2022 Premier Trailer Rental Rules, Fees & Rental Agreement

- This "rules" list may seem like a lot, but I want to make sure you are fully informed and have no unrealistic expectations concerning your travel trailer rental. Most rental agencies have the same rules. I want to be completely up-front before your reservation and prevent any misunderstandings later. We want your Rental Experience to be a pleasant one! Please make sure you understand the rules and ask if you have any questions about any particular rule or expectation.
 - 1. **No Refunds for Early Returns:** If you return early we do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
 - 2. **<u>Rental Period</u>**: All drivers must be at least 25 years old and must be listed on the contract when you pick up the unit. The rental period begins the minute we hand you the keys.
 - 3. <u>Fee for Late Returns:</u> We will agree on a return time at pickup. Please stay in contact with us, if you are going to be late returning the trailer. IF there is zero communication to us that you are running late, Anything later than 1 hour will get a \$20 per hour late fee. If the trailer is more than 8 hours late, and we have not heard from you, we will contact the Police and report the Unit as stolen.
 - 4. <u>Campground Reservations</u>: We are not responsible for campground reservations. All campground reservations must be made separately with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this Agreement. No refunds will be given for campsite reservation errors. Campground spots must accommodate a 35 ft. trailer with slide outs.
 - 5. <u>Unit Training</u>: When you pick up the unit we will complete a pre-rental orientation of the unit that will take about 30 minutes to an hour depending on any prior experience you have with a travel trailer. Picking up an travel trailer is not like picking up a rental car so please plan at least 30 minutes for this when you make your plans.

- 6. <u>Walk Through Paperwork</u>- We take the time on each walk through and to train show all trailer functions, to take pre rental Photos and to discuss any concerns you made have. We are extremely through through this process. It is Your responsibility to point out anything you want listed on the Paperwork and to take your own photos.
- 7. <u>Identification</u>: We require proof of insurance, and a copy of your Driver's license at the walk through. Please bring those with you. They will be uploaded to the Rental Site and not kept by The RV Owners.
- 8. <u>Trailer Abandonment</u>: If you as a Renter Abandon the Trailer and require us to pick it up, you will Forfeit your full Deposit and any additional fees that may occur. If we delivered the Trailer for you, please let us know if you are leaving before our pickup time. It is your Responsibility to take your own pictures before departing.
- 9. <u>SMOKING OR VAPING:</u> Smoking or Vaping (including cigars, pipes, drugs, etc.) in the Trailer forfeits your entire security deposit, plus the fee for any extra cleaning. Please no smoking within 12 feet of the trailer; smoke can get caught in the trailer vents.
- 10. **NO DRUGS:** Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. Travel trailers returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence.
- 11. <u>Locksmith fee:</u> If you get locked out of the trailer. You are responsible for any locksmith fees.
- 12. <u>Hitch lock</u>: When the Trailer is unhooked from your Vehicle, it is required that you lock the Hitch. A Hitch lock and keys is included.
- 13. <u>**Travel Restrictions:**</u> The travel trailer is NOT allowed to travel outside of IDAHO, unless approved with the reservation. Zero Travel outside of the US is allowed.
- 14. <u>**Riding in the Trailer:**</u> Absolutely NO riding in the trailer while it is in motion. It is illegal to do so and will result in forfeiture of your deposit. You are also responsible for any fees if you happen to be cited by the police.

