

## **Cozy Camper Rentals LLC (aka CCRLLC) RV Rental Agreement**

Last updated: March 23, 2025

Please read this RV Rental Agreement carefully before consummating the rental of the RV. By renting the RV, you warrant that you are at least twenty-five (25) years old and have the authority and capacity to agree to these Terms.

### **Additional Definitions**

“We”, “our”, or “us” means Cozy Camper Rentals LLC (CCRLLC).

“Authorized Driver” means the Renter and each driver listed on this contract who is permitted to drive the RV. Each Authorized Driver must hold a valid driver’s license, provide appropriate vehicle insurance, and be at least twenty-five (25) years of age.

“Charges” means the fees and charges incurred under these Terms.

“Rental Period” means the time between when you take possession of the RV until it is returned to and checked in by us.

### **Reservation Deposit**

An initial payment equal to 50% of the rental fee is due upon booking. This amount is applied toward the final payment and is non-refundable if your reservation is canceled within nine (9) days of your booking date.

### **Security Deposit Terms and Conditions**

CCRLLC requires a security deposit secured via credit card authorization hold. This hold is placed two (2) days before the rental period begins and is released at the conclusion of the rental period, subject to deductions for damage or usage fees. Renters may dispute any charges by providing written notice within seven (7) days of receiving a damage notification. We will respond to disputes within fourteen (14) business days.

### **Additional Fees (Only if necessary)**

- \$75.00 - Excessive cleaning (e.g., dirty dishes, dirty toilet, trash left behind, excessive mud/sand).
- \$1800.00 - Awning damage. The awning may only be used with prior permission from CCRLLC.
- \$450.00 - Damaged stabilizer jack.

## **Generators**

Generators are available to rent for dry camping. Each rental includes a maximum of five (5) hours of daily use. Additional hours are charged at \$2.00 per hour. If a generator is returned non-functional, the renter is responsible for repair costs or full retail replacement if lost or stolen.

## **Propane**

Each RV is supplied with two (2) 5-gallon propane tanks. If you run out of propane during your rental, it is your responsibility to refill the tanks.

## **Payment & Fees**

Payment can be made via cash, check (14 days prior for clearance), or credit/debit card. All payments must be completed before delivery or pick-up of the RV.

## **Damage Reporting & Discovery**

Renters must report any damage immediately. CCRLLC has five (5) days post-return to inspect the RV and notify renters of any discovered damage. Renters are responsible for all repair costs, including parts, labor, and employee drive time.

## **Cancellation Policy**

- More than 10 days before rental: Full refund minus payment processing fees.
- 10 days before rental: 75% refund minus processing fees.
- 9 days or fewer before rental: 50% refund.

Force Majeure: If a rental is canceled due to unforeseeable circumstances (e.g., natural disasters, government restrictions), Cozy Camper Rentals LLC may, at its discretion, issue a full refund or credit toward a future rental.

## **Check-in/Check-out**

Delivery/setup occurs between 12:00 pm - 3:00 pm unless otherwise arranged. Check-out for trailers is at 10:00 am. Deliveries or customer meetings are not available after 5:00 pm.

## **General Information**

- No smoking in the rental units. Smoke odors will result in additional cleaning fees.
- No pets unless prior arrangements are made. Pet odors will incur additional fees.
- Roof access is prohibited.

- Dry Camping: Renters are responsible for managing limited battery life, freshwater supply (30-50 gallons), and other resources during dry camping.
- Travel Restrictions: RVs may not be taken outside California or into Mexico without prior approval.

### **Release of Liability**

Renters agree to hold CCRLLC harmless from fines, penalties, and claims arising from the use of the RV. This release does not extend to liability resulting from CCRLLC's gross negligence or intentional misconduct.

### **Assumption of Risk**

Renters acknowledge that the use of an RV carries inherent risks, including but not limited to injury, death, and property damage. By signing this agreement, renters voluntarily assume all risks related to the use, operation, and occupancy of the RV, whether known or unknown. Cozy Camper Rentals LLC is not responsible for injuries resulting from the misuse, negligence, or failure to follow safety guidelines while using the RV.

### **COVID-19 Liability Waiver**

The renter acknowledges the potential risks associated with COVID-19 and agrees to follow applicable health guidelines during the rental. Cozy Camper Rentals LLC is not responsible for illness or claims arising from COVID-19 exposure. Renters assume all risks associated with using the RV during the ongoing presence of COVID-19.

By signing below, you acknowledge that you have read and agreed to the above policies, terms, and conditions. This signature authorizes Cozy Camper Rentals LLC to process a credit card voucher for all charges under this Agreement.

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