



Rules & Agreement

This “rules” list may seem like a lot, but I want to make sure you are fully informed and have no unrealistic expectations concerning your travel trailer rental. Most rental agencies have the same rules, I just want to be completely up front before you reserve and prevent any misunderstandings later. Please make sure you understand the rules and ask if you have any questions about any particular rule or expectation. Unfortunately, some customers will break rules or take things from the travel trailer if there are not fees upon return for doing so.

1. **No Refunds for Early Returns:** If you return early I do not refund the days you will not use. This includes if you have an accident or crash in the unit; however, if the crash is not your fault you may be able to recover your rental costs from the at-fault driver’s liability insurance.
2. **Fee for Late Returns:** If you are late returning the unit there is a \$40 per hour late fee. You will also be responsible for the cost of any canceled rentals due to your late return.
3. **All drivers must be at least 25 years old and must be listed on the contract when you pick up the unit. NO EXCEPTIONS.**

4. **NO SMOKING:** Smoking (including cigars, pipes, drugs, etc) in the unit forfeits your entire security deposit.
5. **NO DRUGS:** Any evidence of the storage, transportation, or use of illegal substances will forfeit your entire security deposit. Travel trailers returned with any evidence of drug use or transportation will result in law enforcement being called for a report and to collect the evidence.
6. **Odors / Cooking:** We do not allow anything that can create a strong smell in the RV that is difficult to remove, such as raw fish storage or cooking with heavy spices such as curry or strong gumbo.
7. **Travel Restrictions:** No travel allowed on any non-paved roadways like logging roads, forest service roads, beaches, etc. Only exception to this is a non-paved road inside a licensed RV Park.
8. **Toll Roads, Red Light Cameras, parking tickets, etc:** Parking Tickets, Mailed Violations, and Toll invoices are a major burden and I charge a \$75 fee for each invoice I get. Responsibility for traffic or parking violations will be transferred to you and you will be charged a \$75 administration fee. If you want to use Toll Roads, you are free to pay at the plazas or bring your own toll tags, just make sure no invoices or toll by plate, etc mail comes our way or the \$75 administration fee will apply! Note: Most toll agencies are good to work with and will help you out if a mistake is made and call them right away.
9. **Awnings:** They are to be retracted if you leave camp and when you turn in for the night, they are at a minimum of \$3,000 to replace. They can be damaged very easily due to weather or accidental misuse. Awnings **ARE NOT COVERED** by insurance. Damage to awnings, including damage while driving (tree, tollroad, etc) are 100% your responsibility and will exceed your security/damage deposit amount.
10. **Generators:** If you chose to rent a generator this rule applies. Generators are for running the electrical elements of the trailer. They are not “constant run” generators and are not designed or allowed to be used as primary power while you are camping by running them constantly for extended periods of time. If you desire air conditioning you need to use a campsite with RV electrical available to plug into. Customers are forbidden from running the generator overnight while sleeping in the unit due to the possibility of carbon monoxide getting into the unit while you are asleep – a deadly hazard.
11. **Pets:** You **MUST** have approval from me before allowing a pet in the trailer. If we reached an agreement on having a pet, an extra cleaning fee applies. Many renters are allergic to pets so I must charge extra because it takes a lot of work to clean the RV after a pet has been in it to remove all the pet hair, dander, and sanitize every surface. My current pet fee is \$100 for the entire rental period. Pets must be secured in a kennel if left unattended and it is your responsibility to make sure the temperature is safe for them. Also, please keep pets off the furniture. Claws are sharp and tear vinyl and material easily. Thank you.

