

RV RULES & POLICY GUIDELINES

PICK-UP & DROP-OFF:

- Pick-up time: 11 am.
- **Drop-off time:** 3pm.
- Approval required for time changes.
- Pickup Fee: FREE (the RV is stationed 5 miles from the airport)
- Near Airport Delivery Fee: \$89.99
- Delivery 10 Miles from Where RV is Stationed: \$100
- No refunds for early returns, this includes if you have been in a motor vehicle accident with the RV, if it is not your fault you may be able to recover your rental costs from the at-fault driver's liability insurance.
- **Late Fee:** \$100 per hour will be charged if the RV is picked-up or returned later than the agreed-upon time. If the RV is returned after dark or while the owner is not home/unavailable, it will be checked in the next day, during daylight hours, and any applicable damages will be applied to your security deposit. Renter forfeits their right to complete a return walkthrough with the owner if the unit is returned at a time different than indicated.
- **All drivers must be at least 25 years old and must be listed on the contract to drive**, including when you pick up the RV, no exceptions.

TRAVEL RESTRICTIONS

- **Death Valley: NOT permitted in June, July and August** due to extreme temperatures.
- **Canada or Mexico** travel is **NOT permitted**.
- **No Snow** Travel
- Winter: Travel during winter months is permitted. However, clients are responsible for any damage due to systems freezing due to cold weather. As a preventive measure, water in the RV may be replaced by antifreeze to protect the water systems from freezing.

FESTIVAL POLICY (EDC, BURNING MAN, ETC.):

- Approval needed for festivals.
- Post-trip 'add-on' charge required and must be selected to book. This covers engine and generator servicing and exterior cleaning after return. Vehicle must be returned in the same condition as it is given to you.

UNAUTHORIZED TRIPS

- Forfeiture of your entire security deposit, a \$5,000 fine, and all applicable add-on fees such as festival fees.

NO DRUG POLICY

- Zero-tolerance policy.
- Entire security deposit forfeited if evidence of drug use or transportation found.

NO OFF-ROAD DRIVING:

- Off-road driving is strictly prohibited. **NO DRIVING** is permitted on trails, uneven roads, unapproved forest service roads, beaches, logging roads, etc., at any time and will result in the forfeiture of your entire deposit.

NO SMOKING

- Strict **no-smoking** policy allowed **IN** or **NEAR** the RV.
- Smoking violations: Minimum fee of \$1,500 for smoke detection, including cigars, pipes, vapes, drugs, etc. **NO EXCEPTIONS.**

NO PETS

- Pets are not allowed.
- Cleaning fee: \$300 if violated.

DRIVING & SAFETY GUIDELINES

- **Spotter required when parking and leaving a parked situation.**
- This is especially important for **gas refills, backing up, and turning into driveways.**
 - The wheelbase of an RV creates special circumstances that you don't encounter in cars, SUVs and smaller vehicles.
 - **Slow speed turns and hitting the top of the RV is where 90% of accidents happen.**
 - Vegas drivers are crazy, be on the lookout.

AWNING USAGE

- **Use exterior AWNING with CAUTION;** damage responsibility falls on the renter. We allow the usage of the exterior awning, but advise using it with caution. This is for your own protection as well because they are not covered by insurance and they are expensive to repair or replace if damaged. **Damage to awnings, including damage while driving, any acts of nature, or negligence are 100% your responsibility and will very likely exceed your security/damage deposit amount.**

CAMPSITE RESERVATIONS

- Renter is responsible for reservations – including cancellations.
- All campground reservations must be made separately with the campground's reservation agency. All campground and campsite fees are separate from and in addition to the rental price and fees under this agreement.
- No refunds for errors, including COVID-related cancellations.

NO ROOFTOP ACCESS

- **Do not climb on the rooftop.** Any evidence of rooftop usage will result in a complete loss of your entire security deposit.

NO TOWING

- Towing anything behind the RV is prohibited.
- The rental platform (Outdoorsy, RV Share, etc) doesn't cover towed vehicles or any damage from towing.

BOONDOCKING / DRY CAMPING POLICY

- Camping without hookups (water, sewer, electric) limits the RV's capabilities, including freshwater, black and gray tank capacities, battery, and propane capacity. It is the renter's responsibility to manage and replenish these resources as needed, including recharging, refilling, and dumping. The owner assumes no responsibility for limitations in capabilities and capacities resulting from dry camping or boondocking. By choosing to dry camp or boondock, you accept full responsibility and liability for these limitations.

APPLIANCE POLICY

- The A/C, radio, microwave, television, oven, fridge and other appliances are provided for your convenience.
- Please note that these items are not covered for compensation in case of malfunctions.

Malfunction Protocol:

- Should any of these appliances malfunction, contact us immediately for assistance.
- We will endeavor to troubleshoot the issue remotely or arrange for repairs as promptly as possible to minimize disruption to your trip.

TIRES

- Tires of the RV have been inspected and checked, along with all other parts, prior to your rental period.

GENERATOR USAGE

- The generator is primarily for powering the AC and providing temporary power while traveling.
- **Avoid Constant Running:** It is not intended for constant running or as the primary power source during camping for extended periods.
- **Safety Precautions:** Do not leave the RV unattended while the generator is running. DO NOT run the generator overnight or while sleeping for safety reasons.
- **Fuel Requirement:** Ensure the generator has at least a half tank of fuel to operate efficiently.
- **Usage Limit:** Limit generator usage to 4 hours per day.
- **Additional Charges:** Any usage exceeding the limit incurs an extra \$3 charge per hour.

WASTE GUIDELINES

- **Black Tank (Toilet Waste):**
 - Prohibited Items: **NO feminine hygiene products** such as pads, tampons, diapers, tissues, or similar items to prevent clogging.
 - Approved Material: Use only RV-safe toilet paper provided to avoid potential blockages.
- **Gray Tank (Sink/Shower Water):**
 - Prohibited Items: Do not dispose of any food particles in the gray holding tank to prevent potential clogs.

Adhering to these guidelines ensures proper functioning of the waste holding tanks and prevents the need for service or repair due to blockages.

ACCIDENT OR THEFT PROTOCOL

- In case of an accident, theft or vandalism occurs, you are responsible for obtaining a police report, and notifying us immediately. (A documented thorough walkthrough will be completed, with renter present at the time renter takes possession) THE RENTAL PLATFORM (Outdoorsy, RV Share, etc) insurance policy does NOT cover interior damage or repairs. Damage to the interior of the RV is charged to the renter, via cash upon return or charged to your security deposit.
- In the event of an accident involving an uninsured motorist, the renter is fully responsible for any damages incurred.

COLLISION PROCEDURES

- Take photographs of insurance cards, driver's licenses, a police report, and vehicle damage.

- **Reporting Damages:** Report damages to us immediately. If a potential repair is minor, you may make the repair after consulting us. Do not repair anything until you've spoken to us about it.
 - Bring back defective parts and receipts for reimbursement.
 - Unauthorized repairs make you liable for subsequent repairs.

COOKING AND ODOR POLICY

- We **strictly prohibit** anything that emits strong odors inside the RV, such as **long-term storage or cooking of fish, burning incense, using essential oils,** etc.
- These activities must be conducted outside the RV to prevent lingering smells.
- A deep cleaning fee of \$300 will be charged for any violations, and excessive odors may result in forfeiture of your deposit.
- **Alternative Option:**
 - To facilitate odor-free cooking, we offer an optional 'add-on' outside grill package.
 - This option is especially recommended for preparing seafood, curries, or any dishes with strong odors.
- **Protector Guidelines:**
 - The removal of mattress or pillow protectors is not permitted.
 - These protectors are specifically selected to remain quiet and prevent rustling during movement for your comfort and convenience.

