

Zachary & Lauren Stifter Rental

Rules & Agreement

This “rules” list may seem like a lot, but I want to make sure you are fully informed and have no unrealistic expectations concerning your travel trailer rental. Most rental agencies have the same rules, I just want to be completely up front before you reserve, and prevent any misunderstandings later. Please make sure you understand the rules and ask if you have any questions about any particular rule or expectation. Unfortunately, some customers will break rules or take things from the travel trailer if there are not fees upon return for doing so.

1. **No Refunds for Early Returns / A:** If you return early I do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver’s liability insurance.
2. **Fee for Late Returns:** If you are late returning the unit there is a \$40 per hour late fee for time not OK’d by the owner. You will also be responsible for the cost of any canceled rentals due to your late return. All drivers must be at least 25 years old and must be listed on the contract when you pick up the unit. NO EXCEPTIONS.
3. **Campground Reservations:** We are not responsible for campground reservations. All campground reservations must be made separately with the campground’s reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this Agreement. No refunds will be given for campsite reservation errors.
4. **NO SMOKING:** There is No Smoking in any of the units. If the unit is returned with any kind of smoking odor, it will result in the forfeiture of the security deposit plus any additional charges incurred in cleaning and/or repair.
5. **NO DRUGS:** Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. Travel trailers returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence.
6. **Odors / Cooking:** We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as raw fish storage or cooking with heavy spices such as curry or strong gumbo.
7. **Travel Restrictions:** Although the Recreational Vehicle is allowed to travel outside of Minnesota, no travel is allowed out of the United States. No travel allowed on any non-

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paved roadways like logging roads, forest service roads, beaches, etc. Only exception to this is a non-paved road inside a licensed RV Park.

8. **GPS:** This rental vehicle is equipped with GPS tracking which is used to accurately track mileage. **DO NOT TAMPER WITH IT**, to do so could result in forfeiture of security deposit. Violations may result in additional charges to your security deposit.
9. **Toll Roads, Red Light Cameras, parking tickets, etc:** Parking Tickets, Mailed Violations, and Toll invoices are a major burden and we charge a \$75 fee for each invoice we get. Responsibility for traffic or parking violations will be transferred to you and you will be charged a \$75 administration fee. If you want to use Toll Roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc mail comes our way or the \$75 administration fee will apply!
10. **Awnings:** We allow, but strongly discourage, the use of the exterior awning. It must be retracted when winds exceed 15 mph, at night, or any time the RV will be left unattended or in motion.. This is for your protection because they are at a minimum of \$3,000 to replace. They can be damaged very easily due to weather or accidental misuse. Awnings ARE NOT COVERED by insurance. Damage to awnings, including damage while driving (tree, toll road, etc) are 100% your responsibility and will exceed your security/damage deposit amount.
11. **Generators:** If you chose to rent a generator this rule applies. Generators are for running the electrical elements of the trailer. They are not “constant run” generators and are not designed or allowed to be used as primary power while you are camping by running them constantly for extended periods of time. If you desire air conditioning you need to use a campsite with RV electrical available to plug into. Customers are forbidden from running the generator overnight while sleeping in the unit due to the possibility of carbon monoxide getting into the unit while you are asleep – a deadly hazard.
12. **Pets: NO PETS ALLOWED.** Violation of this rule will be cause for forfeiture of your security deposit.
13. **Security Deposit:** Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination in order to attend a prohibited event will result in forfeiture and total loss of your security deposit.
14. **Training:** When you pick up the unit we will complete a pre-rental orientation of the unit that will take about 20 minutes to 1 hour depending on any prior experience you have with an travel trailer. Picking up a travel trailer is not like picking up a rental car so please plan at least 30 minutes for this when you make your plans.

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15. **Cleaning:** The travel trailer must be returned with a clean interior and empty tanks. “Clean” means as you received it & ready for another rental. It cannot be “trashed” or so dirty that it is filled with trash or dirty beyond what is reasonable for a vacation. If you return the vehicle with other than normal and reasonable use, additional fees will be added.
16. **Propane:** Propane is considered a normal cost on the renters use. You will be provided with a full or near full tank, we request that you return it in the same condition.
17. **Damage/Minor Repairs:** If the RV and/or the contents in the RV at the time of the delivery orientation are damaged during your rental period, you are responsible to pay all damage costs whether you were at fault or not or if damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc). If an accident occurs, you are responsible for obtaining a police report, contacting the other party’s insurance company and contacting Zachary Stifter immediately at (952) 687-1509. At check out, we will estimate the damage, if any, and expedite the cleaning and/or repair. If professional estimate is needed for extensive repairs, it will delay or impact the return of any security deposit.
 - a. Any damages need to be reported to us immediately. If the potential repair is minor, you may make the repair after consulting us. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, ice chest, etc) the item you purchased and the receipt must be surrendered upon return if you want reimbursement.
18. **Appliances:** The A/C, generator, awning, radio, microwave, television, jacks, etc. are convenience items. If any malfunctions should occur with any of these items, no compensation will be made to you. For assistance, you are advised to call the emergency contact, Zachary Stifter immediately at (952) 687-1509.
19. **Waste Holding Tanks:** Waste holding tanks must be emptied prior to return & valves left OPEN. When you return the unit we will close the valves which is our way of making sure the tanks are empty. Putting anything other than human waste or RV toilet paper (supplied) in the toilets will result in an extra cleaning fee. If you don’t want to flush the tanks you can select the dump fee below.
20. **Rental Period:** The rental period is every day you have the unit past ___am/pm, so the unit is due back by ___ am/pm the day your reserved rental period ends. If you do not vacate at the scheduled check-out time on the scheduled Rental Period End Date and you have not called us

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for approval to extend the rental period, you will be charged additional rental day(s), and any inconvenience fees incurred by the next renter.

21. **Extra fees:** If you did not select extra fees at the time of booking, such as a sewage dumping fee, and etc., you can elect to have them deducted from your deposit.
22. **Personal Property:** You release Zachary & Lauren Stifter, and our agents from all claims for loss of, or damage to, your personal property or that of any other person, that was left or carried in or on the RV.
23. **Personal Injury:** You release us, our agents and employees from all claims for injury, including, without limitation, personal, bodily, or mental injury, economic loss or damage to you, guests, unborn children, or relatives, whether or not the injury was caused by use of the Trailer, our negligence, or was otherwise our responsibility
24. **Severability:** If any provision of this Agreement is judicially determined to be invalid, void or unenforceable, the remaining provisions shall remain in full force and effect.
25. **Entire Agreement:** This Agreement constitutes the entire agreement between the parties regarding the rental of the RV, and supersedes all prior oral or written agreements or understandings regarding this subject matter. This Agreement can only be amended by a writing signed by all parties.

I have read and agreed to the terms and conditions of this rental agreement and thereby give my consent to the agreement.

Renter Signature and Date

Renter Printed Name

Renter Address and Phone Number

Owner Signature and Date

SELECTION OF EXTRA FEES

Initial items you would like.

_____ Dump fee: I do not want to perform the final dump and flush of the sewer system - \$100

FEES ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT.

DUMP \$125 CHARGE WILL BE ASSESSED IF BLACK AND GREY TANKS ARE NOT EMPTIED PRIOR TO RETURN.

KEY REPLACEMENT \$50 CHARGE WILL BE ASSESSED IF ALL KEYS ARE NOT RETURNED.

SHORE-POWER ELECTRICAL CORD REPLACEMENT \$150 TO REPLACE DAMAGED ELECTRICAL SHORE POWER CORD

ELECTRICAL ADAPTERS & EXTENSION CORDS \$50 EACH TO REPLACE ANY OF THE INCLUDED ADAPTERS AND EXTENSION CORDS (15 AMP TO 30 AMP ADAPTER, 50 AMP TO 30 AMP ADAPTER, 25 FOOT 30 AMP EXTENSION CORD, SURGE PROTECTOR)

FRESH WATER HOSE & ACCESSORIES REPLACEMENT \$50 TO REPLACE LOST, MISPLACED, OR DAMAGED FRESH WATER HOSE, PRESSURE REGULATOR, OR 90 DEGREE ADAPTER

SEWER HOSE REPLACEMENT \$150 TO REPLACE LOST OR MISPLACED SEWER HOSE AND/OR ADAPTERS.

CLEANING \$50/HR (1HR MINIMUM) FOR ANY EXTRA CLEANING REQUIRED AFTER RETURN. THE TRAILER SHOULD BE RETURNED IN THE SAME CONDITION AS IT WAS AT PICK-UP.

SMOKING IS STRICTLY PROHIBITED. SMOKING IN THIS UNIT WILL BE CAUSE FOR FORFEITURE OF ALL SECURITY DEPOSITS AND MAY WARRANT ADDITIONAL FEES.

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ABANDONMENT OF THE UNIT \$1500 MINIMUM FOR THE ABANDONMENT OF THE UNIT. ADDITIONAL FEES MAY OCCUR FOR RECOVERY OF THE UNIT

TOWING ACCESSORIES \$750 TO REPLACE ANY PIECES OF THE WEIGHT DISTRIBUTION HITCH ASSEMBLY, \$25 TO REPLACE THE BREAKAWAY SWITCH, PLUG, or CABLE, \$25 TO REPLACE THE TRAILER TO TOW VEHICLE ELECTRICAL CONNECTOR

PETS ARE NOT ALLOWED IN THE UNIT! SHOULD ANY DAMAGE OCCUR BECAUSE OF PETS, YOU ARE RESPONSIBLE INCLUDING, BUT NOT LIMITED TO, URINE OR WASTE STAINS, CLAW/SCRATCH/CHEW MARKS, DAMAGE TO FURNITURE, EXCESSIVE CLEANING FEES.

A \$500 FEE MINIMUM WILL BE ASSESSED FOR PETS IN THE UNIT

ALL OTHER DAMAGES, MISSING/BROKEN PARTS & ACCESSORIES WILL BE ESTIMATED AT CHECK OUT UNLESS A PROFESSIONAL ESTIMATE IS NEEDED, WHICH WILL DELAY OR IMPACT THE RETURN OF ANY SECURITY DEPOSIT

Renter Signature and Date

Renter Printed Name

Owner Signature and Date