12. Security Deposit: Your security deposit is refunded after the unit is checked in and there is no damage or issues requiring funds from the deposit. Failure to accurately report your destination or giving a false destination in order to attend a prohibited event will result in forfeiture and total loss of your security deposit.
13. Training: When you pick up the unit I will complete a pre-rental orientation of the unit that will take about 20 minutes to an hour depending on any prior experience you have with a travel trailer. Picking up a travel trailer is not like picking up a rental car so please plan at least 30 minutes for this when you make your plans.
14. Cleaning: Unless you select to add cleaning with your reservation, the coach must be returned with a clean interior and empty tanks. "Clean" means as you received it & ready for another rental. If you pay for cleaning, the trailer does not have to be returned clean, however it cannot be "trashed" or so dirty that it is filled with trash or dirty beyond what is reasonable for a vacation. If you elect to add the cleaning it is a \$125 fee.
15. Tires: Blowouts happen. We provide a reliable spare and inspect tires prior to departure making sure tires are inflated correctly. We also replace tires as needed due to wear and tear. That being said, if a blowout happens, you will need to contact roadside assistance to have them assist changing the tire. A normal jack will not lift the rig. Please don't attempt to change the tire yourself. You will need to reimburse us for a tire as well. We charge a flat fee of \$120 since that's what the average tire cost is with installation at Big O or Discount Tires here in Ammon.
16. Waste Holding Tanks: Waste holding tanks must be emptied prior to return. Putting anything other than human waste or RV toilet paper (supplied) in the toilets will result in an extra cleaning fee. If you don't want to flush the tanks you can select the dump fee below.
17. Rental Period: The rental period is every day you have the unit past Noon, so the unit is due back by Noon the day after your reserved rental period ends. I do try to be flexible, but anything earlier than two hours before Noon, if it works for me, will be charged an early pick up fee. Being late is not acceptable, especially if there is no communication. We have to prep the rig for the next rental and we also have a life, so there will be a late charge by the hour of \$40 per hour. Please keep in communication with me.
18. Damage/Minor Repairs: Any damages need to be reported to me immediately. If the potential repair is minor, you may make the repair after consulting me. Replacement of defective parts and receipt must be brought back for reimbursement. There will be NO reimbursement if you do not bring back the defective part you replaced and the receipt. If you purchase an item necessary due to an equipment failure (sewer or water hose, ice

chest, etc) the item you purchased and the receipt must be surrendered upon return if you want reimbursement.

19. Extra fees: If you did not elect extra fees at the time of booking, such as the cleaning fee, flushing fee, and etc., you can elect to have them deducted from your deposit.

I have read and agreed to the terms and conditions of this rental agreement and thereby give my consent to the agreement.

Renter Signature and Date

Renter Printed Name

Renter Address and Phone Number

Barbra Summerhill

6/15/21

Owner Signature and Date

SELECTION OF EXTRA FEES

Initial items you would like.

_____ Cleaning fee: I do not want to clean the trailer upon return - \$125**

Please note item 14 in rental contract

_____ Dump fee: I do not want to perform the final dump and flush of the sewer system - \$75

FEES ADDENDUM

BY SIGNING THIS ADDENDUM AND ACCEPTING KEYS, YOU UNDERSTAND THERE ARE EXTRA FEES THAT CAN OCCUR IF THE CONTRACT IS NOT

ADHERED TO. THESE FEES, IF ASSESSED, WILL BE DEDUCTED FROM YOUR SECURITY DEPOSIT.

DUMP \$75 CHARGE WILL BE ASSESSED IF BLACK AND GREY TANKS ARE NOT EMPTIED PRIOR TO RETURN.

KEY REPLACEMENT \$50 CHARGE WILL BE ASSESSED IF ALL KEYS ARE NOT RETURNED.

SHORE-POWER ELECTRICAL CORD REPLACEMENT:
\$150 TO REPLACE DAMAGED ELECTRICAL SHORE POWER CORD
\$50 TO REPLACE 15 AMP ADAPTER.

SEWER HOSE REPLACEMENT \$150 TO REPLACE LOST OR MISPLACED SEWER HOSE AND/OR ADAPTERS.

CLEANING \$50/HR (1HR MINIMUM) FOR ANY EXTRA CLEANING REQUIRED AFTER RETURN. THE TRAILER SHOULD BE RETURNED IN THE SAME CONDITION AS IT WAS AT PICK-UP.

SMOKING IS STRICTLY PROHIBITED. SMOKING IN THIS UNIT WILL BE CAUSE FOR FORFEITURE OF ALL SECURITY DEPOSITS AND MAY WARRANT ADDITIONAL FEES.

SHOULD ANY DAMAGE OCCUR BECAUSE OF YOUR PETS YOU ARE RESPONSIBLE INCLUDING, BUT NOT LIMITED TO, URINE OR WASTE STAINS, CLAW/SCRATCH/CHEW MARKS, DAMAGE TO FURNITURE, EXCESSIVE CLEANING FEE.

A \$100 FEE WILL BE ASSESSED FOR EACH UNAUTHORIZED PET.

Renter Signature and Date

Renter Printed Name

Barbra Summerhill 6/15/21

Owner Signature and Date