- 15. <u>Pets and Pet fees:</u> You MUST get prior approval from Tessa or Richard Parrish before having a pet in the trailer. If we reached an agreement on having a pet, an extra cleaning pet fee applies. Many renters are allergic to pets so we must charge extra because it takes a lot of work to clean the RV after a pet has been in it to remove all the pet hair, dander, and sanitize every surface. Our current pet fee is \$150 for the entire rental period.
- 16. <u>Approved Pets-</u> Dogs are not to be left alone in the Trailer at anytime. They are not to be left kenneled up or alone while you are away from the trailer. Pet Owners take on any Pet liability that occurs to the Pet or The Trailer, During the Rental Period.
- 17. Generators: If you chose to rent our generator this rule applies. Generators are for running the electrical elements of the trailer. They are not "constant run" generators and are not designed or allowed to be used as primary power while you are camping by running them constantly for extended periods of time. If you desire air conditioning you need to use a campsite with RV electrical available to plug into. Customers are warned against running the generator overnight while sleeping in the unit, due to the possibility of carbon monoxide getting into the unit while you are asleep a deadly hazard. PLEASE DO NOT LEAVE THE GENERATOR UNATTENDED WHILE AWAY FROM YOUR CAMPSITE. Do not leave out if it rains, snows or hails. YOU ARE RESPONSIBLE FOR ANY DAMAGE OR THEFT OF THE GENERATOR and the generator hookups, DURING YOUR RENTAL. The cost to replace our generator is \$1,200 per Generator.
- 18. Dry Camping (without hookups): Even with the Generator, We cannot guarantee that the trailer will be fully operational if you are dry camping. It is your responsibility to watch all of the holding tanks from overfilling. If the tanks overflow or water runs out it is your responsibility. It is also your responsibility to watch the battery life. The trailer comes with two batteries, but they can run out fast if in constant use. The Batteries are not meant to be used as the trailer's ONLY power source.
- 19. <u>Appliances:</u> The A/C, generator, awning, radio, microwave, refrigerator, television, DVD players, Bluetooth, WIFI access, and AC unit are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. For assistance, you are advised to call the owners.
- 20. <u>Security Deposit</u>: Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination in order to attend a prohibited event will result in forfeiture and total loss of your security deposit. Failure to report more than 8 people staying in the trailer will also result in total loss of your security deposit.

- 21. <u>Hunting and Fishing</u>: If you are fishing or hunting during your Rental, Please do not clean, skin or Bleed any hunted or fished animals in the trailer. Most campgrounds have cleaning stations for your use. You will forfeit your entire deposit plus any extra cleaning fees.
- 22. <u>Cleaning:</u> We clean and disinfect the trailer before and after each Use. This includes the holding tanks and air filters. The Trailer will get dirty and dusty while camping in it. It is your responsibility to put in tank cleaners and clean the trailer and vents during use. * The Trailer must be returned, with a clean interior. "Clean" means it that is in the same condition as you received it. (There is a cleaning check out list in the Trailer) You do not need to wash linens, wash the outside of the trailer or deep clean. If the Trailer is "trashed" and not clean then you will be charged a \$200 Cleaning fees out of your deposit.
- 23. <u>Waste Holding Tanks</u>: Waste holding tanks must be emptied prior to returned or a Dump fee will be charged. Putting anything other than human waste or RV toilet paper (supplied) in the toilets will result in an extra cleaning and damage fee. Please use the provided drop in pods to keep the tanks working properly and to keep them from smelling.
- 24. <u>AWNINGS:</u> The Awning is not covered by insurance. Damage to the awning, including damage while driving is 100% your responsibility. Damage could exceed the amount of your security deposit.
- 25. Damage/Minor Repairs: If the Trailer and/or the contents in the Trailer at the time of the delivery orientation are damaged during your rental period, you are responsible to pay for all damage costs whether you were at fault or not, or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). If an accident occurs, you are responsible for obtaining a police report, contacting the other party's insurance company and contacting Tessa and Richard Parrish immediately. Any damages need to be reported to us immediately! If the potential repair is minor, you may make the repair after consulting us. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, ice chest, etc.) the item you purchased and the receipt must be surrendered upon return if you want reimbursement.
- 26. <u>Personal Property</u>: You release Richard and Tessa Parrish from all claims for loss of, or damage to, your personal property or that of any other person, that was left or carried in or on the Trailer, whether or not the loss or damages was caused by our negligence or was otherwise our responsibility.

