

Hello and thank you for booking with us. We want to ensure you have an awesome experience and are set up for success. Please review the following friendly reminders. These friendly reminders will save you time and money. I believe in price transparency. Once again thank you and see you soon.

Physical valid drivers license is required at time of pick up. No copies, photos, or other forms of ID will be accepted. If you need to reschedule your pick up time due to an issue with your driver license, it is subject to availability and you may encounter major delays, please be prepared as a \$50.00 rescheduling fee will apply. There is no refunds should you not be able to start your reservation. California Vehicle Code Section 12951 VC requires a valid driver license in your possession while operating a motor vehicle.

Please bring your favorite pillows, sheets, blankets, and towels as these are not provided. These items can be provided at your request for \$50.00, Basic pots, pans, cups, plates, and silverware are included, you are welcome to bring additional and or disposable.

Please schedule your pick up and drop off times. When picking up orientation on the motorhome is required which or average is around 30 minutes so plan accordingly. Scheduled pick up and drop off is between 8AM and 3PM, after 3PM a late fee of \$50 an hour on the hour will apply, after 5PM the unit will need to be returned the following day and your reservation will be extended and late fee will apply. Rental is based on a 24 hour rental period starting at pick up, each additional hour is \$25 an hour, billed on the hour per hour. Rental period ends once all personal belonging are removed and keys are turned in. Mileage and generator allowance is based per paid number of nights, not per day.

Return requirements are as follows, fresh water, propane and fuel returned full. Black and gray tank *emptied and flushed so that gauge reads empty*. All of these return requirements can be bypassed for a fee per requirement, see below for pricing. Return cleaning will be charged upon return, the fee of \$50.00, the fee does not include, or limited to the following items, trash removal, spills, dirty dishes, mud, sand, heavy sand etc. Renter is responsible for cleaning of spills or removal of any substance that can stain surfaces. Glitter or any material that is meticulous in labor cleanup is handled by 3rd party auto detailer and you will be provided will an itemized bill from vendor.

Additional optional fees- Tank dump service- \$75.00, Propane Tank refill service- \$100.00 plus cost of fuel, Gasoline refill service- \$50.00 plus cost of gasoline, Fresh water refill service- \$25.00.

An admin fee of \$35 shall be assessed per toll bill needing to be paid and \$100 for tickets and or fines. Renter is responsible for both admin fee and actual cost for what is being paid on your behalf. An admin fee of \$100.00 shall be assessed per occurrence of substantial damage or where a 3rd party vendor is needed, this includes but not limited to, paint and body shop, RV dealer for interior, tire shop, and chassis dealer.

In the unlikely event of a break down or repair, all event's shall be done with owners approval, leaving RV behind or getting unapproved repairs, including but limited to tires or work done will not be covered and renter will be responsible for recovery, repairs, and the cost of fixing unauthorized work. Owner does not cover mobile service call out fees. Please refer to the operation guide that will be provided at pick up or send owner a message if you encounter operation of the unit and you are unsure. There is no provisions for trip disruptions. Auto Level- This feature is to be used on level concrete slabs only. USE AT YOUR OWN RISK. NO OWNER SUPPORT PROVIDED SHOULD THE SYSTEM FAIL. Improper use will result in the unit being disabled. Renter will be responsible for an RV tech for any repair.