

# Supplemental Rental and Rules Agreement

This supplemental rental and rules agreement will outline in considerable detail what is expected during your rental period. It may seem like a lot of information, but we prefer to be upfront and clear so there is no confusion or unrealistic expectations that may cause misunderstanding later. This agreement is a mandatory prerequisite to being allowed to use the Travel Trailer during your rental period.

1. Training: Before the start of the rental, it is required to complete a pre-rental orientation of the Travel Trailer (RV). This orientation will take anywhere from 30-60 minutes, depending on any prior experience with a RV. It takes time to do a thorough and complete walkthrough; so please plan accordingly.
2. No refunds for early returns and/or unused days.
3. Renter/renters must be at least 25 years old and must be listed on the contact and be present for orientation.
4. Delivery drop off: Times and location are agreed upon at time of booking. Both parties (owner and renter) need to abide by them unless they both agree to change the location. Renter must be present to sign contract and do walkthrough of camper during drop-off. There will be a fee of \$40 if more than 15 minutes late of scheduled drop off time. If renter leaves the RV without signing return documents, you agree to waive your right to dispute any claims due to damages, loss of items or vandalism.
5. Campground Reservations: We are not responsible for campground reservations. All campground reservations must be made separately from your reservation with us, with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement. No refunds will be given for campsite reservation errors.
6. Awnings: We do allow the usage of the exterior awning but advise using caution. This is for your own protection, because they are generally NOT COVERED by insurance, and they are very expensive in nature to repair or replace if damaged. Please be cognizant of high winds/severe weather coming to your area while camping and retract awning ASAP. Damage to awning, any acts of nature, or negligence are 100% your responsibility and will exceed your security/ damage deposit amount. Only use the awning when you are outside and present.
7. Fresh Water: In the event the fresh water tank becomes empty during your rental, use caution if you decide to refill the tank. Use a low to medium pressure and avoid overfilling. Leaving the tank unattended while filling can cause permanent damage to the RV. Water damage caused by filling the fresh water tank is your responsibility and will exceed your security deposit.

8. Generators: If a generator will be used, it must be kept outside. A surge protector must also be used. RV amenities are not guaranteed to run at their full capacity off generator power. Generator is not provided.
9. Rooftop usage: We do not allow the use of the rooftop. Any evidence of rooftop usage (shoe prints, trash, sagging areas) will result in the complete loss of your entire security deposit. In the event the damage is more than your security deposit, you agree to be fully responsible for the total cost of repair.
10. Dogs/Pets: Pets are NOT allowed during your rental.
11. LP/Smoke Detector: The LP/Smoke detectors is present for your safety. In the event a smoke detector starts to beep due to low battery, an extra battery is supplied to be replaced by renter ASAP. The smoke detector batteries must remain in the smoke detector at all times.
12. Propane: Currently, we are not charging for propane use or requiring you to refill the tanks before your return.
13. Waste holding tank: There should be **nothing**, including, but not limited to feminine napkins, tampons, diapers, baby wipes, tissues, napkins, etc. put into the black water waste holding tank (toilet) as this will cause it to become clogged and require an exceptional amount of cleaning to clear. You will be provided with RV safe toilet paper, and we ask that this is the **ONLY** thing put into the toilet.
  - a. Waste holding tank dump fee-\$35
  - b. DO NOT LEAVE THE BLACK OR GREY TANK VALVES OPEN DURING USAGE**
14. Cleaning: We do NOT charge an upfront cleaning fee. At the end of the rental, the RV must have a clean interior. "Clean" means, as you received it or better-as shown in the trailer condition acknowledgment. If the RV is dirty, you agree to pay a \$50 cleaning fee. Things like glitter, silly string, hair color, nail polish, etc. can cause a lot of damage and should not be used in the RV.
15. All beds have a mattress protector and must be kept on at all times.
16. Smoking: There is a NO SMOKING allowed in the RV. If smoke (including cigars, pipes, vapes, cigarettes, drugs, etc.) is detected, you will be charged \$500. NO EXCEPTIONS!
17. No Drugs: Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. If the RV is returned with any evidence of drug use or the transportation of drugs, it will result in law enforcement being called for a report and to collect the evidence.