- 27. <u>Items Left in the Trailer:</u> Tessa or Richard will notify you if any personal items were left in the Trailer, after your rental. It is your Responsibly to pick up or pay to have the items shipped back to you. Items will only be held for One month.
- 28. <u>**Personal Tow Vehicle-**</u> Richard and Tessa Parrish are not responsible for any damage to your personal Vehicle. This includes but not limited to, any engine trouble, breaks, tires or cosmetic damage.
- 29. <u>Personal Injury</u>: You release Richard and Tessa Parrish from all claims for injury, including, without limitation, personal, bodily, or mental injury, economic loss or damage to you, guests, unborn children, or relatives, whether or not the injury was caused by use of the Trailer, our negligence, or was otherwise our responsibility.
- 30. <u>COVID 19:</u> It is your responsibility to let Tessa and Richard Parrish know if you have tested positive or have been in contact with anyone that has tested positive for Covid, or if you have any symptoms of being sick. If your trip is affected by Covid, there will be no refunds after you pick up the trailer. If you must cancel prior to your rental; due to Covid 19, then your rental will be refunded minus any fees from Outdoorsy, RVezy, or RV Share. If you knowingly take the Trailer while you or a member of your party are infected, you will forfeit your full deposit for Hazard and cleaning fees.
- 31. <u>Attorneys' Fees:</u> In the event a dispute arises regarding this Agreement, the prevailing party shall be entitled to recover its reasonable attorneys' fees and costs, in addition to other relief to which it is entitled.
- 32. <u>Modifications:</u> No term of this Agreement can be waived or modified except by a writing that we have signed.
- 33. <u>Entire Agreement.</u> This Agreement constitutes the entire agreement between the parties regarding the rental of the Trailer, and supersedes all prior oral or written agreements or understandings regarding this subject matter.

TRAILER RENTAL FEES ADDENDUM

*IT IS THE RESPONSIBILITY OF YOU AS A RENTER TO TAKE CARE OF ALL OF THE ITEM IN OR ON THE TRAILER, DURING YOUR RENTAL. COST TO REPAIR OR REPLACE ITEMS, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT.

<u>DUMP FEE</u>- \$75 CHARGE WILL BE ASSESSED IF BLACK AND GREY TANKS ARE NOT EMPTIED PRIOR TO RETURN.</u>

<u>KEY REPLACEMENT</u> - \$100 CHARGE WILL BE ASSESSED IF ALL KEYS ARE NOT RETURNED.

ELECTRICAL CORD REPLACEMENTS- \$150 TO REPLACE DAMAGED ELECTRICAL CAMPER POWER CORD

\$50 TO REPLACE 30 AMP ADAPTERS.

\$300 TO REPLACE SURGE GUARD PROTECTOR

SEWER HOSE - \$75 TO REPLACE LOST OR MISPLACED SEWER HOSE AND/OR ADAPTERS.

PORTABLE GENERATOR FEES- THE COST TO RENT OUR GENERATOR IS \$25 PER DAY per Generator. PLEASE REFILL THE GAS TANK BEFOE RETURN. * PLEASE NOTE THAT ANY DAMAGE OR TOTAL LOSS TO REPAIR OR REPLACE THE GENERATOR WILL YOU CHARGED TO YOU. THE GENERATOR COST OF \$1200 TO REPLACE, WILL BE YOUR RESPONSIBILITY.

TOW HITCH, AND SWAY BARS- THE ESTIMATED COST TO REPLACE THE ENTIRE TRAILER HITCH IS \$800 TO \$1000. IF A JUST ONE PART IS DANAGED THE OWNER WILL ACCESS THE DAMAGE AND SEND YOU BILL. NOT TO EXCEED \$1000.

<u>CLEANING FEE</u>- The EXTRA Cleaning Fee is \$200. THE TRAILER SHOULD BE RETURNED IN THE SAME CONDITION AS IT WAS AT PICK-UP. (SEE CLEANING LIST) NO extra fees will be added as long as the trailer is clean and without damages at return. <u>Pet Fee</u>- We Charge a one time Cleaning Fee of \$150 for Pets.

OWNER PROVISIONS- PLEASE RETURN ALL PROVISIONS IN THE TRAILER BACK TO THE PROPER CABINETS, STORAGE CLOSETS, DRAWERS, EXT. ANY MISSING ITEMS WILL BE ACCESSED A REPLACEMENT FEE.

TOLL OR TICKETS- RENTERS ARE RESPONSIBLE FOR ANY TOLE FEES OR TICKETS SENT TO THE OWNERS

I have read and agreed to the Terms and Conditions of this rental agreement and The Fees Addendum thereby give my consent to the agreement.

Renter Signature and Date:

Renter Printed Name:

Renter Address and Phone Number:

Owner Signature and Date:

Renter Return Date and Time: