



Zion Trailer Rentals | Rental Agreement
www.ZionTrailerRentals.com - (435) 275-4470

In order to reserve your trailer from Zion Trailer Rentals you must agree to the following:

1. **No smoking and no pets** are allowed in the Trailer. The Security Deposit is non-refundable if there is evidence of smoking or pets in the trailer.
2. Renter must have a valid driver's license and be a minimum age of 25.
3. **Payment methods:** We accept VISA, MasterCard, and PayPal.
4. **Reservation deposit:** The deposit is non-refundable. Once paid
5. **Refund policy:** Zion Trailer Rentals will not give refunds for any reason. If you need to adjust your reservation date, please call our office at least 30 days prior to your arrival date and we will re-schedule your stay.
6. **Reservation deposit and final payment:** Once we receive your reservation request form from our website, you will receive a phone call or email within 24 hours to confirm your reservation. We will process your reservation deposit at that time. The reservation deposit will be deducted from the rental. One week prior to the day you arrive, the full rental payment including extra amenities ordered, firewood, camp mats, cleaning service, water jugs, etc. is due. Once the final payment is processed, it is non-refundable.
7. **Security Deposit:** Security Deposits vary. Current prices are \$1500 for RV rentals and \$500 for delivered Trailers. These are security deposits are subject to change.
8. **Use of awnings** is at the renter's risk and responsibility. We do not recommend using the awnings but also understand that the shade provided by these awnings is desirable. We have sudden, high and gusty winds in this area of the country which can rip an awning off of the trailer. If you choose to use the awning, you are responsible for any damages to the trailer or other property as a result. Minimum fee for damage is \$500.00. Do not leave awnings up when you are not present at the campsite; always retract and secure the awning when leaving the campsite. Do not leave the awning extended overnight. If there is weather in the area, retract and secure the awning.
9. **Cleaning and Damages:** Zion Trailer Rentals will not charge your credit card unless damages are present when the RV is inspected. Charges that will be deducted from the \$500 security deposit, may include, ANY damages to the interior/exterior of the trailer, cleaning fees if the interior is not cleaned as you received it, or if you have stand by time. (late charges) Time changes, traffic, food stops etc. Cleaning fee is \$100.00 min.
10. A **\$50.00 lost RV key replacement fee** if keys are lost and/or are not returned upon RV Trailer pick up



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11. We will do a walk through together before the rental. Prior to Zion Trailer Rentals pick up of the trailer we require clean up. Please empty your trash and all food along with basic cleaning of the interior which includes: refrigerator, stove, oven, microwave, kitchen sink, toilet, sink, showers, and floors swept. Please return it to the same level of cleanliness that you received it in. If not fully cleaned to our standard; you will be charged a cleaning fee. If damage occurs during your rental period, any damage is the responsibility of the renter, regardless of cause. Charges may also apply for, missing items, broken items, vandalism, extra generator hours, and any excessive wear and tear.
12. Fees are \$100 per hour for any deep cleaning due to excessive dirt and \$100 per hour for any repairs required; this includes travel time and gas for supplies. If all of these requirements are met during our final walk through, your security deposit will be returned.
13. All travel trailers are insured; however you are liable for the trailer. A \$2,000.00 deductible, per accident, will apply if any damage happens to the inside and/or outside of the RV.
14. We have the right to substitute any RV if the rented unit becomes unavailable or cancel a rental at any time. We are not responsible to pay any additional charges to renter, other than the deposit received.
15. All trailer rentals include: basic kitchen utensils, pots, pans, toaster, coffee maker, wine bottle opener, TV, DVD, AC, heating, sewer hose, water hose, toilet paper, electrical cord, cleaning supplies and a broom and/or hand vacuum will be provided. If sewage tank is filled on pick up we provide dump service for you.
16. Drop off and pick up times: The drop-off time is any day 12:00 p.m. or later at campground. We do not deliver in the dark. The pick-up time is typically any day 8:00 a.m. - 11:00 a.m. at campground and depending on your Campground check out time, and our Delivery & Pick-up schedule. The times can be changed if available. **A Campground's check out time is not the same as your trailer pick-up time. We need at least 30 minutes prior to be out of campsite by checkout.**
17. **PLEASE DO NOT BE LATE.** There will be a charge of \$25 per every 15 minutes that you are late over your scheduled pick up or drop-off times if the driver is kept waiting.
18. Renter is responsible for keeping the trailer at its original location of drop off. If it is moved, appropriate legal action may result.



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18. Disclaimer: Zion Trailer Rentals will not be responsible for accidents or injury to its renter's or their guests. Renter agrees to hold harmless Zion Trailer Rentals for the above mentioned.
19. Attorneys' Fees: In the event arbitration or litigation is necessary to enforce any of the provisions of this Rental Agreement, the prevailing party therein shall be entitled to all costs and reasonable attorneys' fees incurred in connection therewith.
20. We reserve the right to add a fuel surcharge to delivery prices without notice.
21. Delivery Surcharge: A delivery surcharge will also be added for conditions out of our control such as road conditions and detours due to unforeseen weather or construction that causes more than 30 minutes delay to normal driving time or extra mileage" required to arrive at your campsite.

Delivery Day Instructions and Stand-by Charge Notice

It is our policy to inform you of the following information and policies to ensure your delivery is trouble free.

- 1. We require an exact time of arrival to be scheduled. It is our policy not to deliver any RV Trailer without a committed time from you.**
- 2. Please check your travel times and traffic reports, any possible time-zone changes, etc. Please allow for "potty" breaks, Food & supplies shopping, etc.**
- 3. You will be charged stand-by time if you arrive later than your committed delivery time. \$50 every half hour. (\$100/HR)**
- 4. A 24-hour notice is required to request a change in your delivery time, however it is not guaranteed that we can accommodate. Some days we have several deliveries/pickups and the schedule won't permit.**

Thank you for your consideration!

Zion Trailer Rentals

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