18. **Odors/Cooking:** We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as the long-term storage or cooking of fish, bacon, deer, etc. These must be prepped/cooked outside the RV. If odors are detected, you will be charged and agree to pay a deep cleaning fee of \$150. If sprays have been used in order to conceal smoke, the deep cleaning fee will apply.
19. **Bunk Beds:** Maximum weight for each bunk bed is 250lbs. This includes the combined weight of the mattress, bedding and any occupants. Any damages resulting from exceeding the weight limit will be the renter's responsibility.
20. **Damage/Minor Repairs:** Any damages/issues/problems/repairs need to be reported to us immediately. Do not repair anything. Replacement of defective parts is prohibited. Should you make a repair, you assume liability for the repair and any subsequent repairs needed. If an item is accidentally brought home with you after your reservation, you're required to return it to us within 4 days post trip, or you will be charged for a replacement.
21. **Renter Damages:** If the RV, inside or out, and/or ANY of its contents that were present at the time of drop off, including but not limited to couch, beds, bedding, counters, walls, everything on the inventory list, etc. are damaged during your rental period you are responsible for paying all damages, whether you were at fault or not. In case of theft or vandalism, you are responsible for obtaining a police report, and notifying us immediately. A documented thorough walk through will be completed with the renter present at the time renter takes possession. The rental platform (RV Share) insurance policy does NOT cover interior damage or repairs. Damage to the interior of the RV is charged to the renter, via cash upon return or charged to your security deposit. If amount exceeds security deposit you will be responsible for the remaining balance.
22. **Appliances:** The air conditioning, microwave, TV, are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. In case of any malfunction, please contact us immediately for assistance and we will do our best to troubleshoot or attempt to have someone come to you for repairs.
23. **Camper Abandonment:** If for any reason you abandon the RV, you will be charged a minimum of \$250 fee-plus any applicable fees for any lost/missing keys or items/parts from the trailer. Abandonment means leaving the RV before the end date/time of your rental period. In the event you abandon the RV without signing return documents, you agree to waive your right to dispute any claims due to damage or vandalism.
24. **Lockout/Lost Keys:** In the event a lockout occurs you agree to pay \$1.00 per mile round trip for owner to drive and unlock RV and a fee of \$25.00 PER missing key. If owner is enroute and key is found and RV unlocked, you will only need to pay for mileage up to that point round trip. If no lockout occurs but a key is missing upon pickup of RV, you will be charged a \$25 fee PER key. If RV owner determines a locksmith is required for lockout/lost key service, the full locksmith cost is to be paid by the renter, at the time of service-locksmiths must be scheduled and approved by the owner before work is done.

25. **Personal Property:** The personal property you bring is your responsibility, and by signing this agreement, you release the RV owners from all claims for loss of, or damage to, your personal property, or that of any other person left/carried in or on the RV during your rental period and day of pickup.
26. **Personal Injury:** You release the RV owners from all claims for injury, including, but without limitation to, personal, bodily, or mental injury, as well as economic loss or damage to you, children, guests, or relatives during your rental period.
27. **Severability:** If any provision within this Supplemental Rules and Rental Agreement is determined to be invalid, void, or unenforceable judicially, the remaining provisions shall remain in full effect and force.
28. **Modifications/Waivers:** No provision within this Supplemental Rules and Rental Agreement can be waived or modified for any reason except in a written document which the owner(s) signed.
29. **Damages Above Security Deposit/Insurance Claims:** In the event there is any damage above the amount of your security deposit, you agree to pay the RV owner(s) any monies due and allow the rental platform company to charge your credit card/account on file for said charges, plus processing fees.
30. **RV Return:** When RV period is complete, you agree that it will be free from damages and cleaned. A preliminary walkthrough will be completed. Photos will also be taken by owner for reporting to rental platform and/or insurance. Once a thorough inspection has been completed by the RV owner, any fees for damages, cleaning, dumping, or any other charges will be deducted from your security deposit.
31. **Credits:** There will be no refunds/credits for any lost rental time for any issue(s) that arise beyond the owner's control. This includes, but not limited to flat tire(s), weather, any and all systems within the RV that were working at pickup (refrigerator, heater, lights, air conditioning, etc.) damages to any part(s) of the RV whether the renter was at fault or not, or due to renter's or any guests' negligence.
32. **Rental Period Extension:** If, for any reason, your rental period is extended beyond the original period dates, you agree that this document will also extend, be valid and enforceable for the entirety of your extended rental period.
33. **Security Deposit:** Your security deposit will be refunded (by the rental platform) after the RV has been thoroughly inspected and no issues or damages have been found. Said inspection may take anywhere up to five days post rental period.
34. **Dry Camping/Boondocking:** Camping without hookups (water, sewer, power) restricts the capabilities of the RV. You are limited to freshwater tank capacity, black and grey tank capacity,

and battery capacity. These things need to be recharged, refilled, dumped, etc. These things are the responsibility of the renter. We, as owners, take NO responsibility for limited capabilities and capacities due to dry camping/boondocking. Dry camping/boondocking can result in exterior and interior mud, dirt, sand, etc. getting on the RV. If this is the case in your rental, you will be charged the cleaning fee for interior cleaning, and the fee will be doubled if the exterior of the trailer needs washed as a result from your trip.

- 35. Hold Harmless: Renter agrees to hold harmless the owner of the rented RV, at all times, for all situations. Renter assumes all risk when renting RV, and owner cannot be held responsible for any accident, injury, loss of income, loss of life or loss of or damage to personal property. Owner assumes no liability for how the RV is used during the rental period.
- 36. This agreement serves as a supplement to the rental agreement, regardless of the rental platform (RV Share, Outdoorsy, etc.) and supersedes all contradictory terms of the platform rental agreement, if any. This rental agreement also supersedes any contradictory terms and conditions listed on the rental platform.

37. Rental Period: \_\_\_\_\_ at \_\_\_\_\_ : \_\_\_\_\_ am/pm, until

\_\_\_\_\_ at \_\_\_\_\_ : \_\_\_\_\_ am/pm

\_\_\_\_\_

Renter signature and date

\_\_\_\_\_

Renter printed name

\_\_\_\_\_

Renter address

\_\_\_\_\_

Renter phone number

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Owner signature and date

Renter is responsible for making note of all existing damages below. Failure to list something constitutes the renter's agreement that such damage did not exist at the time of pick/delivery.

Interior:

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Exterior:

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Renter Signature and Date

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Renter Printed Name

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Owner Signature and Date