DEEP CLEANING FEE

- \$300 will be charged if the RV is returned unclean or requires beyond our standard sanitizing. An excess cleaning fee may be charged for removal of trash, stains, sand, mud, heavy smells, etc.

LOCKOUT POLICY

- In case of a lockout, you'll cover:
 - \$55 per hour for owner's time round trip
 - \$1.00 per mile for round trip travel
 - \$75 fee for each missing key
- If owner is en route and key is found:
 - Pay only for time and mileage up to that point, plus return
- If no lockout occurs, but keys are missing upon return
 - A locksmith may be required for rekeying. The full cost of this service will be covered and scheduled by the owner, subject to their approval.

FIRST AID KIT

- Use what you need, but once opened, items become yours with a \$10 replacement fee.
- Take the kit with you after use; it can't be shared due to health concerns.

GPS TRACKING

- The RV has GPS for safety. It must stay on and untouched.

Renters agree to these rules, acknowledging responsibilities and liabilities during the rental period.

RV ABANDONMENT / OWNER RETRIEVAL POLICY

- In the event of RV abandonment, defined as leaving the vehicle with no intention of returning it to the owner or designated drop-off location, a \$5,000 Abandonment and Retrieval fee will be charged, in addition to any applicable fees for lost or missing keys, items, or parts. By abandoning the RV without signing return documents, you waive your right to dispute any claims for damages, overages, or vandalism.

PERSONAL PROPERTY POLICY

- You are responsible for your personal belongings brought into the RV, and by renting, you release the RV owner(s) from any claims for loss or damage to your personal property or that of others left in or on the RV during your rental period and return day.

PERSONAL INJURY WAIVER

- By renting, you release the owner(s) from any claims for personal, bodily, or mental injury, as well as economic loss or damage to you, your children, guests, or relatives during the rental and return periods.

SEVERABILITY

- In the event that any provision within this Supplemental Rules and Rental Agreement is deemed invalid, void, or unenforceable by a court of law, the remaining provisions shall remain fully effective and enforceable.

MODIFICATIONS/WAIVERS CLAUSE

- No provision of this Supplemental Rules and Rental Agreement may be waived or modified for any reason except by a written document signed by the owner(s).

SECURITY DEPOSIT

- Your security deposit will be refunded by the rental platform after a thorough inspection of the RV has been conducted, and no issues or damages have been identified. This inspection may occur within 72 hours following the rental period.

RENTAL PERIOD EXTENSION

- In the event that your rental period is extended beyond the original dates, you agree that this document will also extend and remain valid and enforceable for the duration of the extended rental period.

RV RETURN POLICY

- Upon RV return, you agree that it will be free from damages, cleaned, washed, and tanks emptied. The RV must not be taken elsewhere, and the rental period will be considered complete for insurance purposes. A preliminary walkthrough will be conducted, and a precursory Return Form will be provided. Owner will document the condition through photos and videos for reporting to the rental platform and/or insurance. After a thorough inspection, any fees for damages, cleaning, dumping, or other charges will be deducted from your security deposit if applicable.

CREDIT POLICY

- No refund or credit will be provided for any lost rental time resulting from issues beyond the owner's control. This includes, but is not limited to, flat tires, weather conditions, or malfunctions of RV systems at pickup (refrigerator, heater, LED lights, sound system, etc.). Additionally, damages to any part of the RV, regardless of fault, or due to negligence by the renter or any guests, are not eligible for refund or credit.

HOLD HARMLESS AGREEMENT

- By renting, the renter agrees to hold the RV owner harmless and assumes all risks associated with the rental. The renter releases the owner from any liability for injury, loss, or damage to any persons or property during the rental and return periods, and waives the right to sue. The renter is responsible for personal belongings in the RV and releases the owner from liability for any loss or damage. Found lost items will be returned if shipping costs are covered.

INVENTORY AND CONSUMABLE PRODUCTS POLICY

- Renters agree to return the RV with all original contents intact, including convenience items, inventory items, and optional items, excluding consumables. Renters acknowledge that the owner will provide a limited amount of consumable products, which may not suffice for the entire rental period. While renters are away from the RV, all exterior items and doors, including undercarriage storage, should remain locked to prevent theft. If any inventory items are damaged or missing upon return, the renter may forfeit some or all of the security deposit, at the owner's discretion.

SPEED LIMIT

- **Do not exceed over 65 miles per hour.** You are required to follow **ALL "truck speed limit" signs**, and **never travel in the left lane**, unless passing.

TRAFFIC VIOLATIONS

- **Renter is responsible for tolls, traffic violations, and parking tickets.**
- Administration fee of \$100 plus cost of violation for each charge.

DAMAGES / REPAIRS / INSURANCE CLAIMS

- **Responsibility for Damages:** If the RV inside or out, and/or any of its contents that were present at the time of pick up, including, but not limited to couches/chairs, beds/bedding, counters, walls, decor, etc. are damaged during the rental period you are responsible for paying all damages, whether you were at fault or not, or if the damage was caused by acts of nature (wind, rain, earthquake, fire, flood, etc.). In the event that any interior or exterior damage is more than your security deposit and not covered by insurance, you agree to be fully responsible for the total cost of repair.

DESTINATION REPORTING

- Providing false destination info results in losing your security deposit and immediate return of the RV with no refund for unused days.

Renters agree to these rules, acknowledging responsibilities and liabilities during the rental period.

RULES & FEES BREAKDOWN

<input type="checkbox"/> LATE FEE	\$100 per hour
<input type="checkbox"/> NO OFF-ROAD DRIVING	Forfeiture of your entire deposit
<input type="checkbox"/> FALSE DESTINATION REPORTING	Failure to accurately report your destination or giving a false destination will result in the forfeiture and total loss of security deposit, \$5,000 fee and any additional add-on fees. <ul style="list-style-type: none">• No Death Valley Travel permitted in June, July and August• No Mexico or Canada
<input type="checkbox"/> NO SMOKING	\$1,500 fine
<input type="checkbox"/> NO PETS	\$300 cleaning fee fine
<input type="checkbox"/> NO ROOFTOP ACCESS	Forfeiture of your entire deposit
<input type="checkbox"/> AWNING DAMAGE	TBD (Usually \$3,000+)
<input type="checkbox"/> INTERIOR OR EXTERIOR DAMAGE	In the event that any interior or exterior damage is more than your security deposit and not covered by insurance, you agree to be fully responsible for the total cost of repair.
<input type="checkbox"/> TRAFFIC VIOLATIONS (Tolls, Red-light Cameras, Parking Tickets, etc.)	Administration fee of \$100 plus cost of violation for each charge.
<input type="checkbox"/> GENERATOR	Usage Limit: Limit generator usage to 4 hours per day.

	Additional Charges: Any usage exceeding the limit incurs an extra \$4 charge per hour.
<input type="checkbox"/> DEEP CLEANING / EXCESSIVE ODORS	\$300
<input type="checkbox"/> FIRST AID KIT	\$10
<input type="checkbox"/> LOCK OUT	<p>In case of a lockout, you'll cover:</p> <ul style="list-style-type: none"> • \$55 per hour for owner's time round trip • \$1.00 per mile for round trip travel • \$75 fee for each missing key <p>If owner is en route and key is found:</p> <ul style="list-style-type: none"> • Pay only for time and mileage up to that point, plus return <p>If no lockout occurs, but keys are missing upon return</p> <ul style="list-style-type: none"> • A locksmith may be required for rekeying. The full cost of this service will be covered and scheduled by the owner, subject to their approval.
<input type="checkbox"/> ABANDONMENT AND RETRIEVAL	\$5,000 in addition to any applicable fees for lost or missing keys, items, or parts.