This is where you would attach the potable water hose which will pressurize the coach. You do not need to run the water pump when attached to city water.
 - iii. Connect the other end of the hose to the RV resort fresh water supply and turn it on.
 - iv. It does not need to run full blast. Too much pressure can cause water leaks in the coach.
- c. Sewer Hookup
- i. From the same door compartment, find the box of rubber gloves and put a set on to protect your hands from any bacteria.
 - ii. Locate the clear container that has the large, orange/black hose and retrieve the hose and the clear elbow adapter.
 - iii. From the connections compartment, remove large access cover directly below the black sewer cap/connection.
 - iv. Ensure the valves are closed (in) and remove the black cap from the sewer pipe.
 - v. Locate the end of the sewer hose that has the slots on it that fit the sewer connection.
 - vi. Route the hose up through the access hole and connect to the black sewer drain connection. Align the tabs with the slots on the hose and rotate to the locked position.
 - vii. Determine the length of hose needed to reach the sewer drain in the ground. Use the 2nd hose section if needed.
 - viii. Connect the clear elbow to the end of the hose by twisting it onto the end of the hose.
 - ix. Open or remove the cover of the drain in the ground and insert the elbow.
 - x. If slope is needed to drain correctly, there is a 3rd clear container in the storage compartment with some slinky looking supports that will aid in this.
- d. Draining Tanks
- i. If the black and grey water tanks are full, from your trip, now would be a good time to drain them.
 - ii. Ensure the sewer hose connections are secure and open the black water drain valve first by pulling the handle straight out.
 - iii. When it seems most of the tank is empty, close the black valve by pushing it back in and open the grey valve the same way.
 - iv. When the grey tank seems empty, close the grey valve.
 - v. **DO NOT LEAVE these valves open or the odors from the RV sewer could seep into the coach and cause a very unpleasant experience.**
6. Close and secure all compartment doors.

Camp Takedown Procedures

1. Utility connections. If you've just spent the night at Camp Walmart or otherwise did not use full hookups, skip to step 3.

- a. Water Hookup
 - i. It would be a good idea to refill your on-board fresh water tank prior to departure so you have some supply for your next travel leg.
 - ii. Disconnect the hose on both ends and return all items back to the same clean container it came from.
 - iii. Replace the water supply access cover.
 - b. Drain the waste tanks prior to departure.
 - i. Grab another pair of rubber gloves to protect you from any bacteria.
 - ii. Ensure the sewer hose connections are secure and open the black water drain valve first by pulling the handle straight out.
 - iii. When it seems most of the tank is empty, close the black valve by pushing it back in and open the grey valve the same way. Doing the grey water last will rinse out the hose ensuring no waste is left in the hose.
 - iv. When the grey tank seems empty, close the grey valve.
 - c. Sewer Hookup
 - i. Ensure both the black and grey drain valves are pushed all the way in and closed.
 - ii. If you've used the slinky sewer hose supports, fold them up and return them to the appropriate container in the double door storage compartment.
 - iii. Remove black/orange sewer drain hose from the black connection of the coach.
 - iv. Pull it out of the access hole and replace the sewer hose access cover.
 - v. Lift the end of the sewer hose up into the air to ensure all contents have drained into the RV resorts sewer.
 - vi. If you suspect any waste may still be in the sewer hose, turn the RV resort water supply on and run some water down the drain hose shaking it a little to rinse it all out.
 - vii. Drain the sewer hose COMPLETELY and return it to the same container it came from.
 - d. Power Hookup
 - i. Locate the breaker on the RV resort power hookup and turn it off.
 - ii. Remove the cable/adaptor from the RV resort's outlet.
 - iii. Remove the other end of the cable from the coach by turning the spanner nut to the left. When free, pull the plug straight out.
 - iv. Coil the cable and place door storage compartment.
2. AGS (Auto Generator Start) Setup. **CAUTION: Departing without AGS enabled will result in dead batteries, a warm fridge and severe delays waiting for the engine alternator and solar panels to charge the house batteries to charge enough to start the generator. Follow these steps very carefully!!!**
- a. Plugging the coach into shore power or manually starting the generator will disable the AGS. So, let's enable it.
 - b. On the touch screen panel on the electrical screen indicated by a lightning bolt. There is AGS Enable button. Press the enable button.
 - c. This will ensure the generator turns on automatically when the battery voltage gets too low.

- d. If you are dry camping this completes your setup.
3. Retract the slides
 - a. Ensure all cabinet doors are closed and there is nothing on the floor which will obstruct the slides coming in. SEVERE DAMAGE Can occur here. Please be careful!!!
 - b. Ensure no one is sitting in the dinette seats or occupying the bunks while the slide is moving.
 - c. Retract the main slide by pushing and holding the RET (Retract) button on the home screen of the touch screen panel holding it until the slide stops coming in. You can tell when it's in as far as it will go by the sound of the motor.
4. Retract the levelling system
 - a. Turn the ignition key on.
 - b. When the yellow coil light has gone out, start the coach.
 - c. Press the "ON/OFF" button on the levelling system control panel.
 - d. Press the "RETRACT ALL JACKS" button.
 - e. When it sounds like it's done moving, exit the coach and look underneath it. Ensure all jacks are all the way up.
 - f. DO NOT MOVE THE VEHICLE UNTIL ALL STEPS ON THE "PRE-TRIP CHECKLIST" ARE COMPLETED.

Dead House Battery Procedures

If you've stopped for the night and woke up unable to close the slides and the fridge is warm, then the house batteries have fallen below the acceptable voltage. The most likely cause is that the Auto Generator Start (AGS) was not enabled properly the night before. Not to worry though, all hope is not lost. It may take a couple of hours for the voltage to climb enough to get back to square one. So, follow the steps below carefully, then find a good book and relax for a little while.

If you've woken up to dead batteries yet you have not put the slides out and the levelling jacks are still in the up position, you can simply start the engine and drive away. The batteries will charge as you drive.

1. If there is anything in the coach using power, including lights, turn it all off and leave it off until you're able to start the generator.
2. Start the engine, don't forget to wait until the yellow coil light goes off.
3. There is an emergency start switch located on the dash of the truck. This switch pulls both the truck battery and the house batteries together to help either one with needed extra power.
4. Look at the battery levels on the home screen of the touch screen panel, it should display the current voltage and is likely less than 12 volts.

5. With the engine running and the sun out, the alternator and the solar panels will charge the battery.
6. Monitor the voltage at the control panel. When it reaches 12.5 volts, attempt to start the generator manually. If it cranks and doesn't start, wait until the voltage climbs a little higher and try again.
 - a. Find the generator on off button on the home screen of the touch screen.
 - b. Press and hold the start button for up to 1 minute or until you hear the generator start.
7. Follow the "Camp Takedown" procedures with the generator running.
8. Let the generator run until the voltage reads at least 13.5 volts then turn it off by pressing the generator off button on the touch screen home screen.
9. Now that you've run the generator manually, you'll need to re-enable the AGS.
10. AGS (Auto Generator Start) Setup. **CAUTION: Departing without AGS enabled will result in dead batteries, a warm fridge and severe delays waiting for the engine alternator and solar panels to charge the house batteries to charge enough to start the generator. Follow these steps very carefully!!!**
 - a. Plugging the coach into shore power or manually starting the generator will disable the AGS. So, let's enable it.
 - b. This will ensure the generator turns on automatically when the battery voltage gets too low.

Return Checklist

Each of these items may have a fee that could be charged if it is not done prior to return. If you opt not to do any of these as a matter of convenience, please let your rental representative know ahead of time so we can plan time to do it before the next rental. Return time is no later than 10:00 am. Unless prior arrangements have been made by your rental representative for a fee. Pick up time is 3 PM. If you are late to pick up the unit, we cannot guarantee what time we will be available to check it out to you and you may incur a late pick-up fee.

1. Fill DEF tank*
2. Fill fuel tanks*
3. Drain black/grey water holding tanks*
4. Fill propane tank*
5. Remove all personal belongings and leftover food items
6. Place all used linens and towels into a pile on the master bed
7. Make sure any items used in the kitchen have been cleaned, dried, and returned to their original location. This includes coffee maker and toaster.
8. Clean excessive messes from kitchen counter tops and dinette

9. Clean toilet and surrounding areas
10. Clean excessive messes from fridge and freezer
11. Sweep excessive dirt from all areas of floor
12. Remove and empty all trash

*There are places in town where you can dump for free but for convenience's sake, ALL of Steps 1-4 above can be done at either of the Flying J Travel Centers below. Cost to dump is \$10:

1. East Valley
 - a. Flying J Travel Center
3353 S. Federal Way
Boise, ID 83705
2. West Valley
 - a. Flying J Travel Center
3512 Franklin Rd.
Caldwell, ID 83605

Return the vehicle to:

7187 S Pear Blossom Way
Meridian, ID 83642

FEE SCHEDULE:

- The sum of the rental includes 100 miles per day with a charge of \$.35 per mile over that allotment.
- The sum of the rental includes a generator charge of \$0 per day for 3 hours or less, plus \$3.00 per hour for each hour over the sum of 3 per day.
- **Dump Fee: \$150 if black and grey water tanks not completely empty on return (Unless you do Hassle Free Package)**
- Propane Fill Fee: \$75 plus cost of propane if propane tank is not brought back topped off.
- Diesel Fuel Fill Fee: \$75 plus cost of fuel if tanks not brought back topped off.
- The sum of the rental includes a cleaning fee of \$0 if returned clean or cleaning billed at \$75/hr. for excessive cleaning.
- Pets are not permitted in the vehicle. If there is evidence of a pet, It will be subject to an additional cleaning charge of \$399 plus potential forfeiture of the entire security deposit.

- Smoking/vaping is not permitted in the vehicle. If there is evidence of smoking, vaping or other strong odors, I will be subject to the additional cleaning fee of \$399 plus potential forfeiture of the entire security deposit, at the manager's/owner's discretion
- Late return fee of \$150 plus \$50 per hour the coach is not returned as originally agreed. No refunds for early returns as an inconvenience to our family because often times the unit is going back out the same day.
- Late pick up fee of \$150 as an inconvenience to our family for having to wait to check the unit out to you.
- Linens: \$45 if any piece is missing or damaged
- Excessive Cleaning: \$75 per hour
- Bike Rack: \$1,200 if missing or damaged
- Towing Fee: \$1,000 if lock is missing
- Missing items from coach: cost of item X 2

COACH RULES:

1. ABSOLUTELY NO SMOKING OR VAPING INSIDE!!
2. ILLEGAL ACTIVITY OF ANY KIND IS STRICTLY PROHIBITED
3. ABSOLUTELY NO DRIVING ON GRAVEL OR UNPAVED ROADS (GPS Tracking enabled)
4. DO NOT LEAVE THE BOUNDARIES OF THE U.S. (GPS Tracking enabled)
5. NO USE FOR MUSIC FESTIVALS PERMITTED
6. NO ROUGH HOUSING INSIDE THE COACH
7. NO OUTSIDE SPORTS INSIDE THE COACH
8. DO NOT EXCEED 75 MPH (GPS Tracking enabled)
9. NO PETS ALLOWED INSIDE
10. NO ROOFTOP ACCESS!
11. NO TOWING
12. UNPAID TOLLS, TRAFFIC VIOLATIONS, ETC. WILL BE BILLED TO AT 200% ACTUAL COST.

Violation of any rules above may cause irreparable damage that could result in complete forfeiture of your security deposit plus additional damages. This coach is equipped with a GPS unit that reports its location, distance speed and abrupt stops at all times.

I _____ (print name) understand that any rules broken especially if damage occurs to vehicle are subject to loss of part or all of my security deposit. I also understand all of the fees that could be assessed according to my use and care of the vehicle while in my possession. I hereby authorize payment for these fees as well as deductions from my security deposit for damage related items. I understand that all essential items including but not limited to self-leveling jacks, slide extension, fridge, AC and heater were shown to me to be working when checked out and that RV's are known to be temperamental and can have issues arise at any time. If one of these essential items does not work at any time during your rental, you can choose to immediately end your rental for a prorated amount or choose to continue the rental without the use of these items and you understand that no adjustment to rental fee will be made for inconvenience. Certain items are considered non-essential convenience items. These include but are not limited to TVs, TV antennas, CD players, DVD players, radios, toasters, hair dryers, coffee makers, vacuum cleaners, and left/right/rear cameras. If they fail to work during a trip, no adjustments will be made to your charges. Troubleshooting by the property manager or owner(s) during the trip will be done on a "as available" basis for both essential and non-essential items if there are issues.

Miles Included: _____ Starting Mileage: _____ Ending Mileage: _____

Excess Miles to charge: _____

Generator Hours Included: _____ Starting Hours: _____ Ending Hours: _____

Excess Miles to charge: _____

Any missing items or damage noted by renter:

Renter Signature: _____ Date: _____

Checked Out By: _____ Date: _____